

Greeting's Chicago! Say Hello to our Chicago Loop Alliance Team



Clean + Safe + Friendly



CHICAGO
LOOP
ALLIANCE.

STREET REPORT

HOSPITALITY & ENVIRONMENTAL CONDITIONS
August 2023

The following data and information is provided to the Chicago Loop Alliance for tracking purposes. The period covered is August 2023. The data and information is obtained from Ambassadors conducting counts and from work orders entered in Statview.



Let's Talk Trash!



amount of trash removed in the month of August, 2023

6,246 lbs.

PREVIOUS MONTH:
July 2023
5,097 lbs
MONTH OVER MONTH
+7%

PREVIOUS YEAR:
July 2022
6,971
YEAR OVER YEAR
-3%

High Priority Cleaning Tasks by Percentage

Pan & Broom Sweeps - Block Faces Completed

82%

Total cleaning tasks completed

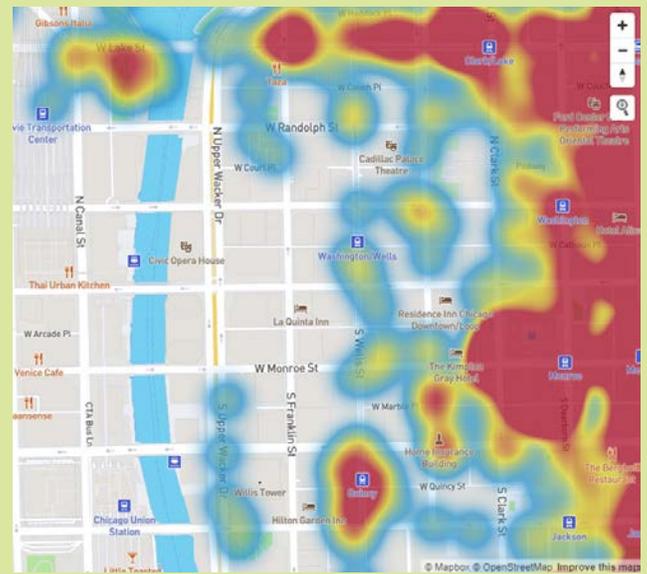
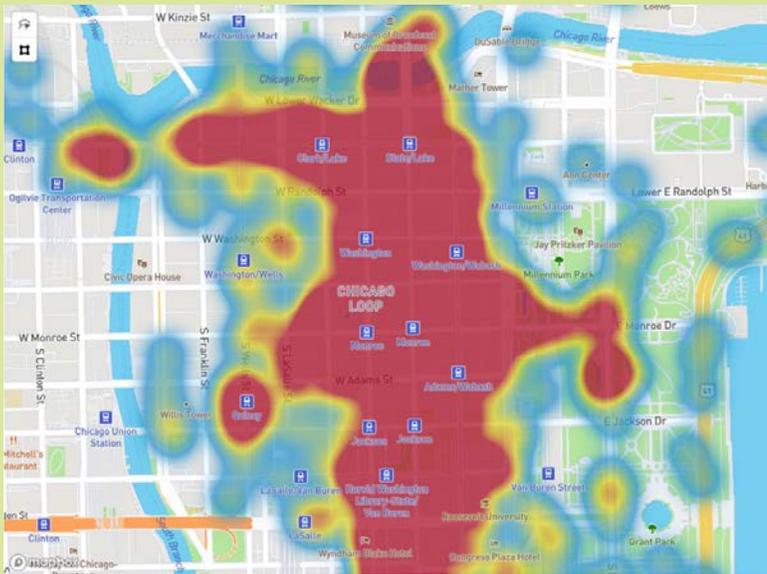
Cleaning Tasks	PREVIOUS MONTH: June	PREVIOUS MONTH: July	MONTH OVER MONTH June 2022 to July 2023	CURRENT MONTH: August 2023	PREVIOUS YEAR: August 2022	YEAR OVER YEAR August 2022 to August 2023	YTD
Directions	462	484	+1%	497	525	+4%	2,987
Pan & Broom Sweeps - Block Faces Completed	3,594	3,781	-2%	3,698	5,423	+6%	27,668
Graffiti Tags Abated	342	379	+3%	414	474	-1%	2,646
Trash bags Collected	394	401	+5%	501	579	-3%	3,266
Pounds of Trash	4,884	5,097	+7%	6,246	6,971	-2%	35,951

Graffiti Tags Abated



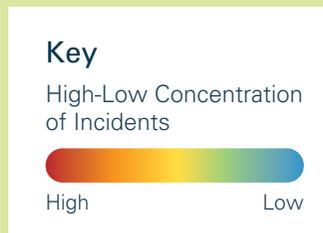
Hazardous Waste





Chicago Loop Heat Maps Graffiti

The maps above illustrate graffiti tags abated by Clean Team Ambassadors on private and public property within. Graffiti tags are removed within 24 hours of being reported. Clean Team Ambassadors may remove graffiti under 10ft high.



