

Greeting's Chicago! Say Hello to our Chicago Loop Alliance Team



CHICAGO
LOOP
ALLIANCE.

STREET REPORT

HOSPITALITY & ENVIRONMENTAL CONDITIONS
September 2025

The following data and information is provided to the Chicago Loop Alliance for tracking purposes.
The period covered is September 2025. The data and information is obtained from
Ambassadors conducting counts and from work orders entered in Statview.



Let's Talk Trash!

amount of trash removed in the
month of September, 2025**15,075 lbs.**PREVIOUS MONTH:
August 2025**15,500 lbs**

MONTH OVER MONTH

+1%

PREVIOUS YEAR:

September 2024**15,075**

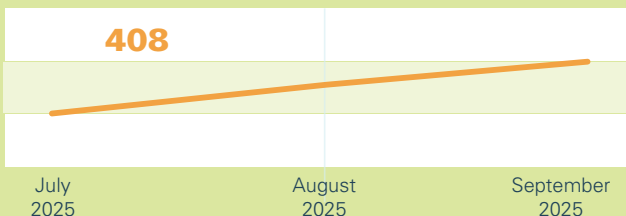
YEAR OVER YEAR

-9%High Priority Cleaning Tasks
by PercentagePan & Broom
Sweeps - Block
Faces Completed**100%**

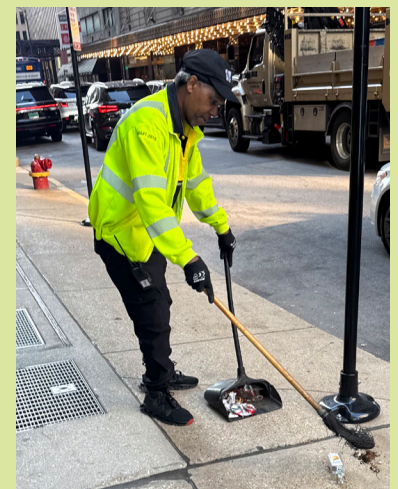
Total cleaning tasks completed

Cleaning Tasks	PREVIOUS MONTH: July	PREVIOUS MONTH: August	MONTH OVER MONTH August 2025 to September 2025	CURRENT MONTH: September 2025	PREVIOUS YEAR: September 2024	YEAR OVER YEAR September 2023 to September 2024	YTD
Directions	862	630	- 29%	591	754	- 21%	5,304
Pan & Broom Sweeps - Block Faces Completed	3,001	3,105	+3%	2,942	3,147	- 6%	24,817
Graffiti Tags Abated	363	381	+4%	408	614	- 33%	3,269
Trash bags Collected	614	620	+1%	603	668	- 9%	4,407
Pounds of Trash	15,350	15,500	+1%	15,075	16,700	- 9%	110,175

