

Greeting's Chicago! Say Hello to our Chicago Loop Alliance Team



Clean + Safe + Friendly



CHICAGO
LOOP
ALLIANCE.

STREET REPORT

HOSPITALITY & ENVIRONMENTAL CONDITIONS
May 2025

The following data and information is provided to the Chicago Loop Alliance for tracking purposes. The period covered is May 2025. The data and information is obtained from Ambassadors conducting counts and from work orders entered in Statview.



Let's Talk Trash!

amount of trash removed in the
month of May, 2025**12,600 lbs.**

PREVIOUS MONTH:

April 2025**10,325 lbs**

MONTH OVER MONTH

- 22%

PREVIOUS YEAR:

May 2025**10,450**

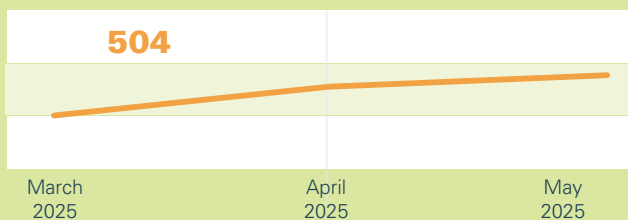
YEAR OVER YEAR

+20%High Priority Cleaning Tasks
by PercentagePan & Broom
Sweeps - Block
Faces Completed**98%**

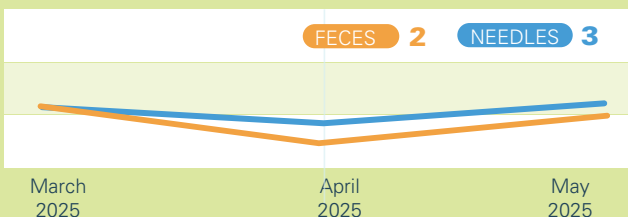
Total cleaning tasks completed

| Cleaning Tasks | PREVIOUS MONTH: March | PREVIOUS MONTH: April | MONTH OVER MONTH April 2025 to May 2025 | CURRENT MONTH: May 2025 | PREVIOUS YEAR: May 2024 | YEAR OVER YEAR May 2023 to May 2024 | YTD |
|--|--------------------------|--------------------------|---|----------------------------|----------------------------|---|--------|
| Directions | 547 | 591 | +8% | 627 | 691 | - 9% | 3,147 |
| Pan & Broom Sweeps - Block Faces Completed | 3,033 | 2,905 | - 4% | 3,250 | 2,995 | + 8% | 15,505 |
| Graffiti Tags Abated | 355 | 447 | +25% | 416 | 514 | - 19% | 2,066 |
| Trash bags Collected | 549 | 413 | - 24% | 504 | 418 | - 17% | 2,629 |
| Pounds of Trash | 13,725 | 10,325 | - 24% | 12,600 | 10,450 | + 20% | 65,725 |

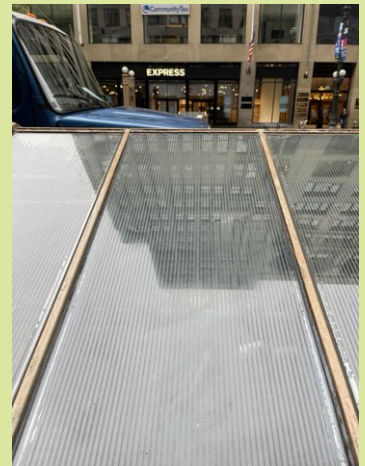
Graffiti Tags Abated



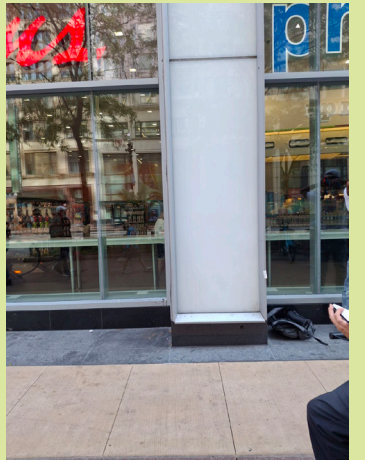
Hazardous Waste



Before/After



Before/After



Before/After





YEAR OVER YEAR DIRECTIONS

May 2024
to May 2025**+133%**

YEAR OVER YEAR INCIDENTS

May 2024
to May 2025**- 6%**Quality of Life
Incidents
by PercentageAggressive
Panhandling**88%**of all quality of life
incidents.