Expansion Patrol Heat Maps

The Corridor ambassador program began on June 5, 2023. The map above displays the coverage area and what they encountered in summer 2023. During the summer and fall of 2023, the Chicago Loop Alliance and Streetplus will deploy 21 Safety Hospitality ambassadors to patrol the central business district of the loop, just west of the State Street SSA district. The ambassador shall provide safety and hospitality services during rush hour times for pedestrians, tourists, and business in the central loop. Please visit loopchicago.com/in-the-loop/chicago-loop-ambassador-program-expands-through-loop-this-summer/ for more details.

Before/After



Before/After



Before/After



Before/After



Before/After



Before/After



Before/After





YEAR OVER YEAR DIRECTIONS

**August 2022
to August 2023**

+2%

YEAR OVER YEAR INCIDENTS

**August 2022
to August 2023**

+1%

**Quality of Life
Incidents
by Percentage**

Aggressive
Panhandling

50%

of all quality of life
incidents.



Vandalism

20%

of all quality of life
incidents.



Loitering

25%

of all quality of life
incidents.



Public
Intoxication

5%

of all quality of life
incidents.

Safety & Quality of Life Incidents	PREVIOUS MONTH: June	PREVIOUS MONTH: July	MONTH OVER MONTH June 2022 to July 2023	CURRENT MONTH: August 2023	PREVIOUS YEAR: August 2022	YEAR OVER YEAR August 2022 to August 2023	YTD
Directions	474	512	+2%	591	542	+2%	3,255
Business Checks	452	424	+5%	541	595	-2%	3,301
Hospitality/ Interactions	686	627	-1%	656	608	+1%	4,333
Incidents	425	372	+4%	412	402	+1%	2,555
Panhandling	388	412	+7%	585	424	+7%	2,405
Homeless Count	342	424	+10%	657	432	+10%	2,250
Social Service Referrals	411	502	+4%	615	511	+5%	2,894
Resource Guides	388	431	+5%	575	482	+6%	2,700

