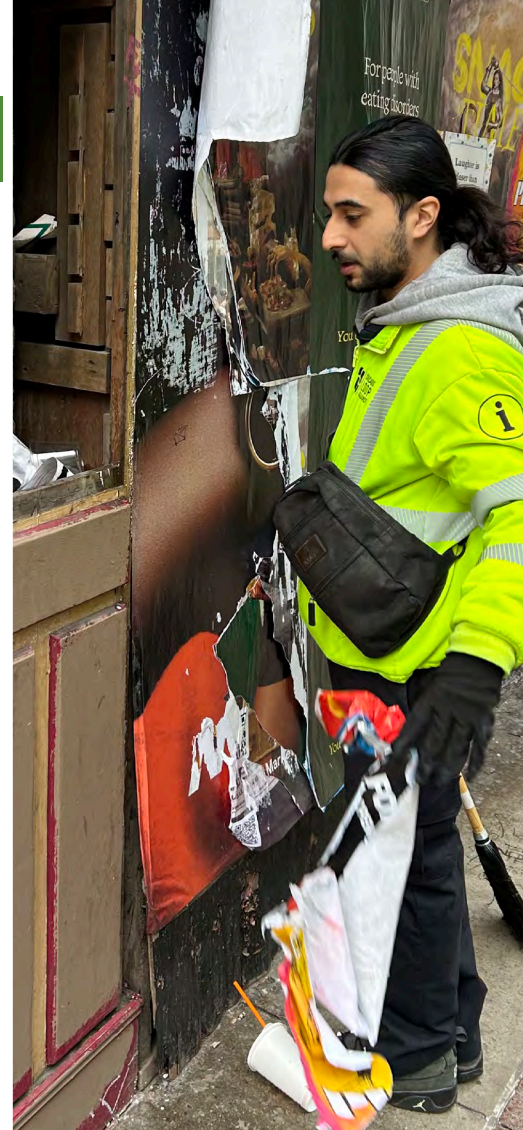


Greeting's Chicago! Say Hello to our Chicago Loop Alliance Team



Clean + Safe + Friendly



CHICAGO
LOOP
ALLIANCE.

STREET REPORT

HOSPITALITY & ENVIRONMENTAL CONDITIONS
March 2024

The following data and information is provided to the Chicago Loop Alliance for tracking purposes. The period covered is March 2024. The data and information is obtained from Ambassadors conducting counts and from work orders entered in Statview.



Let's Talk Trash!



amount of trash removed in the
month of March, 2024

9,330 lbs.

PREVIOUS MONTH:
February 2024

2,550 lbs

MONTH OVER MONTH

+22%

PREVIOUS YEAR:
February 2023

3,859

YEAR OVER YEAR

+55%

High Priority Cleaning Tasks
by Percentage

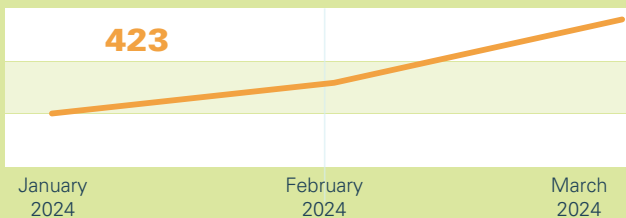
Pan & Broom
Sweeps - Block
Faces Completed

84%

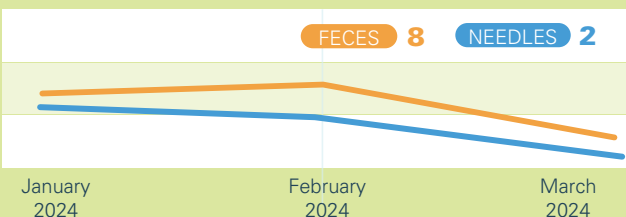
Total cleaning tasks completed

Cleaning Tasks	PREVIOUS MONTH: January	PREVIOUS MONTH: February	MONTH OVER MONTH January 2024 to February 2024	CURRENT MONTH: March 2024	PREVIOUS YEAR: March 2023	YEAR OVER YEAR February 2023 to February 2024	YTD
Directions	231	388	▲ + 59%	423	272	▲ +64%	1,042
Pan & Broom Sweeps - Block Faces Completed	2,023	2,115	▲ + 5%	3,062	4,892	▼ - 38%	7,540
Graffiti Tags Abated	213	289	▲ + 26%	423	384	▲ + 10%	925
Trash bags Collected	207	102	▼ - 49%	372	297	▲ + 21%	678
Pounds of Trash	2,009	2,550	▲ + 22%	9,330	4,251	▲ + 55%	13,889

