

Greeting's Chicago! Say Hello to our Chicago Loop Alliance Team



Clean + Safe + Friendly



CHICAGO
LOOP
ALLIANCE.

STREET REPORT

HOSPITALITY & ENVIRONMENTAL CONDITIONS
July 2024

The following data and information is provided to the Chicago Loop Alliance for tracking purposes. The period covered is July 2024. The data and information is obtained from Ambassadors conducting counts and from work orders entered in Statview.



Let's Talk Trash!



amount of trash removed in the month of July, 2024

14,525 lbs.

PREVIOUS MONTH:
June 2024
13,075 lbs
MONTH OVER MONTH
+25%

PREVIOUS YEAR:
June 2023
11,675
YEAR OVER YEAR
+24%

High Priority Cleaning Tasks by Percentage

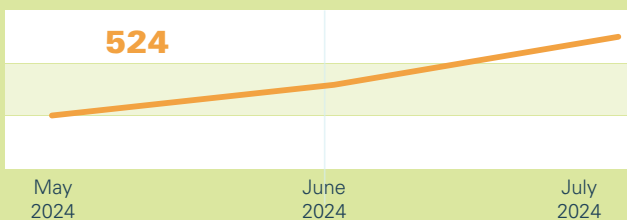
Pan & Broom Sweeps - Block Faces Completed

94%

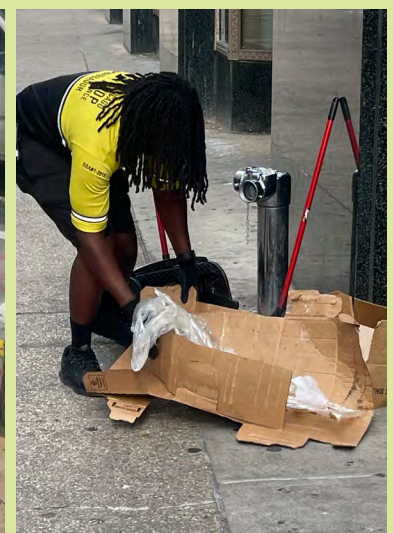
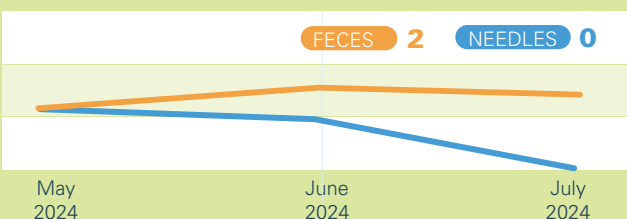
Total cleaning tasks completed

| Cleaning Tasks | PREVIOUS MONTH: May | PREVIOUS MONTH: June | MONTH OVER MONTH June 2024 to July 2024 | CURRENT MONTH: July 2024 | PREVIOUS YEAR: July 2023 | YEAR OVER YEAR July 2023 to July 2024 | YTD |
|--|---------------------|----------------------|---|--------------------------|--------------------------|---------------------------------------|--------|
| Directions | 691 | 585 | + 23% | 672 | 520 | +29% | 3,552 |
| Pan & Broom Sweeps - Block Faces Completed | 2,995 | 3,450 | + 15% | 3,280 | 3,062 | +7% | 20,370 |
| Graffiti Tags Abated | 514 | 462 | + 11% | 524 | 440 | + 18% | 2,910 |
| Trash bags Collected | 418 | 523 | + 25% | 581 | 467 | + 24% | 2,596 |
| Pounds of Trash | 10,450 | 13,075 | + 25% | 14,525 | 11,675 | + 24% | 55,351 |

Graffiti Tags Abated



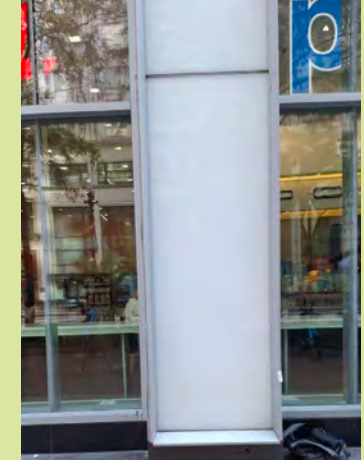
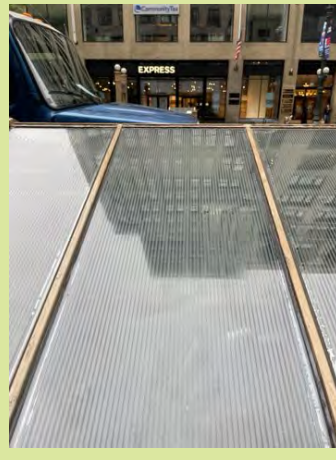
Hazardous Waste



