

Greeting's Chicago! Say Hello to our Chicago Loop Alliance Team



Clean + Safe + Friendly



CHICAGO
LOOP
ALLIANCE.

STREET REPORT

HOSPITALITY & ENVIRONMENTAL CONDITIONS
August 2024

The following data and information is provided to the Chicago Loop Alliance for tracking purposes. The period covered is August 2024. The data and information is obtained from Ambassadors conducting counts and from work orders entered in Statview.



Let's Talk Trash!



amount of trash removed in the month of August, 2024

16,050 lbs.

PREVIOUS MONTH:
August 2024
14,525 lbs
MONTH OVER MONTH
+19%

PREVIOUS YEAR:
August 2023
9,800
YEAR OVER YEAR
+63%

High Priority Cleaning Tasks by Percentage

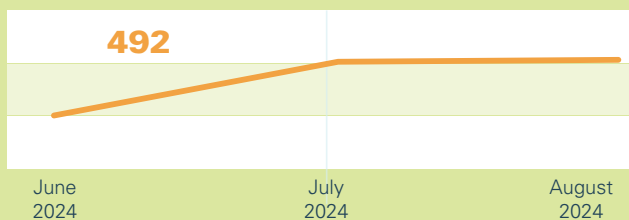
Pan & Broom Sweeps - Block Faces Completed

91%

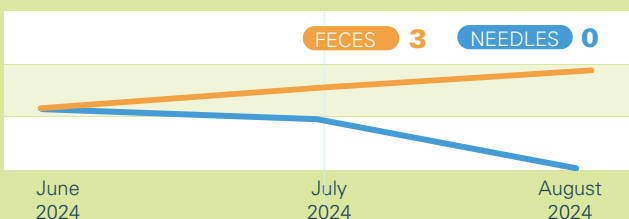
Total cleaning tasks completed

Cleaning Tasks	PREVIOUS MONTH: June	PREVIOUS MONTH: July	MONTH OVER MONTH July 2024 to August 2024	CURRENT MONTH: August 2024	PREVIOUS YEAR: August 2023	YEAR OVER YEAR August 2023 to August 2024	YTD
Directions	585	672	+ 14%	708	604	+17%	4,260
Pan & Broom Sweeps - Block Faces Completed	3,450	3,280	- 5%	3,556	3,130	+13%	23,926
Graffiti Tags Abated	462	524	+ 14%	492	398	+ 23%	3,402
Trash bags Collected	523	581	+ 11%	642	538	+ 19%	3,238
Pounds of Trash	13,075	14,525	+ 11%	16,050	9,800	+ 63%	71,401

Graffiti Tags Abated



Hazardous Waste



Before/After



Before/After



Before/After





YEAR OVER YEAR DIRECTIONS

**August 2023
to August 2024**

+20%

YEAR OVER YEAR INCIDENTS

**August 2023
to August 2024**

+13%

**Quality of Life
Incidents
by Percentage**

Aggressive
Panhandling

28%

of all quality of life
incidents.

Loitering

70%

of all quality of life
incidents.

Vandalism

2%

of all quality of life
incidents.

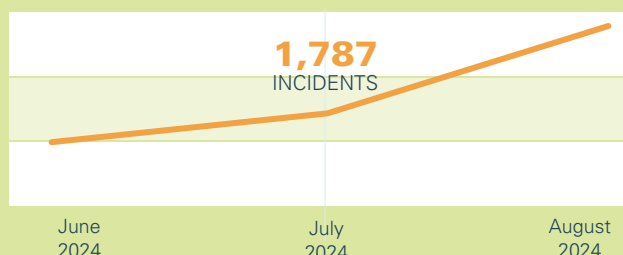
Public
Intoxication

12%

of all quality of life
incidents.

Safety & Quality of Life Incidents	PREVIOUS MONTH: June	PREVIOUS MONTH: July	MONTH OVER MONTH July 2023 to August 2024	CURRENT MONTH: August 2024	PREVIOUS YEAR: August 2023	YEAR OVER YEAR August 2023 to August 2024	YTD
Directions	1,311	1,587	+ 21%	1,742	1,438	+ 20%	8,163
Business Checks	722	847	+ 17%	885	762	+ 16%	5,050
Hospitality/ Interactions	924	1,257	+ 36%	1,399	1,048	+ 33%	6,575
Incidents	194	265	+ 36%	312	355	+ 13%	1,787
Panhandling	308	360	+ 16%	345	333	+ 3%	2,317
Homeless Count	385	310	+ 24%	418	587	- 28%	2,310
Social Service Referrals	276	389	+ 40%	355	294	+ 20%	2,714
Resource Guides	285	223	+ 27%	307	352	+ 14%	2,581

