

Greeting's Chicago! Say Hello to our Chicago Loop Alliance Team



CHICAGO
LOOP
ALLIANCE.

STREET REPORT

HOSPITALITY & ENVIRONMENTAL CONDITIONS
February 2025

The following data and information is provided to the Chicago Loop Alliance for tracking purposes. The period covered is February 2025. The data and information is obtained from Ambassadors conducting counts and from work orders entered in Statview.



Let's Talk Trash!

amount of trash removed in the
month of January, 2025

15,100 lbs.

PREVIOUS MONTH:

January 2025

13,975 lbs

MONTH OVER MONTH

+170%

PREVIOUS YEAR:

February 2025

2,550

YEAR OVER YEAR

+495%

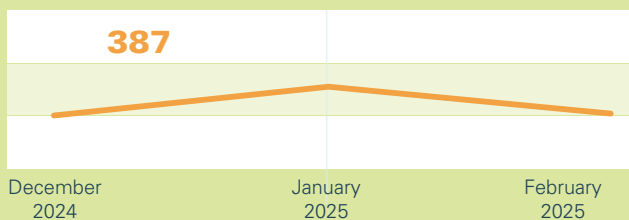
High Priority Cleaning Tasks
by PercentagePan & Broom
Sweeps - Block
Faces Completed

96%

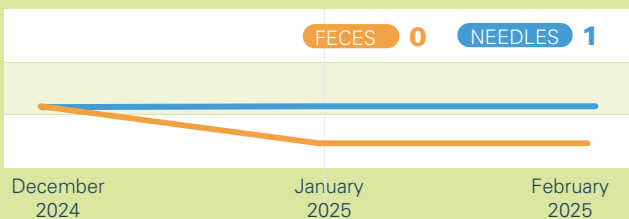
Total cleaning tasks completed

| Cleaning Tasks | PREVIOUS MONTH: December | PREVIOUS MONTH: January | MONTH OVER MONTH January 2025 to February 2025 | CURRENT MONTH: February 2025 | PREVIOUS YEAR: February 2024 | YEAR OVER YEAR February 2023 to February 2024 | YTD |
|--|-----------------------------|----------------------------|--|---------------------------------|---------------------------------|---|--------|
| Directions | 807 | 678 | – 15% | 704 | 388 | +81% | 1,382 |
| Pan & Broom Sweeps - Block Faces Completed | 3,912 | 3,107 | – 20% | 3,210 | 2,115 | + 51% | 6,317 |
| Graffiti Tags Abated | 504 | 461 | – 8% | 387 | 289 | + 33% | 848 |
| Trash bags Collected | 721 | 559 | – 22% | 604 | 102 | + 495% | 1,163 |
| Pounds of Trash | 18,525 | 13,975 | – 92% | 15,100 | 2,550 | + 492% | 29,075 |

Graffiti Tags Abated



Hazardous Waste



Before/After



Before/After



Before/After





YEAR OVER YEAR DIRECTIONS

February 2024
to February 2025**+529%**

YEAR OVER YEAR INCIDENTS

February 2024
to February 2025**-13%**Quality of Life
Incidents
by PercentageAggressive
Panhandling**48%**of all quality of life
incidents.

Loitering

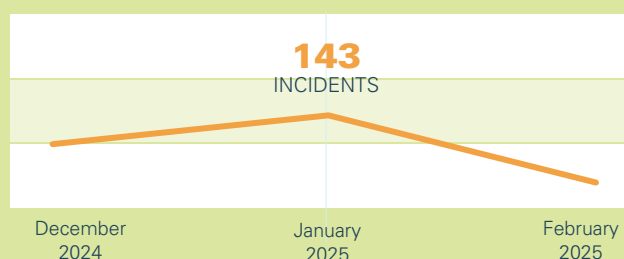
26%of all quality of life
incidents.

