

Greeting's Chicago! Say Hello to our Chicago Loop Alliance Team



STREETPLUS

Clean + Safe + Friendly



CHICAGO
LOOP
ALLIANCE.

STREET REPORT

HOSPITALITY & ENVIRONMENTAL CONDITIONS
January 2024

The following data and information is provided to the Chicago Loop Alliance for tracking purposes. The period covered is January 2024. The data and information is obtained from Ambassadors conducting counts and from work orders entered in Statview.



Let's Talk Trash!



amount of trash removed in the month of January, 2024

2,009 lbs.

PREVIOUS MONTH:
December 2023
3,197 lbs
MONTH OVER MONTH
- 6%

PREVIOUS YEAR:
December 2022
2,189
YEAR OVER YEAR
- 3%

High Priority Cleaning Tasks by Percentage

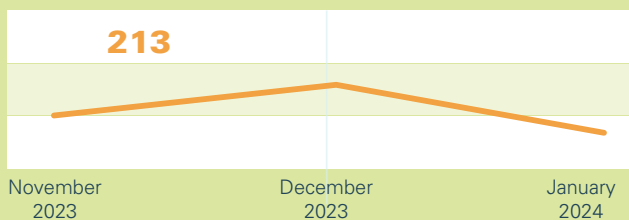
Pan & Broom Sweeps - Block Faces Completed

75%

Total cleaning tasks completed

Cleaning Tasks	PREVIOUS MONTH: November	PREVIOUS MONTH: December	MONTH OVER MONTH December 2022 to January 2024	CURRENT MONTH: January 2024	PREVIOUS YEAR: January 2023	YEAR OVER YEAR December 2022 to December 2023	YTD
Directions	467	372	- 6%	231	249	- 1%	231
Pan & Broom Sweeps - Block Faces Completed	3,123	2,831	- 4%	2,023	2,363	- 3%	2,023
Graffiti Tags Abated	524	344	- 3%	213	261	- 2%	213
Trash bags Collected	407	331	- 4%	207	207	- 2%	207
Pounds of Trash	4,364	3,197	- 6%	2,009	2,189	- 3%	2,009

Graffiti Tags Abated



Hazardous Waste



Before/After



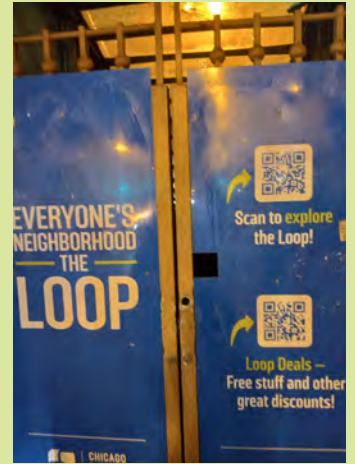
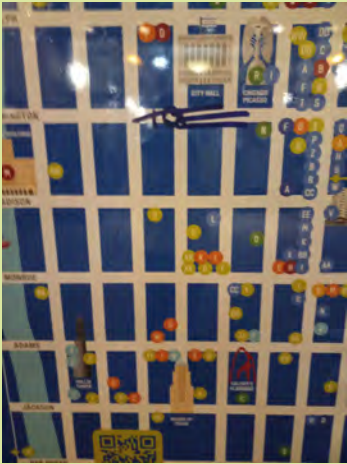
Before/After