Graffiti Tags Abated



Hazardous Waste



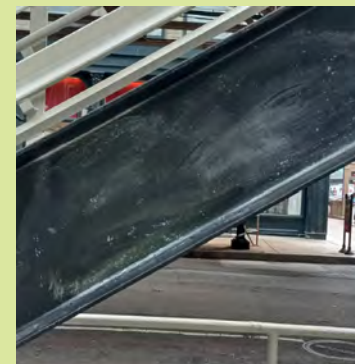
Before/After



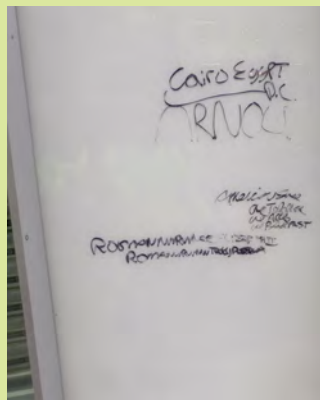
Before/After



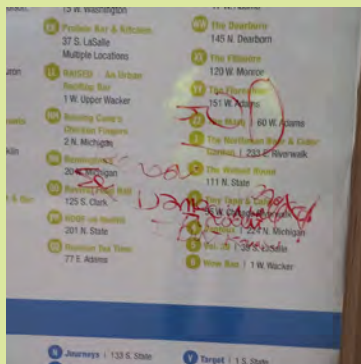
Before/After



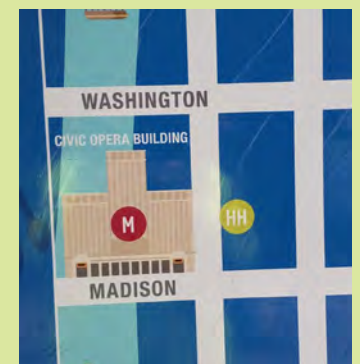
Before/After



Before/After



Before/After





YEAR OVER YEAR DIRECTIONS

March 2023
to March 2024**+51%**

YEAR OVER YEAR INCIDENTS

March 2023
to March 2024**-3%**Quality of Life
Incidents
by PercentageAggressive
Panhandling**37%**of all quality of life
incidents.

Vandalism

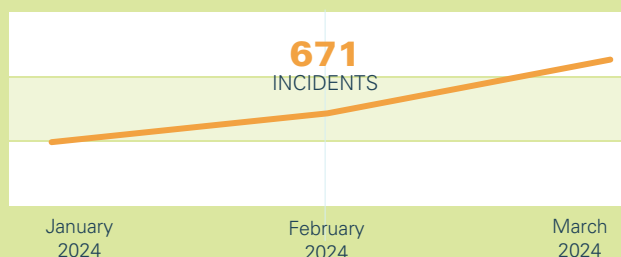
8%of all quality of life
incidents.

Loitering

44%of all quality of life
incidents.Public
Intoxication**9%**of all quality of life
incidents.Safety &
Quality
of Life
Incidents

	PREVIOUS MONTH: January	PREVIOUS MONTH: February	MONTH OVER MONTH January 2023 to February 2024	CURRENT MONTH: March 2024	PREVIOUS YEAR: March 2023	YEAR OVER YEAR March 2023 to March 2024	YTD
Directions	269	461	+ 58%	723	359	+ 51%	1,453
Business Checks	354	423	+ 17%	562	434	+ 23%	1,293
Hospitality/ Interactions	355	423	+ 17%	612	545	+ 11%	1,390
Incidents	221	162	- 27%	248	254	- 3%	671
Panhandling	232	245	+ 6%	312	212	- 33%	789
Homeless Count	287	266	- 8%	189	124	+ 35%	742
Social Service Referrals	364	312	- 15%	390	287	+ 27%	1,066
Resource Guides	271	379	+ 39%	406	241	+ 41%	1,056

