

Greeting's Chicago! Say Hello to our Chicago Loop Alliance Team



Clean + Safe + Friendly



CHICAGO
LOOP
ALLIANCE.

STREET REPORT

HOSPITALITY & ENVIRONMENTAL CONDITIONS
September 2024

The following data and information is provided to the Chicago Loop Alliance for tracking purposes. The period covered is September 2024. The data and information is obtained from Ambassadors conducting counts and from work orders entered in Statview.



Let's Talk Trash!



amount of trash removed in the month of September, 2024

16,700 lbs.

PREVIOUS MONTH:
August 2024
16,050 lbs
MONTH OVER MONTH
+4%

PREVIOUS YEAR:
September 2023
12,100
YEAR OVER YEAR
+38%

High Priority Cleaning Tasks by Percentage

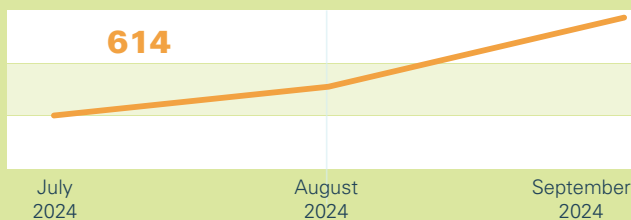
Pan & Broom Sweeps - Block Faces Completed

94%

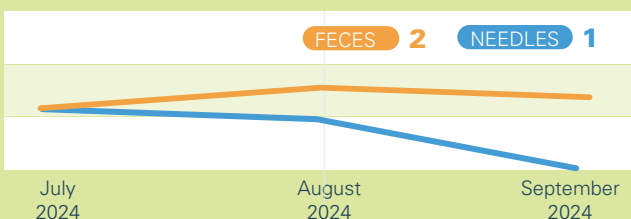
Total cleaning tasks completed

Cleaning Tasks	PREVIOUS MONTH: July	PREVIOUS MONTH: August	MONTH OVER MONTH August 2024 to September 2024	CURRENT MONTH: September 2024	PREVIOUS YEAR: September 2023	YEAR OVER YEAR September 2023 to September 2024	YTD
Directions	672	708	+ 5%	754	442	+70%	5,014
Pan & Broom Sweeps - Block Faces Completed	3,280	3,556	+ 8%	3,147	3,208	-2%	27,073
Graffiti Tags Abated	524	492	- 6%	614	509	+ 20%	4,016
Trash bags Collected	581	642	+ 10%	668	484	+ 38%	3,906
Pounds of Trash	14,525	16,050	+ 10%	16,700	12,100	+ 38%	88,101