Loitering

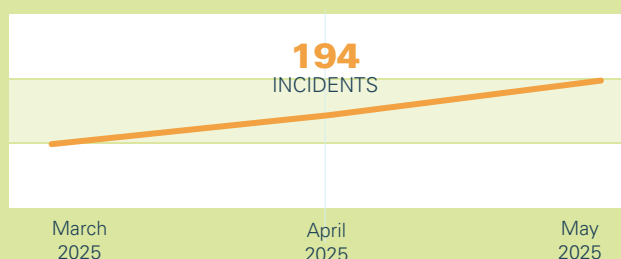
62%of all quality of life
incidents.

Vandalism

4%of all quality of life
incidents.Public
Intoxication**16%**of all quality of life
incidents.Safety &
Quality
of Life
Incidents

| | PREVIOUS MONTH: March | PREVIOUS MONTH: April | MONTH OVER MONTH April 2025 to May 2025 | CURRENT MONTH: May 2025 | PREVIOUS YEAR: May 2024 | YEAR OVER YEAR May 2024 to May 2025 | YTD |
|--------------------------------|-----------------------------|-----------------------------|---|----------------------------------|----------------------------------|---|--------|
| Directions | 2,800 | 1,942 | - 30% | 2,626 | 1,123 | + 133% | 13,012 |
| Business Checks | 1,167 | 1,423 | + 21% | 1,502 | 685 | + 119% | 6,414 |
| Hospitality/ Interactions | 1,452 | 1,662 | + 14% | 1,937 | 816 | + 137% | 8,848 |
| Incidents | 172 | 201 | + 16% | 194 | 208 | - 6% | 891 |
| Panhandling | 136 | 188 | + 38% | 160 | 294 | - 45% | 584 |
| Homeless Count | 148 | 213 | + 43% | 228 | 247 | - 7% | 989 |
| Social Service Referrals | 264 | 307 | + 16% | 290 | 351 | - 17% | 1,538 |
| Resource Guides | 264 | 344 | + 30% | 380 | 392 | + 19% | 1,552 |