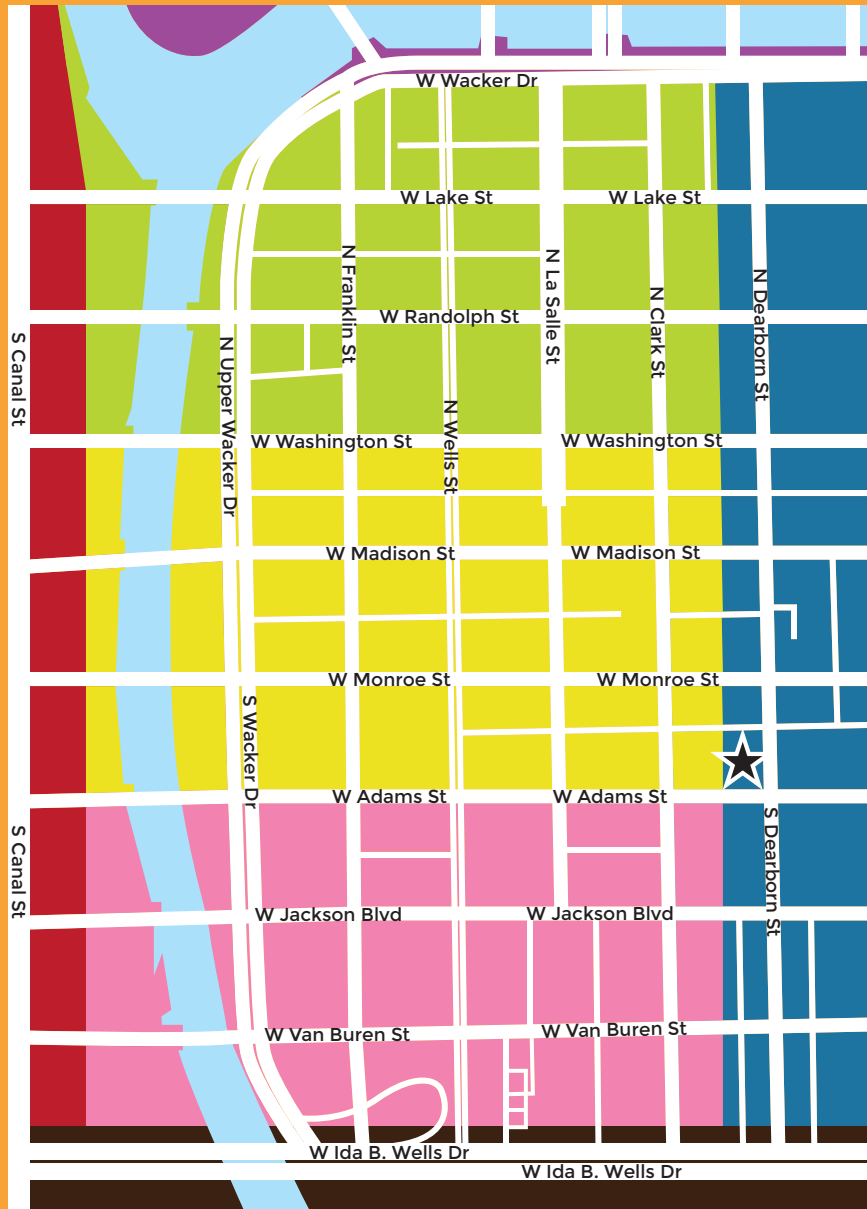
Total Quality of Life Incidents YTD

**13 min**

Response Time

STREET TEAM PROGRAM

ZONES 5-7



Do not conduct patrols beyond Dearborn Street, Canal Street, Wacker Drive, Ida B. Wells

