

Greeting's Chicago! Say Hello to our Chicago Loop Alliance Team



CHICAGO
LOOP
ALLIANCE.

STREET REPORT

HOSPITALITY & ENVIRONMENTAL CONDITIONS
January 2025

The following data and information is provided to the Chicago Loop Alliance for tracking purposes. The period covered is January 2025. The data and information is obtained from Ambassadors conducting counts and from work orders entered in Statview.



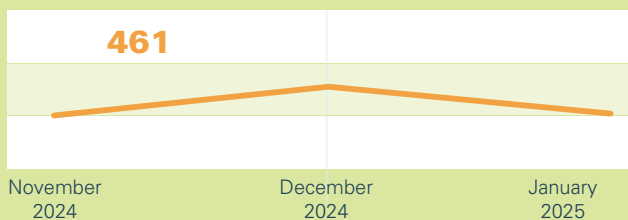
Let's Talk Trash!

amount of trash removed in the
month of December, 2025**13,975 lbs.**PREVIOUS MONTH:
December 2024
18,525 lbs
MONTH OVER MONTH
+170%PREVIOUS YEAR:
January 2024
5,175
YEAR OVER YEAR
+170%High Priority Cleaning Tasks
by PercentagePan & Broom
Sweeps - Block
Faces Completed**97%**

Total cleaning tasks completed

| Cleaning Tasks | PREVIOUS MONTH: November | PREVIOUS MONTH: December | MONTH OVER MONTH December 2024 to January 2025 | CURRENT MONTH: January 2025 | PREVIOUS YEAR: January 2024 | YEAR OVER YEAR January 2023 to January 2024 | YTD |
|--|-----------------------------|-----------------------------|--|--------------------------------|--------------------------------|---|--------|
| Directions | 721 | 807 | + 11% | 678 | 231 | +193% | 678 |
| Pan & Broom Sweeps - Block Faces Completed | 3,589 | 3,912 | + 8% | 3,107 | 2,023 | + 53% | 3,107 |
| Graffiti Tags Abated | 623 | 504 | - 19% | 461 | 213 | + 99% | 461 |
| Trash bags Collected | 605 | 721 | + 19% | 559 | 207 | + 170% | 559 |
| Pounds of Trash | 15,125 | 18,525 | + 22% | 13,975 | 5,175 | + 170% | 13,975 |

Graffiti Tags Abated



Hazardous Waste



Before/After



Before/After



Before/After





YEAR OVER YEAR DIRECTIONS

January 2024
to January 2025**+958%**

YEAR OVER YEAR INCIDENTS

January 2024
to January 2025**-24%**Quality of Life
Incidents
by PercentageAggressive
Panhandling**57%**of all quality of life
incidents.

Loitering

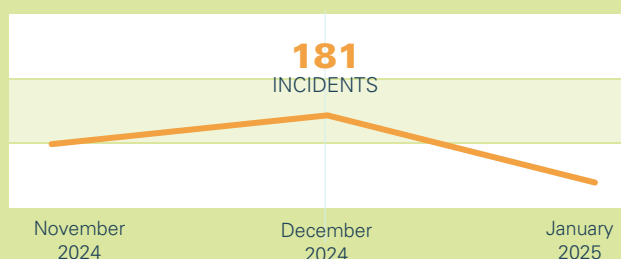
32%of all quality of life
incidents.

Vandalism

6%of all quality of life
incidents.Public
Intoxication**3%**of all quality of life
incidents.Safety &
Quality
of Life
Incidents