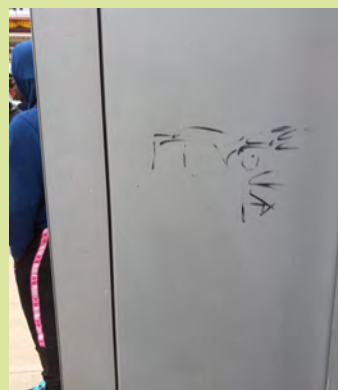
Before/After



Before/After



Before/After





YEAR OVER YEAR DIRECTIONS

**July 2023
to July 2024**

+29%

YEAR OVER YEAR INCIDENTS

**July 2023
to July 2024**

-13%

**Quality of Life
Incidents
by Percentage**

Aggressive
Panhandling

32%

of all quality of life
incidents.

Loitering

78%

of all quality of life
incidents.

Vandalism

3%

of all quality of life
incidents.

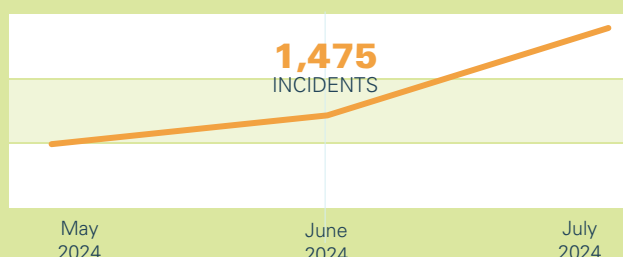
Public
Intoxication

24%

of all quality of life
incidents.

| Safety & Quality of Life Incidents | PREVIOUS MONTH: May | PREVIOUS MONTH: June | MONTH OVER MONTH June 2023 to July 2024 | CURRENT MONTH: July 2024 | PREVIOUS YEAR: July 2023 | YEAR OVER YEAR July 2023 to July 2024 | YTD |
|------------------------------------|---------------------|----------------------|---|--------------------------|--------------------------|---|-------|
| Directions | 1,123 | 1,311 | + 16% | 1,587 | 1,222 | + 29% | 6,421 |
| Business Checks | 685 | 722 | + 5% | 847 | 794 | + 6% | 4,165 |
| Hospitality/ Interactions | 816 | 924 | + 13% | 1,257 | 1,142 | + 10% | 5,176 |
| Incidents | 208 | 194 | - 6% | 265 | 307 | - 13% | 1,475 |
| Panhandling | 294 | 308 | + 4% | 360 | 423 | - 14% | 1,972 |
| Homeless Count | 247 | 385 | - 35% | 310 | 406 | - 23% | 1,892 |
| Social Service Referrals | 351 | 276 | - 21% | 389 | 366 | + 6% | 2,359 |
| Resource Guides | 318 | 285 | - 10% | 223 | 304 | - 26% | 2,274 |

