

# STATE STREET COMMISSION

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## State Street Commission Meeting

Tuesday, January 16, 2018

2:00 PM

ABC7

190 North State Street

10<sup>th</sup> Floor Conference Room

### MINUTES

#### ATTENDANCE

#### AFFILIATION

##### Commission Members Present

Commissioner Greg Cameron  
Commissioner Mark Davids  
Commissioner John Idler  
Commissioner Ryan Segal  
Commissioner Anne Voshel  
Commissioner Jennifer Williams

Joffrey Ballet  
AmTrust Corp.  
ABC7  
Acadia  
AVA Consultants  
Macy's

##### Commission Members Absent

Commissioner Paul Fitzpatrick  
Commissioner Scott David Greenberg  
Commissioner Mark Kelly  
Commissioner Dean Lane  
Commissioner David Reifman  
Commissioner Rebekah Scheinfeld  
Commissioner John Tully

11 East Partners LLC  
the Wit/ECD  
DCASE  
Palmer House  
Department of Planning & Development (DPD)  
Chicago Department of Transportation (CDOT)  
Department of Streets & Sanitation

##### Others Present

Gerald Alder  
Michelle Carnes  
Alex Christenson  
Michael Edwards  
Judie Green  
Melena Hessel  
Dwayne Hightower  
Steve Hillard  
Sgt. Joel Holler  
Laura Jones  
Robert Kearney  
Commander Robert Klich  
Howard Learner  
Jamey Lundblad  
Tanesheba Marshall  
Lou Raizin  
Paul Reise  
Abel Rodriguez  
Mark Roschen  
Jeffrey Wilson

CTA  
Chicago Public Library - HWLC  
Mid-America Real Estate  
Chicago Loop Alliance (CLA)  
Auditorium Theatre  
Environmental Law & Policy Center  
Department of Streets & Sanitation  
Streetplus  
1<sup>st</sup> District Chicago Police Department  
Chicago Loop Alliance (CLA)  
42<sup>nd</sup> Ward  
1<sup>st</sup> District Chicago Police Department  
Environmental Law & Policy Center  
DCASE  
Chicago Department of Transportation (CDOT)  
Broadway in Chicago  
Department of Planning & Development (DPD)  
Chicago Loop Alliance (CLA)  
Department of Planning & Development (DPD)  
CTA

## **I. Call to Order - SSA#1 - 2015 Chair Anne Voshel**

SSA#1-2015 Chair Anne Voshel called the meeting to order at 2:00 PM. Introductions were made around the room.

## **II. Public Comment**

No comments were made by the public.

## **III. Approval of Minutes**

A motion to approve the minutes from the Tuesday, November 21, 2017, State Street Commission meeting was made by Commissioner Idler and seconded by Commissioner Davids. There was no discussion and the motion passed unanimously.

## **IV. Overview of the Pedway Project**

Howard Learner of the Environmental Law and Policy Center (ELPC) introduced his colleague, Melena Hessel. They have been working with the Chicago Loop Alliance, Broadway in Chicago, many merchants and retailers, the Alderman's office and the City of Chicago to try to revitalize the main stem of the pedway. The main stem is defined as the area between Metra's Millennium Station and Millennium Park, across to the Thompson Center, and then over to 203 North LaSalle. A packet of materials containing maps, illustrations, and information was passed around the room.

The reason this area is the focus is because it is where the greatest number of people use the pedway. The pedway is an underutilized asset of Chicago, especially during the winter months. If people today said let's create a pedway system under the city, how would you ever find hundreds of millions of dollars to do it? You couldn't. It would be too costly. But it is something that has already been created over the years, it exists. In terms of the funding for it, we are already 98% of the way; construction is done. The opportunity is how do we make it better in terms of navigation, how do we make it better in terms of coordination (a standard set of hours it is open, lighting, consistency), how do we activate the space? In many places around the world and in the United States, underground space has been utilized for arts, music, theatre, and other cultural activities. This helps attract people and make our city a more exciting place to be.

