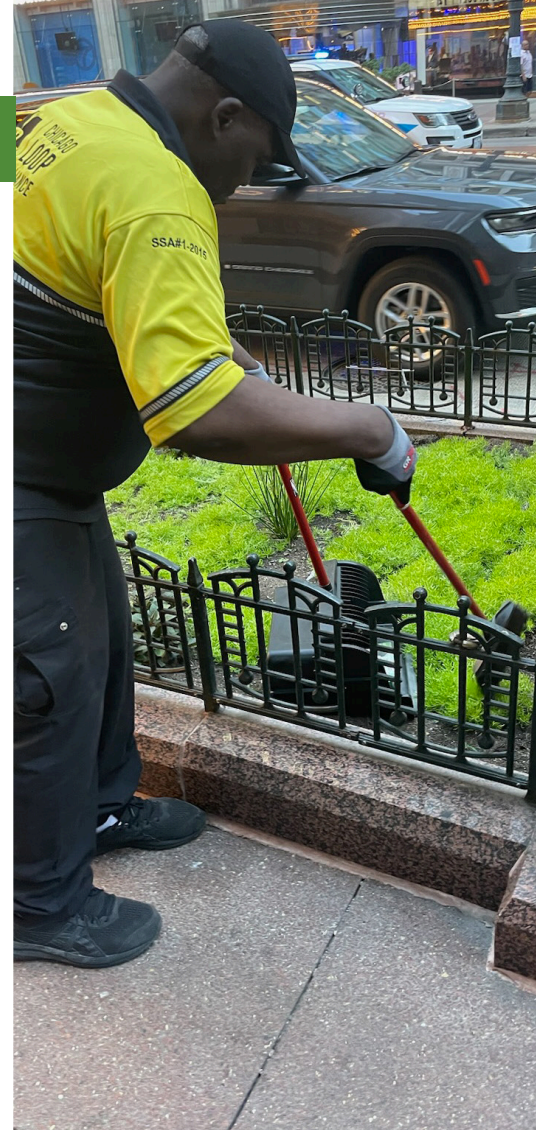


Greeting's Chicago! Say Hello to our Chicago Loop Alliance Team

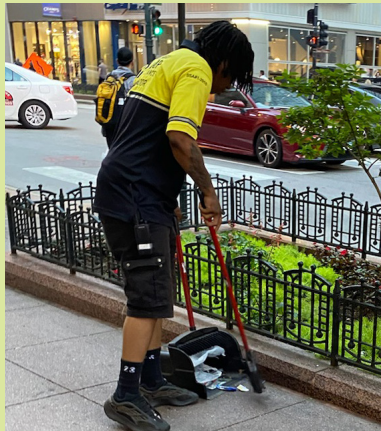


CHICAGO
LOOP
ALLIANCE.

STREET REPORT

HOSPITALITY & ENVIRONMENTAL CONDITIONS
June 2023

The following data and information is provided to the Chicago Loop Alliance for tracking purposes. The period covered is June 2023. The data and information is obtained from Ambassadors conducting counts and from work orders entered in Statview.



Let's Talk Trash!



amount of trash removed in the
month of June, 2023

4,884 lbs.

PREVIOUS MONTH:

June 2023

4,671

MONTH OVER MONTH

+3%

PREVIOUS YEAR:

May 2022

6,587

YEAR OVER YEAR

+1%

High Priority Cleaning Tasks
by Percentage

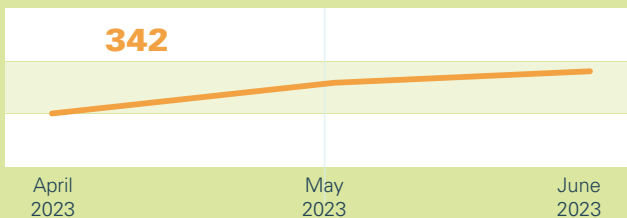
Pan & Broom
Sweeps - Block
Faces Completed

