

Greeting's Chicago! Say Hello to our Chicago Loop Alliance Team



Clean + Safe + Friendly



CHICAGO
LOOP
ALLIANCE.

STREET REPORT

HOSPITALITY & ENVIRONMENTAL CONDITIONS
July 2025

The following data and information is provided to the Chicago Loop Alliance for tracking purposes. The period covered is July 2025. The data and information is obtained from Ambassadors conducting counts and from work orders entered in Statview.



Let's Talk Trash!

amount of trash removed in the
month of July, 2025**15,350 lbs.**

PREVIOUS MONTH:

June 2025**14,025 lbs**

MONTH OVER MONTH

+9%

PREVIOUS YEAR:

July 2025**14,525**

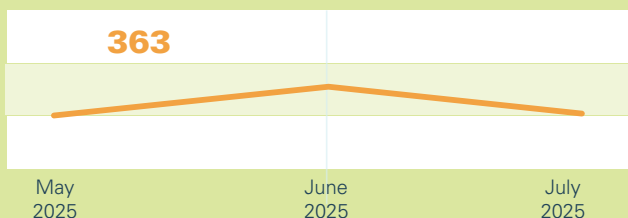
YEAR OVER YEAR

+5%High Priority Cleaning Tasks
by PercentagePan & Broom
Sweeps - Block
Faces Completed**98%**

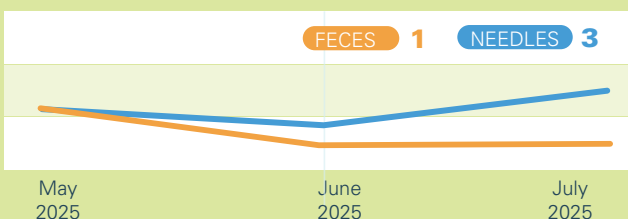
Total cleaning tasks completed

Cleaning Tasks	PREVIOUS MONTH: May	PREVIOUS MONTH: June	MONTH OVER MONTH June 2025 to July 2025	CURRENT MONTH: July 2025	PREVIOUS YEAR: July 2024	YEAR OVER YEAR July 2023 to July 2024	YTD
Directions	627	704	+18%	862	672	+ 28%	4,713
Pan & Broom Sweeps - Block Faces Completed	3,250	3,369	+3%	3,001	3,280	- 8%	21,875
Graffiti Tags Abated	416	432	+3%	363	524	- 30%	2,861
Trash bags Collected	504	561	+11%	614	524	+ 17%	3,804
Pounds of Trash	12,600	14,025	+11%	15,350	11,625	+ 31%	95,100

Graffiti Tags Abated



Hazardous Waste



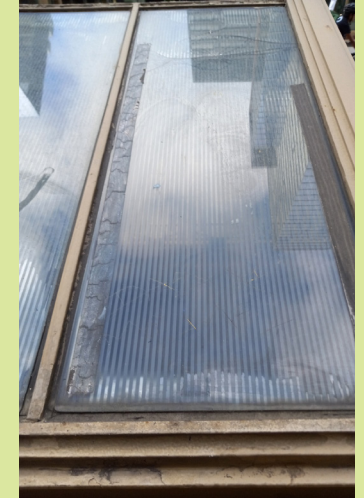
Before/After



Before/After



Before/After





YEAR OVER YEAR DIRECTIONS

July 2024
to July 2025**+128%**

YEAR OVER YEAR INCIDENTS

July 2024
to July 2025**-6%**Quality of Life
Incidents
by PercentageAggressive
Panhandling**61%**of all quality of life
incidents.

Loitering

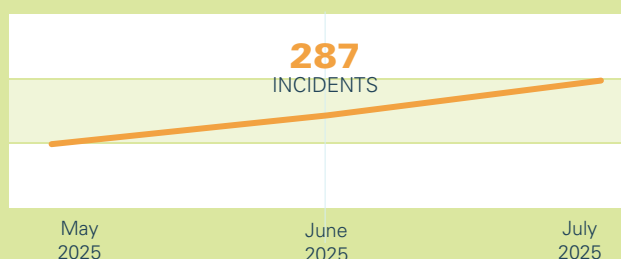
88%of all quality of life
incidents.

