



Greeting's Chicago! Say Hello to our Chicago Loop Alliance Team



Clean + Safe + Friendly



CHICAGO
LOOP
ALLIANCE.

STREET REPORT

HOSPITALITY & ENVIRONMENTAL CONDITIONS
August 2025

The following data and information is provided to the Chicago Loop Alliance for tracking purposes. The period covered is August 2025. The data and information is obtained from Ambassadors conducting counts and from work orders entered in Statview.



Let's Talk Trash!

amount of trash removed in the
month of August, 2025**15,500 lbs.**

PREVIOUS MONTH:

July 2025**15,350 lbs**

MONTH OVER MONTH

+.09%

PREVIOUS YEAR:

August 2025**16,050**

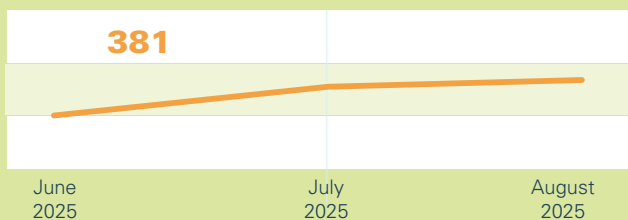
YEAR OVER YEAR

-3%High Priority Cleaning Tasks
by PercentagePan & Broom
Sweeps - Block
Faces Completed**98%**

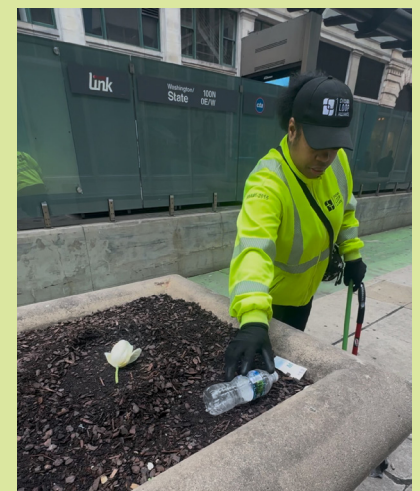
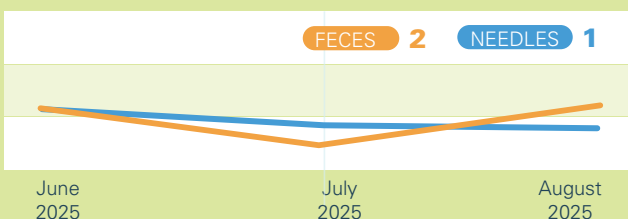
Total cleaning tasks completed

Cleaning Tasks	PREVIOUS MONTH: June	PREVIOUS MONTH: July	MONTH OVER MONTH July 2025 to August 2025	CURRENT MONTH: August 2025	PREVIOUS YEAR: August 2024	YEAR OVER YEAR August 2023 to August 2024	YTD
Directions	704	862	+22%	630	708	- 11%	4,713
Pan & Broom Sweeps - Block Faces Completed	3,369	3,001	- 10%	3,105	3,556	- 12%	21,875
Graffiti Tags Abated	432	363	- 15%	381	492	- 22%	2,861
Trash bags Collected	561	614	+9%	620	642	- 3%	3,804
Pounds of Trash	14,025	15,350	+9%	15,500	16,050	- 3%	95,100

Graffiti Tags Abated



Hazardous Waste



Before/After



Before/After



Before/After





YEAR OVER YEAR DIRECTIONS

August 2024
to August 2025**+28%**

YEAR OVER YEAR INCIDENTS

August 2024
to August 2025**-6%**Quality of Life
Incidents
by PercentageAggressive
Panhandling**74%**of all quality of life
incidents.

Loitering

84%of all quality of life
incidents.