Graffiti Tags Abated



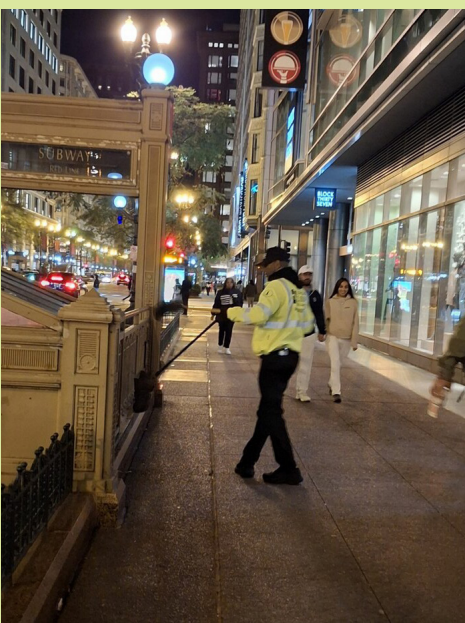
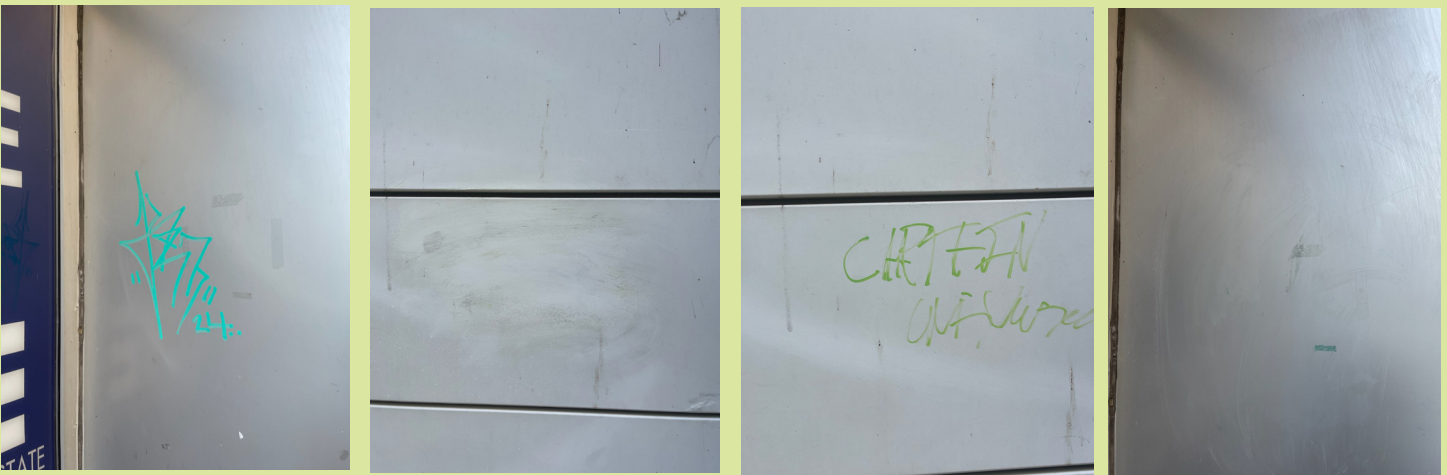
Hazardous Waste



Before/After



Before/After





YEAR OVER YEAR DIRECTIONS

**September 2023
to September 2024**

+219%

YEAR OVER YEAR INCIDENTS

**September 2023
to September 2024**

-39%

**Quality of Life
Incidents
by Percentage**

Aggressive
Panhandling

32%

of all quality of life
incidents.

Loitering

58%

of all quality of life
incidents.



Vandalism

6%

of all quality of life
incidents.



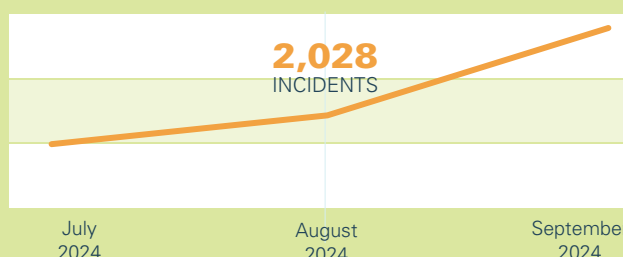
Public
Intoxication

4%

of all quality of life
incidents.

Safety & Quality of Life Incidents	PREVIOUS MONTH: July	PREVIOUS MONTH: August	MONTH OVER MONTH August 2023 to September 2024	CURRENT MONTH: September 2024	PREVIOUS YEAR: September 2023	YEAR OVER YEAR September 2023 to September 2024	YTD
Directions	1,587	1,742	+ 9%	1,942	607	+ 219%	10,105
Business Checks	847	885	+ 4%	843	554	+ 52%	6,436
Hospitality/ Interactions	1,257	1,399	+ 11%	1,147	676	+ 69%	7,722
Incidents	265	312	+ 17%	241	399	- 39%	2,028
Panhandling	360	345	+ 4%	394	549	- 28%	2,711
Homeless Count	310	418	+ 34%	442	606	- 27%	2,752
Social Service Referrals	389	355	- 8%	361	627	- 42%	3,075
Resource Guides	223	307	+ 37%	257	603	- 57%	2,838