Total Quality of Life Incidents YTD

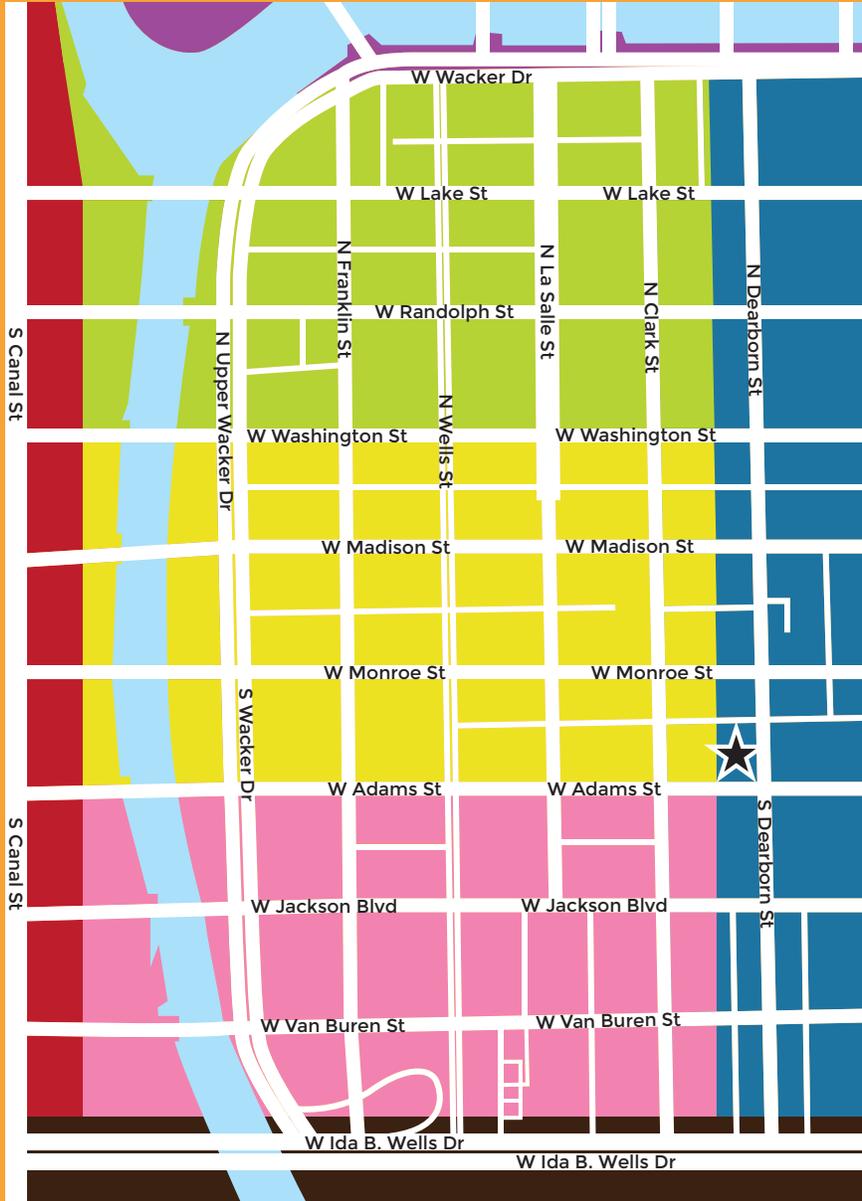


20 min

Response Time

STREET TEAM PROGRAM

ZONES 5-7



Do not conduct patrols beyond Dearborn Street, Canal Street, Wacker Drive, Ida B. Wells

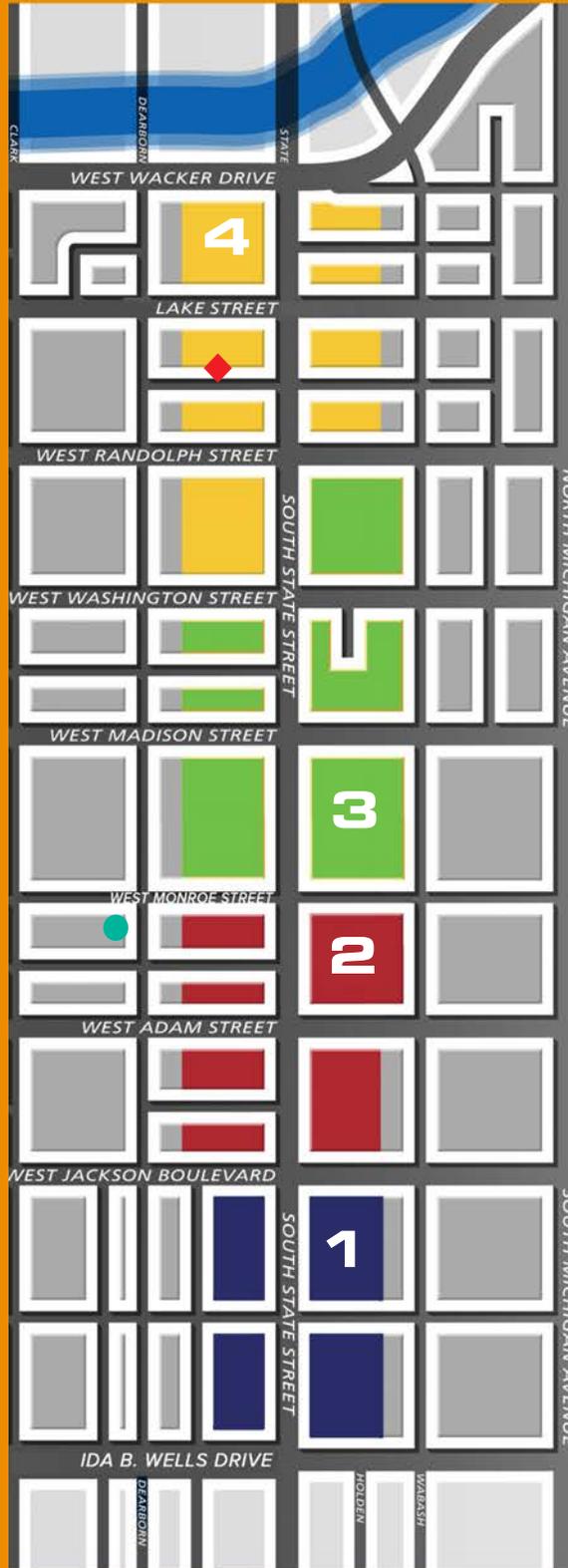
- Zone 5 Patrol:**
 East to West: Dearborn to Canal
 North to South: Wacker Dr. To Washington
- Zone 6 Patrol:**
 East to West: Dearborn to Canal
 North to South: Washington to Adams
- Zone 7 Patrol:**
 East to West: Dearborn to Canal
 North to South: Adams to Ida B. Wells

