

Greeting's Chicago! Say Hello to our Chicago Loop Alliance Team



Clean + Safe + Friendly



CHICAGO  
LOOP  
ALLIANCE.

# STREET REPORT

HOSPITALITY & ENVIRONMENTAL CONDITIONS  
**April 2025**

The following data and information is provided to the Chicago Loop Alliance for tracking purposes. The period covered is April 2025. The data and information is obtained from Ambassadors conducting counts and from work orders entered in Statview.





## Let's Talk Trash!

amount of trash removed in the  
month of April, 2025**10,325 lbs.**

PREVIOUS MONTH:

**March 2025****13,375 lbs**

MONTH OVER MONTH

**- 24%**

PREVIOUS YEAR:

**April 2025****9,900**

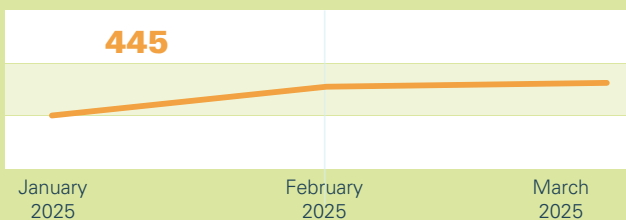
YEAR OVER YEAR

**+4%**High Priority Cleaning Tasks  
by PercentagePan & Broom  
Sweeps - Block  
Faces Completed**98%**

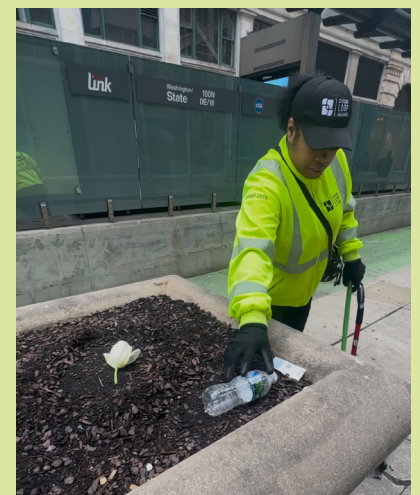
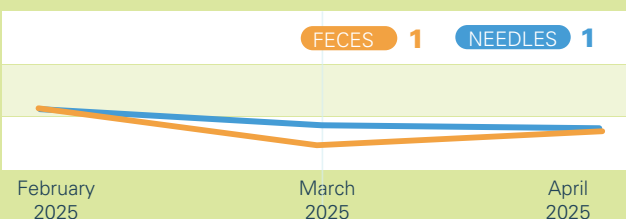
## Total cleaning tasks completed

Cleaning Tasks	PREVIOUS MONTH: February	PREVIOUS MONTH: March	MONTH OVER MONTH March 2025 to April 2025	CURRENT MONTH: April 2025	PREVIOUS YEAR: April 2024	YEAR OVER YEAR April 2023 to April 2024	YTD
Directions	704	547	▼ - 22%	591	562	▲ +5%	2,520
Pan & Broom Sweeps - Block Faces Completed	3,210	3,033	▼ - 5%	2,905	3,105	▼ - 6%	12,255
Graffiti Tags Abated	387	355	▼ - 8%	447	485	▼ - 7%	1,650
Trash bags Collected	604	549	▼ - 9%	413	396	▲ + 5%	2,125
Pounds of Trash	604	13,725	▼ - 9%	10,325	9,900	▲ + 4%	53,125

## Graffiti Tags Abated

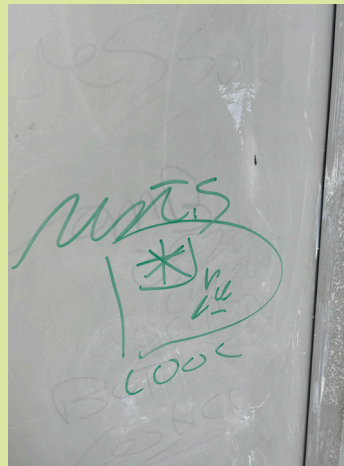


## Hazardous Waste





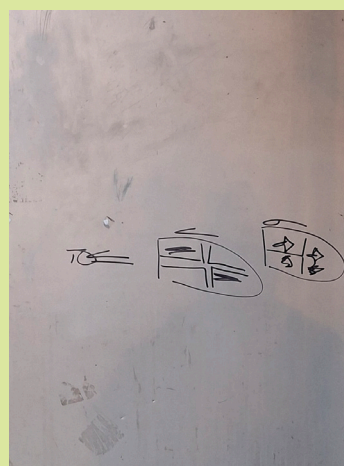
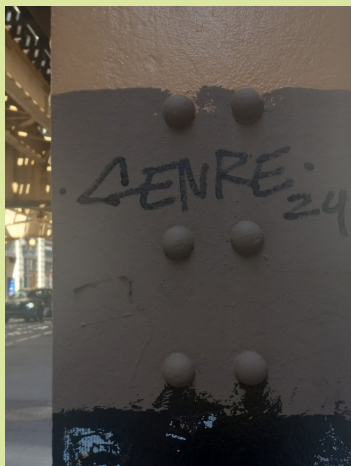
Before/After