84%

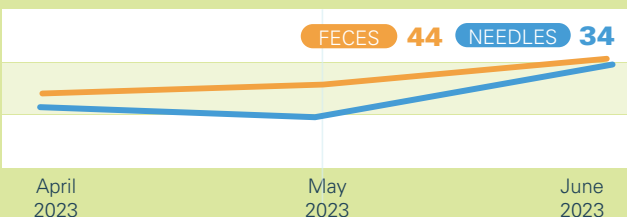
Total cleaning tasks completed

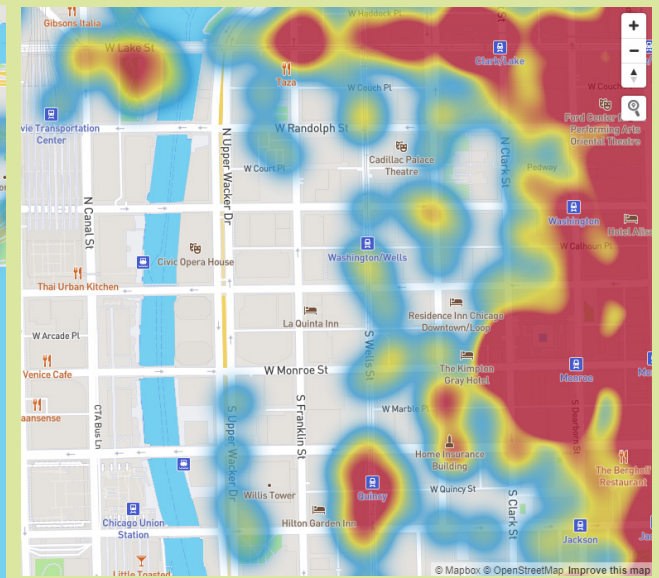
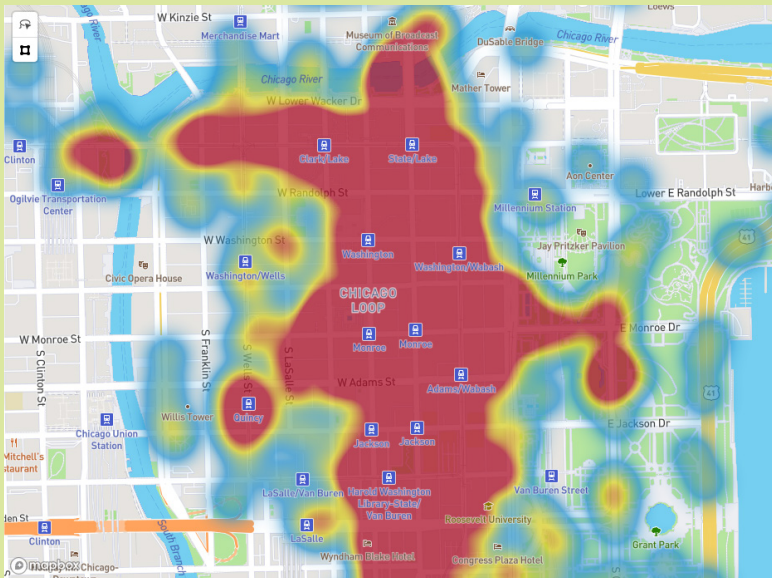
Cleaning Tasks	PREVIOUS MONTH: April	PREVIOUS MONTH: May	MONTH OVER MONTH March 2022 to April 2023	CURRENT MONTH: June 2023	PREVIOUS YEAR: June 2022	YEAR OVER YEAR June 2022 to June 2023	YTD
Directions	303	444	+1%	462	424	+4%	2,006
Pan & Broom Sweeps - Block Faces Completed	3,275	3,484	+2%	3,594	3,418	+1%	20,289
Graffiti Tags Abated	360	312	+4%	342	397	-3%	1,853
Trash bags Collected	317	377	+2%	394	372	+1%	1,866
Pounds of Trash	4,671	4,671	+3%	4,884	4,721	+1%	24,608

Graffiti Tags Abated



Hazardous Waste





Chicago Loop Heat Maps Graffiti

The maps above illustrate graffiti tags abated by Clean Team Ambassadors on private and public property within. Graffiti tags are removed within 24 hours of being reported. Clean Team Ambassadors may remove graffiti under 10ft high.