Vandalism

6%of all quality of life
incidents.Public
Intoxication**16%**of all quality of life
incidents.Safety &
Quality of
Life
IncidentsPREVIOUS
MONTH:
JunePREVIOUS
MONTH:
JulyMONTH OVER MONTH
July 2025
to August 2025CURRENT
MONTH:
August
2025PREVIOUS
YEAR:
August
2024YEAR OVER YEAR
August 2024
to August 2025

YTD

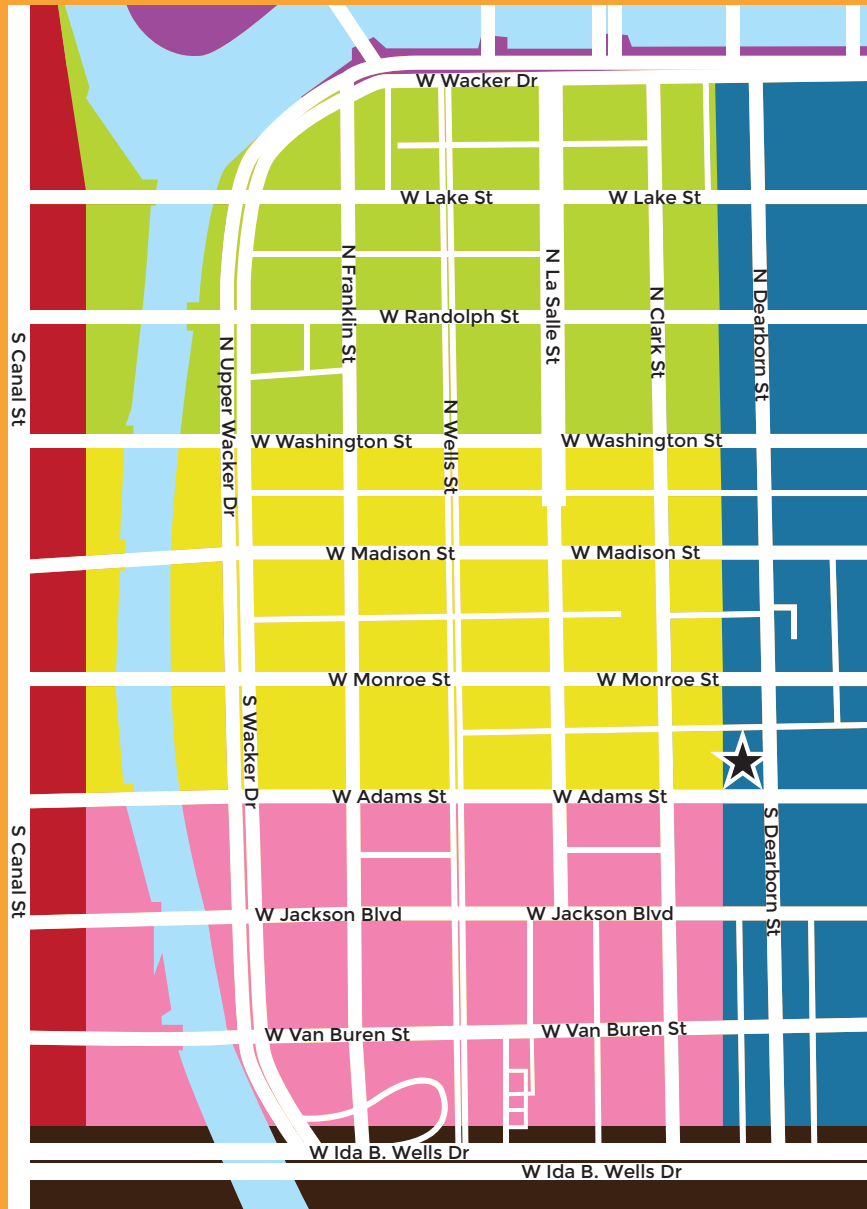
Directions	3,305	3,621	+ 9%	2,243	1,742	+28%	22,181
Business Checks	1,467	1,662	+ 13%	1,711	885	+93%	11,254
Hospitality/ Interactions	2,114	1,182	- 44%	1,348	1,399	- 3%	13,492
Incidents	223	287	+ 28%	291	312	- 6%	1,692
Panhandling	193	212	+ 9%	163	345	- 52%	1,152
Homeless Count	227	306	+ 34%	280	418	- 33%	1,802
Social Service Referrals	323	294	- 8%	316	355	- 10%	2,471
Resource Guides	408	349	- 14%	306	307	- 0.3%	2,615