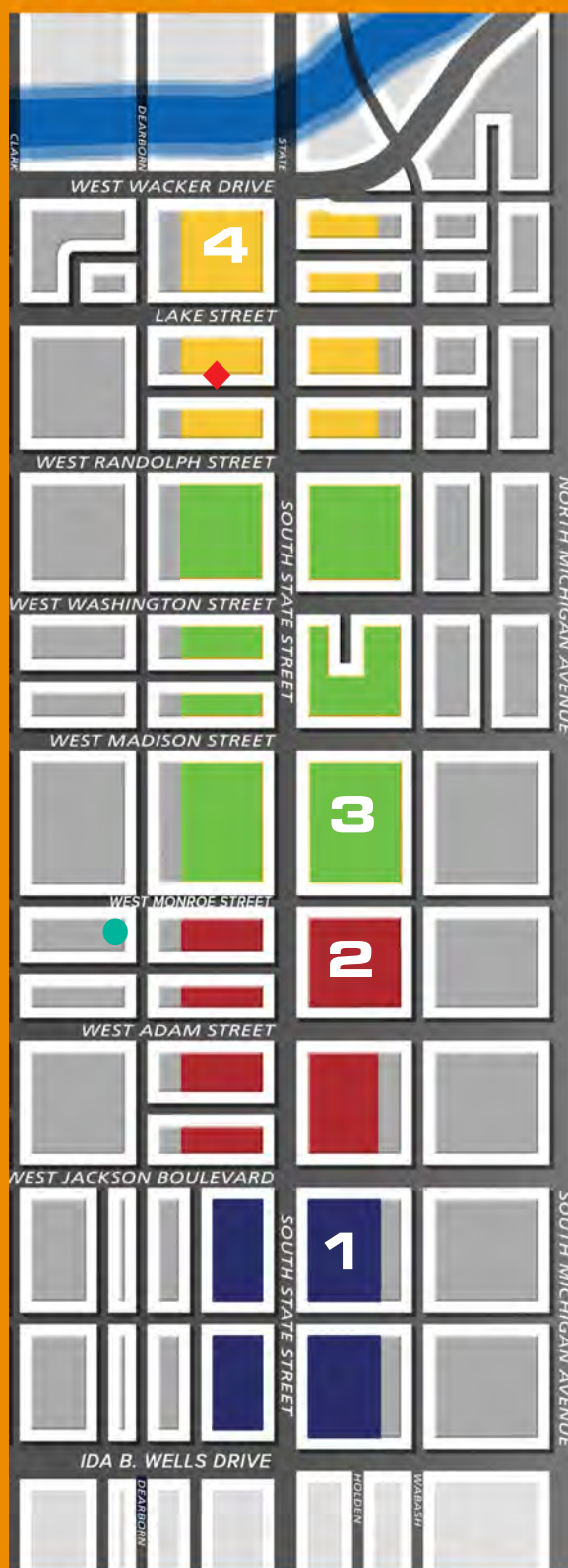
- Zone 5 Patrol:
East to West: Dearborn to Canal
North to South: Wacker Dr. To Washington
- Zone 6 Patrol:
East to West: Dearborn to Canal
North to South: Washington to Adams
- Zone 7 Patrol:
East to West: Dearborn to Canal
North to South: Adams to Ida B. Wells

- Wacker Dr. North Boundary
- Canal West Boundary
- Ida B. Wells South Boundary
- Dearborn East Boundary
- Home Office
(CLA Headquarters)



STREET TEAM PROGRAM

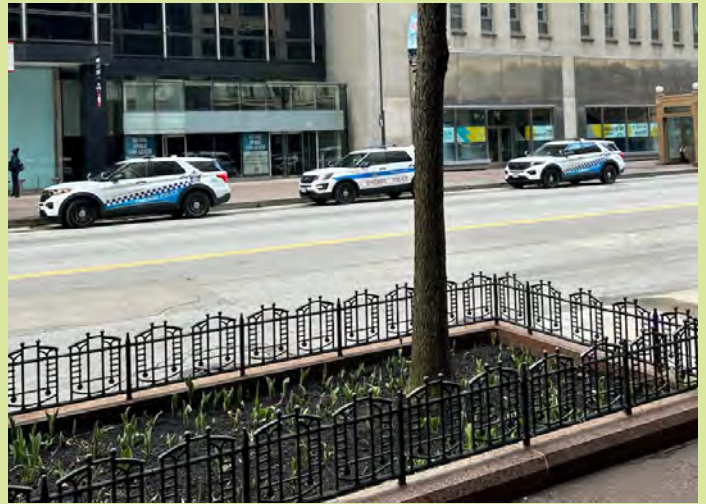
ZONES 1-4



LEGEND

- OPERATION CENTER
- CLA OFFICE
- ZONE START
- ZONE END
- MILESTONES
- ZONE ROUTE
- ROUTE OUT/IN

STREETPLUS



Congratulations!