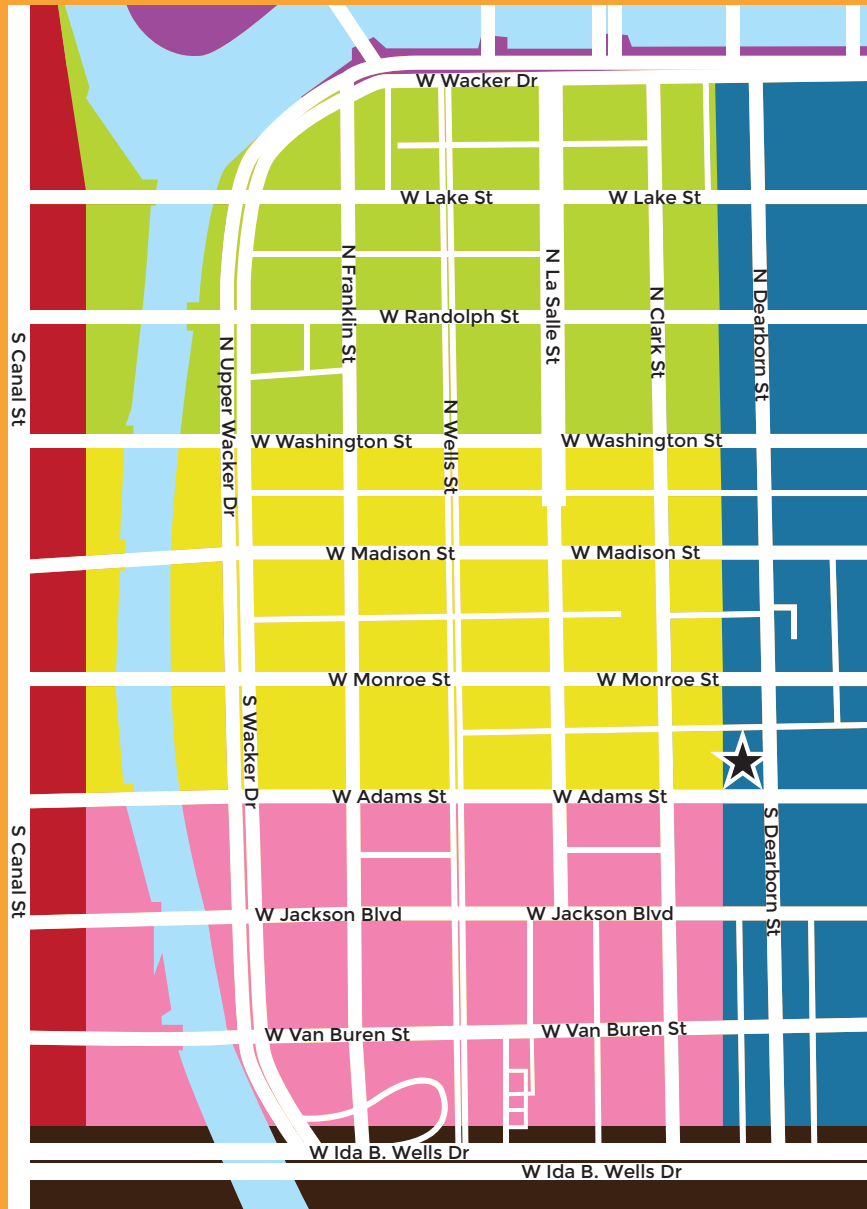
| | PREVIOUS MONTH: November | PREVIOUS MONTH: December | MONTH OVER MONTH December 2024 to January 2025 | CURRENT MONTH: January 2025 | PREVIOUS YEAR: January 2024 | YEAR OVER YEAR January 2024 to January 2025 | YTD |
|--------------------------------|--------------------------------|--------------------------------|--|--------------------------------------|--------------------------------------|---|-------|
| Directions | 2,223 | 3,105 | + 39% | 2,741 | 259 | + 958% | 2,741 |
| Business Checks | 942 | 1,107 | + 17% | 1,081 | 354 | + 205% | 1,081 |
| Hospitality/ Interactions | 1,873 | 2,546 | + 35% | 1,842 | 365 | + 404% | 1,842 |
| Incidents | 279 | 247 | - 11% | 181 | 221 | - 24% | 181 |
| Panhandling | 388 | 306 | - 21% | 207 | 232 | - 10% | 207 |
| Homeless Count | 394 | 422 | + 7% | 216 | 287 | + 32% | 216 |
| Social Service Referrals | 328 | 466 | + 42% | 355 | 364 | - 2% | 355 |
| Resource Guides | 154 | 367 | + 138% | 256 | 317 | - 19% | 256 |

Total Quality of Life Incidents YTD

**4 min**
Response Time

STREET TEAM PROGRAM

ZONES 5-7



Do not conduct patrols beyond Dearborn Street, Canal Street, Wacker Drive, Ida B. Wells