Total Quality of Life Incidents YTD

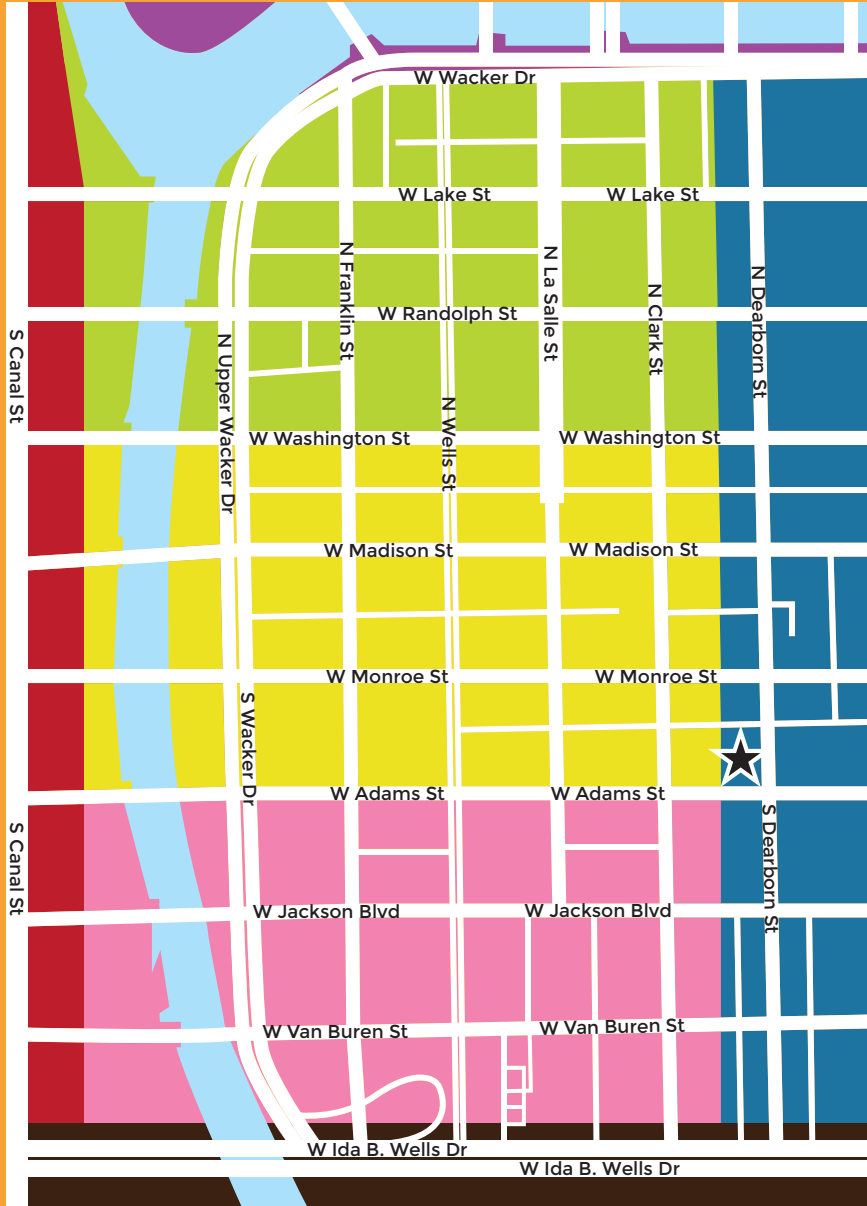


10 min

Response Time

STREET TEAM PROGRAM

ZONES 5-7



Do not conduct patrols beyond Dearborn Street, Canal Street, Wacker Drive, Ida B. Wells