Graffiti Tags Abated



Hazardous Waste



Before/After



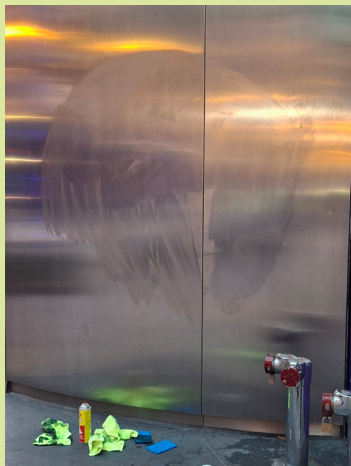
Before/After



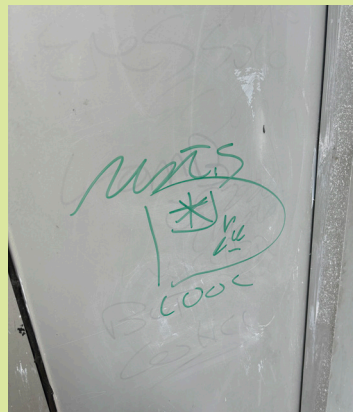
Before/After



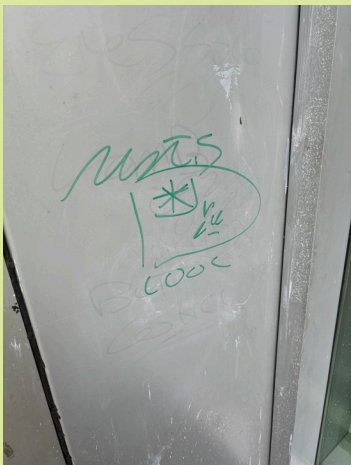
Before/After



Before/After



Before/After





YEAR OVER YEAR DIRECTIONS

September 2024
to September 2025**+29%**

YEAR OVER YEAR INCIDENTS

September 2024
to September 2025**+26%**Quality of Life
Incidents
by PercentageAggressive
Panhandling**88%**of all quality of life
incidents.

Loitering

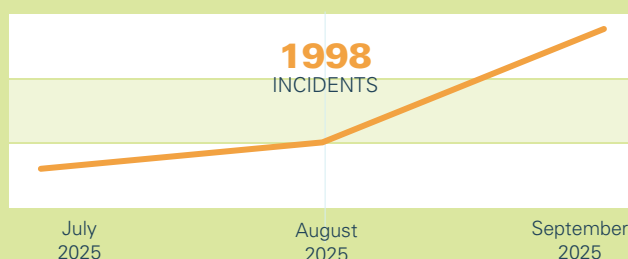
85%of all quality of life
incidents.

Vandalism

8%of all quality of life
incidents.Public
Intoxication**19%**of all quality of life
incidents.Safety &
Quality
of Life
Incidents

	PREVIOUS MONTH: July	PREVIOUS MONTH: August	MONTH OVER MONTH August 2025 to September 2025	CURRENT MONTH: September 2025	PREVIOUS YEAR: September 2024	YEAR OVER YEAR September 2024 to September 2025	YTD
Directions	3,621	2,243	- 38%	2,508	1,942	+29%	24,689
Business Checks	1,662	1,711	+ 3%	1,589	843	+88%	12,843
Hospitality/ Interactions	1,182	1,348	+ 14%	1,291	1,147	+12%	14,783
Incidents	287	291	+ 1%	306	241	+26%	1,998
Panhandling	212	163	- 23%	194	394	- 50%	1,346
Homeless Count	306	280	- 8%	301	442	- 31%	2,103
Social Service Referrals	294	316	- 7%	347	361	- 4%	2,818
Resource Guides	349	306	- 12%	330	257	+28%	2,945