ELPC has been working with Block 37, the Heritage Shops, Metra, the CTA, Macy's and the Cultural Center. They are coming to the State Street Commission to get Commissioners engaged in very specific ways:

- You should be part of the revitalization planning. The pedway is central to State Street.
- When it comes to governance, there may be a role for the SSA to play.
- The Chicago Loop Alliance will be doing a lot of work to start activating the pedway in February. ELPC would like the State Street Commission to help financially, and as a partner with CLA, the Environmental Law & Policy Center, and Broadway in Chicago to do some placemaking and make the pedway more exciting, easier to find and at an enhanced level on the map.

Chair Voshel asked who the team in place was right now. Learner said there have been three teams in place and they are listed in the document he passed out. One of them worked for ELPC regarding the overall planning work, a second team did a real estate study, and the third team is a group working with CLA to do the activation.

Michael Edwards thanked Learner for his presentation, and said that under CLA's placemaking initiative, the idea of experimenting and activating the pedway has been embraced. CLA has put \$20,000 toward the activation beginning in February and continuing for 3 months or longer to see if we can identify the pedway as a destination, if people use it, and how they will use it. Port Urbanism is putting together the project for us; images are contained in the back of the packet that was distributed. There are 3 major components:

- Identifications at the street-level entrances at Daley Plaza and two points on State Street so you know where the pedway is. This will bring people to State Street and increase State Street's visibility as a destination.

- Once you're in the pedway, there's a series of "break-crumbs" that lead you along the main stem that Howard outlined.
- Within the stem, there will be surprises. Nothing has been decided yet, but there could be something like renderings when you look up the walls to the ceiling which might indicate the buildings that are above you.

Edwards said the total cost of this is \$37,000 so the consideration asked of the Commission is to contribute \$17,000 towards the project.

Lou Raizin added that there were two points that Learner made which should sit at the table in a big way. First, is the need for an intergovernmental or property agreement with all the owners that allows the pedway to function as one unit as far as hours it is open and maintenance responsibilities. If it's going to be a public way, we should think of it as a public way. Second, who takes ultimate responsibility for it? Who wakes up in the morning thinking pedway? How do we make it really good? How do we make it great? Do we look at extending CLA's presence into the pedway? Do they become the service provider for the pedway? It needs to be someone. That's how we'll make a difference. Raizin put the topic on the table for discussion.

Commissioner Cameron asked if this investment was temporary. Michael Edwards replied that it is temporary in the sense that no one really knows if this will work. It's an experiment. We're thinking about a solution and measuring the possible effects. The idea is to bring the visibility of the pedway up to the street to see if more people use it and traffic increases. If it does, everything else becomes more possible. It's exciting. It could stay up longer than 3 months. But CLA has not agreed to do anything more than a pilot program.

There was additional discussion about Macy's, about existing pedestrian counts, about the need to paint the pedway, about the role of ELPC, and about how the money might be better spent on an app than using it for signage. Chair Voshel concluded that it sounded like there is a lot of work to be done. She asked Michael Edwards if he was looking for a motion today. Edwards replied, if possible. It would be a budget modification of \$17,000 moving that amount out of the rent allocation because CLA won't be moving as quickly this year as previously thought.

Commissioner Cameron made a motion to make the modification to fund the pedway project in the amount of \$17,000. The motion was seconded by Commissioner Davids. It passed unanimously.

Howard Learner thanked the Commission for allowing ELPC to join them and make the presentation. Lou Raizin said there was one more item that he would like to bring up. He has reached out to the Chicago Loop Alliance and other civic groups regarding the Skyline Project. He would like to get the Commission's thoughts on the project at a future meeting. No money is being requested. Chair Voshel said that we would put a discussion of the project on the March agenda.

## **V. Financial Statements/Metrics as of December 31, 2017**

Abel Rodriguez pointed out a copy of a letter from the Department of Planning & Development in Commission meeting packets which stated there were no issues with the 2016 audit. Mark Roschen offered his congratulations on that achievement, saying SSA#1-2015 was one of only 10 SSAs in the city that didn't have issues.