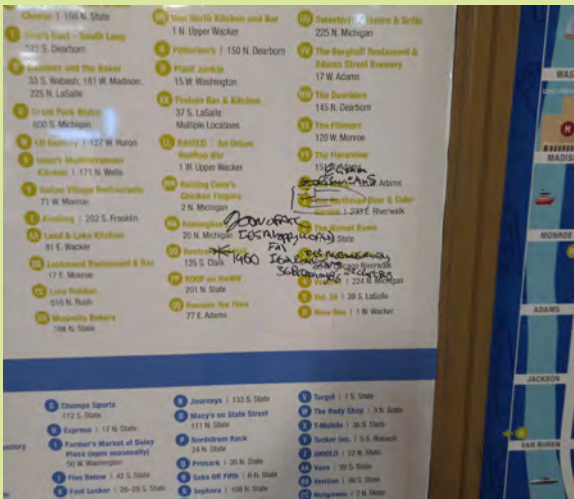
Before/After



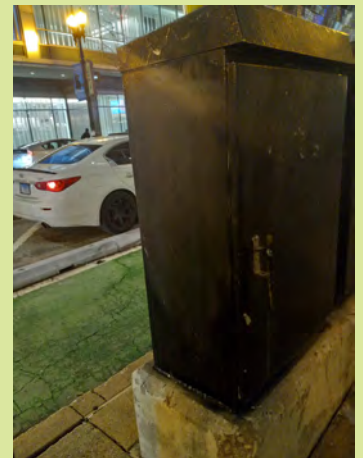
Before/After



Before/After



Before/After

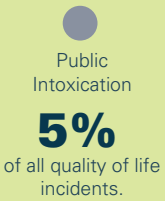
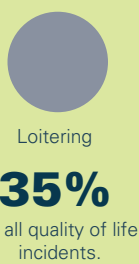
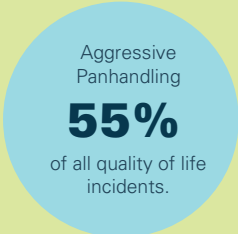




YEAR OVER YEAR DIRECTIONS
January 2023
to January 2024
-1%

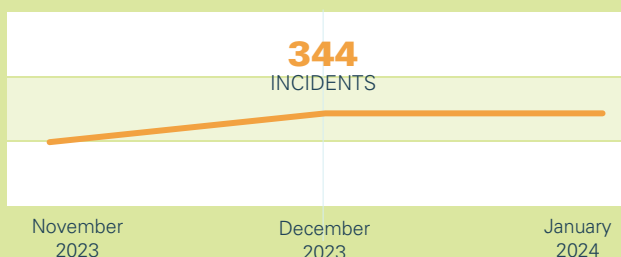
YEAR OVER YEAR INCIDENTS
January 2023
to January 2024
-1%


Quality of Life Incidents by Percentage



Safety & Quality of Life Incidents	PREVIOUS MONTH: November	PREVIOUS MONTH: December	MONTH OVER MONTH November 2022 to December 2023	CURRENT MONTH: January 2024	PREVIOUS YEAR: January 2023	YEAR OVER YEAR January 2023 to January 2024	YTD
Directions	542	418	- 10%	269	292	- 1%	269
Business Checks	501	431	- 4%	354	361	- 1%	354
Hospitality/ Interactions	637	505	- 6%	355	372	- 2%	355
Incidents	383	302	- 3%	221	240	- 1%	221
Panhandling	311	393	- 5%	232	201	- 1%	232
Homeless Count	421	464	- 7%	287	287	- 2%	287
Social Service Referrals	474	412	- 5%	364	385	- 1%	364
Resource Guides	318	224	- 3%	271	317	- 2%	271