Vandalism

8%of all quality of life
incidents.Public
Intoxication**2%**of all quality of life
incidents.Safety &
Quality
of Life
Incidents

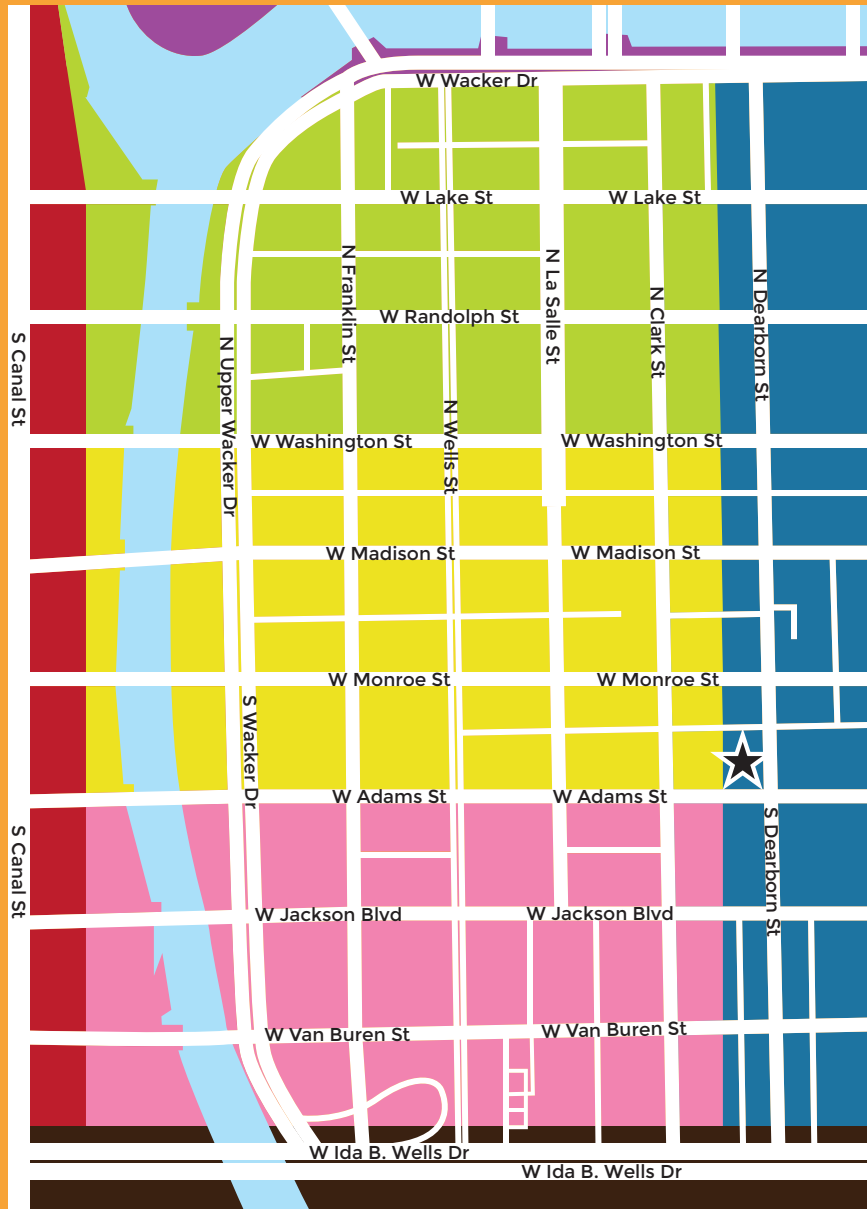
| | PREVIOUS MONTH: December | PREVIOUS MONTH: January | MONTH OVER MONTH January 2025 to February 2025 | CURRENT MONTH: February 2025 | PREVIOUS YEAR: February 2024 | YEAR OVER YEAR February 2024 to February 2025 | YTD |
|--------------------------------|--------------------------------|-------------------------------|--|---------------------------------------|---------------------------------------|---|-------|
| Directions | 3,105 | 2,741 | - 12% | 2,903 | 461 | + 529% | 5,644 |
| Business Checks | 1,107 | 1,081 | - 2% | 1,241 | 423 | + 193% | 2,322 |
| Hospitality/ Interactions | 2,546 | 1,842 | - 27% | 1,955 | 365 | + 3,625% | 3,797 |
| Incidents | 247 | 181 | - 26% | 143 | 162 | - 13% | 324 |
| Panhandling | 306 | 207 | - 32% | 163 | 245 | - 33% | 370 |
| Homeless Count | 422 | 216 | - 48% | 184 | 266 | - 30% | 400 |
| Social Service Referrals | 466 | 355 | - 23% | 294 | 312 | - 5% | 677 |
| Resource Guides | 367 | 256 | - 30% | 308 | 379 | - 18% | 564 |