Attention was turned to the 2017 SSA#1-2015 Budget Summary. This is an unaudited statement which could change once the auditor comes in for review. All Commissioners were emailed this summary along with the 2017 metrics for their review in advance of the meeting. Almost all the line items were completed, except for the Geocentric new website line item which still has \$46,000 in it. However, the work is contractually committed so it will be carried over. Also, the Lightscape Programming and Maintenance under Streetscape Elements has another \$43,000 that we did not complete. Of that amount, \$20,000 is committed to software

development to bring programming in-house. Finally, under Safety Programs, about \$20,000 remains which we had anticipated using for off-duty officers during the holidays. In total, approximately \$185,000 will be carried over. When we created the 2018 budget, we allocated \$190,000 in carry over, so we do not have to amend the budget. There were no questions from the Commission on the financial documents.

Documents detailing the 2017 4<sup>th</sup> Quarter Metrics & Expenses and the 2017 YTD Metrics & Expenses were contained in meeting packets. Having reviewed them in advance, Commissioners had no questions. A motion to accept the financial statements was made by Commissioner Idler and seconded by Commissioner Davids. It passed unanimously.

A final motion was needed to approve the Contractor Affidavit, which is, simply put, that the Commissioners agree that the Chicago Loop Alliance did what it said it was going to do in 2017. Said motion was made by Commissioner Segal and seconded by Commissioner Idler. It passed unanimously.

## **VI. Update on Off-Duty Police Contract**

Steve Hillard gave some background on the continuing search for a security firm that would provide off-duty officers to work with the Street Team. Last summer, the team noticed a definite increase in mental illness, aggressive behavior from those on the street, an increase in potential physical and verbal violence to the team and pedestrians on the street, and an increase in minor crimes in the stores. The idea was that we needed a way to have an immediate response dedicated to the Street Team so that when they came across these situations that they were able to deal with them in a timely fashion to deter these individuals from acting up. We tried to put together a program to see if this would make a difference during the holidays. The problem was with the first attempt was that we only had one company respond to the RFP, and we discovered it was run by a city employee. The RFP specifically said they could not be employed by the city, so the company was disqualified.

We re-issued the RFP in January and received confirmation that 6 companies were interested – but we received just 3 written responses back. Those companies were interviewed; all came in at \$45 to \$50 an hour. Of the 3, we recommend hiring HLSA Security, headed by Janice Dillon. This company complies with the City of Chicago requirements of the RFP, and already does work in SSAs #7 and #18 along having contracts with Laz parking. They also can staff the split shifts that we wanted, and all their references check out. Hillard asked for comments or questions from the group:

- Harold Washington Library Center said they were having a problem with the demographic Hillard illustrated. They asked for confirmation that 2 officers would be working the shifts. (Yes, after talking to the commander previously, it was felt that one officer working alone was not safe enough. Dillon is also confident she can staff the shifts with District 1 officers who are familiar with the area)
- Chair Voshel asked why it appeared that we were starting with more shifts and then rolling back. Hillard said yes, because after looking at our stats over the last 3 years, the January/February/March metrics showed a lot of petty theft earlier in the day on Thursdays, but during the summer we wanted to shift time to a longer Saturday 8-hour shift because that was our biggest peak time for crimes and mental illness. Shifts can be adjusted. This is a one-year pilot program extending to December 31<sup>st</sup>, which will not exceed \$50,000 in cost as outlined today. Officers will be given radios and cell phones with published numbers, but as always, businesses should call 911 if they need a 911 response. Officers will be proactively patrolling, not waiting for someone to call. They are not in police uniform. This is an enhancement to the State Street program and we will develop a communications piece.
- Commander Klich confirmed that if there is emergency police action regarding a 911 situation, per City of Chicago ordinance, if needed our off-duty officers must assist. Otherwise, their work is dedicated to assisting the Street Team.
- The officers will not be in police uniform, but they will be visible in a security uniform designed by us. They will not be in our Street Team Ambassador uniforms because Streetplus is not a licensed security company in the State of Illinois, we are a hospitality company. The off-duty officers are armed; weapons are not concealed.

- What is their role as opposed to the Street Teams? They will be visible and proactive on State Street and they will provide an immediate response to the issues, especially mental illness and aggressive behavior, the street team ambassadors have experienced for the last 3 ½ years.

Chair Voshel asked for a motion to approve this contract, which was made by Commissioner Davids and seconded by Commissioner Cameron. The motion passed unanimously.