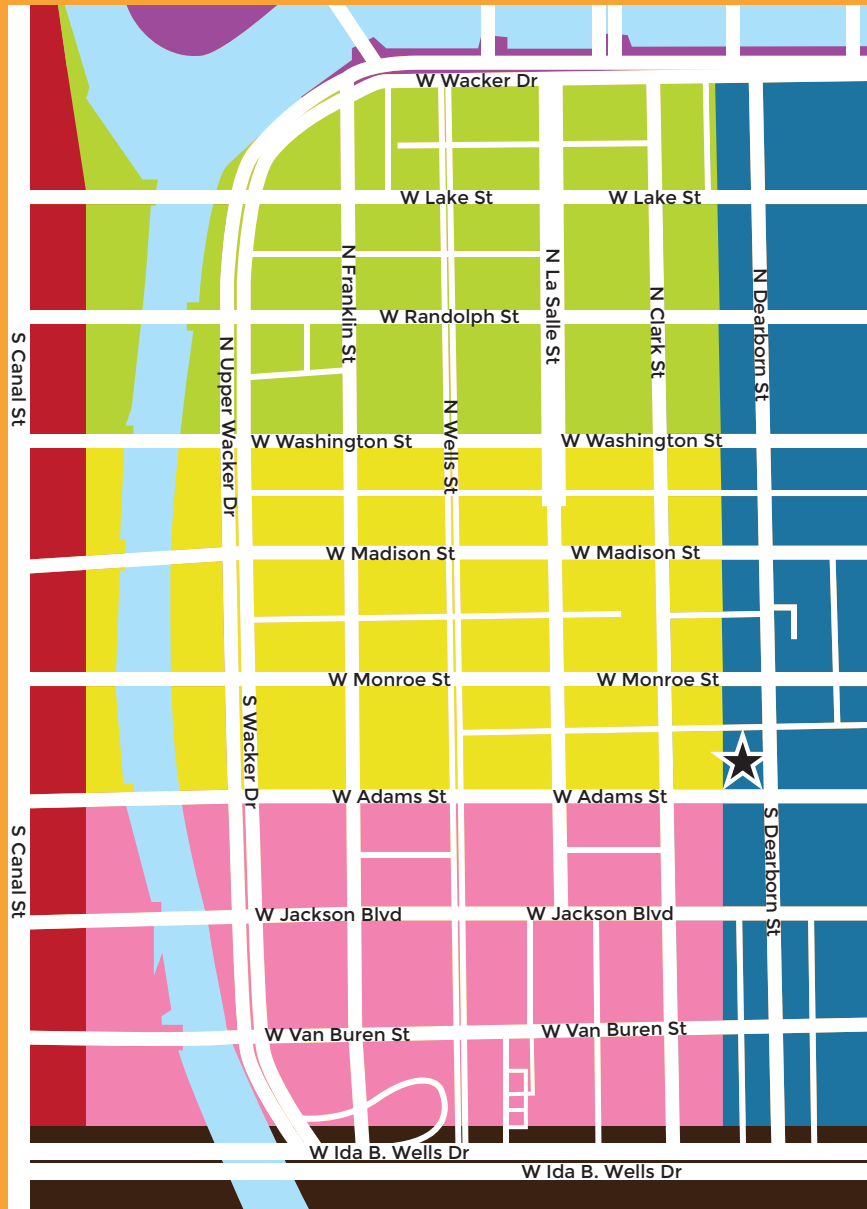
Total Quality of Life Incidents YTD

**6 min**

Response Time

STREET TEAM PROGRAM

ZONES 5-7



Do not conduct patrols beyond Dearborn Street, Canal Street, Wacker Drive, Ida B. Wells

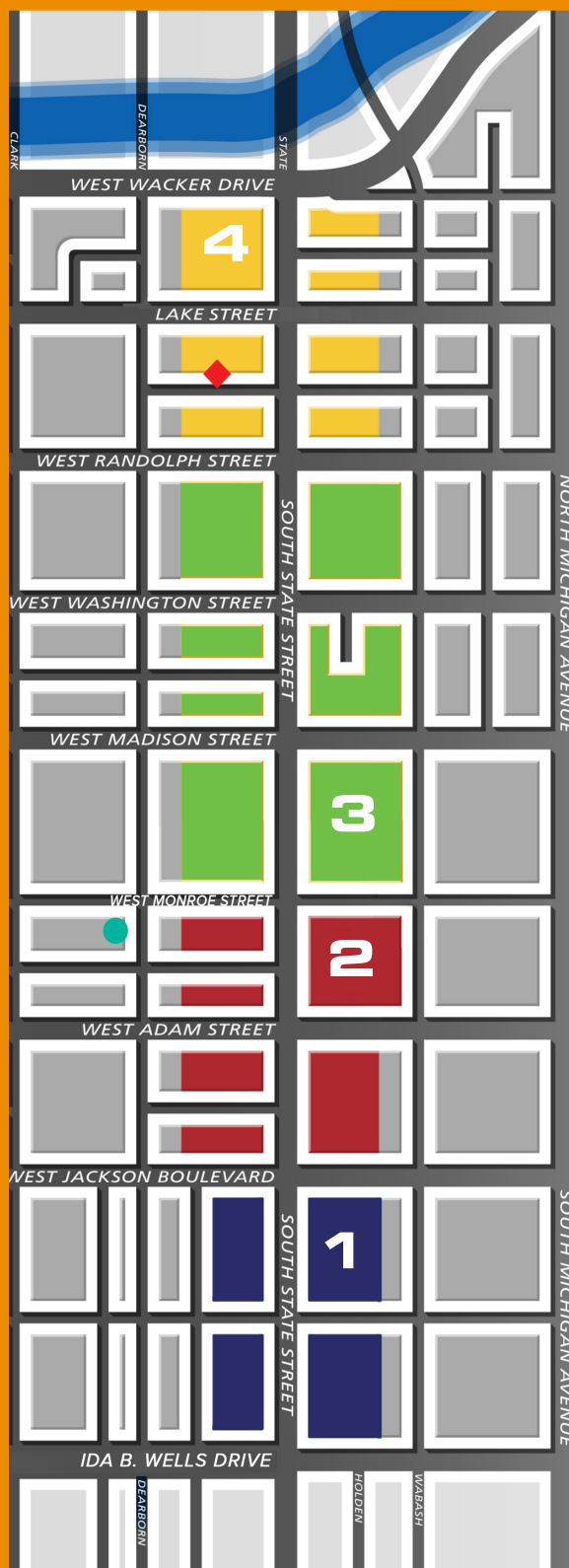
- Zone 5 Patrol:
East to West: Dearborn to Canal
North to South: Wacker Dr. To Washington
- Zone 6 Patrol:
East to West: Dearborn to Canal
North to South: Washington to Adams
- Zone 7 Patrol:
East to West: Dearborn to Canal
North to South: Adams to Ida B. Wells