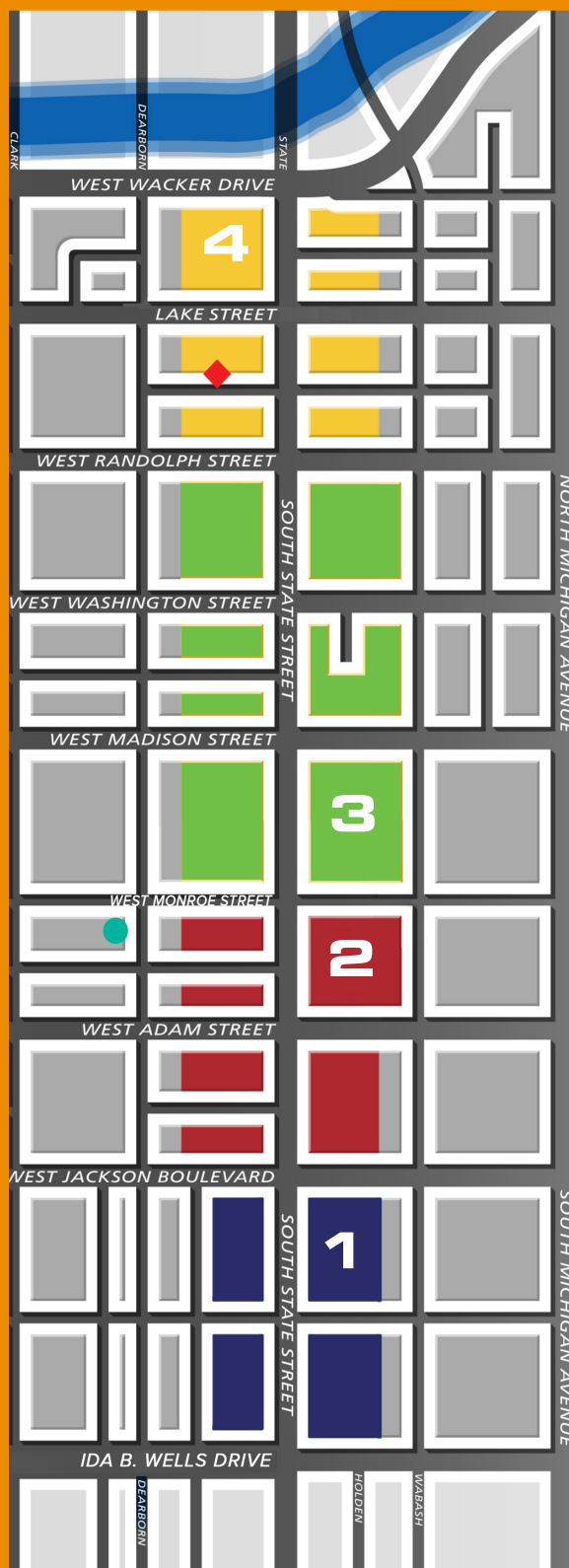
- Zone 5 Patrol:
East to West: Dearborn to Canal
North to South: Wacker Dr. To Washington
- Zone 6 Patrol:
East to West: Dearborn to Canal
North to South: Washington to Adams
- Zone 7 Patrol:
East to West: Dearborn to Canal
North to South: Adams to Ida B. Wells

- Wacker Dr. North Boundary
- Canal West Boundary
- Ida B. Wells South Boundary
- Dearborn East Boundary
- ★ Home Office
(CLA Headquarters)




STREET TEAM PROGRAM

ZONES 1-4












Clean + Safe + Friendly



LEGEND

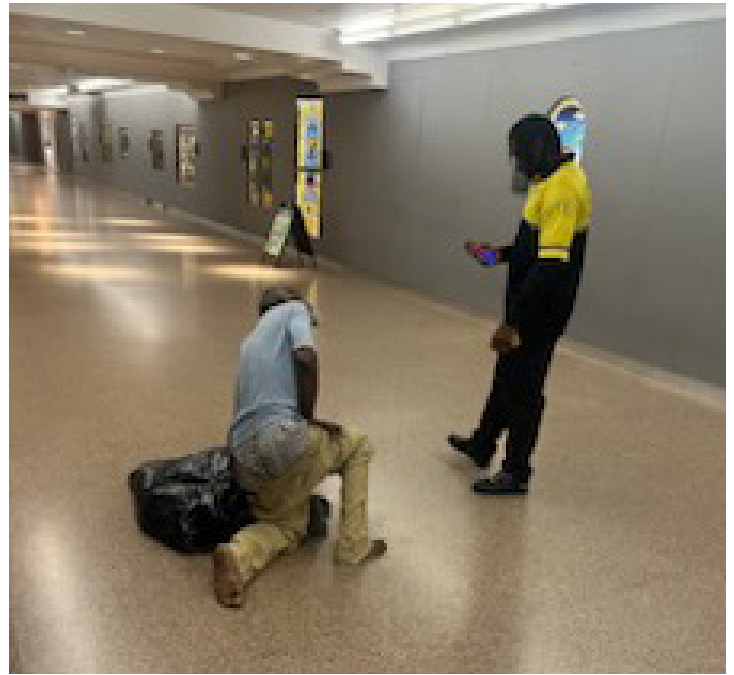
-  OPERATION CENTER
-  CLA OFFICE
-  ZONE START
-  ZONE END
-  MILESTONES
-  ZONE ROUTE
-  ROUTE OUT/IN

STREETPLUS



Congratulations Octavion!