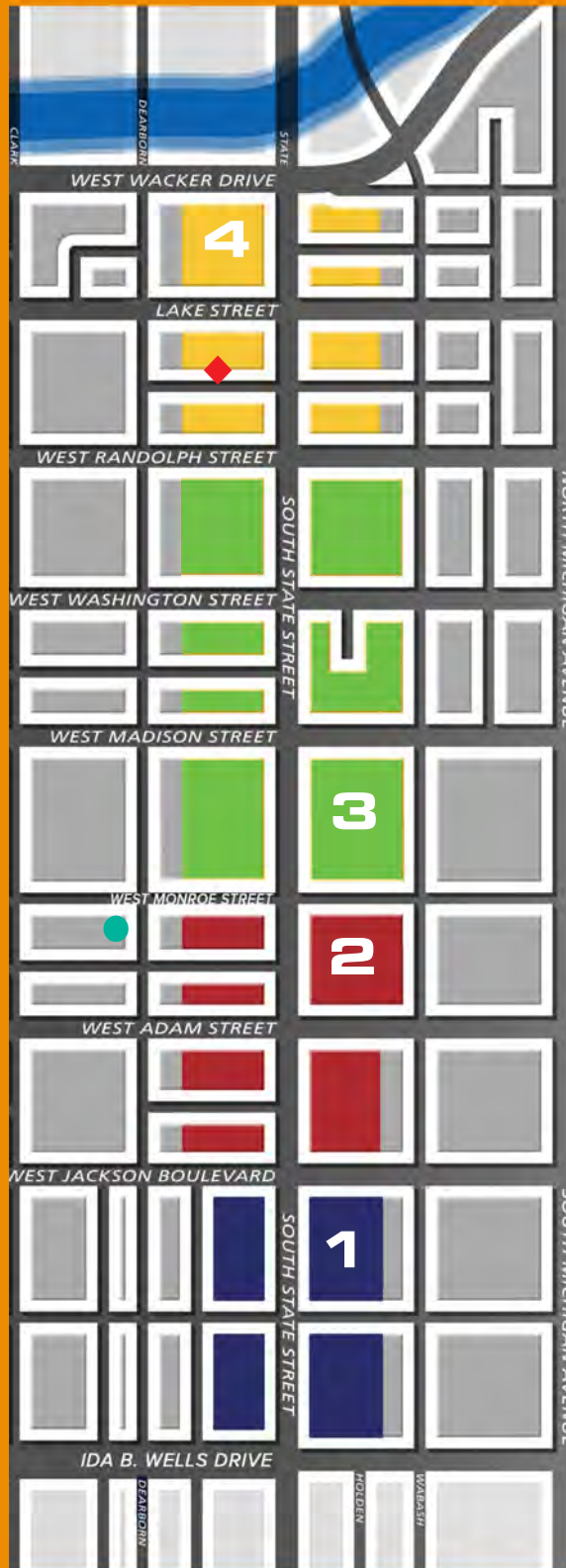
- Zone 5 Patrol:
East to West: Dearborn to Canal
North to South: Wacker Dr. To Washington
- Zone 6 Patrol:
East to West: Dearborn to Canal
North to South: Washington to Adams
- Zone 7 Patrol:
East to West: Dearborn to Canal
North to South: Adams to Ida B. Wells

- Wacker Dr. North Boundary
- Canal West Boundary
- Ida B. Wells South Boundary
- Dearborn East Boundary
- Home Office
(CLA Headquarters)



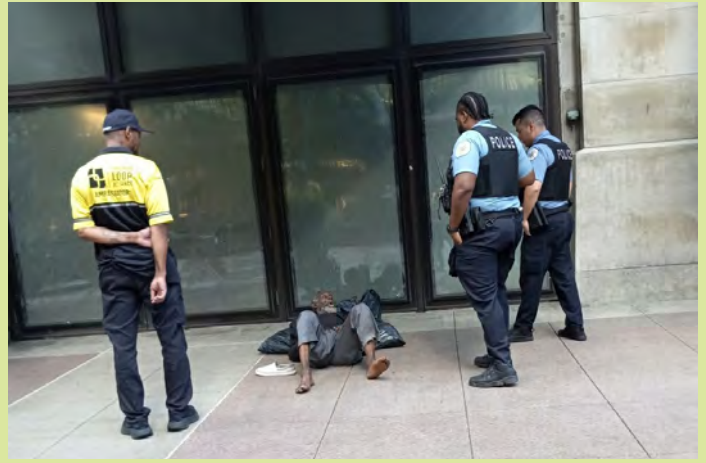
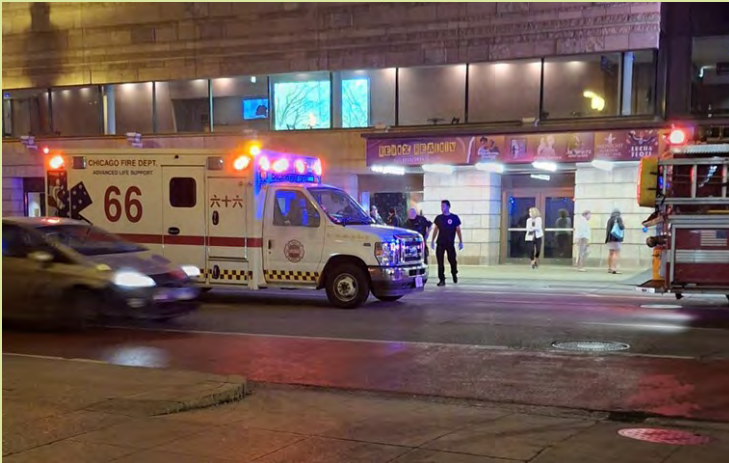
STREET TEAM PROGRAM

ZONES 1-4



| LEGEND | |
|--------|------------------|
| | OPERATION CENTER |
| | CLA OFFICE |
| | ZONE START |
| | ZONE END |
| | MILESTONES |
| | ZONE ROUTE |
| | ROUTE OUT/IN |

STREETPLUS



Congratulations!