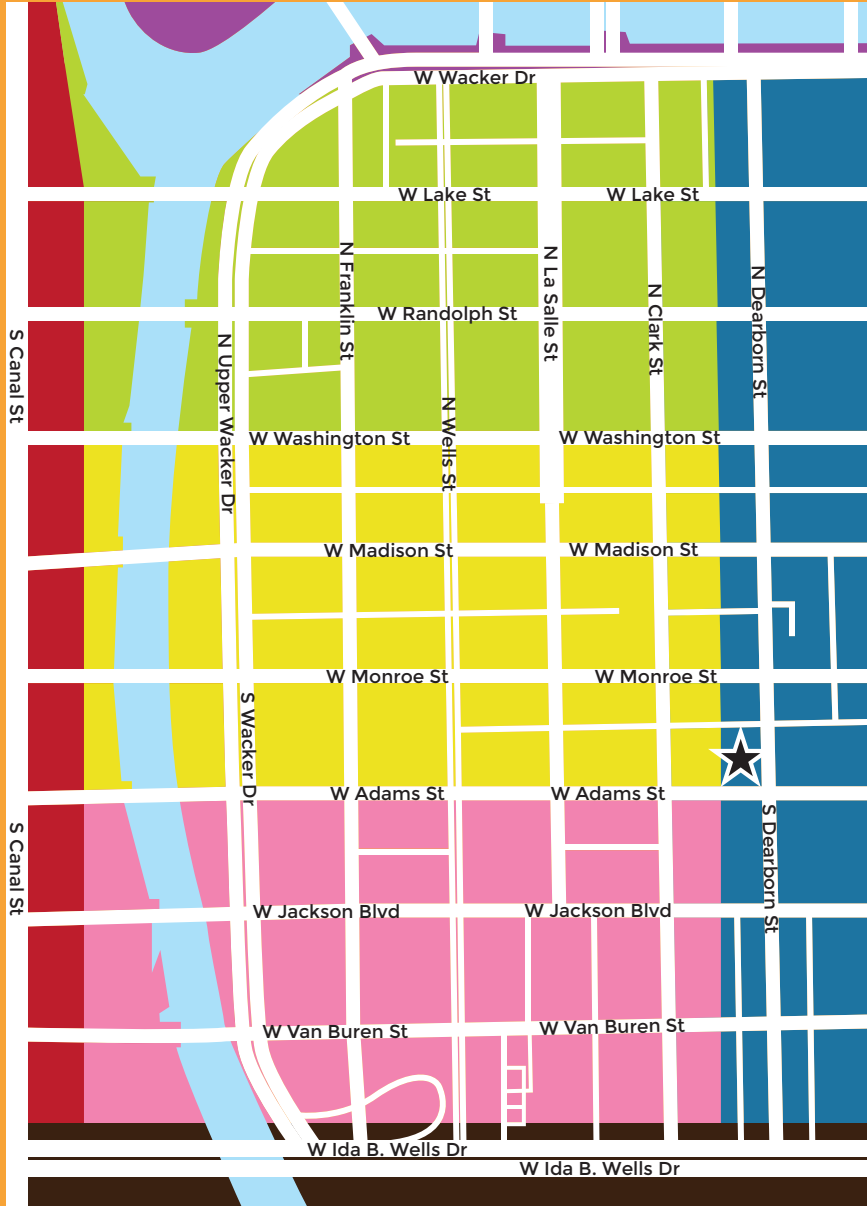
Total Quality of Life Incidents YTD



8 min
Response Time

STREET TEAM PROGRAM

ZONES 5-7



Do not conduct patrols beyond Dearborn Street, Canal Street, Wacker Drive, Ida B. Wells

