

Greeting's Chicago! Say Hello to our Chicago Loop Alliance Team



STREETPLUS

Clean + Safe + Friendly



CHICAGO
LOOP
ALLIANCE.

STREET REPORT

HOSPITALITY & ENVIRONMENTAL CONDITIONS
December 2024

The following data and information is provided to the Chicago Loop Alliance for tracking purposes. The period covered is December 2024. The data and information is obtained from Ambassadors conducting counts and from work orders entered in Statview.



Let's Talk Trash!



amount of trash removed in the month of December, 2024

18,525 lbs.

PREVIOUS MONTH:
November 2024
15,125 lbs
MONTH OVER MONTH
+22%

PREVIOUS YEAR:
December 2023
8,275
YEAR OVER YEAR
+123%

High Priority Cleaning Tasks by Percentage

Pan & Broom Sweeps - Block Faces Completed

98%

Total cleaning tasks completed

Cleaning Tasks	PREVIOUS MONTH: October	PREVIOUS MONTH: November	MONTH OVER MONTH November 2024 to December 2024	CURRENT MONTH: December 2024	PREVIOUS YEAR: December 2023	YEAR OVER YEAR December 2023 to December 2024	YTD
Directions	694	721	+ 3%	807	372	+116%	7,296
Pan & Broom Sweeps - Block Faces Completed	3,623	3,589	- 1%	3,912	2,831	+ 38%	38,197
Graffiti Tags Abated	599	623	+ 4%	504	344	+ 46%	5,742
Trash bags Collected	598	605	+ 1%	721	331	+ 123%	5,847
Pounds of Trash	14,950	15,125	+ 1%	18,525	8,275	+ 123%	136,701

Graffiti Tags Abated



Hazardous Waste



Before/After



Before/After



Before/After





YEAR OVER YEAR DIRECTIONS
December 2023
to December 2024

+518%

YEAR OVER YEAR INCIDENTS
December 2023
to December 2024

-18%

Quality of Life Incidents by Percentage

Aggressive Panhandling

61%

of all quality of life incidents.

Loitering

48%

of all quality of life incidents.

Vandalism

2%

of all quality of life incidents.

Public Intoxication

5%

of all quality of life incidents.

Safety & Quality of Life Incidents	PREVIOUS MONTH: October	PREVIOUS MONTH: November	MONTH OVER MONTH November 2024 to December 2024	CURRENT MONTH: December 2024	PREVIOUS YEAR: December 2023	YEAR OVER YEAR December 2023 to December 2024	YTD
Directions	2,408	2,223	- 7%	3,105	502	+ 518%	17,841
Business Checks	901	942	+ 4%	1,107	431	+ 156%	9,386
Hospitality/ Interactions	1,442	1,873	+ 29%	2,546	505	+ 404%	13,583
Incidents	356	279	- 22%	247	302	- 18%	2,910
Panhandling	443	388	- 12%	306	393	- 22%	3,830
Homeless Count	407	394	- 3%	422	464	+ 9%	4,017
Social Service Referrals	407	328	- 19%	466	412	+ 13%	4,276
Resource Guides	289	154	- 47%	367	224	+ 63%	3,648