Congratulations to Harold Matthews for being selected as Ambassador of the Month for July 2024

During the Month of July, Harold worked diligently on both shifts, proving to a vital and flexible asset to the Street Team's staffing operations. Harold finds pleasure in serving his community and embraces every opportunity offered for him to display his talents. His ability to perform at a high level has shown through his great customer service and hospitality efforts. I am confident Harold will continue this trend through the Fall and winter months ahead. Congratulations Harold!

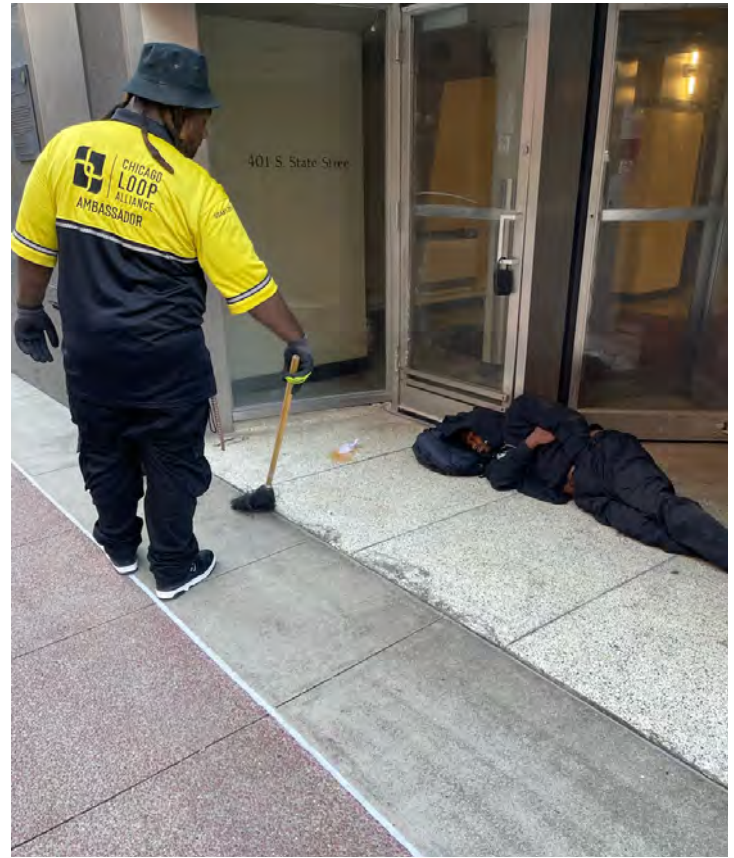


Library Social Service Referrals

| | |
|--------------|--------------|
| Employment | 162 |
| Housing | 290 |
| ID | 145 |
| HMIS | 308 |
| Other | 190 |
| Total | 1,092 |

The number of people living in Chicagos migrant shelters is at one of the lowest levels this month. Landing zones have also seen a significant decrease as the summer season has approached. The city of Chicago closed its temporary migrant shelter at Daley College this week as the state opened a new location close to Midway airport. Since the summer, our social service partners in the Harold Washington library are now utilizing a comprehensive language system that allows outreach workers to communicate and assist individuals in need of resources with English speaking barriers.







CPL CARES

“A network of connections to social services at the library”

Harold Washington Library Center

CPL Cares @ HWLC

Case Managers, Legal Assistance, Social Workers and Veterans Services

Harold Washington Library Center | 400 S. State Street, 3rd Floor, Chicago, IL 60605

Mondays

10 A.M. – 1 P.M.

Legal services for people with disabilities provided in partnership with:



12 P.M. – 3 P.M.

Housing, health care and human connection for those who struggle with homelessness and poverty provided in partnership with:



Wednesdays

10 A.M. – 12:30 P.M.

Housing and mental health services provided in partnership with:



12 P.M. – 3 P.M.

Legal assistance in getting and keeping food, medical and financial help from the Dept. of Human Services provided in partnership with:



Thursdays

10 A.M. – 2 P.M.

Housing and employment services provided in partnership with:



10:30 A.M. – 2:30 P.M.