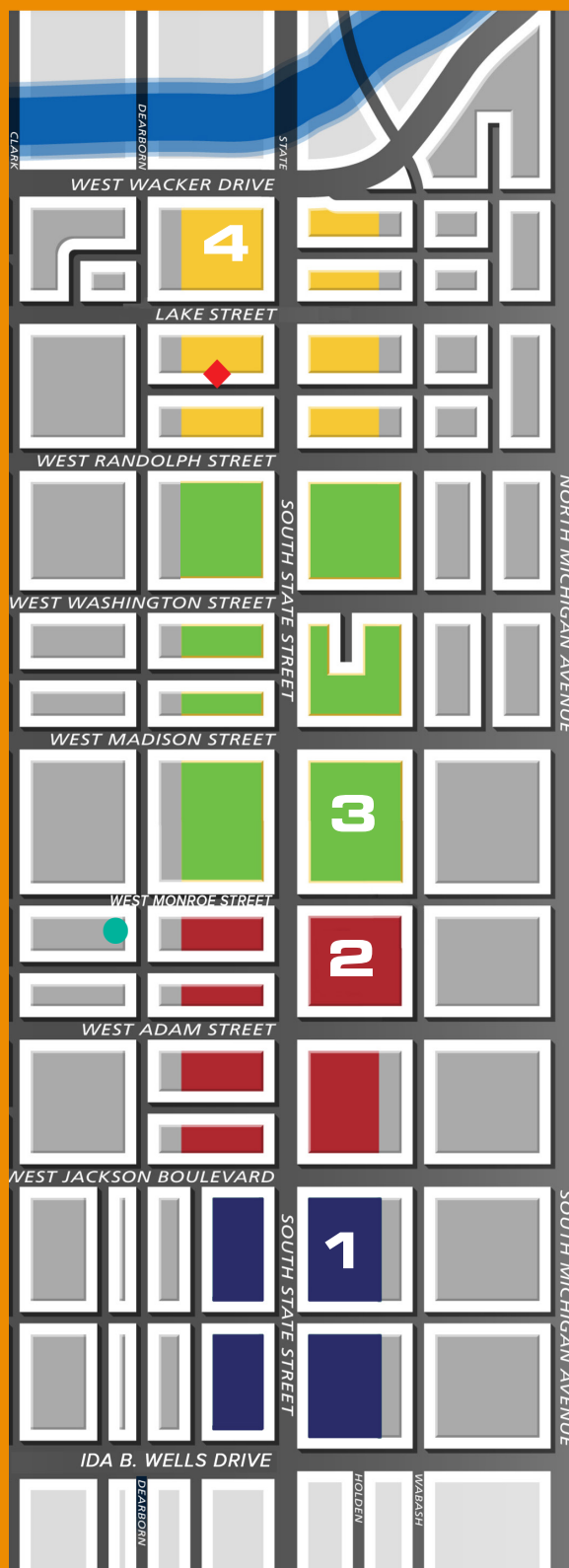
Total Quality of Life Incidents YTD

**5 min**

Response Time

STREET TEAM PROGRAM

ZONES 1-4





Clean + Safe + Friendly



LEGEND

- ◆ OPERATION CENTER
- CLA OFFICE
- ★ ZONE START
- ★ ZONE END
- 1 MILESTONES
- ← ZONE ROUTE
- ←... ROUTE OUT/IN

STREETPLUS



Congratulations Malcolm!

Ambassador of the Month: Congratulations to Malcolm Haywood for being selected as Ambassador of the Month for September 2025. Malcolm joined the ambassador team in July 2025 and has excelled in his role tremendously. He previously worked as an Ambassador during the Corridor Ambassador program in the summer of 2024. Once the program ended, Malcolm was extended a part-time position to help as needed during the Winter season. He recently transitioned into a full-time role and his security experience is evident while working as a Safety Ambassador. Malcolm is known for greeting everyone with a humble smile and will do anything he can to help a person in need. We are grateful to have Malcolm on the team!





Library Social Service Referrals

Employment	214
Housing	290
ID	206
HMIS	263
Other	241
Total	1,214

City officials have taken the initiative to remove homeless encampments and tents across the city, citing safety and health concerns - often in response to resident and business complaints - using other alternative social service solutions that connect individuals and families to housing and services. This month, our ambassador team responded to a resident call of concern, of a person dwelling inside tent between the block of Wabash, Lake/Randolph, near the Benton Street alleyway. In response, we were able to reach out to both the Chicago Police outreach team, as well as the City of Chicago's streets & Sanitation, to help facilitate the moving and cleaning effort. Both city teams were able to make contact with the person occupying the tent, and the tent was eventually discarded days later. Doing the disposal of tent, the person was offered resources and connections to housing as he was advised to seek an immediate shelter nearby as well as transportation assistance to get there. The area was also cleaned and sanitized. Our team will continue to engage our unhoused population and help all those in need of services.





CPL CARES

"A network of connections to social services at the library"

Harold Washington Library Center

CPL Cares @ HWLC

Case Managers, Legal Assistance, and Social Workers

Harold Washington Library Center | 400 S. State Street, 3rd Floor, Chicago, IL 60605

Mondays

10 A.M. – 1 P.M.

Housing, health care and human connection for those who struggle with homelessness and poverty provided in partnership with:



11 A.M. – 2 P.M.

Housing and employment services provided in partnership with:



Wednesdays

10 A.M. – 12:30 P.M.

Housing and mental health services provided in partnership with:



12 P.M. – 3 P.M.

Legal assistance in getting and keeping food, medical and financial help from the Dept. of Human Services provided in partnership with:



Thursdays

10 A.M. – 2 P.M.

Connection to mental, dental, primary health care, medication access and housing linkage.