Before/After



Before/After





## YEAR OVER YEAR DIRECTIONS

April 2024  
to April 2025**+105%**

## YEAR OVER YEAR INCIDENTS

April 2024  
to April 2025**- 9%**Quality of Life  
Incidents  
by PercentageAggressive  
Panhandling**78%**of all quality of life  
incidents.

Loitering

**49%**of all quality of life  
incidents.

Vandalism

**1%**of all quality of life  
incidents.Public  
Intoxication**11%**of all quality of life  
incidents.Safety &  
Quality  
of Life  
Incidents

	PREVIOUS MONTH: February	PREVIOUS MONTH: March	MONTH OVER MONTH March 2025 to April 2025	CURRENT MONTH: April 2025	PREVIOUS YEAR: April 2024	YEAR OVER YEAR April 2024 to April 2025	YTD
Directions	2,903	2,800	- 3%	1,942	947	+ 105%	10,386
Business Checks	1,241	1,167	- 5%	1,423	618	+ 130%	4,912
Hospitality/ Interactions	1,955	1,452	- 25%	1,662	749	+ 121%	6,911
Incidents	143	172	- 16%	201	222	- 9%	697
Panhandling	163	136	- 16%	188	221	- 14%	694
Homeless Count	184	148	- 19%	213	208	+ 2%	761
Social Service Referrals	294	264	+ 10%	307	277	+ 10%	1,248
Resource Guides	308	264	- 14%	344	392	- 12%	1,172