Key

High-Low Concentration of Incidents



Expansion Patrol Heat Maps

The Corridor ambassador program will begin on June 5, 2023. The map above displays the coverage area and what they encountered in summer 2022. During the summer and fall of 2023, the Chicago Loop Alliance and Streetplus will deploy 21 Safety Hospitality ambassadors to patrol the central business district of the loop, just west of the State Street SSA district. The ambassador shall provide safety and hospitality services during rush hour times for pedestrians, tourists, and business in the central loop. Please visit loopchicago.com/in-the-loop/chicago-loop-ambassador-program-expands-through-loop-this-summer/ for more details.

Before/After



Before/After



Before/After



Before/After



Before/After





YEAR OVER YEAR DIRECTIONS

May 2022
to May 2023**+1%**

YEAR OVER YEAR INCIDENTS

May 2021
to June 2023**+2%**Quality of Life
Incidents
by PercentageAggressive
Panhandling**70%**of all quality of life
incidents.

Vandalism

13%of all quality of life
incidents.

Loitering

12%of all quality of life
incidents.Public
Intoxication**5%**of all quality of life
incidents.Safety &
Quality
of Life
IncidentsPREVIOUS
MONTH:
AprilPREVIOUS
MONTH:
MayMONTH OVER MONTH
March 2022
to April 2023CURRENT
MONTH:
June
2023PREVIOUS
YEAR:
June
2022YEAR OVER YEAR
June 2022
to June 2023

YTD

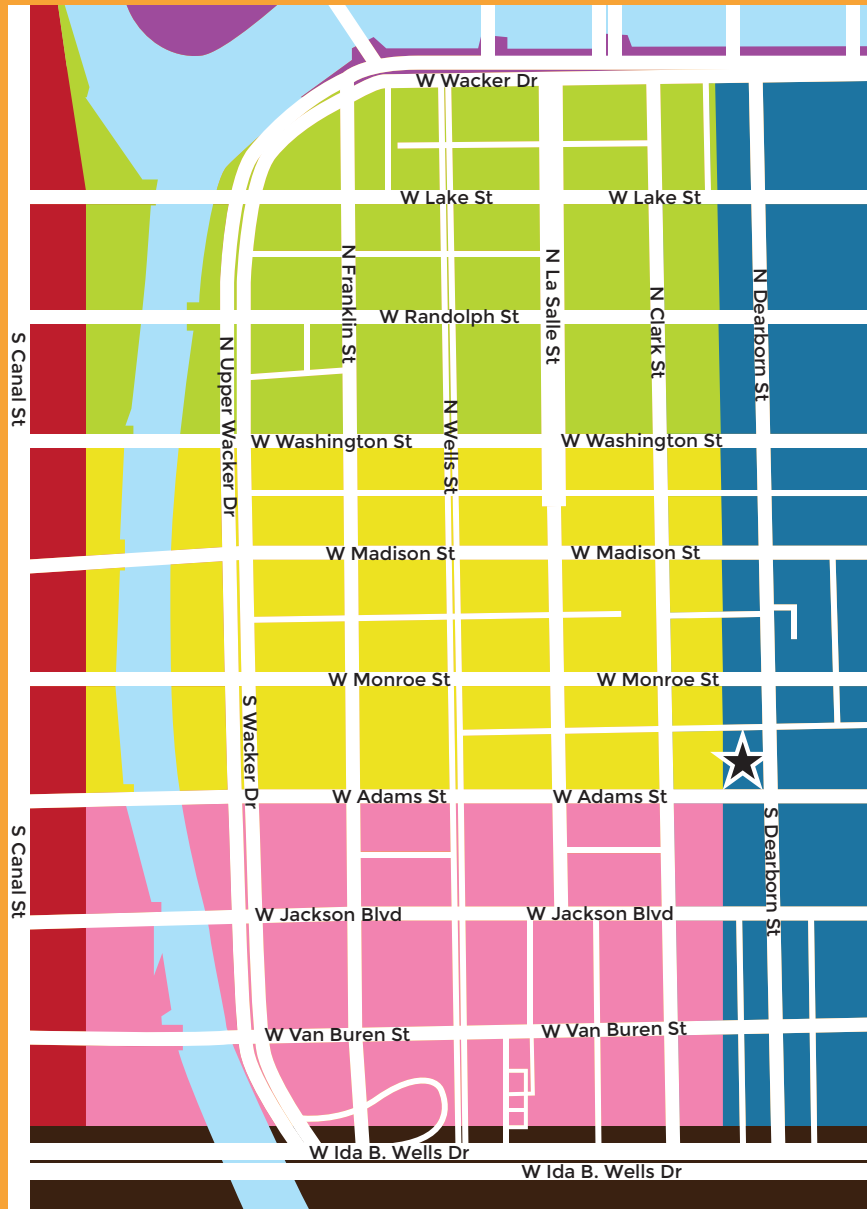
Directions	337	394	+5%	474	458	+1%	2,152
Business Checks	413	344	+7%	452	432	+1%	2,336
Hospitality/ Interactions	549	504	+9%	686	617	+3%	3,005
Incidents	222	337	+6%	425	449	+2%	1,634
Panhandling	244	272	+8%	388	394	- 1%	1,408
Homeless Count	197	211	+7%	342	361	- 2%	1,169
Social Service Referrals	292	304	+5%	411	421	- 1%	1,777
Resource Guides	303	271	+4%	388	344	- 1%	1,694