10 A.M. – 2 P.M.

Medicaid enrollment, immigration resources, groceries and food support, bill and utilities support, state benefit enrollment support, and referrals to medical care.

Chinese American Service League
華人諮詢服務處



3/2025

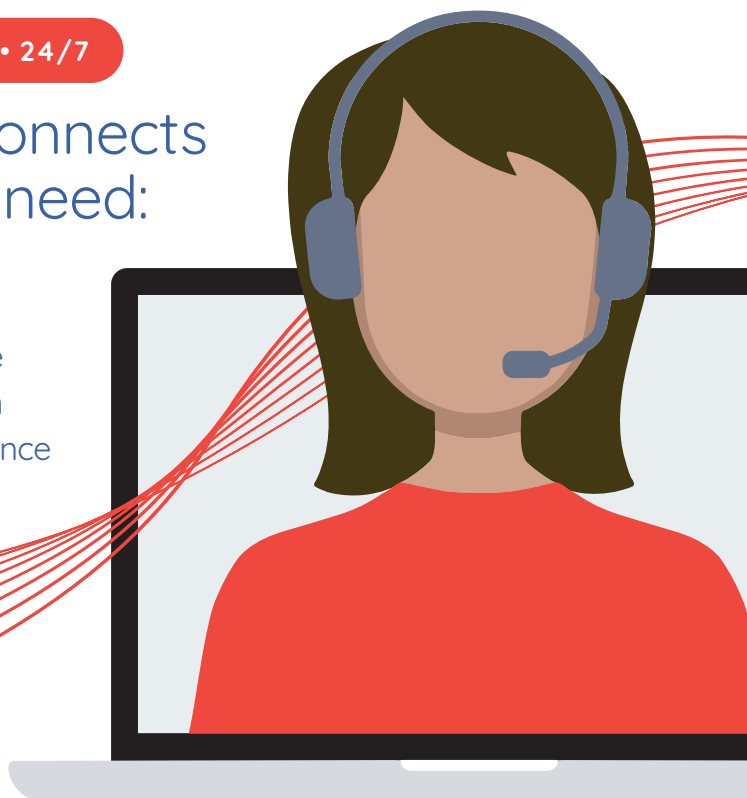
Need help and don't know where to turn?

FREE • FAST • LOCAL • CONFIDENTIAL • 24/7

211 Metro Chicago connects you to the help you need:

- ✓ Childcare
- ✓ Employment
- ✓ Food Assistance
- ✓ Health Care
- ✓ Housing
- ✓ Legal and Immigration
- ✓ Substance Use
- ✓ Transportation
- ✓ Utilities Assistance

AND MUCH MORE!



- Call **2-1-1** to talk to a local navigator*
- Text your zip code to **898211**
- Visit **211MetroChicago.org** to search or chat

*Residents may dial 2-1-1 or (773) 362-4401 to get connected to a local Resource Navigator.



Pounds of garbage

weight of trash accumulated by ambassadors. Total weight is determined by multiplying number of bags used by storage capacity (1 bag=25 lbs)

Graffiti – removed

graffiti abated by any means including pressure washing, painting and using abatement solutions

Needles found & disposed of

number of single hypodermic needles found and disposed of at an appropriate medical waste disposal site

Power washing block faces

number of block faces pressure washed

Merchant checks

ambassadors visit a business for the purpose of customer service outreach or to assist with a request

911 calls

emergency calls placed

Illegal Dumping

number of occurrences of dumping large or electronic items (e.g. computers, furniture, mattresses, suitcases, etc)

Homeless Outreach

any contact with a homeless individual that includes the offering of services, or a request for information about services or service providers

311 Requests

requests placed to 311 for Public Works related issues

Directions

number of times ambassadors provide directions to the public



Did You Know?

There's 4 ways to request cleaning and safety services.

**Call: Dispatch 211**

2-1-1 is a free, 24/7/365 service that connects to essential health and social service support and information during times of non-emergency crisis and for everyday needs.

**Email:**

Jzollicoffer@streetplus.net

**Hours of Operation:**

7 am to 10:30 pm Daily



Be In The Know!

Sign up for our e-newsletter at
LoopChicago.com