Total Quality of Life Incidents YTD




**5 min**
Response Time






STREET TEAM PROGRAM

ZONES 5-7



Do not conduct patrols beyond Dearborn Street, Canal Street, Wacker Drive, Ida B. Wells

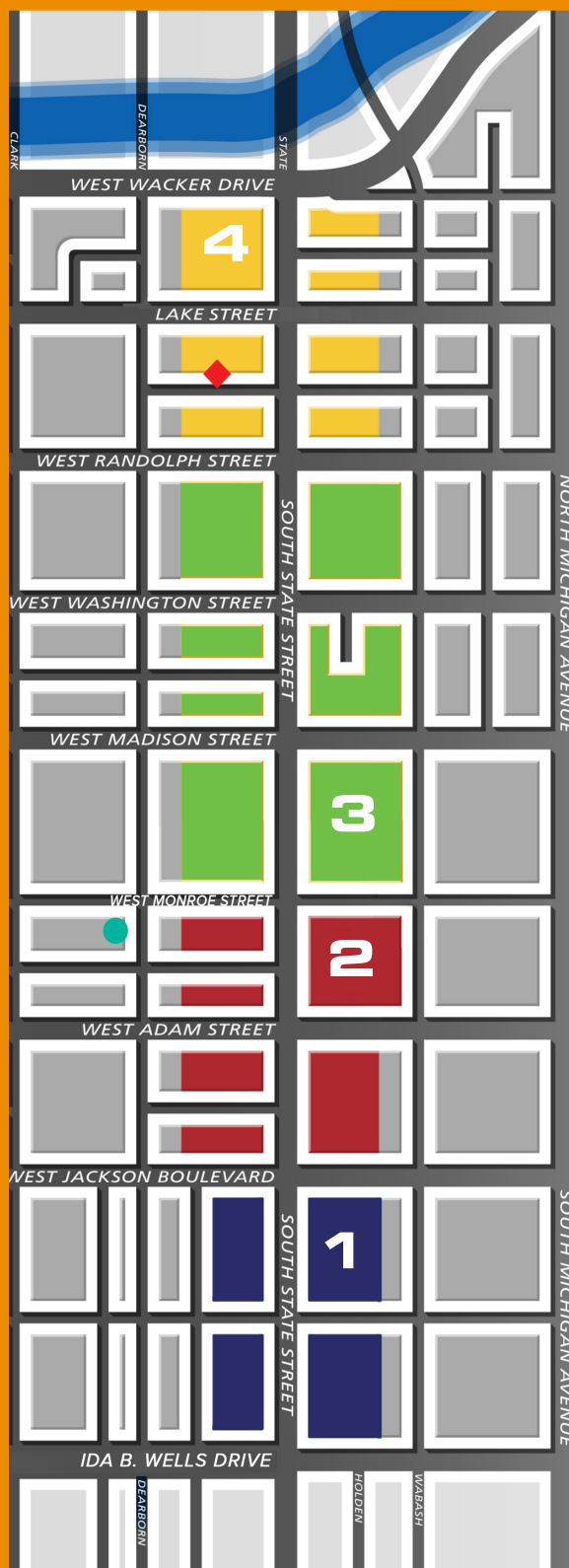
-  Zone 5 Patrol:
East to West: Dearborn to Canal
North to South: Wacker Dr. To Washington
-  Zone 6 Patrol:
East to West: Dearborn to Canal
North to South: Washington to Adams
-  Zone 7 Patrol:
East to West: Dearborn to Canal
North to South: Adams to Ida B. Wells

-  Wacker Dr. North Boundary
-  Canal West Boundary
-  Ida B. Wells South Boundary
-  Dearborn East Boundary
-  Home Office
(CLA Headquarters)




STREET TEAM PROGRAM

ZONES 1-4





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LEGEND

- ◆ OPERATION CENTER
- CLA OFFICE
- ★ ZONE START
- ★ ZONE END
- 1 MILESTONES
- ← ZONE ROUTE
- ←... ROUTE OUT/IN

STREETPLUS



Congratulations Jerry!