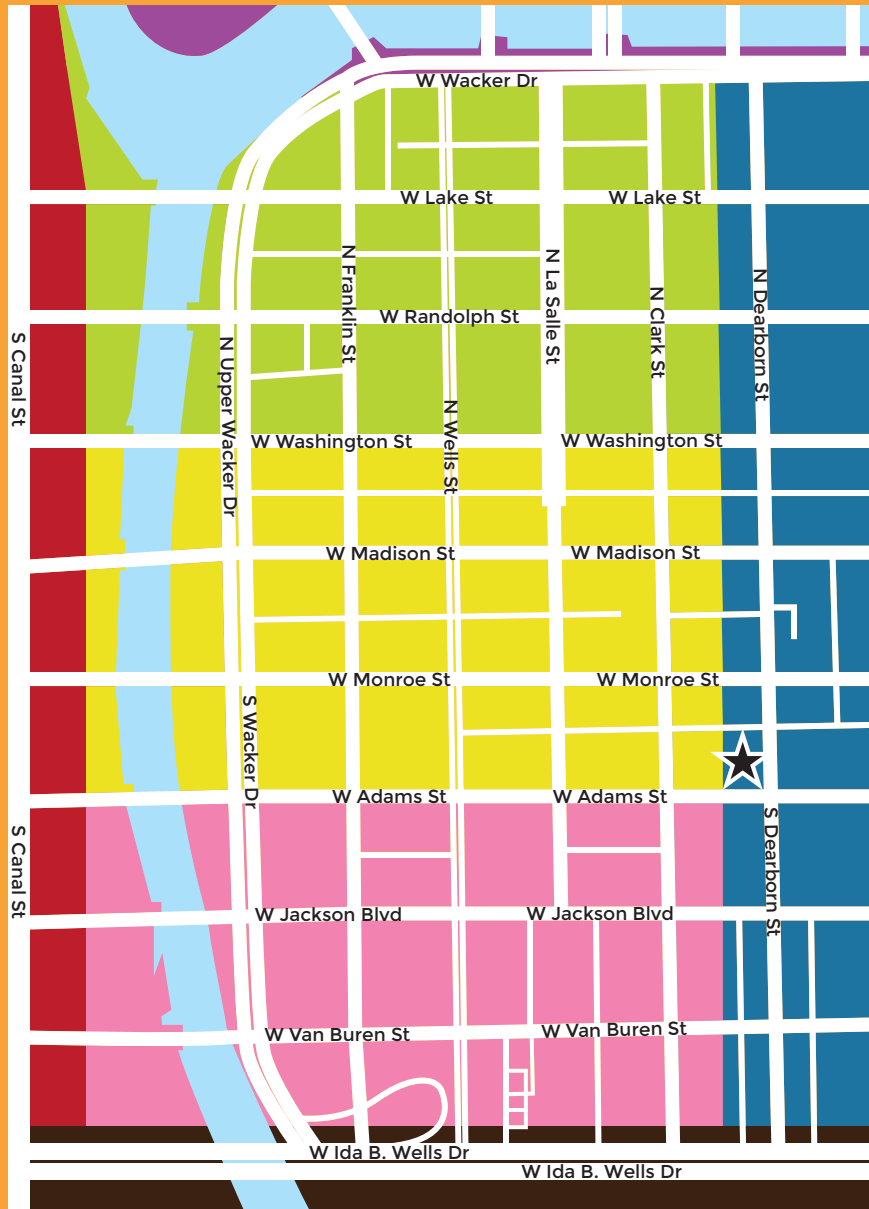
Total Quality of Life Incidents YTD




20 min
Response Time

STREET TEAM PROGRAM

ZONES 5-7



Do not conduct patrols beyond Dearborn Street, Canal Street, Wacker Drive, Ida B. Wells