## Total Quality of Life Incidents YTD

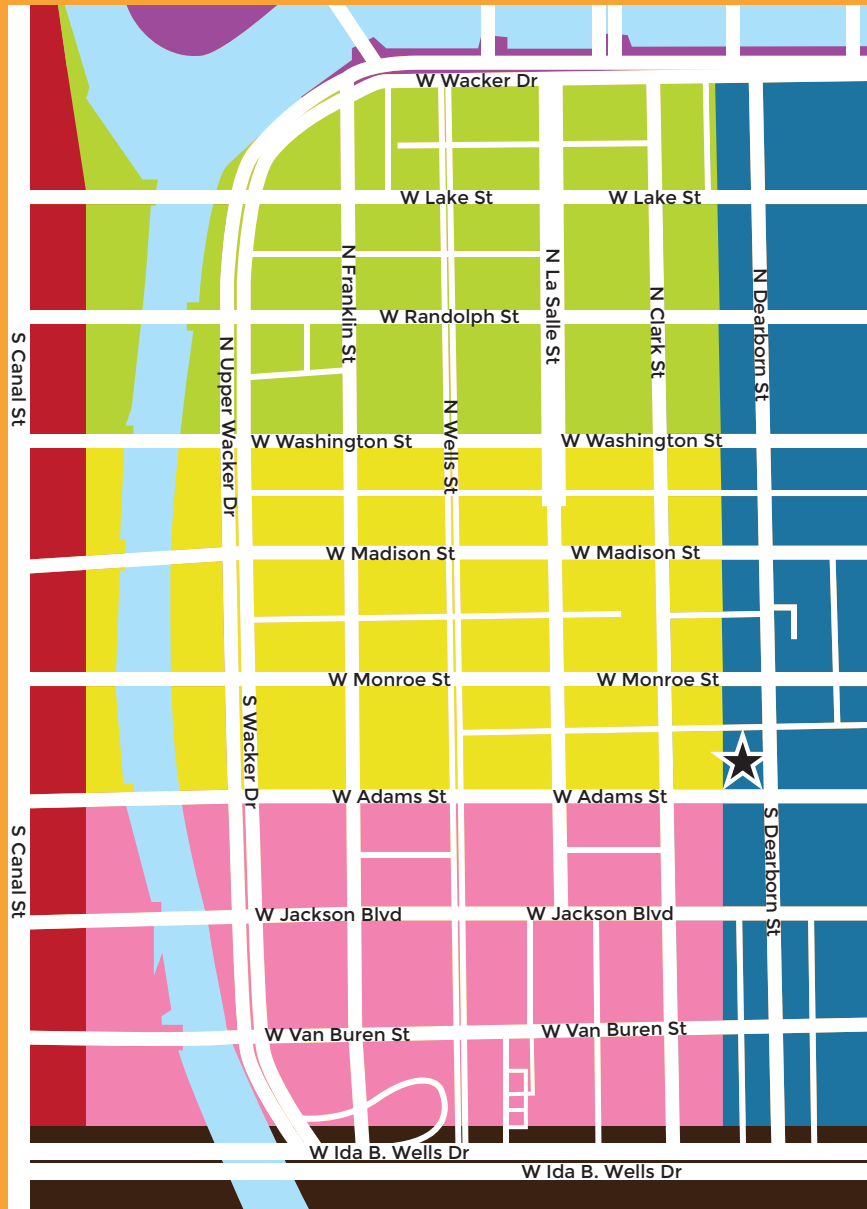
**4 min**

Response Time



## STREET TEAM PROGRAM

ZONES 5-7



Do not conduct patrols beyond Dearborn Street, Canal Street, Wacker Drive, Ida B. Wells

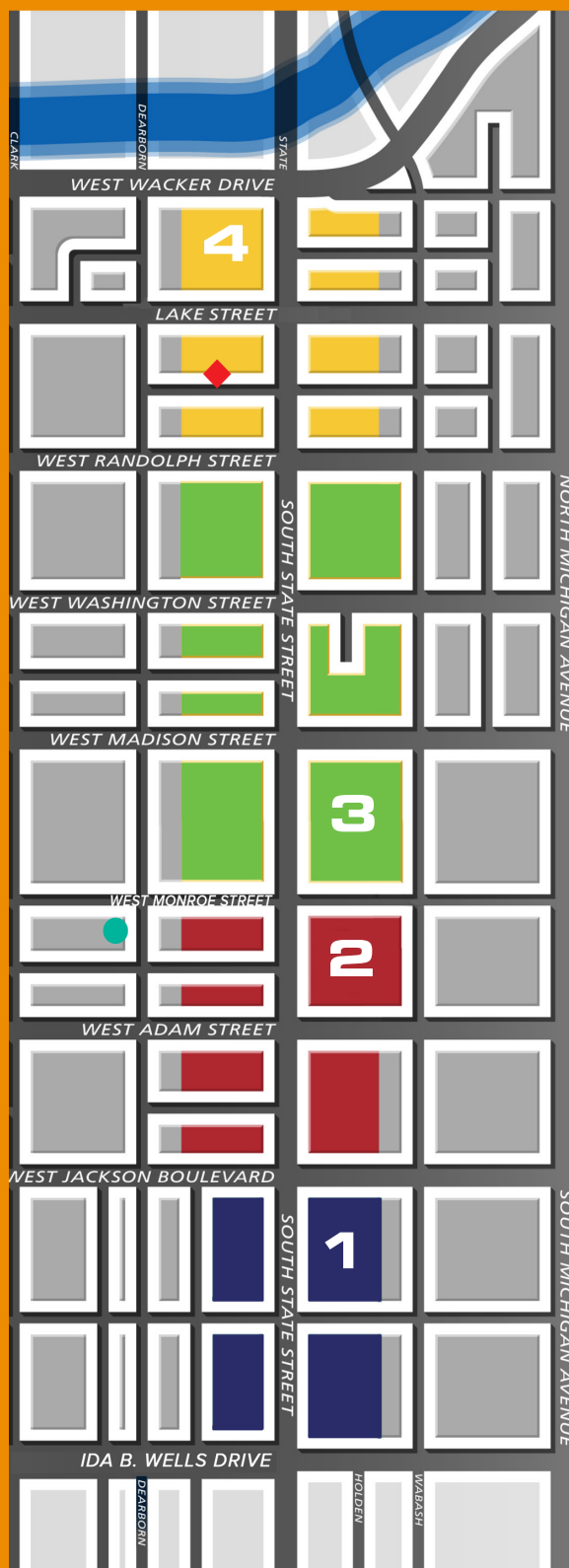
- Zone 5 Patrol:  
East to West: Dearborn to Canal  
North to South: Wacker Dr. To Washington
- Zone 6 Patrol:  
East to West: Dearborn to Canal  
North to South: Washington to Adams
- Zone 7 Patrol:  
East to West: Dearborn to Canal  
North to South: Adams to Ida B. Wells


- Wacker Dr. North Boundary
- Canal West Boundary
- Ida B. Wells South Boundary
- Dearborn East Boundary
- Home Office  
(CLA Headquarters)