Streetplus Operations Manager: On behalf of Streetplus and The Chicago Loop Alliance, we would like to introduce Jerry Zollicoffer Jr., the Operations Manager of the Ambassador Team. Jerry joined Streetplus and the CLA staff in January 2022 during the expansion of the Ambassador program. He has over 15 years of operations management experience and spent a bulk of his career in the heart of the Loop. His leadership has shown since his arrival with managing the operations of the State Street Ambassador Team, the Corridor Ambassador program (2022-2024), and the Summer Youth Ambassador program (2023). Jerry's core values align with the mission statement of Streetplus and the Chicago Loop Alliance, which has made him successful in his role.





Library Social Service Referrals

Employment	231
Housing	307
ID	185
HMIS	220
Other	230
Total	1,173

Our team has worked diligently over the course of the month to provide resources to individuals and families experiencing homelessness. During our well-being checks, we were able to gather information to understand each person's strengths, needs and challenges, and thereby, assemble the appropriate resources needed. Further, a more thorough assessment was conducted alongside partnered agencies to look collaboratively at the needs of the individuals, and/or families. This hands-on intervention approach together helps to strengthen the case management process and provide an extra amount of provision each person needs to reach their goal and treatment solution. We will continue the street-intervention engagement process, and make the necessary follow ups needed.





CPL CARES

"A network of connections to social services at the library"

Harold Washington Library Center

CPL Cares @ HWLC

Case Managers, Legal Assistance, and Social Workers

Harold Washington Library Center | 400 S. State Street, 3rd Floor, Chicago, IL 60605

Mondays

10 A.M. – 1 P.M.

Housing, health care and human connection for those who struggle with homelessness and poverty provided in partnership with:



11 A.M. – 2 P.M.

Housing and employment services provided in partnership with:



Wednesdays

10 A.M. – 12:30 P.M.

Housing and mental health services provided in partnership with:



12 P.M. – 3 P.M.

Legal assistance in getting and keeping food, medical and financial help from the Dept. of Human Services provided in partnership with:



Thursdays

10 A.M. – 2 P.M.

Connection to mental, dental, primary health care, medication access and housing linkage.



10 A.M. – 2 P.M.

Medicaid enrollment, immigration resources, groceries and food support, bill and utilities support, state benefit enrollment support, and referrals to medical care.

Chinese American Service League
華人諮詢服務處



3/2025

Need help and don't know where to turn?

FREE • FAST • LOCAL • CONFIDENTIAL • 24/7

211 Metro Chicago connects you to the help you need:

- ✓ Childcare
- ✓ Employment
- ✓ Food Assistance
- ✓ Health Care
- ✓ Housing
- ✓ Legal and Immigration
- ✓ Substance Use
- ✓ Transportation
- ✓ Utilities Assistance

AND MUCH MORE!



- Call **2-1-1** to talk to a local navigator*
- Text your zip code to **898211**
- Visit **211MetroChicago.org** to search or chat

*Residents may dial 2-1-1 or (773) 362-4401 to get connected to a local Resource Navigator.



Pounds of garbage

weight of trash accumulated by ambassadors. Total weight is determined by multiplying number of bags used by storage capacity (1 bag=25 lbs)

Graffiti – removed

graffiti abated by any means including pressure washing, painting and using abatement solutions

Needles found & disposed of

number of single hypodermic needles found and disposed of at an appropriate medical waste disposal site

Power washing block faces

number of block faces pressure washed

Merchant checks

ambassadors visit a business for the purpose of customer service outreach or to assist with a request

911 calls

emergency calls placed

Illegal Dumping

number of occurrences of dumping large or electronic items (e.g. computers, furniture, mattresses, suitcases, etc)

Homeless Outreach

any contact with a homeless individual that includes the offering of services, or a request for information about services or service providers

311 Requests

requests placed to 311 for Public Works related issues

Directions

number of times ambassadors provide directions to the public



Did You Know?

There's 4 ways to request cleaning and safety services.



Call: Dispatch 211

2-1-1 is a free, 24/7/365 service that connects to essential health and social service support and information during times of non-emergency crisis and for everyday needs.



Email:

Jzollicoffer@streetplus.net



Hours of Operation:

7 am to 10:30 pm Daily



Be In The Know!

Sign up for our e-newsletter at
LoopChicago.com