Ambassador of the Month: Congratulations to Octavion Thomas for being selected as Ambassador of the Month for January 2025. During the brutal winter months Octavion has dedicated countless hours to assisting those in need in the loop area. His work is not just limited to the loop area, he has developed great business relationships with Social Services agencies throughout the city of Chicago. His knowledge of the city, expertise, and high character has placed him as one of the top Social Services coordinators Streetplus has to offer. Octavion's work does not go unnoticed by all those who encounter him. Congrats Octavion, keep up the work!

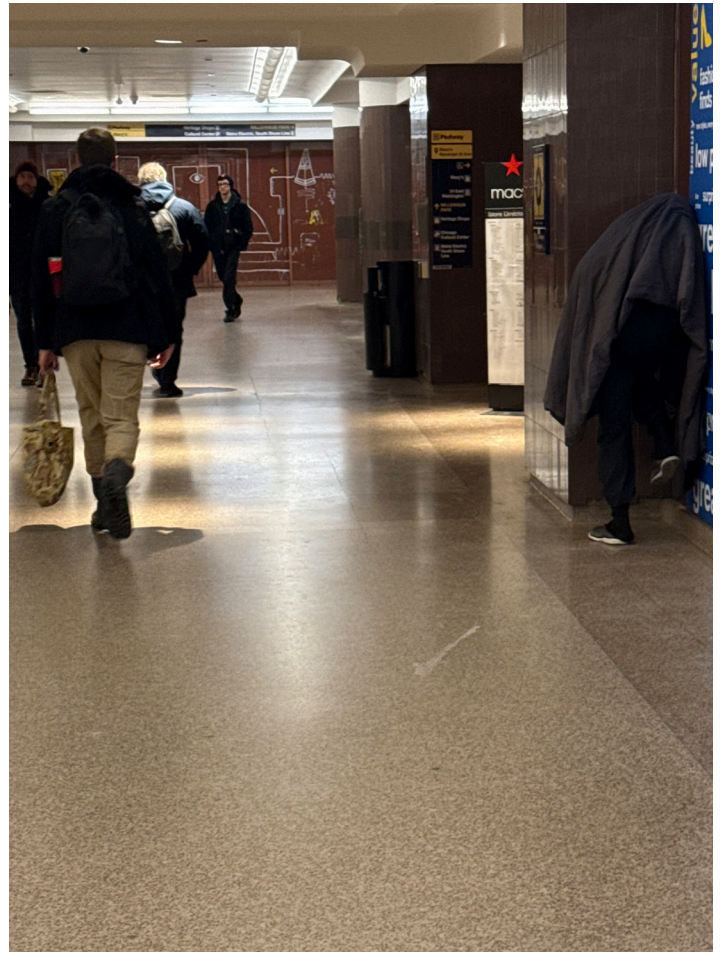


Library Social Service Referrals

| | |
|--------------|------------|
| Employment | 164 |
| Housing | 128 |
| ID | 109 |
| HMIS | 274 |
| Other | 81 |
| Total | 956 |

A winter weather advisory went into effect during the second week of this month. The city accumulated over 3-inches of snow, and saw mid-chill temperatures fall 20 degrees below zero. The team made every effort to engage the unhoused population that occupied the business district area. We've witnessed many experiencing homelessness accompanied with an array of other health issues as well, which could have a negative impact on their well-being living on the streets. The team, along with assistance from partnered agencies were able to help transport over 75 individuals including young children to warming centers around the city. At the warming centers, many were served a hot meal, hygiene & winter kits along with other case management guidance to help further their resolve to affordable housing.







CPL CARES

“A network of connections to social services at the library”

Harold Washington Library Center

CPL Cares @ HWLC

Case Managers, Legal Assistance, Social Workers and Veterans Services

Harold Washington Library Center | 400 S. State Street, 3rd Floor, Chicago, IL 60605

Mondays

10 A.M. – 1 P.M.

Legal services for people with disabilities provided in partnership with:



12 P.M. – 3 P.M.

Housing, health care and human connection for those who struggle with homelessness and poverty provided in partnership with:



Wednesdays

10 A.M. – 12:30 P.M.

Housing and mental health services provided in partnership with:



12 P.M. – 3 P.M.

Legal assistance in getting and keeping food, medical and financial help from the Dept. of Human Services provided in partnership with:



Thursdays

10 A.M. – 2 P.M.

Housing and employment services provided in partnership with:



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10:30 A.M. – 2:30 P.M.