Total Quality of Life Incidents YTD

**5 min**
Response Time

STREET TEAM PROGRAM

ZONES 5-7



Do not conduct patrols beyond Dearborn Street, Canal Street, Wacker Drive, Ida B. Wells

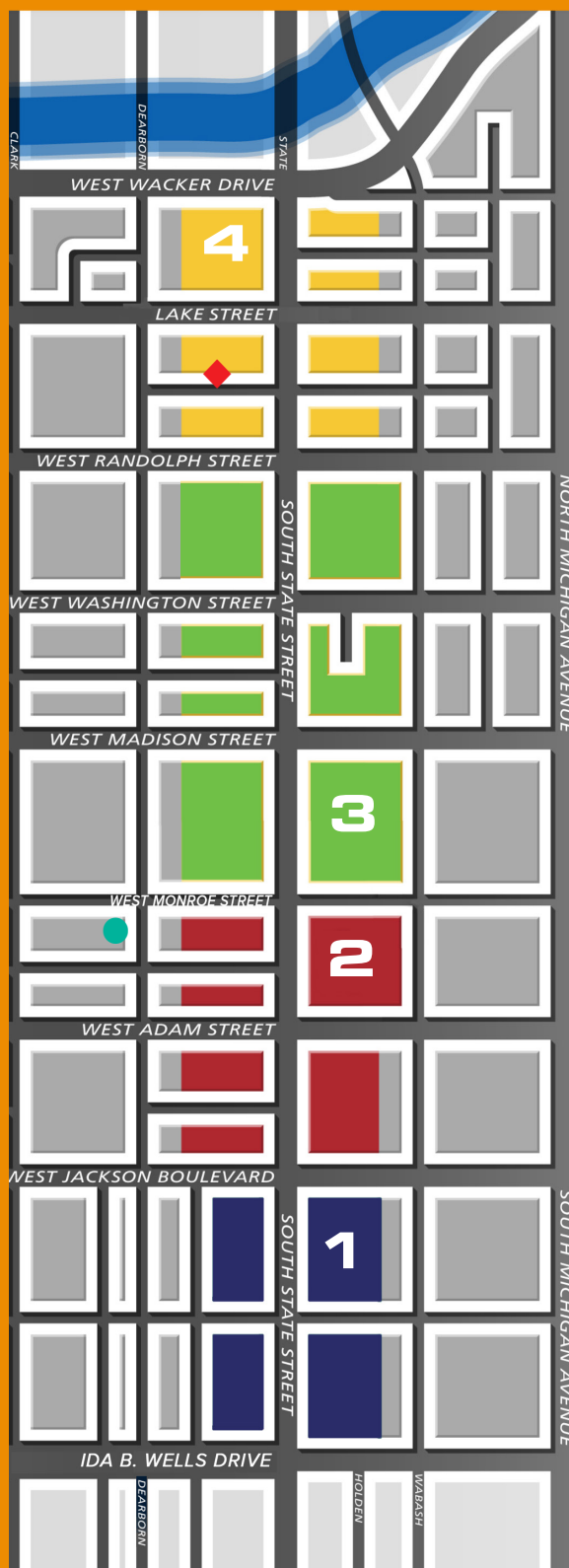
- Zone 5 Patrol:
East to West: Dearborn to Canal
North to South: Wacker Dr. To Washington
- Zone 6 Patrol:
East to West: Dearborn to Canal
North to South: Washington to Adams
- Zone 7 Patrol:
East to West: Dearborn to Canal
North to South: Adams to Ida B. Wells

- Wacker Dr. North Boundary
- Canal West Boundary
- Ida B. Wells South Boundary
- Dearborn East Boundary
- Home Office
(CLA Headquarters)




STREET TEAM PROGRAM

ZONES 1-4





Clean + Safe + Friendly



LEGEND

- ◆ OPERATION CENTER
- CLA OFFICE
- ★ ZONE START
- ★ ZONE END
- 1 MILESTONES
- ← ZONE ROUTE
- ←... ROUTE OUT/IN

STREETPLUS



Congratulations Vince!

Ambassador of the Month: Congratulations to Vincent Accurso for being selected as Ambassador of the Month for February 2025. The loop has great plans in store for 2025 and beyond! Those changes will make an instant impact on how we deliver our services to our members and guests. As a Team leader, Vince plays a vital role for the Street and Clean teams daily. His commitment to stay on task and deliver the best services we have to offer has made him a pleasure to work with. No task is too tall for Vince, at every opportunity to complete a task or assist a crew member, his enthusiastic response of DONE is what exactly the customers, guests, and members love about him so much! Thanks Vince, for your dedication and hard work!