Total Quality of Life Incidents YTD

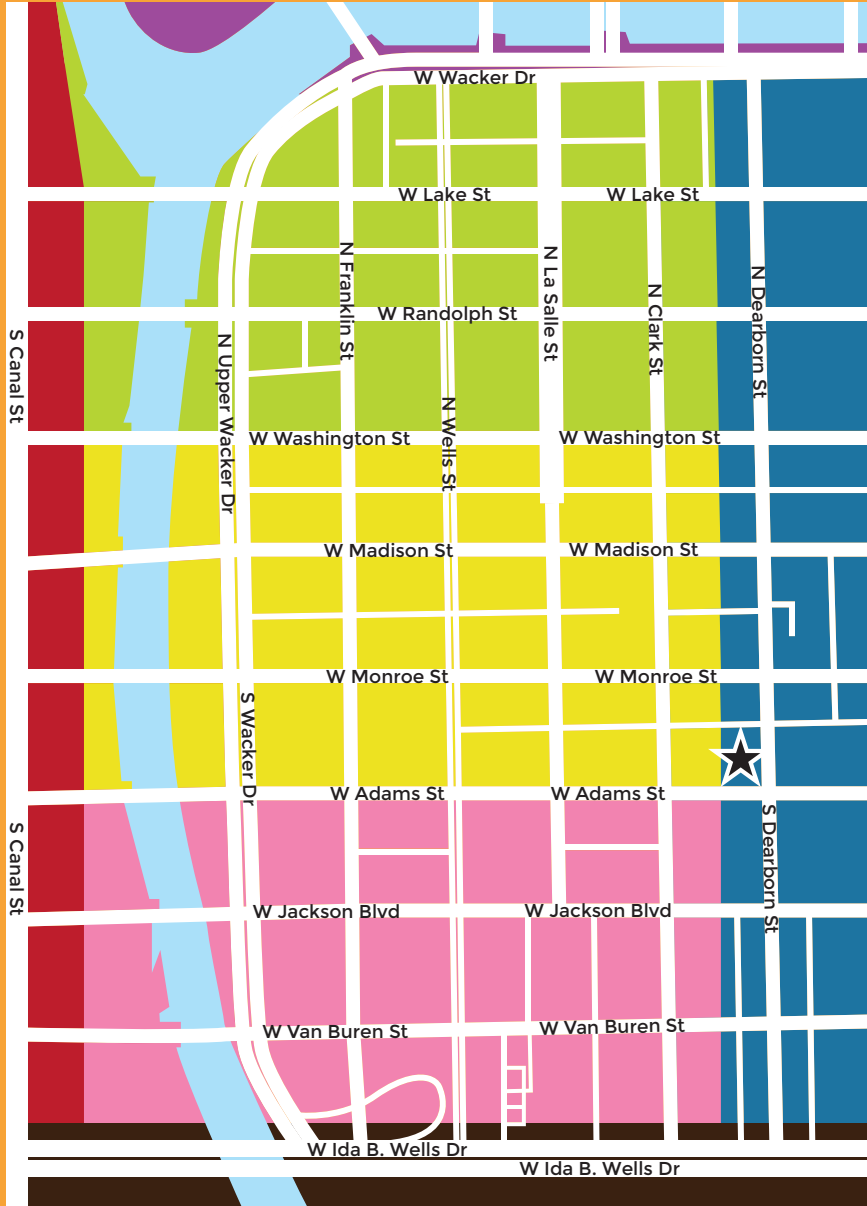


6 min

Response Time

STREET TEAM PROGRAM

ZONES 5-7



Do not conduct patrols beyond Dearborn Street, Canal Street, Wacker Drive, Ida B. Wells