Total Quality of Life Incidents YTD

**20 min**
Response Time

STREET TEAM PROGRAM

ZONES 5-7



Do not conduct patrols beyond Dearborn Street, Canal Street, Wacker Drive, Ida B. Wells

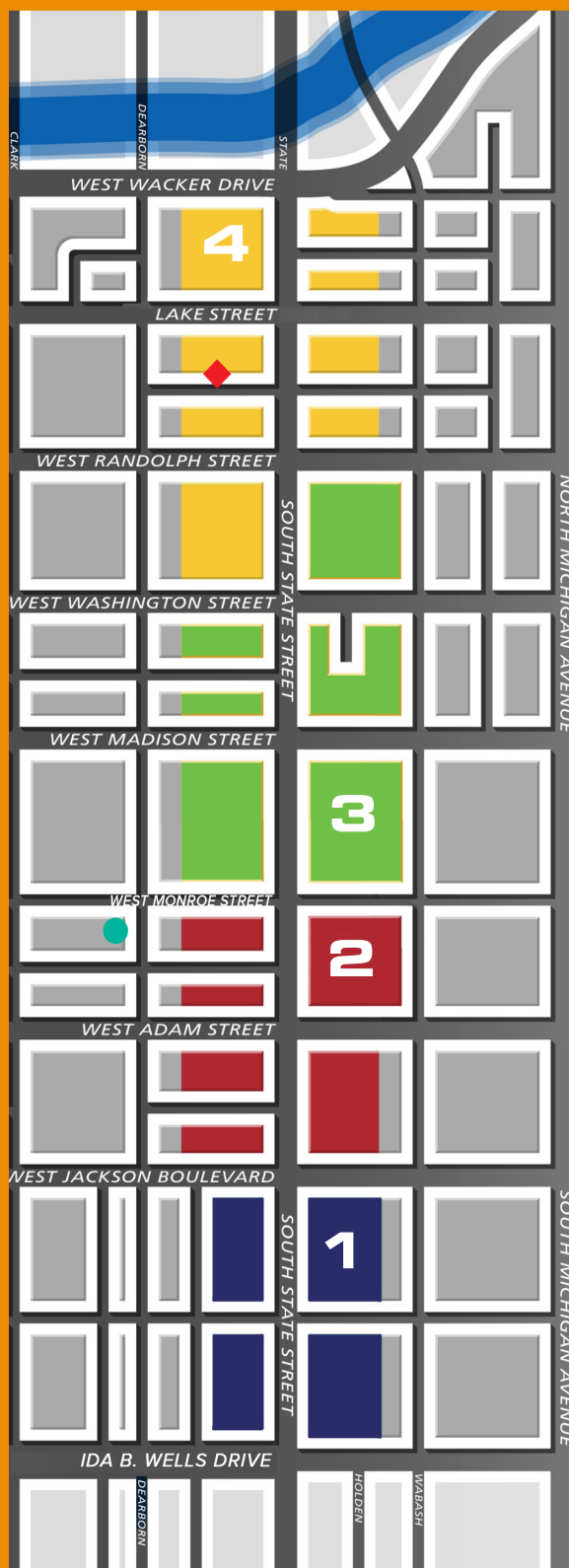
- Zone 5 Patrol:
East to West: Dearborn to Canal
North to South: Wacker Dr. To Washington
- Zone 6 Patrol:
East to West: Dearborn to Canal
North to South: Washington to Adams
- Zone 7 Patrol:
East to West: Dearborn to Canal
North to South: Adams to Ida B. Wells