- Wacker Dr. North Boundary
- Canal West Boundary
- Ida B. Wells South Boundary
- Dearborn East Boundary
- ★ Home Office
(CLA Headquarters)



STREET TEAM PROGRAM

ZONES 1-4



LEGEND

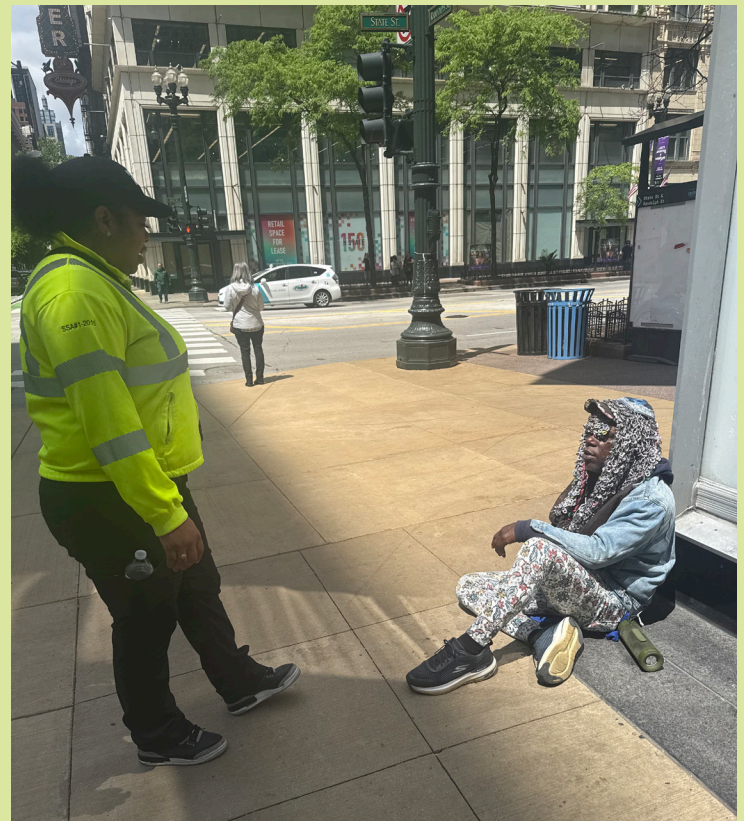
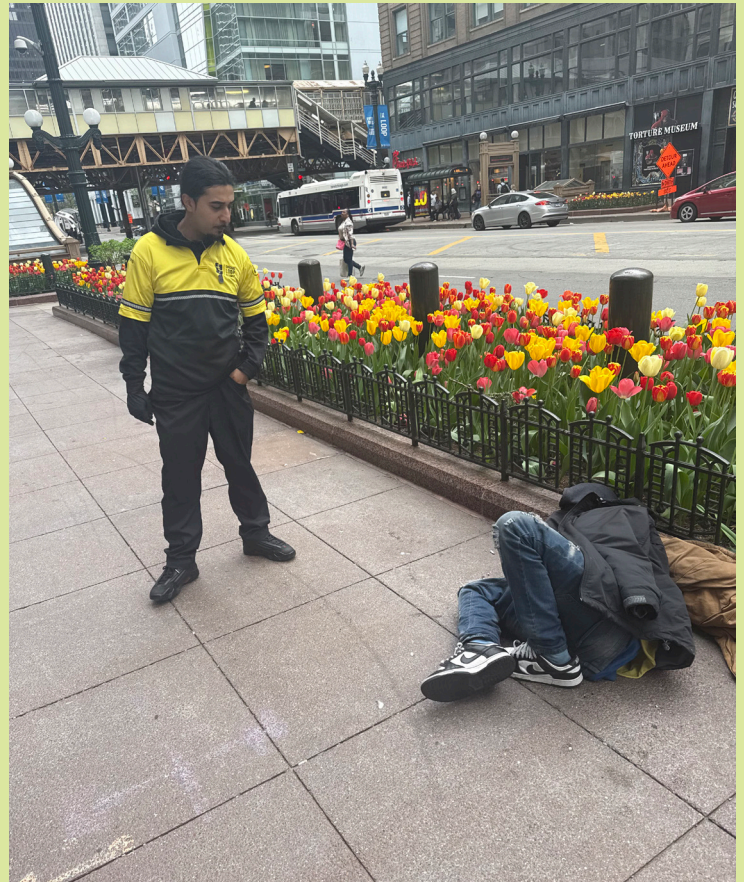
- ◆ OPERATION CENTER
- CLA OFFICE
- ★ ZONE START
- ★ ZONE END
- ① MILESTONES
- ← ZONE ROUTE
- ←... ROUTE OUT/IN