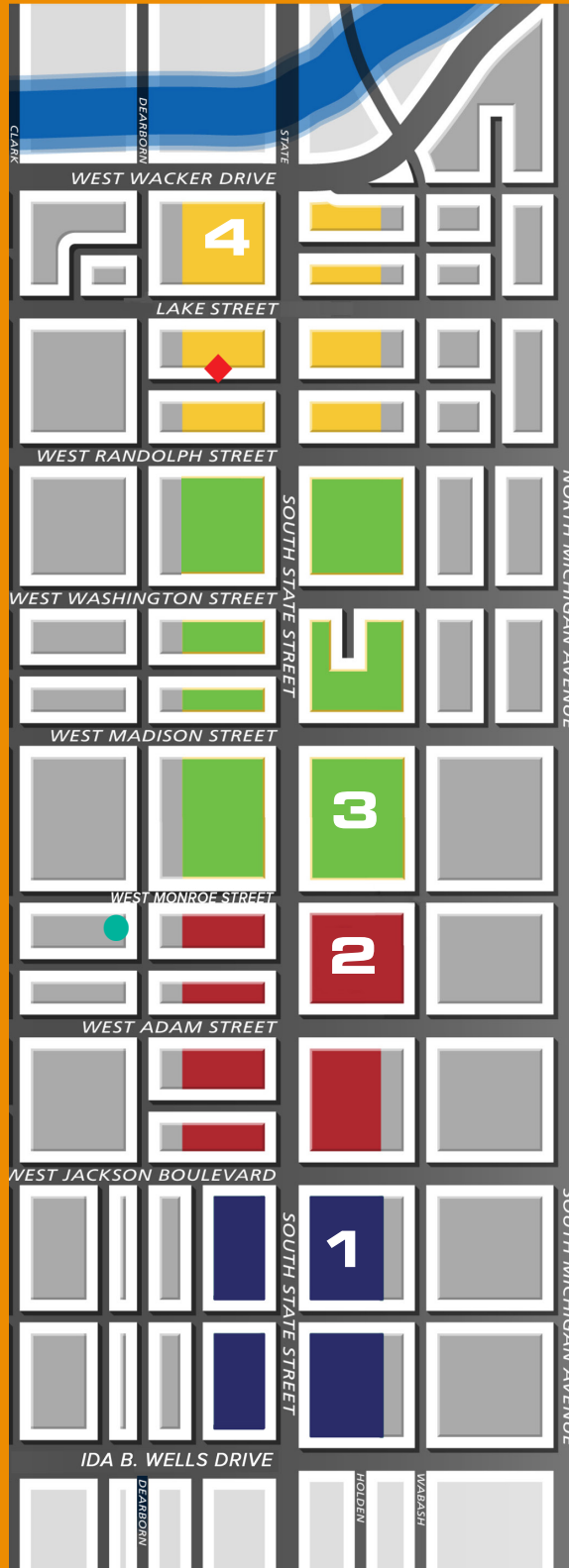
- Zone 5 Patrol:
East to West: Dearborn to Canal
North to South: Wacker Dr. To Washington
- Zone 6 Patrol:
East to West: Dearborn to Canal
North to South: Washington to Adams
- Zone 7 Patrol:
East to West: Dearborn to Canal
North to South: Adams to Ida B. Wells

- Wacker Dr. North Boundary
- Canal West Boundary
- Ida B. Wells South Boundary
- Dearborn East Boundary
- Home Office
(CLA Headquarters)