- Wacker Dr. North Boundary
- Canal West Boundary
- Ida B. Wells South Boundary
- Dearborn East Boundary
- Home Office
 (CLA Headquarters)



STREET TEAM PROGRAM

ZONES 1-4



LEGEND

- OPERATION CENTER
- CLA OFFICE
- ZONE START
- ZONE END
- MILESTONES
- ZONE ROUTE
- ROUTE OUT/IN

STREETPLUS



Congratulations!

Ambassador of the Month: **Vincent**

Vincent has been a Team Leader for over four years and is continuing to excel in his role as an ambassador. Vincent takes great pride in his work as a safety ambassador, which patrols the downtown State street and Wabash corridor. He does a number of task with the team including taking down graffiti taggings throughout the area. Graffiti markings are not an easy task; nevertheless, Vincent has the ability to understand the proper solutions and techniques needed to apply to the many type of markings to properties along the district routes. Moreover, he willingly takes the initiative to work extra shifts during special events, dedicating himself to the overall goal and mission of the team. On behalf of the Chicago Loop Alliance and StreetPlus we like to congratulate and thank Vincent for being an amazing member of the team!



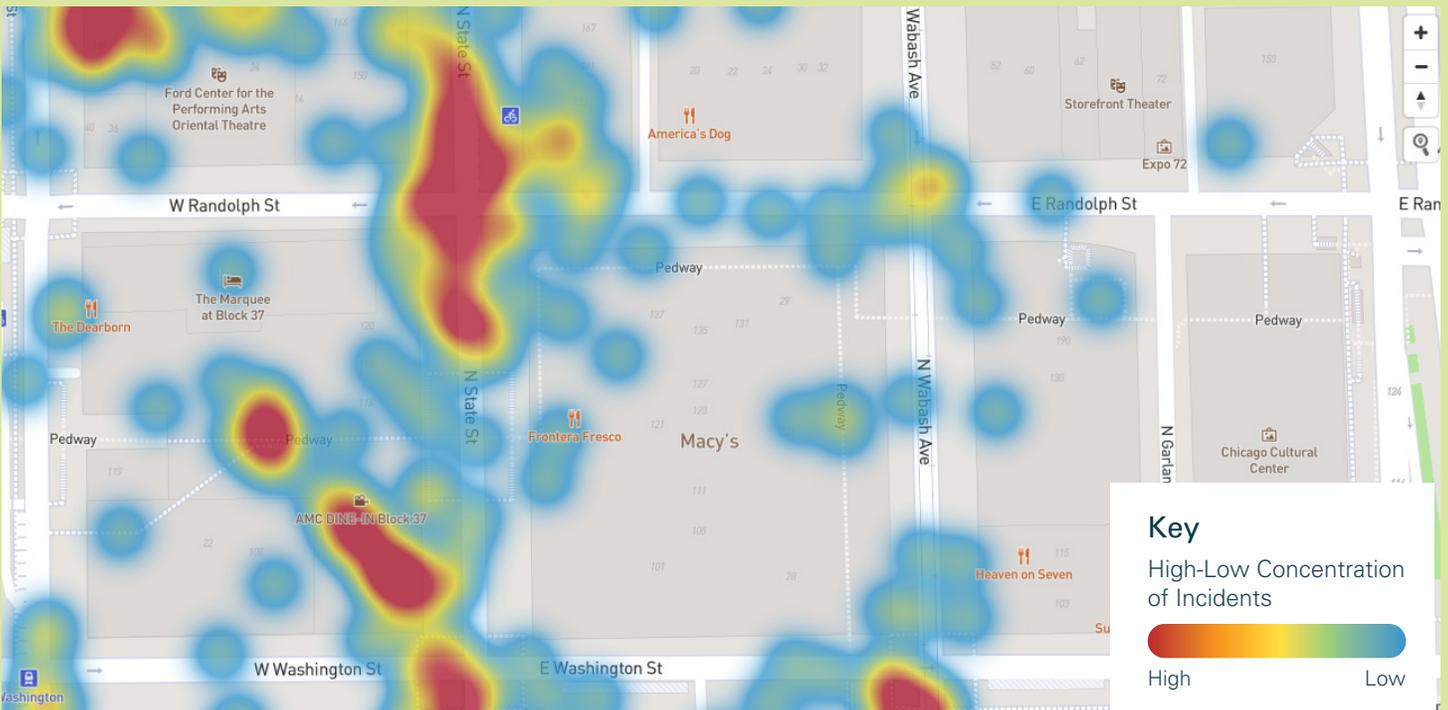
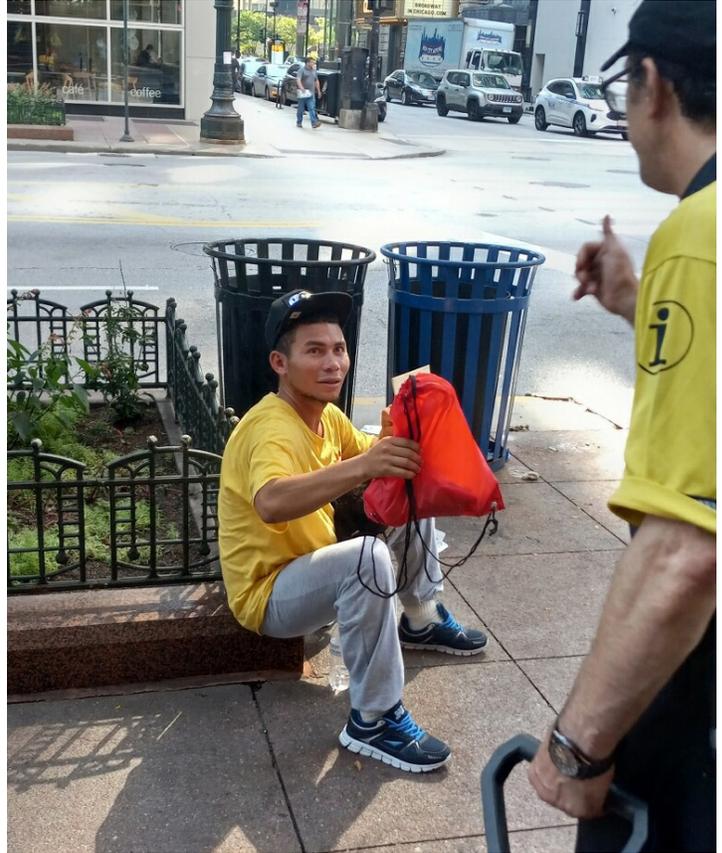
Library Social Service Referrals