Vandalism

2%of all quality of life
incidents.Public
Intoxication**18%**of all quality of life
incidents.Safety &
Quality
of Life
Incidents

	PREVIOUS MONTH: May	PREVIOUS MONTH: June	MONTH OVER MONTH June 2025 to July 2025	CURRENT MONTH: July 2025	PREVIOUS YEAR: July 2024	YEAR OVER YEAR July 2024 to July 2025	YTD
Directions	2,626	3,305	+ 25%	3,621	1,587	+128%	19,938
Business Checks	1,502	1,467	+ 2%	1,662	847	+96%	9,543
Hospitality/ Interactions	1,937	2,114	+ 9%	1,182	1,257	+5%	12,144
Incidents	194	223	+ 14%	287	307	- 6%	1,401
Panhandling	160	193	+ 3%	212	360	+41%	989
Homeless Count	228	227	- 0.4%	306	310	- 1%	1,522
Social Service Referrals	290	323	- 11%	294	389	- 24%	2,155
Resource Guides	380	408	+ 7%	349	223	+56%	2,309

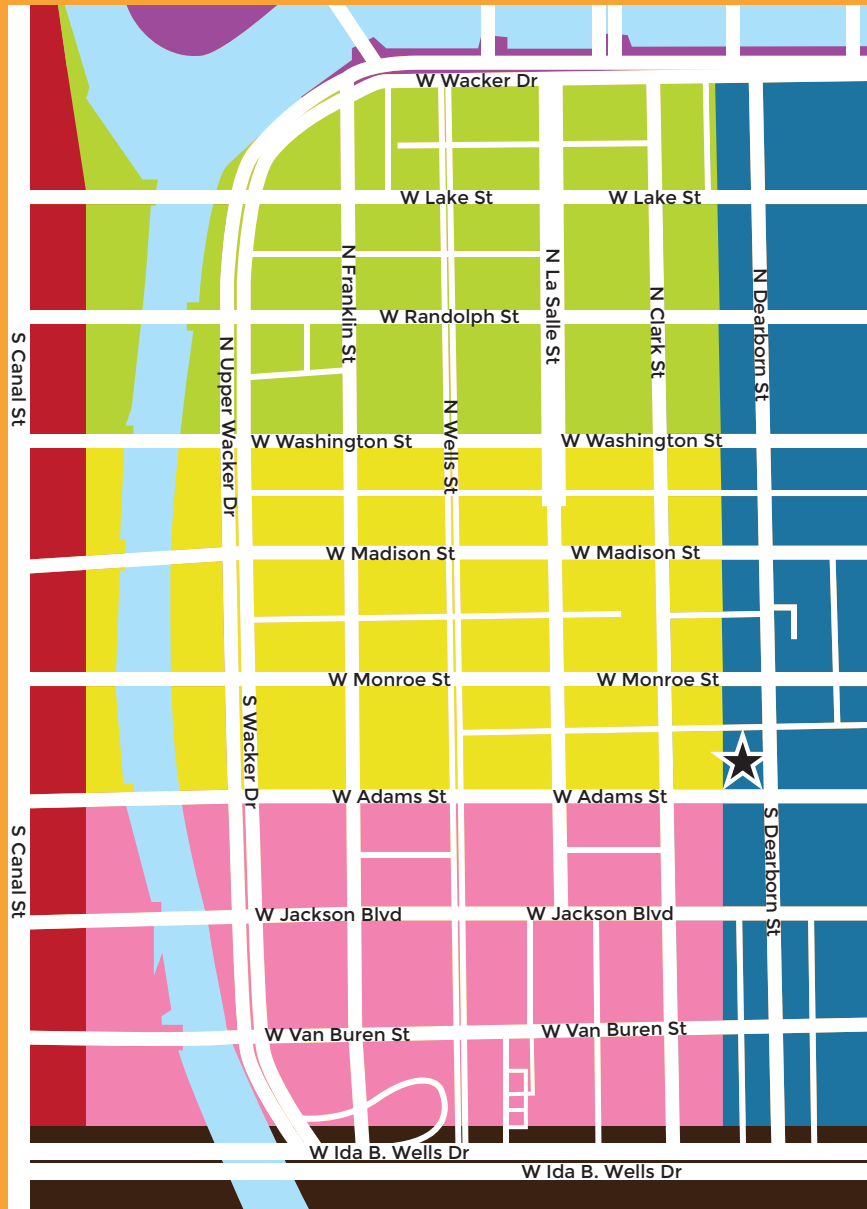
Total Quality of Life Incidents YTD

**4 min**

Response Time

STREET TEAM PROGRAM

ZONES 5-7



Do not conduct patrols beyond Dearborn Street, Canal Street, Wacker Drive, Ida B. Wells

