

Greeting's Chicago! Say Hello to our Chicago Loop Alliance Team



Clean + Safe + Friendly



CHICAGO
LOOP
ALLIANCE

STREET REPORT

HOSPITALITY & ENVIRONMENTAL CONDITIONS
October 2024

The following data and information is provided to the Chicago Loop Alliance for tracking purposes. The period covered is October 2024. The data and information is obtained from Ambassadors conducting counts and from work orders entered in Statview.



Let's Talk Trash!



amount of trash removed in the month of October, 2024

14,950 lbs.

PREVIOUS MONTH:
September 2024

12,100 lbs

MONTH OVER MONTH

+4%

PREVIOUS YEAR:
October 2023

11,125

YEAR OVER YEAR

+34%

High Priority Cleaning Tasks by Percentage

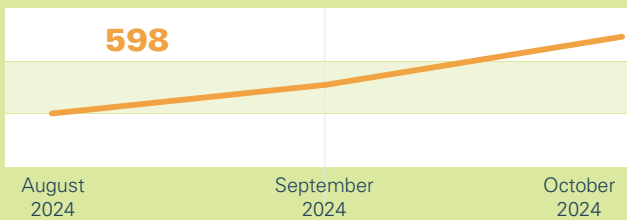
Pan & Broom Sweeps - Block Faces Completed

91%

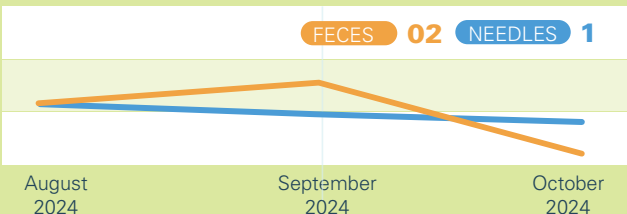
Total cleaning tasks completed

Cleaning Tasks	PREVIOUS MONTH: August	PREVIOUS MONTH: September	MONTH OVER MONTH: September 2024 to October 2024	CURRENT MONTH: October 2024	PREVIOUS YEAR: October 2023	YEAR OVER YEAR: October 2023 to October 2024	YTD
Directions	708	754	+ 6%	694	498	+39%	5,768
Pan & Broom Sweeps - Block Faces Completed	3,556	3,147	- 11%	3,623	3,294	+ 9%	30,696
Graffiti Tags Abated	492	614	+ 24%	599	554	+ 8%	4,615
Trash bags Collected	642	668	+ 4%	598	497	+ 20%	4,504
Pounds of Trash	16,050	16,700	+ 4%	14,950	11,125	+ 34%	103,051

Graffiti Tags Abated



Hazardous Waste



Before/After



Before/After



Before/After





YEAR OVER YEAR DIRECTIONS

**October 2023
to October 2024**

+379%

YEAR OVER YEAR INCIDENTS

**October 2023
to October 2024**

-13%

**Quality of Life
Incidents
by Percentage**

Aggressive
Panhandling

44%

of all quality of life
incidents.

Loitering

46%

of all quality of life
incidents.



Vandalism

5%

of all quality of life
incidents.



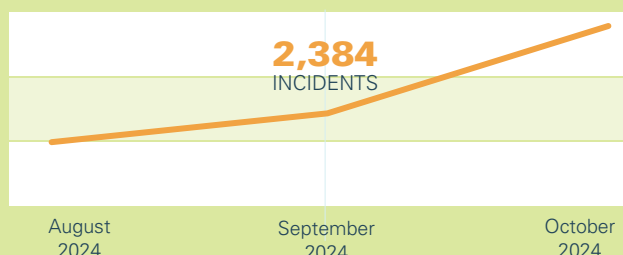
Public
Intoxication

5%

of all quality of life
incidents.