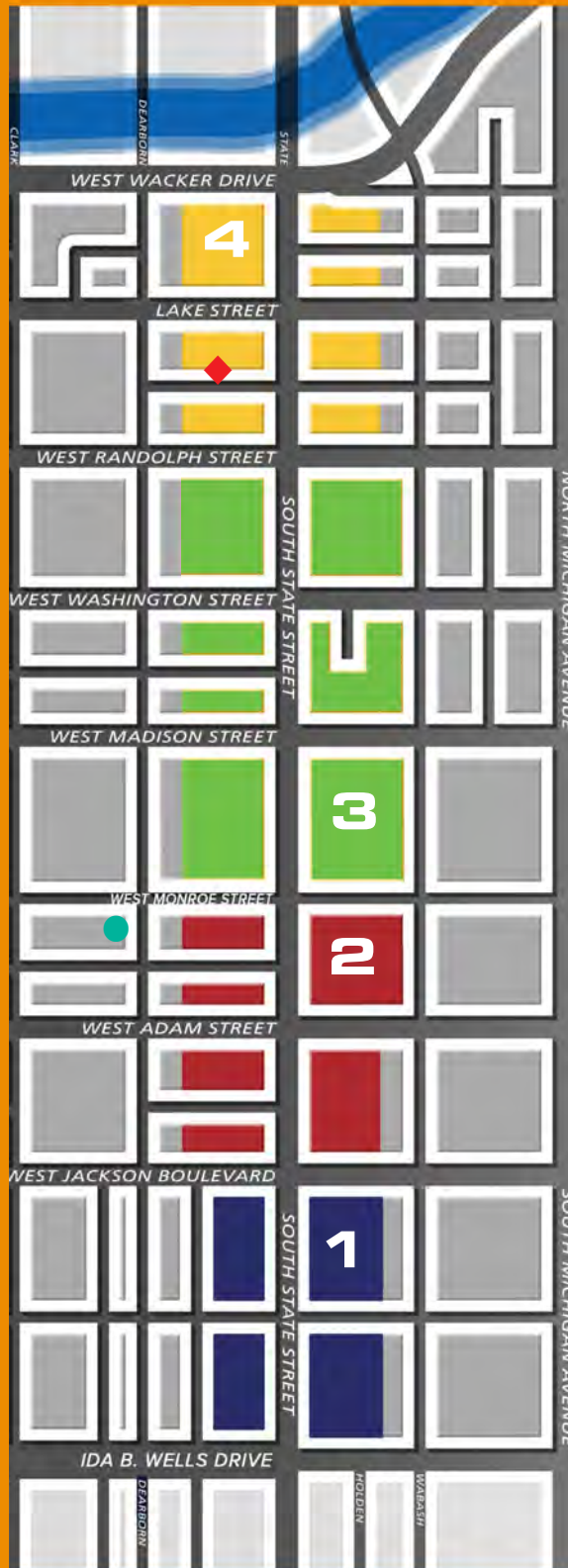
- Zone 5 Patrol:
East to West: Dearborn to Canal
North to South: Wacker Dr. To Washington
- Zone 6 Patrol:
East to West: Dearborn to Canal
North to South: Washington to Adams
- Zone 7 Patrol:
East to West: Dearborn to Canal
North to South: Adams to Ida B. Wells

- Wacker Dr. North Boundary
- Canal West Boundary
- Ida B. Wells South Boundary
- Dearborn East Boundary
- ★ Home Office
(CLA Headquarters)



STREET TEAM PROGRAM

ZONES 1-4



LEGEND	
	OPERATION CENTER
	CLA OFFICE
	ZONE START
	ZONE END
	MILESTONES
	ZONE ROUTE
	ROUTE OUT/IN

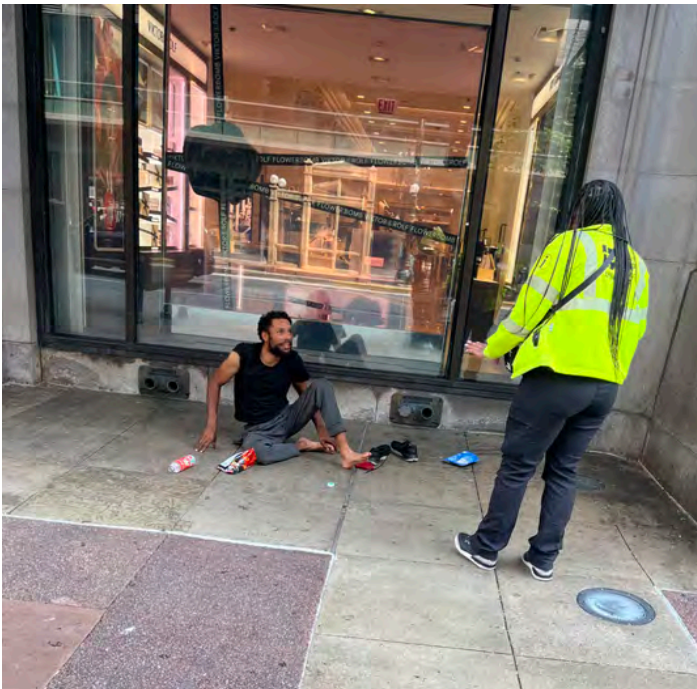
STREETPLUS



Congratulations!