Ambassador of the Month: **Nicolas Roa**

For the Month March we'd like to recognize Nicolas Roa as the Ambassador of the Month. Nicolas started the year on high note with consistent performances and great leadership. During the month of March Nico and Ambassador Team endured inclement weather during the St. Patrick's day parade, Shamrock Shuffle, and other loop events. Nico's great customer service skills, hospitality, and security awareness were on full display. Thank you Nico for a job well done and keep up the good work!!!

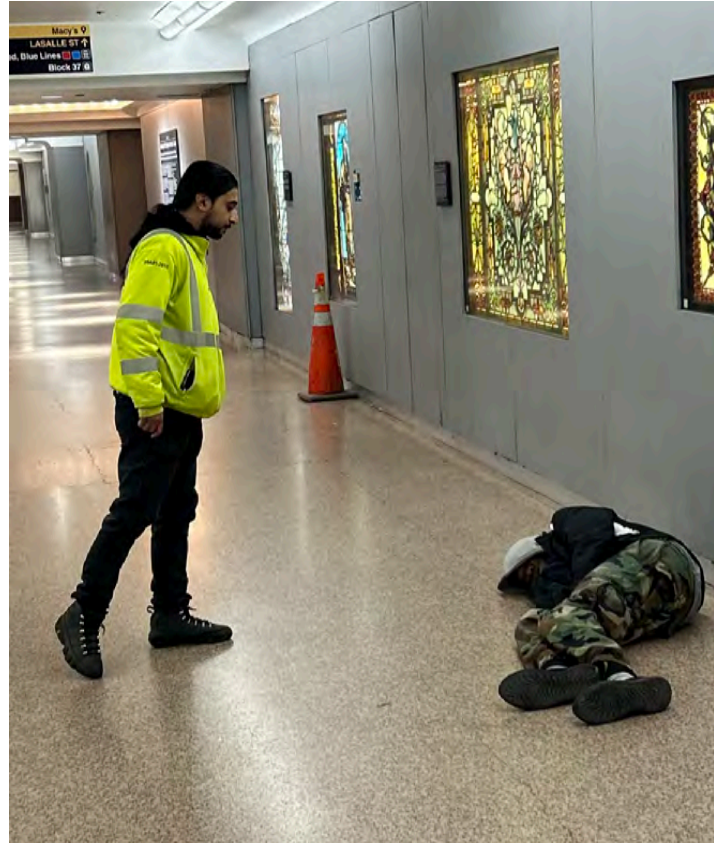


Library Social Service Referrals

Employment	242
Housing	304
ID	131
HMIS	287
Other	331
Total	1,296

After a recent outbreak of measles in city - run shelters, Chicago will now require migrants staying there to get a MMR vaccine to prevent further cases. The same policy is enacted at city landing zones. Officials are prioritizing six shelters to get to a 95% vaccination rate by the end of the month. Despite the ongoing measles outbreak, some shelters are set to begin eviction by the end of the month, due to the imposed 60 day limit. Those who are evicted but don't have a secured residency, can return to the city's landing zone, located at Desplaines and Polk Street, in the south loop.







CPL CARES

“A network of connections to social services at the library”

Harold Washington Library Center

CPL Cares @ HWLC

Case Managers, Legal Assistance, Social Workers and Veterans Services

Harold Washington Library Center | 400 S. State Street, 3rd Floor, Chicago, IL 60605

Mondays

10 A.M. – 1 P.M.

Legal services for people with disabilities provided in partnership with:



12 P.M. – 3 P.M.

Housing, health care and human connection for those who struggle with homelessness and poverty provided in partnership with:



Wednesdays

10 A.M. – 12:30 P.M.

Housing and mental health services provided in partnership with:



12 P.M. – 3 P.M.

Legal assistance in getting and keeping food, medical and financial help from the Dept. of Human Services provided in partnership with:



Thursdays

10 A.M. – 2 P.M.

Housing and employment services provided in partnership with:



10:30 A.M. – 2:30 P.M.