## **VII. Status Reports/Outstanding Issues**

**Security:** Commander Klich addressed the ABC7 news story on the robberies at Zumiez at State and Madison. He said he'd like to make one thing clear: since January 1<sup>st</sup> of last year there have been 69 calls for service in that location, including one actual robbery and 1 traffic accident, but Zumiez has not been relating most of the incidents cited in the news interview to the Chicago Police Department. As for response time on calls, sometimes other incidents take priority despite their best efforts. The 1<sup>st</sup> District has been promised additional officers later this year. Recent police academy graduates are being sent to the south and west sides first.

There have been spikes in robberies in both the 1<sup>st</sup> and the 18<sup>th</sup> Districts, including in cell phone stores and on the red line, so a special task force has been assigned by Area Central to work on this issue. The police have had some success, apprehending the offender who was using a knife on the red line.

**DCASE:** In the absence of Commissioner Kelly, Jamey Lundblad gave the DCASE report. The Biennial, a recent new tradition, was a big success, featuring 140 architects from 20 different countries and garnering over 550,000 visitors from across the USA. The core sites (the Cultural Center, city galleries and Water Tower) received 291,000 visitors. DCASE was thrilled with the results and happy to work with so many cultural institutions and partners.

The McCormick Tribune Skating Rink is now open through March 4<sup>th</sup>. The skating is free, and there are free lessons on Fridays, Saturdays, and Sundays. Rental pricing is the same as last year, \$12 - \$14 depending on the day.

2017 was our Year of Public Art, placing art all over the city including the Loop. 2018 has now been designated the year of Creative Youth. You'll be hearing a lot from us this year on that initiative.

**Sole Service Provider:** Michael Edwards pointed out two documents in meeting packets, the President's Report and the master calendar of key SSA dates and deadlines. He then asked the Commission if they would consider helping to fund the America's Urban Campus (AUC) Economic Impact Study. In the past, CLA generated their own studies on the economic impact of Loop Universities. However, there was a desire by the city and Choose Chicago to figure out the economic impact of universities in the city, thus AUC was formed. They did their first broad study in 2014, and CLA paid them to do a "cut-out" of the information which only looked at the schools in the Loop. Their proposal is to do the same thing again with the same methodology. They do all the work and the cost would be \$24,000.

Concern was expressed on several fronts. CLA had been doing their study about every 5 years, and this was a year earlier than the previous pattern. CLA Chair Green said that she felt it was an important study, but that the news was not going to be good: enrollment numbers are down. Commissioner Cameron said the Arts and Culture Study CLA was currently working on was more important. It seems like a lot of money would be spent doing the two studies concurrently, and CLA will look like an organization that only does studies instead of acting. Commissioner Idler concluded that we should turn down AUC's proposal; all concurred. The discussion ended.

Updating the current work developing the Arts & Culture Study, the goal was to have 2,000 surveys returned, but we have received an amazing !2,000 completed surveys. Preliminary results indicate that people come downtown for arts and culture at least 5 times a year and they often bundle their trips – taking in not just dinner and a show but adding a visit to Millennium Park or a museum. The consultants are putting a dollar figure to that and crunching the numbers. They have created great maps of all our organizational assets and cultural institutions which can reside on our website. There is great momentum with this study, which should be completed at the end of February. A press conference will be scheduled at the Gene Siskel Film Center in March to announce the results.

**Streets & Sanitation:** Commissioner Williams retired, and is being replaced by John Tully. Dwayne Hightower, who was appointed by Mayor Emanuel as First Deputy Commissioner, delivered the Streets and Sanitation report. Chair Voshel asked for an update on the Big Bellies and snow/salt status. . Hightower responded that there is a meeting about the Big Bellies next week. To date since last year, we’ve had a total of 8” of snow and 6 snow events. Everything is going well. Residential streets are now being cleared after last weekend’s snow event.

**CTA:** Jeff Wilson said there was nothing major to report, except that the CTA will be doing a subway deep cleaning during the second week of February.

### **VIII. Other Business**

New Commissioners were reminded to attend one of two required training sessions on March 14<sup>th</sup>.

The next SSA #1-2015 State Street Commission meeting will be held on Tuesday, March 20, 2018 at 2:00 PM at ABC7.

### **IX. Adjournment**

The meeting was adjourned at 2:54 PM by Chair Voshel.

Respectfully Submitted,

Greg Cameron  
Secretary