Library Social Service Referrals

| | |
|--------------|------------|
| Employment | 145 |
| Housing | 132 |
| ID | 96 |
| HMIS | 230 |
| Other | 128 |
| Total | 731 |

"Chicago experienced another deep freeze during the month. From February, 17th to the 20th, daytime highs struggled to reach the double digits and nighttime lows plunged well below sub-zero freezing (-30°below zero). Our social services coordinator and street ambassadors maintained a heavy outreach presence by conducting well-being checks on those identified as unhoused or experiencing homelessness throughout the business district area. During that time, we were able to connect over 200 individuals and families to warming centers around the city to escape the bitter cold. We identified six DFSS warming centers that operated 24/7 and seven drop-in-centers that operated similar hours. Many identified places of resources were accompanied with on-site meals, shower options and laundry facility rooms as well. Those on the streets that refused transport were highly encouraged to call 311 or 211 for immediate assistance, or come in contact with an ambassador on patrol throughout the day for further assistance."





CPL CARES

“A network of connections to social services at the library”

Harold Washington Library Center

CPL Cares @ HWLC

Case Managers, Legal Assistance, Social Workers and Veterans Services

Harold Washington Library Center | 400 S. State Street, 3rd Floor, Chicago, IL 60605

Mondays

10 A.M. – 1 P.M.

Legal services for people with disabilities provided in partnership with:



12 P.M. – 3 P.M.

Housing, health care and human connection for those who struggle with homelessness and poverty provided in partnership with:



Wednesdays

10 A.M. – 12:30 P.M.

Housing and mental health services provided in partnership with:



12 P.M. – 3 P.M.

Legal assistance in getting and keeping food, medical and financial help from the Dept. of Human Services provided in partnership with:



Thursdays

10 A.M. – 2 P.M.

Housing and employment services provided in partnership with:



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10:30 A.M. – 2:30 P.M.

Connections to mental, dental, primary health care, medication access and housing linkage provided in partnership with:



Fridays

10 A.M. – 2 P.M.

Supports veterans experiencing homelessness, and assists with employment services for veterans and non-veterans provided in partnership with:



Ask your librarian for more information.



CHICAGO
PUBLIC
LIBRARY

Need help and don't know where to turn?

FREE • FAST • LOCAL • CONFIDENTIAL • 24/7

211 Metro Chicago connects you to the help you need:

- ✓ Childcare
- ✓ Employment
- ✓ Food Assistance
- ✓ Health Care
- ✓ Housing
- ✓ Legal and Immigration
- ✓ Substance Use
- ✓ Transportation
- ✓ Utilities Assistance

AND MUCH MORE!



- Call **2-1-1** to talk to a local navigator*
- Text your zip code to **898211**
- Visit **211MetroChicago.org** to search or chat

*Residents may dial 2-1-1 or (773) 362-4401 to get connected to a local Resource Navigator.



Pounds of garbage

weight of trash accumulated by ambassadors. Total weight is determined by multiplying number of bags used by storage capacity (1 bag=25 lbs)

Graffiti – removed

graffiti abated by any means including pressure washing, painting and using abatement solutions

Needles found & disposed of

number of single hypodermic needles found and disposed of at an appropriate medical waste disposal site

Power washing block faces

number of block faces pressure washed

Merchant checks

ambassadors visit a business for the purpose of customer service outreach or to assist with a request

911 calls

emergency calls placed

Illegal Dumping

number of occurrences of dumping large or electronic items (e.g. computers, furniture, mattresses, suitcases, etc)

Homeless Outreach

any contact with a homeless individual that includes the offering of services, or a request for information about services or service providers

311 Requests

requests placed to 311 for Public Works related issues

Directions

number of times ambassadors provide directions to the public



Did You Know?

There's 4 ways to request cleaning and safety services.

**Call: Dispatch 211**

2-1-1 is a free, 24/7/365 service that connects to essential health and social service support and information during times of non-emergency crisis and for everyday needs.

**Email:**

Jzolicoffer@streetplus.net

**Hours of Operation:**

7 am to 10:30 pm Daily



Be In The Know!

Sign up for our e-newsletter at
LoopChicago.com