Safety & Quality of Life Incidents	PREVIOUS MONTH: July	PREVIOUS MONTH: August	MONTH OVER MONTH September 2023 to October 2024	CURRENT MONTH: October 2024	PREVIOUS YEAR: October 2023	YEAR OVER YEAR October 2023 to October 2024	YTD
Directions	1,742	1,942	+ 11%	2,408	502	+ 379%	12,513
Business Checks	885	843	- 4%	901	471	+ 91%	7,337
Hospitality/ Interactions	1,399	1,147	+ 21%	1,442	606	+ 137%	9,164
Incidents	312	241	- 22%	356	411	- 13%	2,384
Panhandling	345	394	+ 14%	443	491	- 9%	3,154
Homeless Count	418	442	+ 5%	407	525	- 22%	3,159
Social Service Referrals	355	361	+ 1%	407	565	- 27%	3,482
Resource Guides	307	257	- 16%	289	404	- 28%	3,127

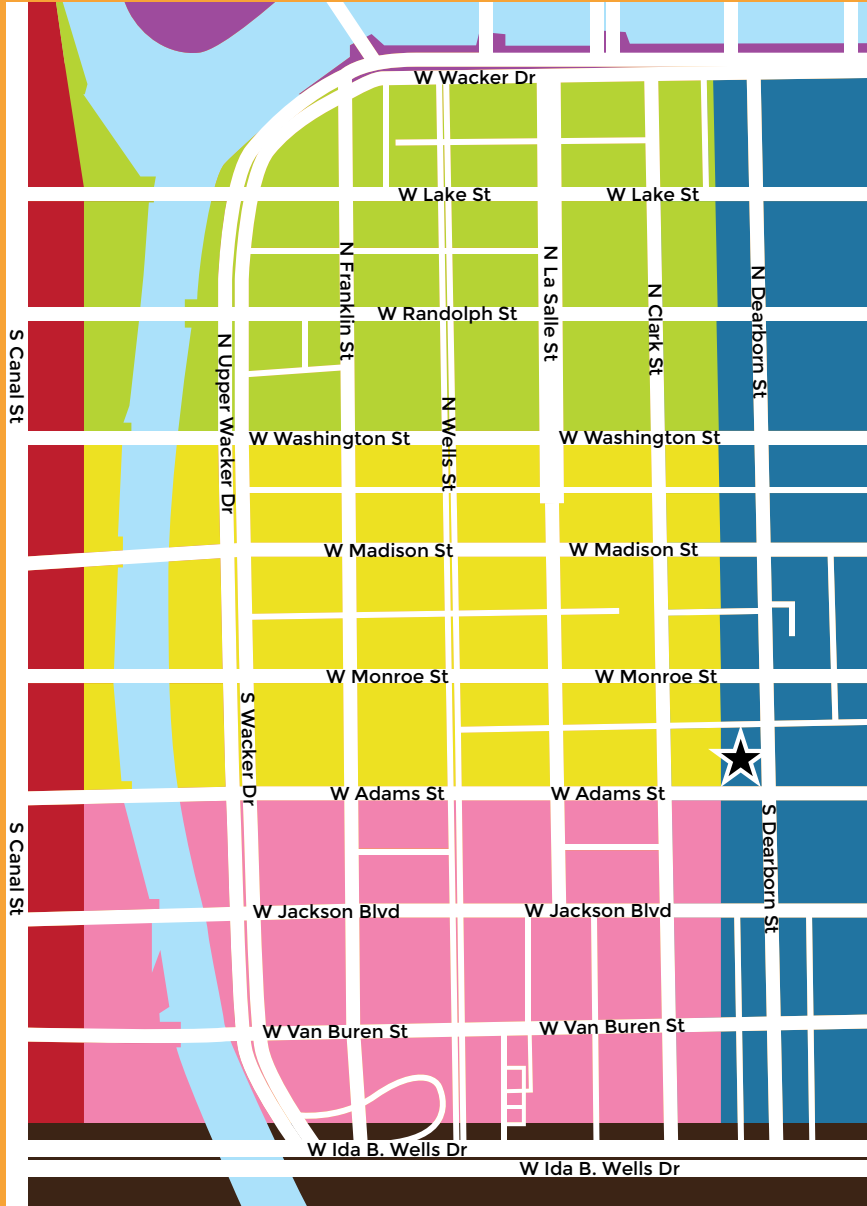
Total Quality of Life Incidents YTD



6 min
Response Time

STREET TEAM PROGRAM

ZONES 5-7



Do not conduct patrols beyond Dearborn Street, Canal Street, Wacker Drive, Ida B. Wells