Congratulations to Tawone Keith for being selected as Ambassador of the Month for August 2024

During the Democratic National Convention, Tawone's talents were on full display with the high pedestrian traffic we received during the events. Tawone and the team assisted with heavy traffic during protests and marches without losing focus on the assigned tasks throughout the week. Tawone arrives to work prepared to offer the best hospitality services available. His dedication to providing great customer service, safety, and hospitality for our State Street Guests has been a pleasure to watch. Congrats Tawone and keep up the good work!



Library Social Service Referrals

Employment	112
Housing	218
ID	107
HMIS	285
Other	212
Total	934

The city has closed two of 11 total tent encampments as part of an ongoing campaign to fund shelters for individuals sleeping on the streets and, or in other public spaces, including businesses entry door ways. Since the closers, the Harold Washington library social services center has instantly seen an increase, particularly in people who've slept in tents across the city. The proper resources were/ are ensured to help those in need of housing. Our social service coordinator and street ambassador team will continue to support the city of Chicago and other social services providers to ensure resources are allocated to those in need of services.







CPL CARES

“A network of connections to social services at the library”

Harold Washington Library Center

CPL Cares @ HWLC

Case Managers, Legal Assistance, Social Workers and Veterans Services

Harold Washington Library Center | 400 S. State Street, 3rd Floor, Chicago, IL 60605

Mondays

10 A.M. – 1 P.M.

Legal services for people with disabilities provided in partnership with:



12 P.M. – 3 P.M.

Housing, health care and human connection for those who struggle with homelessness and poverty provided in partnership with:



Wednesdays

10 A.M. – 12:30 P.M.

Housing and mental health services provided in partnership with:



12 P.M. – 3 P.M.

Legal assistance in getting and keeping food, medical and financial help from the Dept. of Human Services provided in partnership with:



Thursdays

10 A.M. – 2 P.M.

Housing and employment services provided in partnership with:



10:30 A.M. – 2:30 P.M.

Connections to mental, dental, primary health care, medication access and housing linkage provided in partnership with:



Fridays

10 A.M. – 2 P.M.

Supports veterans experiencing homelessness, and assists with employment services for veterans and non-veterans provided in partnership with:



Ask your librarian for more information.



Need help and don't know where to turn?

FREE • FAST • LOCAL • CONFIDENTIAL • 24/7

211 Metro Chicago connects you to the help you need:

- ✓ Childcare
- ✓ Employment
- ✓ Food Assistance
- ✓ Health Care
- ✓ Housing
- ✓ Legal and Immigration
- ✓ Substance Use
- ✓ Transportation
- ✓ Utilities Assistance

AND MUCH MORE!



- Call **2-1-1** to talk to a local navigator*
- Text your zip code to **898211**
- Visit **211MetroChicago.org** to search or chat

*Residents may dial 2-1-1 or (773) 362-4401 to get connected to a local Resource Navigator.



Pounds of garbage

weight of trash accumulated by ambassadors. Total weight is determined by multiplying number of bags used by storage capacity (1 bag=25 lbs)

Graffiti – removed

graffiti abated by any means including pressure washing, painting and using abatement solutions

Needles found & disposed of

number of single hypodermic needles found and disposed of at an appropriate medical waste disposal site

Power washing block faces

number of block faces pressure washed

Merchant checks

ambassadors visit a business for the purpose of customer service outreach or to assist with a request

911 calls

emergency calls placed

Illegal Dumping

number of occurrences of dumping large or electronic items (e.g. computers, furniture, mattresses, suitcases, etc)

Homeless Outreach

any contact with a homeless individual that includes the offering of services, or a request for information about services or service providers

311 Requests

requests placed to 311 for Public Works related issues

Directions

number of times ambassadors provide directions to the public



Did You Know?

There's 4 ways to request cleaning and safety services.



Call: Dispatch 211

2-1-1 is a free, 24/7/365 service that connects to essential health and social service support and information during times of non-emergency crisis and for everyday needs.



Email:

Jzolicoffer@streetplus.net



Hours of Operation:

7 am to 10:30 pm Daily



Be In The Know!

Sign up for our e-newsletter at
LoopChicago.com