Connections to mental, dental, primary health care, medication access and housing linkage provided in partnership with:



Fridays

10 A.M. – 2 P.M.

Supports veterans experiencing homelessness, and assists with employment services for veterans and non-veterans provided in partnership with:



Ask your librarian for more information.



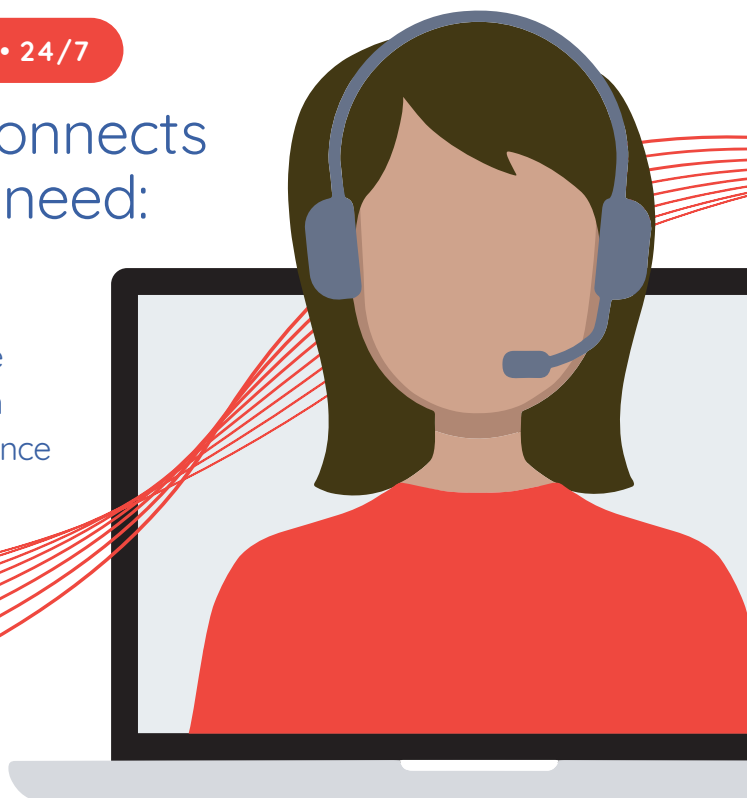
Need help and don't know where to turn?

FREE • FAST • LOCAL • CONFIDENTIAL • 24/7

211 Metro Chicago connects you to the help you need:

- ✓ Childcare
- ✓ Employment
- ✓ Food Assistance
- ✓ Health Care
- ✓ Housing
- ✓ Legal and Immigration
- ✓ Substance Use
- ✓ Transportation
- ✓ Utilities Assistance

AND MUCH MORE!



- Call **2-1-1** to talk to a local navigator*
- Text your zip code to **898211**
- Visit **211MetroChicago.org** to search or chat

*Residents may dial 2-1-1 or (773) 362-4401 to get connected to a local Resource Navigator.



Pounds of garbage

weight of trash accumulated by ambassadors. Total weight is determined by multiplying number of bags used by storage capacity (1 bag=25 lbs)

Graffiti – removed

graffiti abated by any means including pressure washing, painting and using abatement solutions

Needles found & disposed of

number of single hypodermic needles found and disposed of at an appropriate medical waste disposal site

Power washing block faces

number of block faces pressure washed

Merchant checks

ambassadors visit a business for the purpose of customer service outreach or to assist with a request

911 calls

emergency calls placed

Illegal Dumping

number of occurrences of dumping large or electronic items (e.g. computers, furniture, mattresses, suitcases, etc)

Homeless Outreach

any contact with a homeless individual that includes the offering of services, or a request for information about services or service providers

311 Requests

requests placed to 311 for Public Works related issues

Directions

number of times ambassadors provide directions to the public



Did You Know?

There's 4 ways to request cleaning and safety services.

**Call: Dispatch 211**

2-1-1 is a free, 24/7/365 service that connects to essential health and social service support and information during times of non-emergency crisis and for everyday needs.

**Email:**

Jzollicoffer@streetplus.net

**Hours of Operation:**

7 am to 10:30 pm Daily



Be In The Know!

Sign up for our e-newsletter at
LoopChicago.com