Employment	343
Housing	354
ID	193
HMIS	357
Other	321
Total	1,568

As part of Annual Community Impact Day, Social Service Coordinator and Street Team ambassadors collaborated with CannonDesign's to distribute hygiene kits to many individuals we work with who are experiencing homelessness, chronic mental illness, and/or, individuals whose lives are just greatly impacted by grief and trauma. Over approximately 70 kits were assembled and distributed in beautifully packaged draw string bags. The bags included a number of items, including toothbrush, toothpaste, shampoo, conditioner, soap or body wash, hair comb, facial cleansing wipes, facial tissues, first aid kits, deodorant, mouthwash, hand sanitizer granola/protein bars, lip balm & body lotion. The hygiene kits helped to provide some hope and a sense of relief, as many of the gifts provided doesn't come easy for the people we work with. Some go to greater extremes, including entering stores and taking these very same items, risking going to

jail or hurting someone in the process, which nevertheless, only further complicates their life circumstances. As we spoke with many individuals during this initial outreach process, there were so many touching stories and feedback received from those impacted- many whom had children as young as two years old alongside of them.





Chicago Loop Social Services Heat Map

Homeless population in the pedway



CPL CARES

“A network of connections to social services at the library”

Harold Washington Library Center

CPL Cares @ HWLC

Case Managers, Legal Assistance, Social Workers and Veterans Services

Harold Washington Library Center | 400 S. State Street, 3rd Floor, Chicago, IL 60605

Mondays

10 A.M. – 1 P.M.

Legal services for people with disabilities provided in partnership with:



12 P.M. – 3 P.M.

Housing, health care and human connection for those who struggle with homelessness and poverty provided in partnership with:



Wednesdays

10 A.M. – 12:30 P.M.

Housing and mental health services provided in partnership with:



12 P.M. – 3 P.M.

Legal assistance in getting and keeping food, medical and financial help from the Dept. of Human Services provided in partnership with:



Thursdays

10 A.M. – 2 P.M.

Housing and employment services provided in partnership with:



10:30 A.M. – 2:30 P.M.