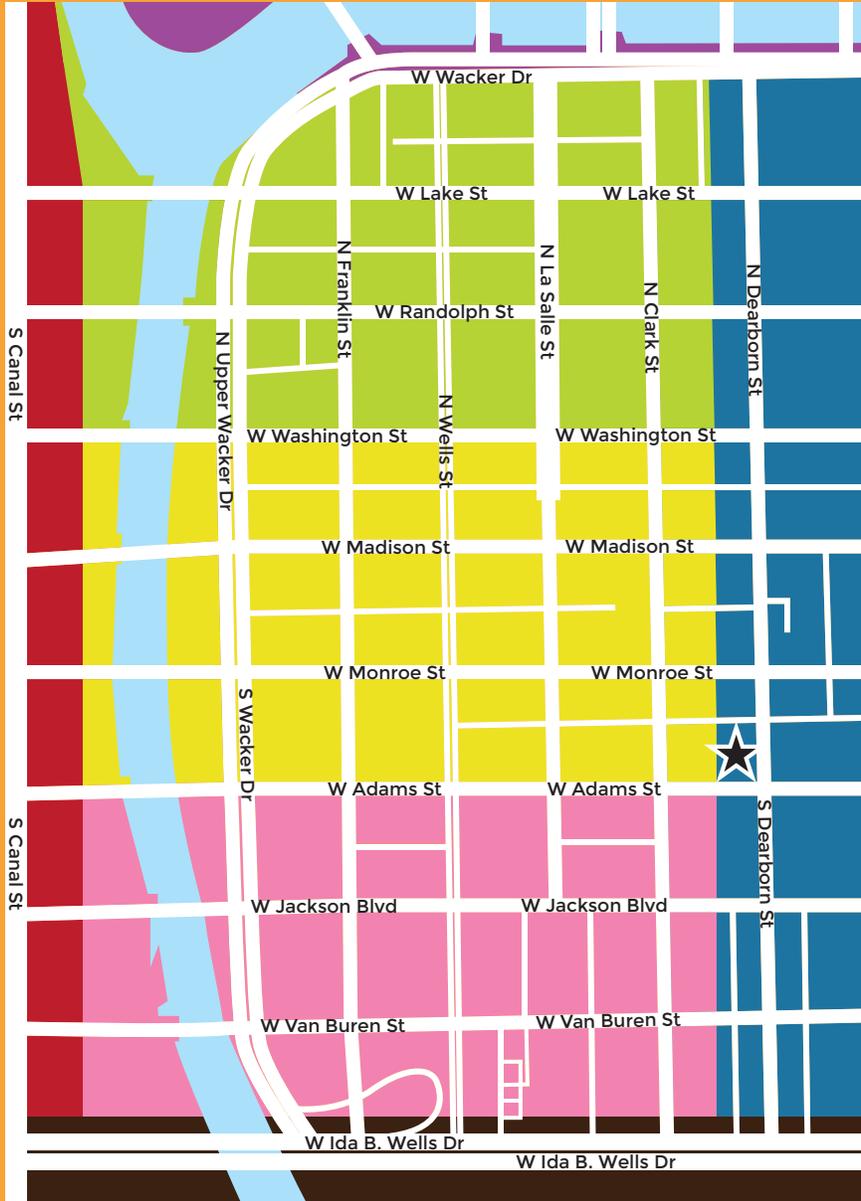
Total Quality of Life Incidents YTD



6 min
Response Time

STREET TEAM PROGRAM

ZONES 5-7



Do not conduct patrols beyond Dearborn Street, Canal Street, Wacker Drive, Ida B. Wells

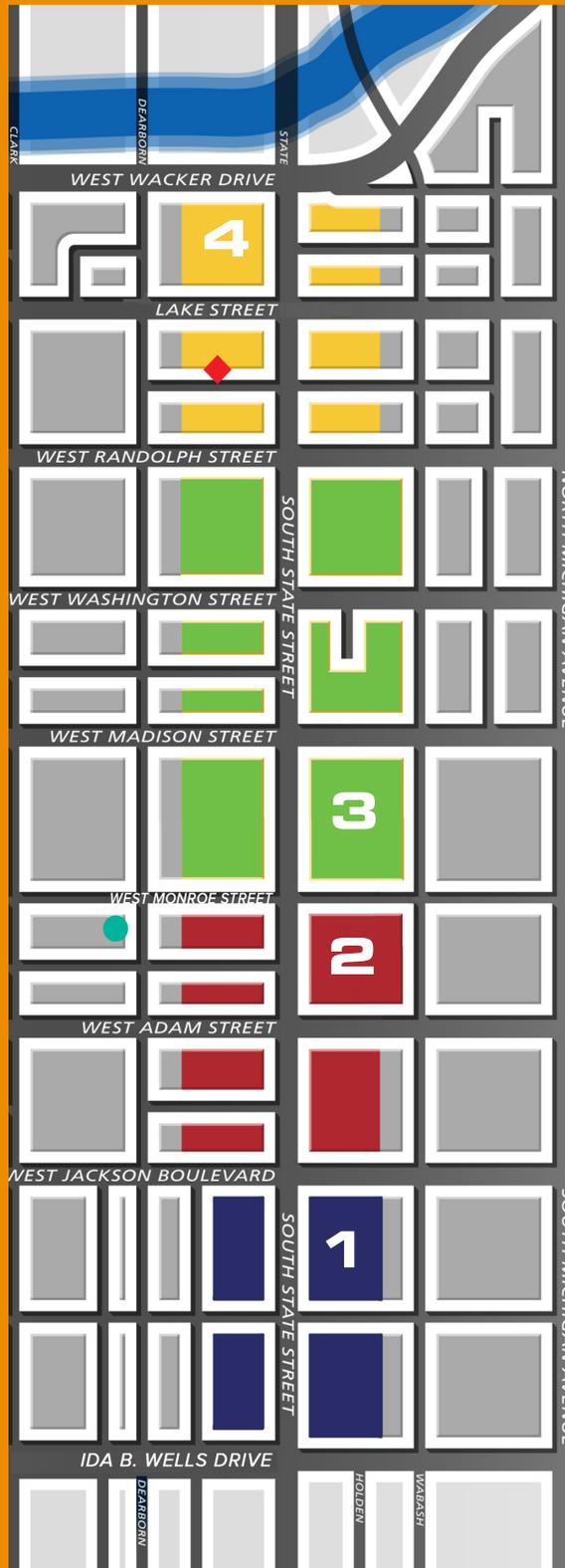
- Zone 5 Patrol:
East to West: Dearborn to Canal
North to South: Wacker Dr. To Washington
- Zone 6 Patrol:
East to West: Dearborn to Canal
North to South: Washington to Adams
- Zone 7 Patrol:
East to West: Dearborn to Canal
North to South: Adams to Ida B. Wells