STREET TEAM PROGRAM

ZONES 1-4



LEGEND

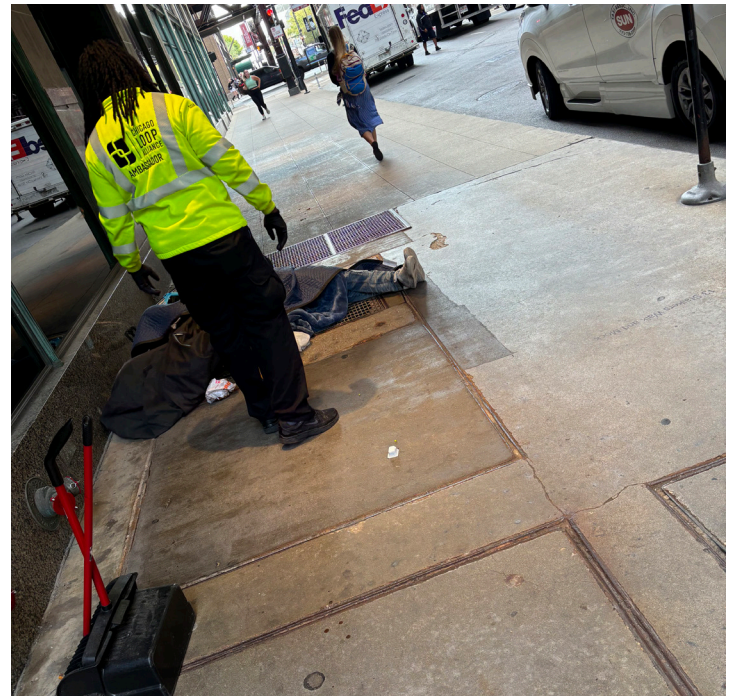
-  OPERATION CENTER
-  CLA OFFICE
-  ZONE START
-  ZONE END
-  MILESTONES
-  ZONE ROUTE
-  ROUTE OUT/IN

STREETPLUS



Congratulations Daniel!

Ambassador of the Month: Daniel's talents were on full display with the high pedestrian traffic we received during the month of September, and he performed without losing focus of all of his assigned tasks. Daniel arrives to work prepared to offer the best services available. His dedication to providing great customer service, safety, and hospitality for our Guests, pedestrians, and patrons has been a pleasure to watch. Congrats, Daniel!

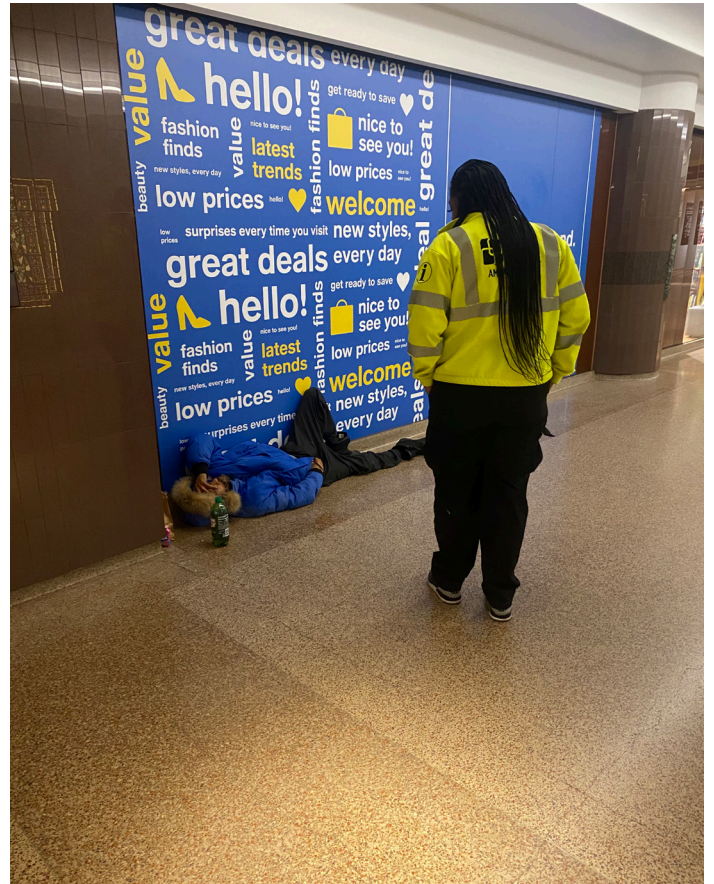
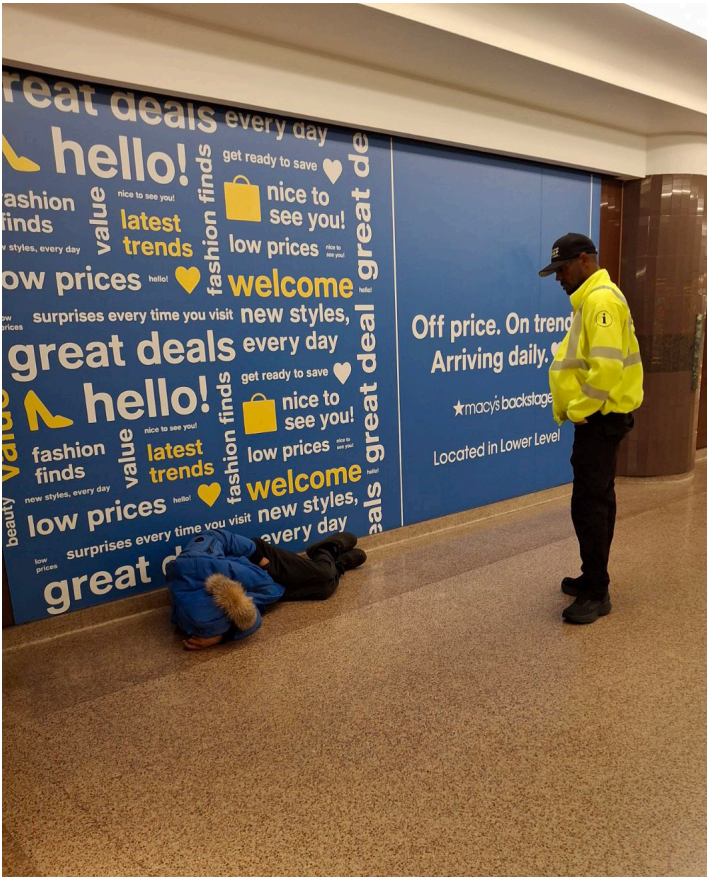