STREETPLUS



Congratulations Alexander!

Ambassador of the Month: Alexander Scott is more than just an Ambassador for the Chicago Loop Alliance; he is also an ambassador for this city. Born and raised in Chicago, Alex has a profound love for the city and was excited for the opportunity to work and serve in the loop area. Alex joined Streetplus in the summer of 2022 at the launch of the Corridor Ambassador program. The program was implemented by the then Mayor, Lori Lightfoot, to welcome everyone back to the city after the pandemic. Since then, Alex joined our Evanston program as a safety ambassador and returned to the Chicago Loop Alliance program in 2023. Alex has gained a ton of experience with working as an ambassador but also brings a hospitality & outreach expertise mindset from previously working as a doorman and outreach ambassador prior to joining Streetplus. Alex is always approachable, professional, and does everything with a smile; which is what we all strive for daily!





Library Social Service Referrals

| | |
|--------------|--------------|
| Employment | 182 |
| Housing | 246 |
| ID | 192 |
| HMIS | 234 |
| Other | 158 |
| Total | 1,012 |

The Chinese American Service League has now joined our Social Service Partnership Network in the Harold Washington Library. The non for profit agency has over 30 years of experience connecting individuals and families to services needed. Today, CASL has expanded to more than 20 programs and services ranging from behavioral health to senior living services. We are proud to welcome The Chinese American Service League to our social service network in the Harold Washington library center.





CPL CARES

"A network of connections to social services at the library"

Harold Washington Library Center

CPL Cares @ HWLC

Case Managers, Legal Assistance, and Social Workers

Harold Washington Library Center | 400 S. State Street, 3rd Floor, Chicago, IL 60605

Mondays

10 A.M. – 1 P.M.

Housing, health care and human connection for those who struggle with homelessness and poverty provided in partnership with:



11 A.M. – 2 P.M.

Housing and employment services provided in partnership with:



Wednesdays

10 A.M. – 12:30 P.M.

Housing and mental health services provided in partnership with:



12 P.M. – 3 P.M.

Legal assistance in getting and keeping food, medical and financial help from the Dept. of Human Services provided in partnership with:



Thursdays

10 A.M. – 2 P.M.

Connection to mental, dental, primary health care, medication access and housing linkage.



10 A.M. – 2 P.M.

Medicaid enrollment, immigration resources, groceries and food support, bill and utilities support, state benefit enrollment support, and referrals to medical care.