- Wacker Dr. North Boundary
- Canal West Boundary
- Ida B. Wells South Boundary
- Dearborn East Boundary
- Home Office
(CLA Headquarters)




STREET TEAM PROGRAM

ZONES 1-4





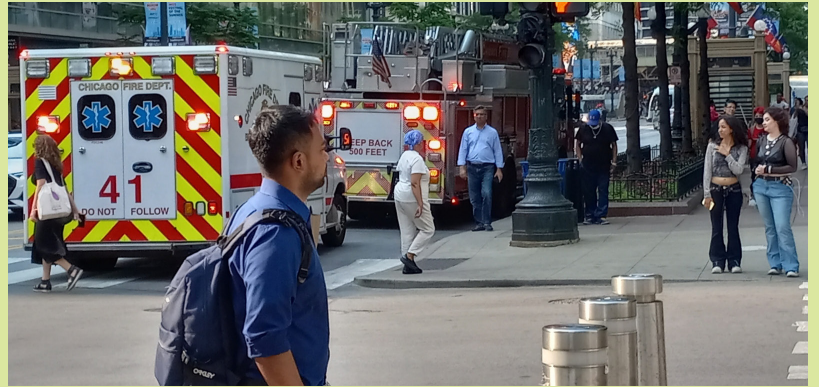
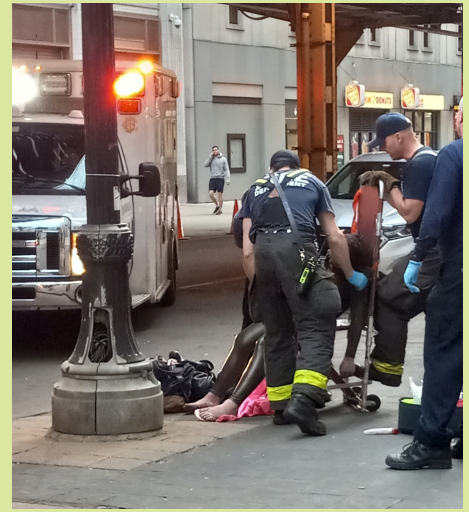
Clean + Safe + Friendly



LEGEND

- ◆ OPERATION CENTER
- CLA OFFICE
- ★ ZONE START
- ★ ZONE END
- 1 MILESTONES
- ← ZONE ROUTE
- ←... ROUTE OUT/IN

STREETPLUS



Congratulations!

Ambassador of the Month: **Alexander Scott**

Alexander has been a street team ambassador for two years and is continuing to show growth and development in his role as an ambassador. Alexander started his ambassadorship with the corridor safety team, which patrols the downtown central business district of the loop. His skills and networking capabilities shifted him to the ambassador safety team that patrols the State Street and Wabash business district area. This perimeter shift gave him a substantial amount of knowledge and understanding of the entire Chicago loop, which he can utilize to help patrons and visitors explore and navigate the loop more safely. On behalf of the Chicago Loop Alliance and StreetPlus we like to congratulate and thank Alexander for being an awesome member of the team!