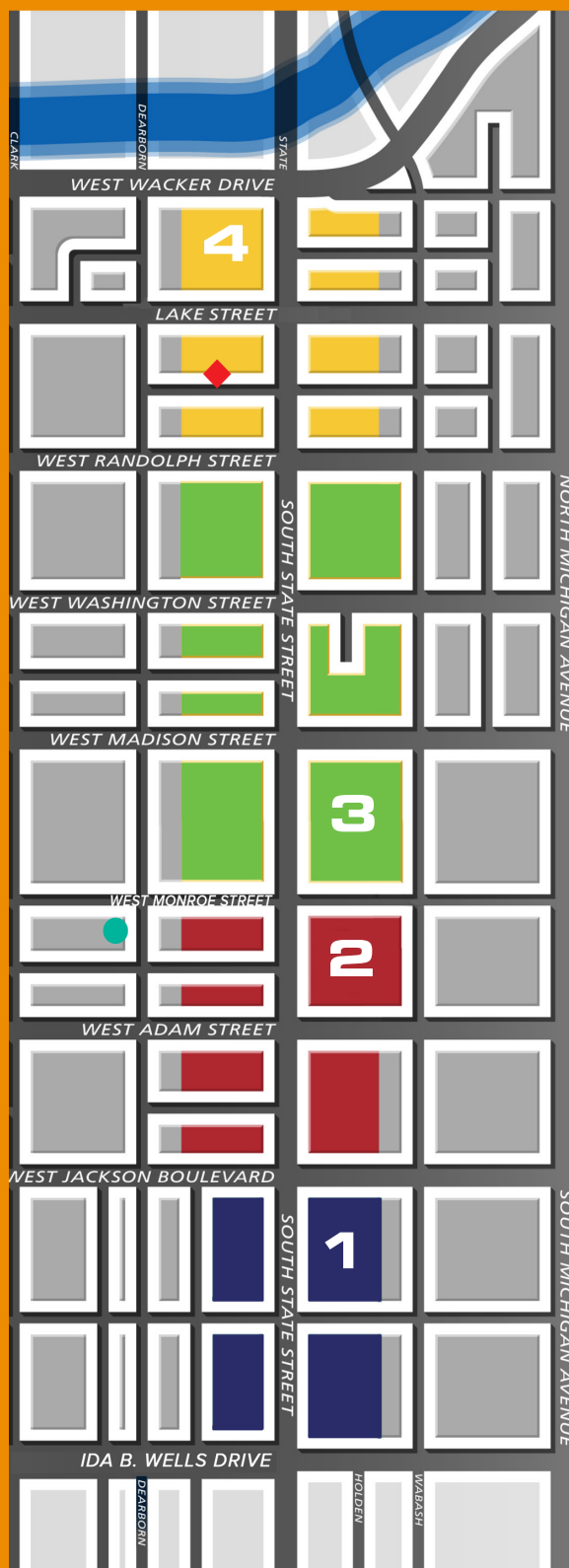
- Zone 5 Patrol:
East to West: Dearborn to Canal
North to South: Wacker Dr. To Washington
- Zone 6 Patrol:
East to West: Dearborn to Canal
North to South: Washington to Adams
- Zone 7 Patrol:
East to West: Dearborn to Canal
North to South: Adams to Ida B. Wells


- Wacker Dr. North Boundary
- Canal West Boundary
- Ida B. Wells South Boundary
- Dearborn East Boundary
- Home Office
(CLA Headquarters)




STREET TEAM PROGRAM

ZONES 1-4












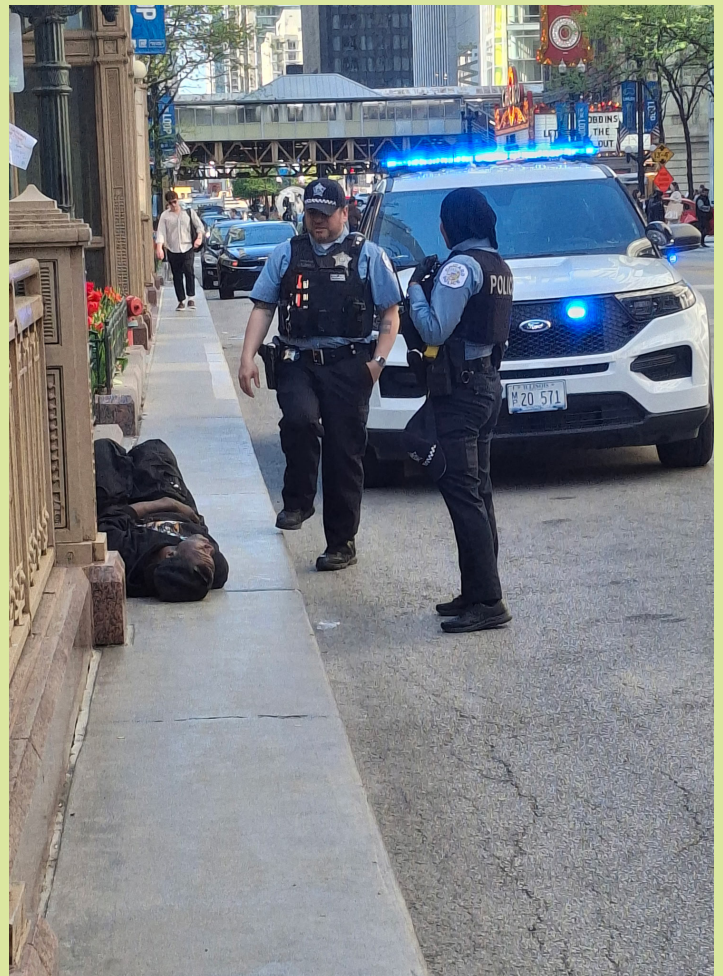
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LEGEND

-  OPERATION CENTER
-  CLA OFFICE
-  ZONE START
-  ZONE END
-  MILESTONES
-  ZONE ROUTE
-  ROUTE OUT/IN

STREETPLUS



Congratulations Tawone!