## STREET TEAM PROGRAM

## ZONES 1-4












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### LEGEND

-  OPERATION CENTER
-  CLA OFFICE
-  ZONE START
-  ZONE END
-  MILESTONES
-  ZONE ROUTE
-  ROUTE OUT/IN

STREETPLUS





## Congratulations Alonzo!

**Ambassador of the Month:** For the month of April we'd like to thank and congratulate Alonzo Zollicoffer on his decision to retire and spend time with his family. Alonzo joined the Ambassador team in 2019 just before the pandemic was declared. During those stressful times, Alonzo remained diligent in keeping the streets clean and safe, while everyone was indoors waiting for a chance to get back to the Chicago Loop area. Over the years Alonzo developed strong relationships with the business in the Loop area, with his thorough business checks and attention to detail while working during the year. Zo, as his crew members would call him, is known for his welcoming demeanor, calming attitude, and supportive personality which showed during his interactions with the public. We all will miss him but are happy to see him walk off into to sunset! Enjoy retirement Zo, best wishes to you and your family.









### Library Social Service Referrals

Employment	143
Housing	216
ID	204
HMIS	237
Other	192
<b>Total</b>	<b>992</b>

Social Service outreach coordinator has worked diligently over the course of the month to provide resources to individuals experiencing homeless. During the initial assessment process, more than half of the individuals assessed are experiencing an array of other chronic mental health fragmentations, which will require a more clinical health evaluation, to help aid the process for housing assistance. The team will continue to work alongside partnered agencies to help provide continued necessary services.





# CPL CARES

**“A network of connections to social services at the library”**

## Harold Washington Library Center

CPL Cares @ HWLC

Case Managers, Legal Assistance, Social Workers and Veterans Services

Harold Washington Library Center | 400 S. State Street, 3rd Floor, Chicago, IL 60605

### Mondays

#### 10 A.M. – 1 P.M.

Legal services for people with disabilities provided in partnership with:



#### 12 P.M. – 3 P.M.

Housing, health care and human connection for those who struggle with homelessness and poverty provided in partnership with:



### Wednesdays

#### 10 A.M. – 12:30 P.M.

Housing and mental health services provided in partnership with:



#### 12 P.M. – 3 P.M.

Legal assistance in getting and keeping food, medical and financial help from the Dept. of Human Services provided in partnership with:



### Thursdays

#### 10 A.M. – 2 P.M.

Housing and employment services provided in partnership with:



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#### 10:30 A.M. – 2:30 P.M.

Connections to mental, dental, primary health care, medication access and housing linkage provided in partnership with:



### Fridays

#### 10 A.M. – 2 P.M.

Supports veterans experiencing homelessness, and assists with employment services for veterans and non-veterans provided in partnership with:



Ask your librarian for more information.





# Need help and don't know where to turn?

FREE • FAST • LOCAL • CONFIDENTIAL • 24/7

211 Metro Chicago connects you to the help you need:

- ✓ Childcare
- ✓ Employment
- ✓ Food Assistance
- ✓ Health Care
- ✓ Housing
- ✓ Legal and Immigration
- ✓ Substance Use
- ✓ Transportation
- ✓ Utilities Assistance

AND MUCH MORE!



- Call **2-1-1** to talk to a local navigator\*
- Text your zip code to **898211**
- Visit **211MetroChicago.org** to search or chat

\*Residents may dial 2-1-1 or (773) 362-4401 to get connected to a local Resource Navigator.



**Pounds of garbage**

weight of trash accumulated by ambassadors. Total weight is determined by multiplying number of bags used by storage capacity (1 bag=25 lbs)

**Graffiti – removed**

graffiti abated by any means including pressure washing, painting and using abatement solutions

**Needles found & disposed of**

number of single hypodermic needles found and disposed of at an appropriate medical waste disposal site

**Power washing block faces**

number of block faces pressure washed

**Merchant checks**

ambassadors visit a business for the purpose of customer service outreach or to assist with a request

**911 calls**

emergency calls placed

**Illegal Dumping**

number of occurrences of dumping large or electronic items (e.g. computers, furniture, mattresses, suitcases, etc)

**Homeless Outreach**

any contact with a homeless individual that includes the offering of services, or a request for information about services or service providers

**311 Requests**

requests placed to 311 for Public Works related issues

**Directions**

number of times ambassadors provide directions to the public





## Did You Know?

There's 4 ways to request cleaning and safety services.

**Call: Dispatch 211**

2-1-1 is a free, 24/7/365 service that connects to essential health and social service support and information during times of non-emergency crisis and for everyday needs.

**Email:**

**Jzolicoffer@streetplus.net**

**Hours of Operation:**

**7 am to 10:30 pm Daily**



## Be In The Know!

Sign up for our e-newsletter at  
**LoopChicago.com**