Connections to mental, dental, primary health care, medication access and housing linkage provided in partnership with:



Fridays

10 A.M. – 2 P.M.

Supports veterans experiencing homelessness, and assists with employment services for veterans and non-veterans provided in partnership with:



Ask your librarian for more information.



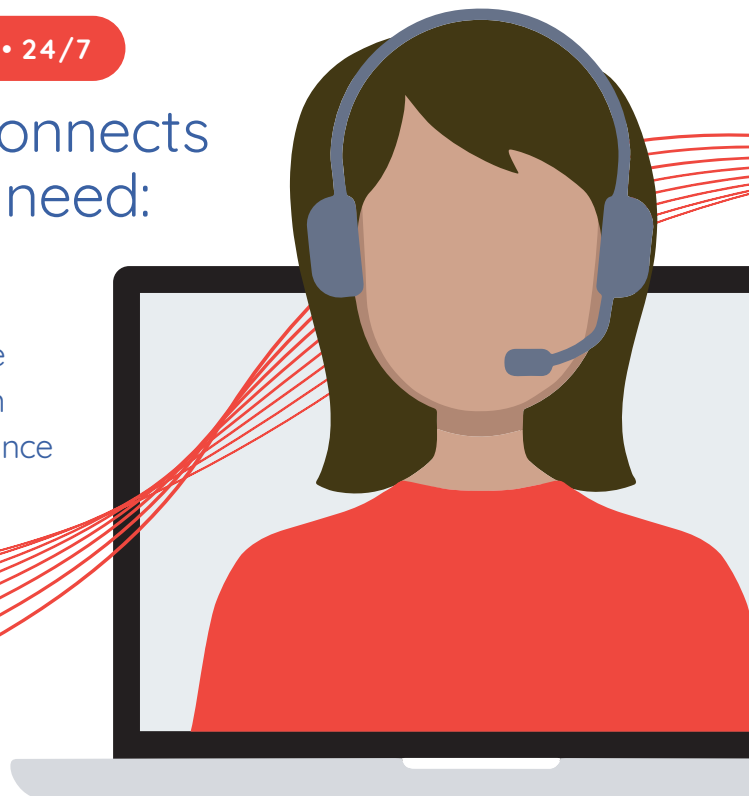
Need help and don't know where to turn?

FREE • FAST • LOCAL • CONFIDENTIAL • 24/7

211 Metro Chicago connects you to the help you need:

- ✓ Childcare
- ✓ Employment
- ✓ Food Assistance
- ✓ Health Care
- ✓ Housing
- ✓ Legal and Immigration
- ✓ Substance Use
- ✓ Transportation
- ✓ Utilities Assistance

AND MUCH MORE!



- Call **2-1-1** to talk to a local navigator*
- Text your zip code to **898211**
- Visit **211MetroChicago.org** to search or chat

*Residents may dial 2-1-1 or (773) 362-4401 to get connected to a local Resource Navigator.



Pounds of garbage

weight of trash accumulated by ambassadors. Total weight is determined by multiplying number of bags used by storage capacity (1 bag=25 lbs)

Graffiti – removed

graffiti abated by any means including pressure washing, painting and using abatement solutions

Needles found & disposed of

number of single hypodermic needles found and disposed of at an appropriate medical waste disposal site

Power washing block faces

number of block faces pressure washed

Merchant checks

ambassadors visit a business for the purpose of customer service outreach or to assist with a request

911 calls

emergency calls placed

Illegal Dumping

number of occurrences of dumping large or electronic items (e.g. computers, furniture, mattresses, suitcases, etc)

Homeless Outreach

any contact with a homeless individual that includes the offering of services, or a request for information about services or service providers

311 Requests

requests placed to 311 for Public Works related issues

Directions

number of times ambassadors provide directions to the public



Did You Know?

There's 4 ways to request cleaning and safety services.



Call: Dispatch 211

2-1-1 is a free, 24/7/365 service that connects to essential health and social service support and information during times of non-emergency crisis and for everyday needs.



Email:

Jzollicoffer@streetplus.net



Hours of Operation:

7 am to 10:30 pm Daily



Be In The Know!

Sign up for our e-newsletter at
LoopChicago.com