- Zone 5 Patrol:
East to West: Dearborn to Canal
North to South: Wacker Dr. To Washington
- Zone 6 Patrol:
East to West: Dearborn to Canal
North to South: Washington to Adams
- Zone 7 Patrol:
East to West: Dearborn to Canal
North to South: Adams to Ida B. Wells

- Wacker Dr. North Boundary
- Canal West Boundary
- Ida B. Wells South Boundary
- Dearborn East Boundary
- Home Office
(CLA Headquarters)



STREET TEAM PROGRAM

ZONES 1-4



LEGEND

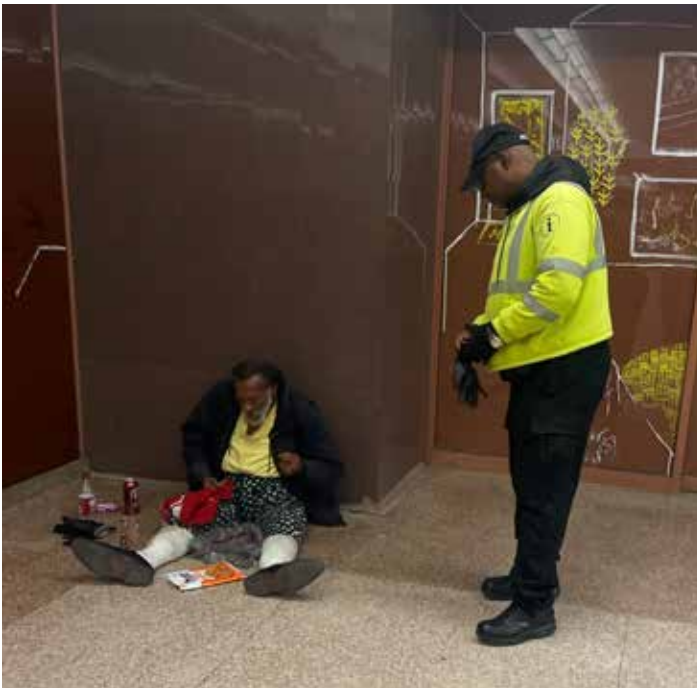
- OPERATION CENTER
- CLA OFFICE
- ZONE START
- ZONE END
- MILESTONES
- ZONE ROUTE
- ROUTE OUT/IN

STREETPLUS



Congratulations Harold!

Ambassador of the Month: For the month of October, we would like to recognize Harold Matthews as the Ambassador of the Month. Harold is very dedicated to his craft and serves the State Street community with great respect and pride. He has shown the ability to stay focused on his tasks in a high-paced environment. He is always willing to come in early or stay late to get the job done! He is a very important piece to our ambassador team and we want to congratulate him on his accomplishment!



Library Social Service Referrals

Employment	162
Housing	155
ID	107
HMIS	258
Other	214
Total	896

Social Service outreach coordinator and our ambassador team has worked diligently over the course of the month to provide resources to individuals experiencing homeless. During the initial assessment process, more than half of the individuals assessed are experiencing an array of other chronic mental health fragmentations, which will require a more clinical health evaluation, to help aid the process for housing assistance. In addition, more temporary shelters that housed migrants across the city are continuing to close, in efforts to unify the shelter system process for everyone experiencing homelessness across the city. The one system initiative will increase the availability of beds, accommodating more in need of shelters and places to go for resources. We will continue to work alongside partnered agencies to help provide continued necessary services to individuals and families in need.







CPL CARES

“A network of connections to social services at the library”

Harold Washington Library Center

CPL Cares @ HWLC

Case Managers, Legal Assistance, Social Workers and Veterans Services

Harold Washington Library Center | 400 S. State Street, 3rd Floor, Chicago, IL 60605

Mondays

10 A.M. – 1 P.M.

Legal services for people with disabilities provided in partnership with:



12 P.M. – 3 P.M.

Housing, health care and human connection for those who struggle with homelessness and poverty provided in partnership with:



Wednesdays

10 A.M. – 12:30 P.M.

Housing and mental health services provided in partnership with:



12 P.M. – 3 P.M.

Legal assistance in getting and keeping food, medical and financial help from the Dept. of Human Services provided in partnership with:



Thursdays

10 A.M. – 2 P.M.

Housing and employment services provided in partnership with:



10:30 A.M. – 2:30 P.M.