- Wacker Dr. North Boundary
- Canal West Boundary
- Ida B. Wells South Boundary
- Dearborn East Boundary
- Home Office
(CLA Headquarters)



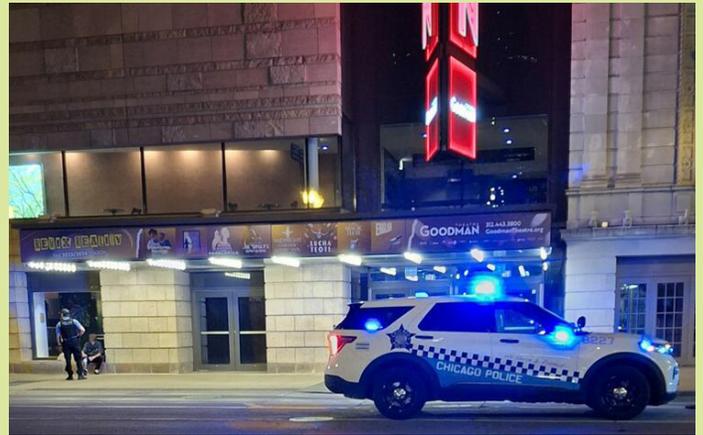
STREET TEAM PROGRAM

ZONES 1-4



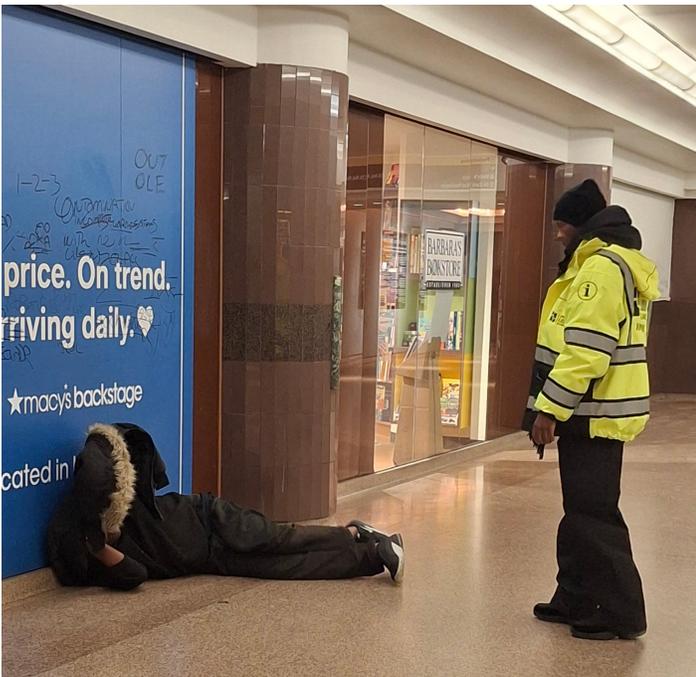
LEGEND	
	OPERATION CENTER
	CLA OFFICE
	ZONE START
	ZONE END
	MILESTONES
	ZONE ROUTE
	ROUTE OUT/IN

STREETPLUS



Congratulations Nakena!