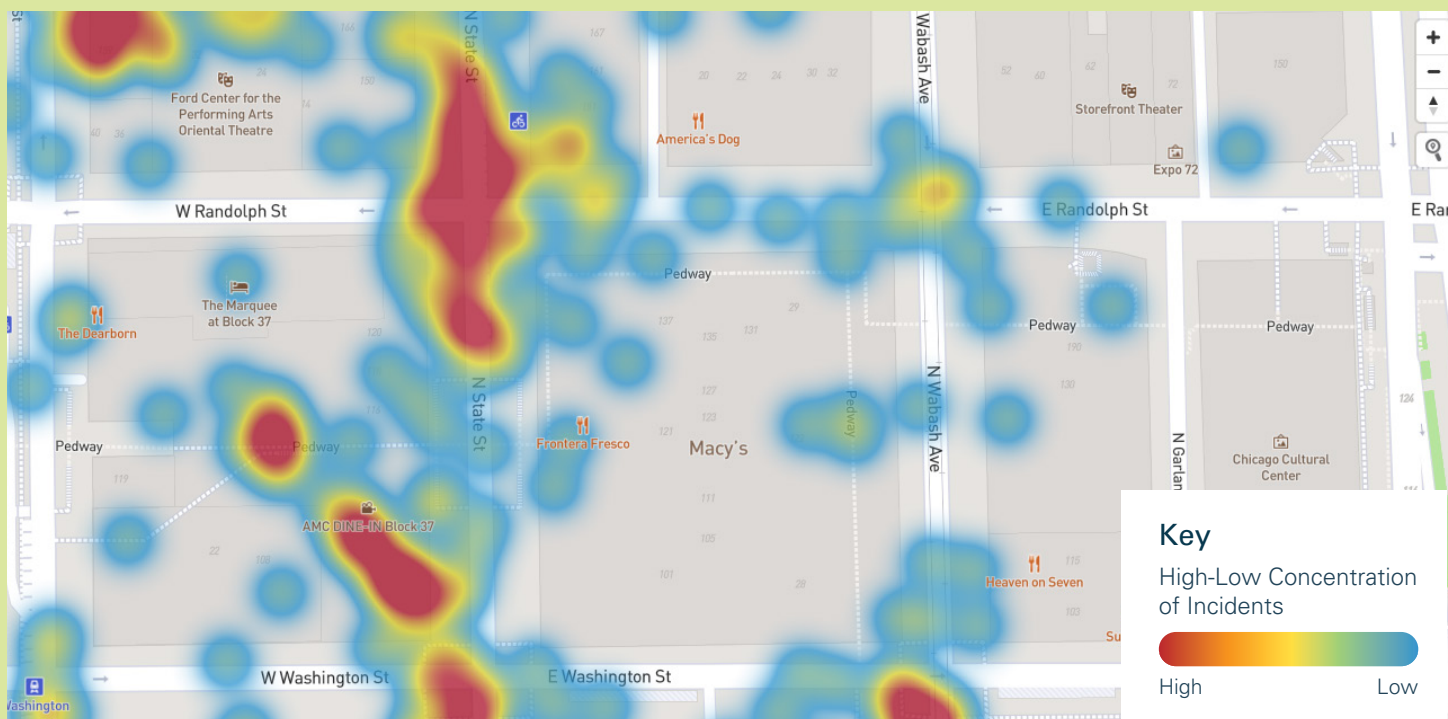
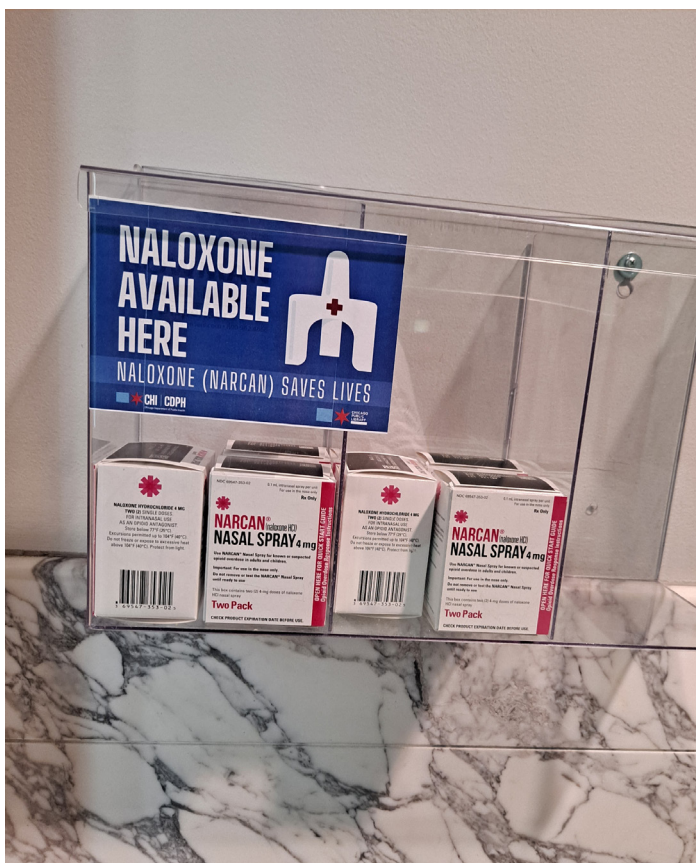