Ambassador of the Month: For the Month of July, we would like to acknowledge Tawone Keith for the outstanding work during the hottest month of the year. With increased pedestrian traffic during the summer for festivals, tourism, and events; Tawone and the ambassador team made extra efforts to ensure that everything remained clean and safe for everyone. He has received multiple compliments and thank you emails from pedestrians for his consistent and thorough work. Congrats Tawone and keep up the good work!





Library Social Service Referrals

Employment	162
Housing	263
ID	118
HMIS	273
Other	214
Total	1,030

Chicago has been under a heat advisory, as temperatures continue to reach well over 100 degrees. Extreme heat and high humidity can have a series impact of on the most vulnerable people, including the elderly and unhoused persons with no access to air conditioners and limited options to safety measure to take as precautions. Our Social Services coordinator and other ambassador members took the initiative to conduct outreach and well-being checks on sleeping on the streets, throughout the business district area, making sure individuals and families were well hydrated. Along with outreach efforts, referrals to warming centers were also given to individuals, and families in need as well as their means to transportation assistance to help accommodate their movement.





CPL CARES

"A network of connections to social services at the library"

Harold Washington Library Center

CPL Cares @ HWLC

Case Managers, Legal Assistance, and Social Workers

Harold Washington Library Center | 400 S. State Street, 3rd Floor, Chicago, IL 60605

Mondays

10 A.M. – 1 P.M.

Housing, health care and human connection for those who struggle with homelessness and poverty provided in partnership with:



11 A.M. – 2 P.M.

Housing and employment services provided in partnership with:



Wednesdays

10 A.M. – 12:30 P.M.

Housing and mental health services provided in partnership with:



60 YEARS | HOME HEALTH HOPE

12 P.M. – 3 P.M.

Legal assistance in getting and keeping food, medical and financial help from the Dept. of Human Services provided in partnership with:



Thursdays

10 A.M. – 2 P.M.

Connection to mental, dental, primary health care, medication access and housing linkage.



10 A.M. – 2 P.M.

Medicaid enrollment, immigration resources, groceries and food support, bill and utilities support, state benefit enrollment support, and referrals to medical care.

Chinese American Service League
華人諮詢服務處



3/2025

Need help and don't know where to turn?

FREE • FAST • LOCAL • CONFIDENTIAL • 24/7

211 Metro Chicago connects you to the help you need:

- ✓ Childcare
- ✓ Employment
- ✓ Food Assistance
- ✓ Health Care
- ✓ Housing
- ✓ Legal and Immigration
- ✓ Substance Use
- ✓ Transportation
- ✓ Utilities Assistance

AND MUCH MORE!



Call **2-1-1** to talk to a local navigator*



Text your zip code to **898211**



Visit **211MetroChicago.org** to search or chat

*Residents may dial 2-1-1 or (773) 362-4401 to get connected to a local Resource Navigator.



211MetroChicago.org



United Way
of Metro Chicago

Pounds of garbage

weight of trash accumulated by ambassadors. Total weight is determined by multiplying number of bags used by storage capacity (1 bag=25 lbs)

Graffiti – removed

graffiti abated by any means including pressure washing, painting and using abatement solutions

Needles found & disposed of

number of single hypodermic needles found and disposed of at an appropriate medical waste disposal site

Power washing block faces

number of block faces pressure washed

Merchant checks

ambassadors visit a business for the purpose of customer service outreach or to assist with a request

911 calls

emergency calls placed

Illegal Dumping

number of occurrences of dumping large or electronic items (e.g. computers, furniture, mattresses, suitcases, etc)

Homeless Outreach

any contact with a homeless individual that includes the offering of services, or a request for information about services or service providers

311 Requests

requests placed to 311 for Public Works related issues

Directions

number of times ambassadors provide directions to the public



Did You Know?

There's 4 ways to request cleaning and safety services.



Call: Dispatch 211

2-1-1 is a free, 24/7/365 service that connects to essential health and social service support and information during times of non-emergency crisis and for everyday needs.



Email:

Jzollicoffer@streetplus.net



Hours of Operation:

7 am to 10:30 pm Daily



Be In The Know!

Sign up for our e-newsletter at
LoopChicago.com