Library Social Service Referrals

Employment	104
Housing	189
ID	116
HMIS	301
Other	266
Total	976

The city of Chicago and the State of Illinois are in the planning phases to combine Chicago’s homeless shelter system, with its systems for migrants. This month, our social services coordinator, along with over 50 other non for profit agencies met at Deborah’s Place on the west side of Chicago at 2822 W. Jackson Blvd, where officials received recommendations and input on what they would like to see from the initiative, which the ultimate goal is to help streamline how the city serves its homeless community and newly arriving migrants. The system will shift a permanent shelter management to the non-profit workforce. The State’s Office to Prevent and End Homelessness will lead the project, with more than 25 community based agencies participating. Phase two of this meeting will take place in the coming months.







CPL CARES

“A network of connections to social services at the library”

Harold Washington Library Center

CPL Cares @ HWLC

Case Managers, Legal Assistance, Social Workers and Veterans Services

Harold Washington Library Center | 400 S. State Street, 3rd Floor, Chicago, IL 60605

Mondays

10 A.M. – 1 P.M.

Legal services for people with disabilities provided in partnership with:



12 P.M. – 3 P.M.

Housing, health care and human connection for those who struggle with homelessness and poverty provided in partnership with:



Wednesdays

10 A.M. – 12:30 P.M.

Housing and mental health services provided in partnership with:



12 P.M. – 3 P.M.

Legal assistance in getting and keeping food, medical and financial help from the Dept. of Human Services provided in partnership with:



Thursdays

10 A.M. – 2 P.M.

Housing and employment services provided in partnership with:



10:30 A.M. – 2:30 P.M.

Connections to mental, dental, primary health care, medication access and housing linkage provided in partnership with:



Fridays

10 A.M. – 2 P.M.

Supports veterans experiencing homelessness, and assists with employment services for veterans and non-veterans provided in partnership with:



Ask your librarian for more information.