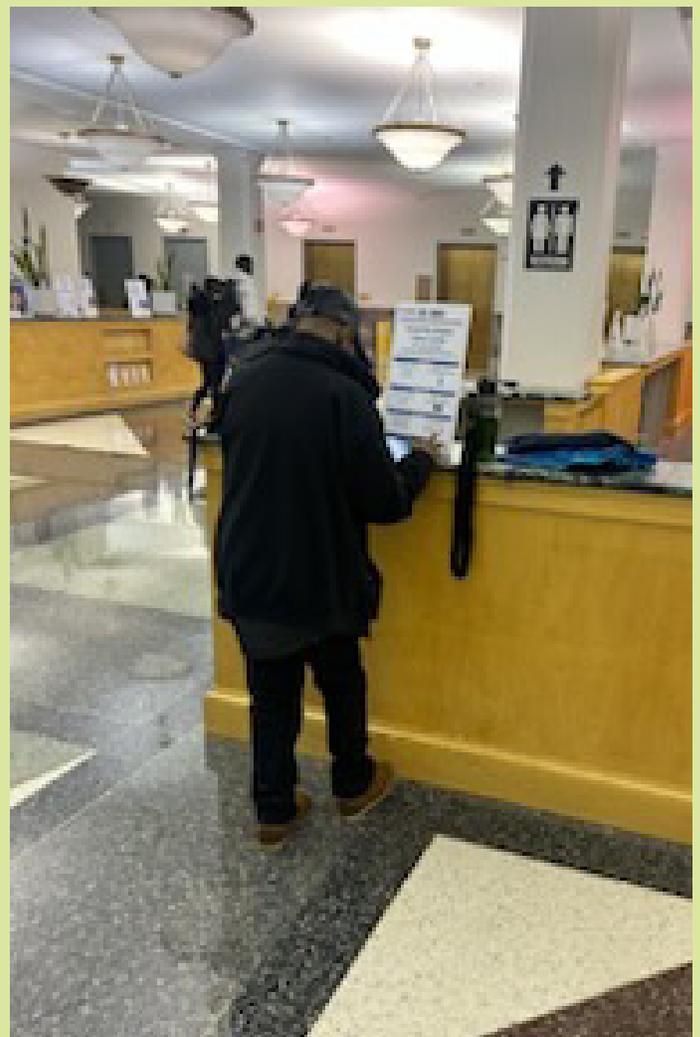
Ambassador of the Month: For the Month of December, we would like to acknowledge Nakena Calhoun for her great work during the holiday season. With increased pedestrian traffic in the shopping district, Nakena and the ambassador made extra efforts to ensure that everything remained clean and safe. She received multiple compliments for her consistent and thorough business checks, which helped everyone feel safe and welcomed on State Street. Nakena ended 2024 on a high and, we are all excited to see this continue in 2025!