Library Social Service Referrals

Employment	291
Housing	321
ID	114
HMIS	221
Other	272
Total	1,219

The Harold Washington library is now providing free access to Naloxone or Narcan spray. The prescription and nonprescription (over the counter) naloxone nasal spray can be found on the 1st floor entrance on the state street side entrance of the building. Naloxone nasal spray is used along with emergency medical treatment to reverse the life-threatening effects of a known or suspected opiate (narcotic) overdose. It works by blocking the effects of opiates to relieve dangerous symptoms caused by high levels of opiates in the blood. Naloxone comes as a solution to spray into the nose. It is usually given as needed to treat drug overdoses. Each naloxone nasal spray contains a single dose of naloxone and should be used only once.





Chicago Loop Social Services Heat Map

Homeless population in the pedway



CPL CARES

“A network of connections to social services at the library”

Harold Washington Library Center

CPL Cares @ HWLC

Case Managers, Legal Assistance, Social Workers and Veterans Services

Harold Washington Library Center | 400 S. State Street, 3rd Floor, Chicago, IL 60605

Mondays

10 A.M. – 1 P.M.

Legal services for people with disabilities provided in partnership with:



12 P.M. – 3 P.M.

Housing, health care and human connection for those who struggle with homelessness and poverty provided in partnership with:



Wednesdays

10 A.M. – 12:30 P.M.

Housing and mental health services provided in partnership with:



12 P.M. – 3 P.M.

Legal assistance in getting and keeping food, medical and financial help from the Dept. of Human Services provided in partnership with:



Thursdays

10 A.M. – 2 P.M.

Housing and employment services provided in partnership with:



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Clean • Safe • Friendly

10:30 A.M. – 2:30 P.M.

Connections to mental, dental, primary health care, medication access and housing linkage provided in partnership with:



Fridays

10 A.M. – 2 P.M.

Supports veterans experiencing homelessness, and assists with employment services for veterans and non-veterans provided in partnership with:



Ask your librarian for more information.



Need help and don't know where to turn?

FREE • FAST • LOCAL • CONFIDENTIAL • 24/7

211 Metro Chicago connects you to the help you need:

- ✓ Childcare
- ✓ Employment
- ✓ Food Assistance
- ✓ Health Care
- ✓ Housing
- ✓ Legal and Immigration
- ✓ Substance Use
- ✓ Transportation
- ✓ Utilities Assistance

AND MUCH MORE!



- Call **2-1-1** to talk to a local navigator*
- Text your zip code to **898211**
- Visit **211MetroChicago.org** to search or chat

*Residents may dial 2-1-1 or (773) 362-4401 to get connected to a local Resource Navigator.



211MetroChicago.org



United Way
of Metro Chicago

Pounds of garbage

weight of trash accumulated by ambassadors. Total weight is determined by multiplying number of bags used by storage capacity (1 bag=25 lbs)

Graffiti – removed

graffiti abated by any means including pressure washing, painting and using abatement solutions

Needles found & disposed of

number of single hypodermic needles found and disposed of at an appropriate medical waste disposal site

Power washing block faces

number of block faces pressure washed

Merchant checks

ambassadors visit a business for the purpose of customer service outreach or to assist with a request

911 calls

emergency calls placed

Illegal Dumping

number of occurrences of dumping large or electronic items (e.g. computers, furniture, mattresses, suitcases, etc)

Homeless Outreach

any contact with a homeless individual that includes the offering of services, or a request for information about services or service providers

311 Requests

requests placed to 311 for Public Works related issues

Directions

number of times ambassadors provide directions to the public



Did You Know?

There's 4 ways to request cleaning and safety services.

**Call: Dispatch 211**

2-1-1 is a free, 24/7/365 service that connects to essential health and social service support and information during times of non-emergency crisis and for everyday needs.

**Email:**

Jzollicoffer@streetplus.net

**Hours of Operation:**

7 am to 10:30 pm Daily



Be In The Know!

Sign up for our e-newsletter at
LoopChicago.com