Connections to mental, dental, primary health care, medication access and housing linkage provided in partnership with:



Fridays

10 A.M. – 2 P.M.

Supports veterans experiencing homelessness, and assists with employment services for veterans and non-veterans provided in partnership with:



Ask your librarian for more information.



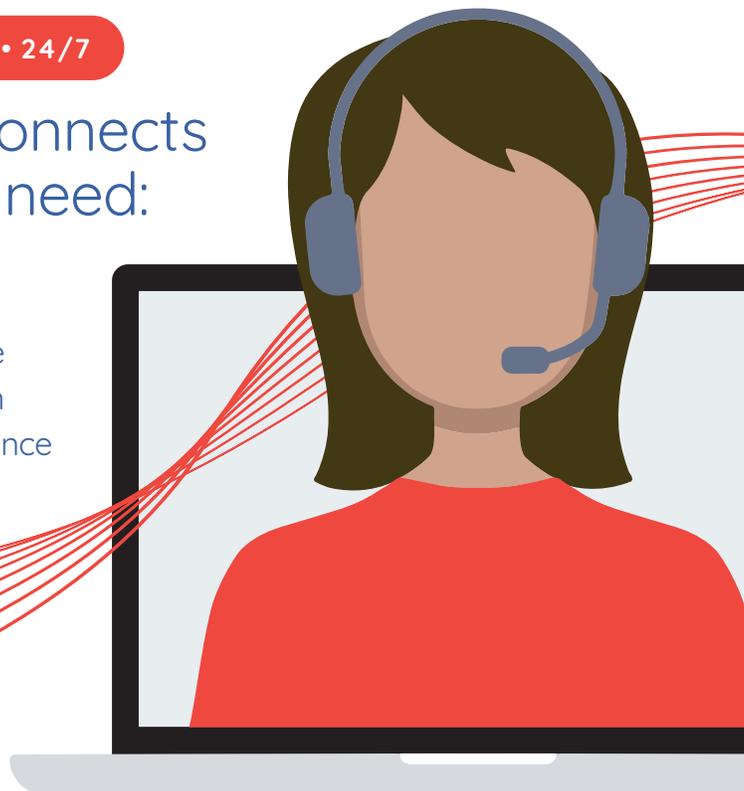
Need help and don't know where to turn?

FREE • FAST • LOCAL • CONFIDENTIAL • 24/7

211 Metro Chicago connects you to the help you need:

- ✓ Childcare
- ✓ Employment
- ✓ Food Assistance
- ✓ Health Care
- ✓ Housing
- ✓ Legal and Immigration
- ✓ Substance Use
- ✓ Transportation
- ✓ Utilities Assistance

AND MUCH MORE!



- Call **2-1-1** to talk to a local navigator*
- Text your zip code to **898211**
- Visit **211MetroChicago.org** to search or chat

*Residents may dial 2-1-1 or (773) 362-4401 to get connected to a local Resource Navigator.



Pounds of garbage

weight of trash accumulated by ambassadors. Total weight is determined by multiplying number of bags used by storage capacity (1 bag=25 lbs)

Graffiti – removed

graffiti abated by any means including pressure washing, painting and using abatement solutions

Needles found & disposed of

number of single hypodermic needles found and disposed of at an appropriate medical waste disposal site

Power washing block faces

number of block faces pressure washed

Merchant checks

ambassadors visit a business for the purpose of customer service outreach or to assist with a request

911 calls

emergency calls placed

Illegal Dumping

number of occurrences of dumping large or electronic items (e.g. computers, furniture, mattresses, suitcases, etc)

Homeless Outreach

any contact with a homeless individual that includes the offering of services, or a request for information about services or service providers

311 Requests

requests placed to 311 for Public Works related issues

Directions

number of times ambassadors provide directions to the public



Did You Know?

There's 4 ways to request cleaning and safety services.



Call: Dispatch 211

2-1-1 is a free, 24/7/365 service that connects to essential health and social service support and information during times of non-emergency crisis and for everyday needs.



Email:

Jzolicoffer@streetplus.net



Hours of Operation:

7 am to 10:30 pm Daily



Be In The Know!

Sign up for our e-newsletter at
LoopChicago.com