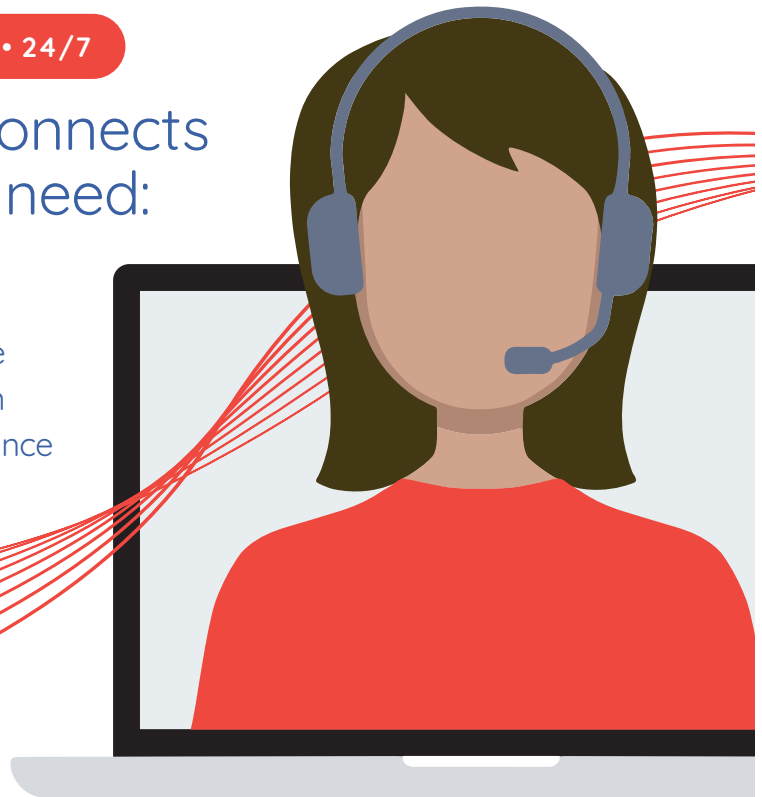
Need help and don't know where to turn?

FREE • FAST • LOCAL • CONFIDENTIAL • 24/7

211 Metro Chicago connects you to the help you need:

- ✓ Childcare
- ✓ Employment
- ✓ Food Assistance
- ✓ Health Care
- ✓ Housing
- ✓ Legal and Immigration
- ✓ Substance Use
- ✓ Transportation
- ✓ Utilities Assistance

AND MUCH MORE!



- Call **2-1-1** to talk to a local navigator*
- Text your zip code to **898211**
- Visit **211MetroChicago.org** to search or chat

*Residents may dial 2-1-1 or (773) 362-4401 to get connected to a local Resource Navigator.



Pounds of garbage

weight of trash accumulated by ambassadors. Total weight is determined by multiplying number of bags used by storage capacity (1 bag=25 lbs)

Graffiti – removed

graffiti abated by any means including pressure washing, painting and using abatement solutions

Needles found & disposed of

number of single hypodermic needles found and disposed of at an appropriate medical waste disposal site

Power washing block faces

number of block faces pressure washed

Merchant checks

ambassadors visit a business for the purpose of customer service outreach or to assist with a request

911 calls

emergency calls placed

Illegal Dumping

number of occurrences of dumping large or electronic items (e.g. computers, furniture, mattresses, suitcases, etc)

Homeless Outreach

any contact with a homeless individual that includes the offering of services, or a request for information about services or service providers

311 Requests

requests placed to 311 for Public Works related issues

Directions

number of times ambassadors provide directions to the public



Did You Know?

There's 4 ways to request cleaning and safety services.



Call: Dispatch 211

2-1-1 is a free, 24/7/365 service that connects to essential health and social service support and information during times of non-emergency crisis and for everyday needs.



Email:

Jzolicoffer@streetplus.net



Hours of Operation:

7 am to 10:30 pm Daily



Be In The Know!

Sign up for our e-newsletter at
LoopChicago.com