Connections to mental, dental, primary health care, medication access and housing linkage provided in partnership with:



Fridays

10 A.M. – 2 P.M.

Supports veterans experiencing homelessness, and assists with employment services for veterans and non-veterans provided in partnership with:



Ask your librarian for more information.



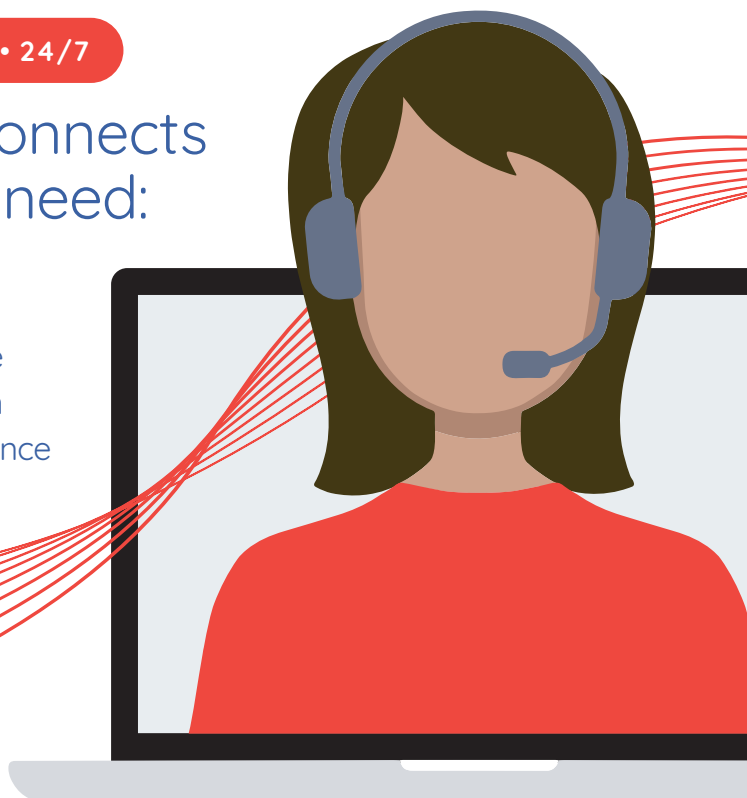
Need help and don't know where to turn?

FREE • FAST • LOCAL • CONFIDENTIAL • 24/7

211 Metro Chicago connects you to the help you need:

- ✓ Childcare
- ✓ Employment
- ✓ Food Assistance
- ✓ Health Care
- ✓ Housing
- ✓ Legal and Immigration
- ✓ Substance Use
- ✓ Transportation
- ✓ Utilities Assistance

AND MUCH MORE!



- Call **2-1-1** to talk to a local navigator*
- Text your zip code to **898211**
- Visit **211MetroChicago.org** to search or chat

*Residents may dial 2-1-1 or (773) 362-4401 to get connected to a local Resource Navigator.



Pounds of garbage

weight of trash accumulated by ambassadors. Total weight is determined by multiplying number of bags used by storage capacity (1 bag=25 lbs)

Graffiti – removed

graffiti abated by any means including pressure washing, painting and using abatement solutions

Needles found & disposed of

number of single hypodermic needles found and disposed of at an appropriate medical waste disposal site

Power washing block faces

number of block faces pressure washed

Merchant checks

ambassadors visit a business for the purpose of customer service outreach or to assist with a request

911 calls

emergency calls placed

Illegal Dumping

number of occurrences of dumping large or electronic items (e.g. computers, furniture, mattresses, suitcases, etc)

Homeless Outreach

any contact with a homeless individual that includes the offering of services, or a request for information about services or service providers

311 Requests

requests placed to 311 for Public Works related issues

Directions

number of times ambassadors provide directions to the public



Did You Know?

There's 4 ways to request cleaning and safety services.

**Call: Dispatch 211**

2-1-1 is a free, 24/7/365 service that connects to essential health and social service support and information during times of non-emergency crisis and for everyday needs.

**Email:**

Jzollicoffer@streetplus.net

**Hours of Operation:**

7 am to 10:30 pm Daily



Be In The Know!

Sign up for our e-newsletter at
LoopChicago.com