Connections to mental, dental, primary health care, medication access and housing linkage provided in partnership with:



Fridays

10 A.M. – 2 P.M.

Supports veterans experiencing homelessness, and assists with employment services for veterans and non-veterans provided in partnership with:



Ask your librarian for more information.



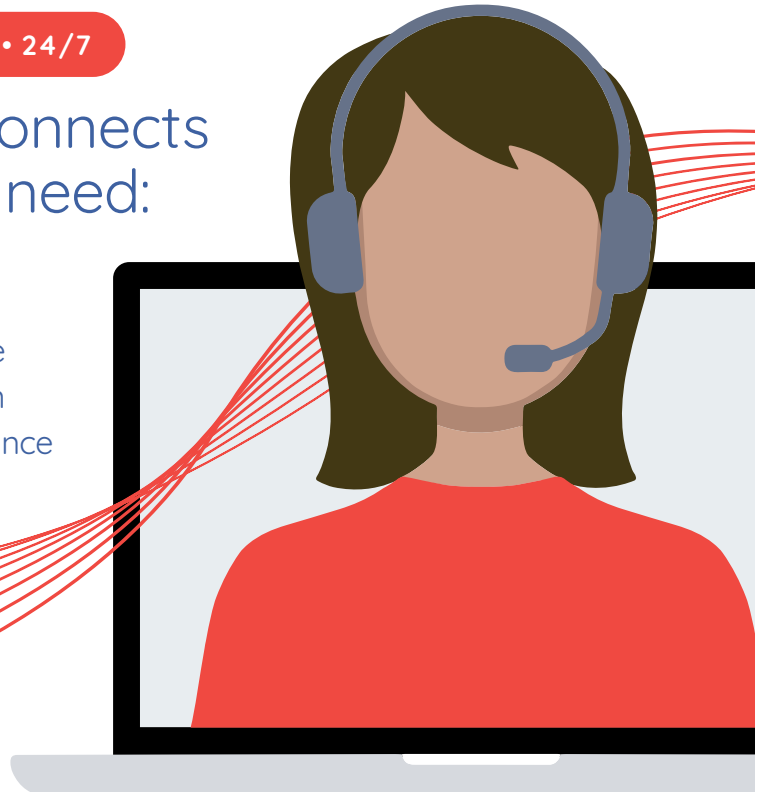
Need help and don't know where to turn?

FREE • FAST • LOCAL • CONFIDENTIAL • 24/7

211 Metro Chicago connects you to the help you need:

- ✓ Childcare
- ✓ Employment
- ✓ Food Assistance
- ✓ Health Care
- ✓ Housing
- ✓ Legal and Immigration
- ✓ Substance Use
- ✓ Transportation
- ✓ Utilities Assistance

AND MUCH MORE!



- Call **2-1-1** to talk to a local navigator*
- Text your zip code to **898211**
- Visit **211MetroChicago.org** to search or chat

*Residents may dial 2-1-1 or (773) 362-4401 to get connected to a local Resource Navigator.



Pounds of garbage

weight of trash accumulated by ambassadors. Total weight is determined by multiplying number of bags used by storage capacity (1 bag=25 lbs)

Graffiti – removed

graffiti abated by any means including pressure washing, painting and using abatement solutions

Needles found & disposed of

number of single hypodermic needles found and disposed of at an appropriate medical waste disposal site

Power washing block faces

number of block faces pressure washed

Merchant checks

ambassadors visit a business for the purpose of customer service outreach or to assist with a request

911 calls

emergency calls placed

Illegal Dumping

number of occurrences of dumping large or electronic items (e.g. computers, furniture, mattresses, suitcases, etc)

Homeless Outreach

any contact with a homeless individual that includes the offering of services, or a request for information about services or service providers

311 Requests

requests placed to 311 for Public Works related issues

Directions

number of times ambassadors provide directions to the public



Did You Know?

There's 4 ways to request cleaning and safety services.



Call: Dispatch 211

2-1-1 is a free, 24/7/365 service that connects to essential health and social service support and information during times of non-emergency crisis and for everyday needs.



Email:

Jzollicoffer@streetplus.net



Hours of Operation:

7 am to 10:30 pm Daily



Be In The Know!

Sign up for our e-newsletter at
LoopChicago.com