Chinese American Service League
華人諮詢服務處



3/2025

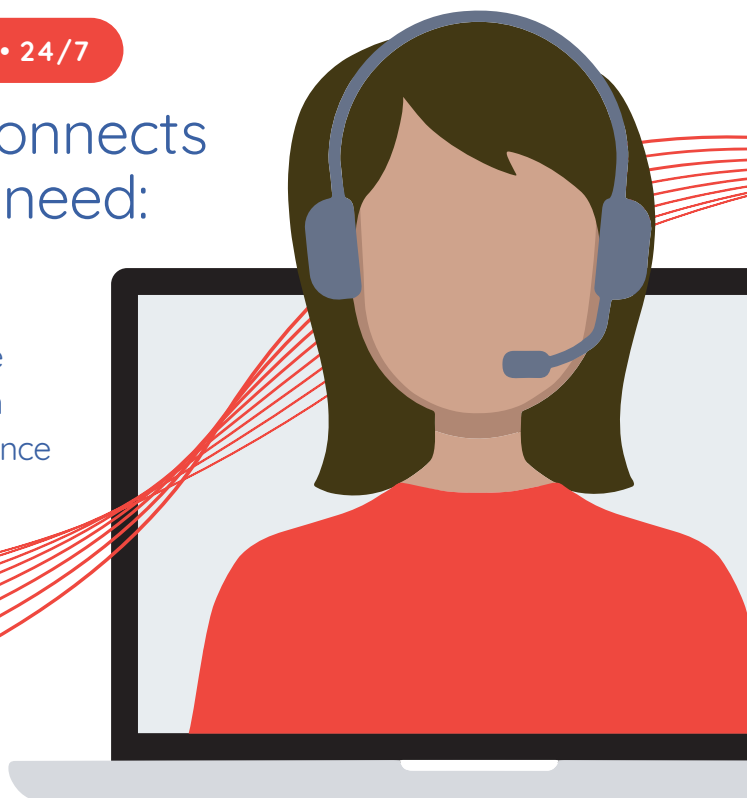
Need help and don't know where to turn?

FREE • FAST • LOCAL • CONFIDENTIAL • 24/7

211 Metro Chicago connects you to the help you need:

- ✓ Childcare
- ✓ Employment
- ✓ Food Assistance
- ✓ Health Care
- ✓ Housing
- ✓ Legal and Immigration
- ✓ Substance Use
- ✓ Transportation
- ✓ Utilities Assistance

AND MUCH MORE!



Call **2-1-1** to talk to a local navigator*



Text your zip code to **898211**



Visit **211MetroChicago.org** to search or chat

*Residents may dial 2-1-1 or (773) 362-4401 to get connected to a local Resource Navigator.



211MetroChicago.org



United Way
of Metro Chicago

Pounds of garbage

weight of trash accumulated by ambassadors. Total weight is determined by multiplying number of bags used by storage capacity (1 bag=25 lbs)

Graffiti – removed

graffiti abated by any means including pressure washing, painting and using abatement solutions

Needles found & disposed of

number of single hypodermic needles found and disposed of at an appropriate medical waste disposal site

Power washing block faces

number of block faces pressure washed

Merchant checks

ambassadors visit a business for the purpose of customer service outreach or to assist with a request

911 calls

emergency calls placed

Illegal Dumping

number of occurrences of dumping large or electronic items (e.g. computers, furniture, mattresses, suitcases, etc)

Homeless Outreach

any contact with a homeless individual that includes the offering of services, or a request for information about services or service providers

311 Requests

requests placed to 311 for Public Works related issues

Directions

number of times ambassadors provide directions to the public



Did You Know?

There's 4 ways to request cleaning and safety services.

**Call: Dispatch 211**

2-1-1 is a free, 24/7/365 service that connects to essential health and social service support and information during times of non-emergency crisis and for everyday needs.

**Email:**

Jzollicoffer@streetplus.net

**Hours of Operation:**

7 am to 10:30 pm Daily



Be In The Know!

Sign up for our e-newsletter at
LoopChicago.com