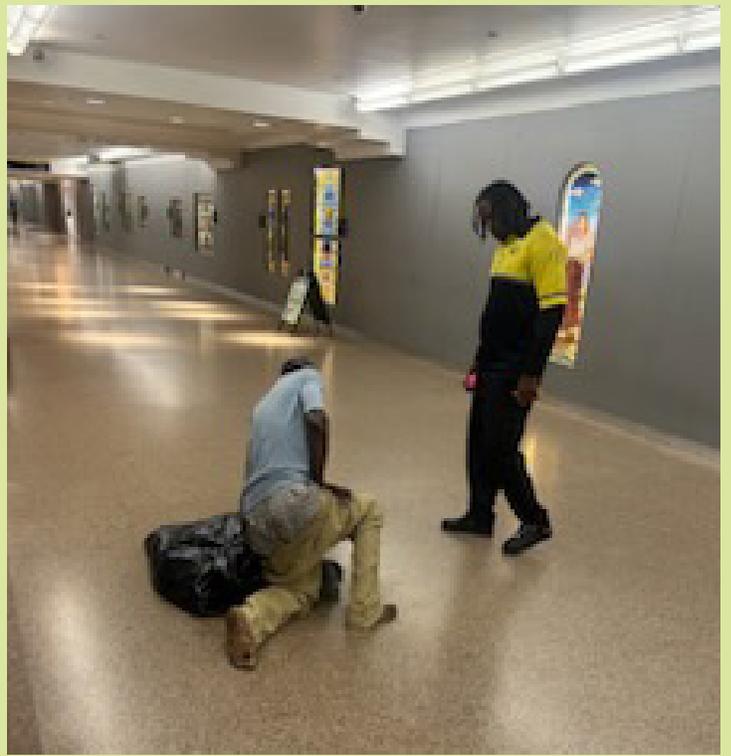


Library Social Service Referrals

Employment	207
Housing	189
ID	118
HMIS	347
Other	259
Total	1,156

Social Service outreach specialist has continued to work alongside partnered agencies in the Harold Washington library center and within the downtown loop area to provide supportive social services to individuals in need of resources. The teams in conjunction has seen an increase in an amount of individuals needing help with affordable housing, or legal aid assistance. One reason for the subsequent increase are the removal of homeless tent encampments across the city. City officials carried out a plan to clear out many of the homeless encampments across neighborhoods throughout the city, helping to move individuals and families into affordable housing units or either shelters. Many individuals were engaged by outreach specialist, in conjunction with other partner agencies, seeking resources for a number of services in which individuals were thereby referred and directed to the proper agency well suited to address the individual's needs. With the assistance of our partnered agencies, several individuals referred were matched for housing, as the team provides the necessary case management to move clients and participants to the next phase of the process.







CPL CARES

“A network of connections to social services at the library”

Harold Washington Library Center

CPL Cares @ HWLC

Case Managers, Legal Assistance, Social Workers and Veterans Services

Harold Washington Library Center | 400 S. State Street, 3rd Floor, Chicago, IL 60605

Mondays

10 A.M. – 1 P.M.

Legal services for people with disabilities provided in partnership with:



12 P.M. – 3 P.M.

Housing, health care and human connection for those who struggle with homelessness and poverty provided in partnership with:



Wednesdays

10 A.M. – 12:30 P.M.

Housing and mental health services provided in partnership with:



12 P.M. – 3 P.M.

Legal assistance in getting and keeping food, medical and financial help from the Dept. of Human Services provided in partnership with:



Thursdays

10 A.M. – 2 P.M.

Housing and employment services provided in partnership with:



10:30 A.M. – 2:30 P.M.

Connections to mental, dental, primary health care, medication access and housing linkage provided in partnership with:



Fridays

10 A.M. – 2 P.M.

Supports veterans experiencing homelessness, and assists with employment services for veterans and non-veterans provided in partnership with:



Ask your librarian for more information.



Need help and don't know where to turn?

FREE • FAST • LOCAL • CONFIDENTIAL • 24/7

211 Metro Chicago connects you to the help you need:

- ✓ Childcare
- ✓ Employment
- ✓ Food Assistance
- ✓ Health Care
- ✓ Housing
- ✓ Legal and Immigration
- ✓ Substance Use
- ✓ Transportation
- ✓ Utilities Assistance

AND MUCH MORE!



- ☎ Call **2-1-1** to talk to a local navigator*
- ✉ Text your zip code to **898211**
- 🌐 Visit **211MetroChicago.org** to search or chat

*Residents may dial 2-1-1 or (773) 362-4401 to get connected to a local Resource Navigator.



Pounds of garbage

weight of trash accumulated by ambassadors. Total weight is determined by multiplying number of bags used by storage capacity (1 bag=25 lbs)

Graffiti – removed

graffiti abated by any means including pressure washing, painting and using abatement solutions

Needles found & disposed of

number of single hypodermic needles found and disposed of at an appropriate medical waste disposal site

Power washing block faces

number of block faces pressure washed

Merchant checks

ambassadors visit a business for the purpose of customer service outreach or to assist with a request

911 calls

emergency calls placed

Illegal Dumping

number of occurrences of dumping large or electronic items (e.g. computers, furniture, mattresses, suitcases, etc)

Homeless Outreach

any contact with a homeless individual that includes the offering of services, or a request for information about services or service providers

311 Requests

requests placed to 311 for Public Works related issues

Directions

number of times ambassadors provide directions to the public



Did You Know?

There's 4 ways to request cleaning and safety services.



Call: Dispatch 211

2-1-1 is a free, 24/7/365 service that connects to essential health and social service support and information during times of non-emergency crisis and for everyday needs.



Email:

Jzollicoffer@streetplus.net



Hours of Operation:

7 am to 10:30 pm Daily



Be In The Know!

Sign up for our e-newsletter at
LoopChicago.com