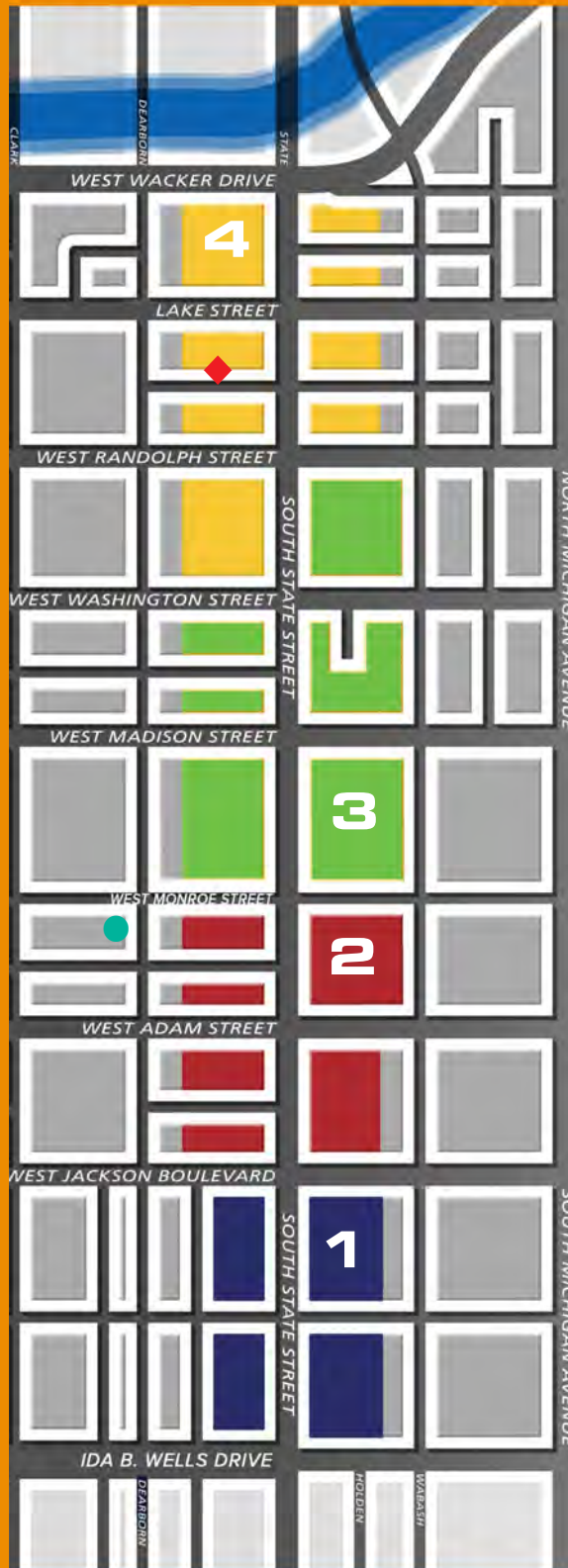
- Zone 5 Patrol:
East to West: Dearborn to Canal
North to South: Wacker Dr. To Washington
- Zone 6 Patrol:
East to West: Dearborn to Canal
North to South: Washington to Adams
- Zone 7 Patrol:
East to West: Dearborn to Canal
North to South: Adams to Ida B. Wells

- Wacker Dr. North Boundary
- Canal West Boundary
- Ida B. Wells South Boundary
- Dearborn East Boundary
- ★ Home Office
(CLA Headquarters)



STREET TEAM PROGRAM

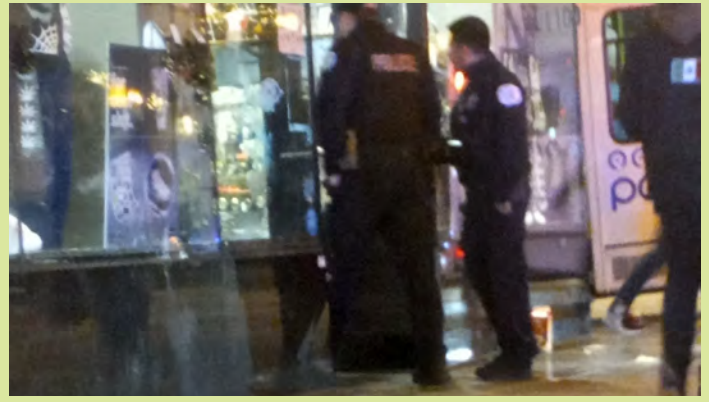
ZONES 1-4



LEGEND

- OPERATION CENTER
- CLA OFFICE
- ZONE START
- ZONE END
- MILESTONES
- ZONE ROUTE
- ROUTE OUT/IN

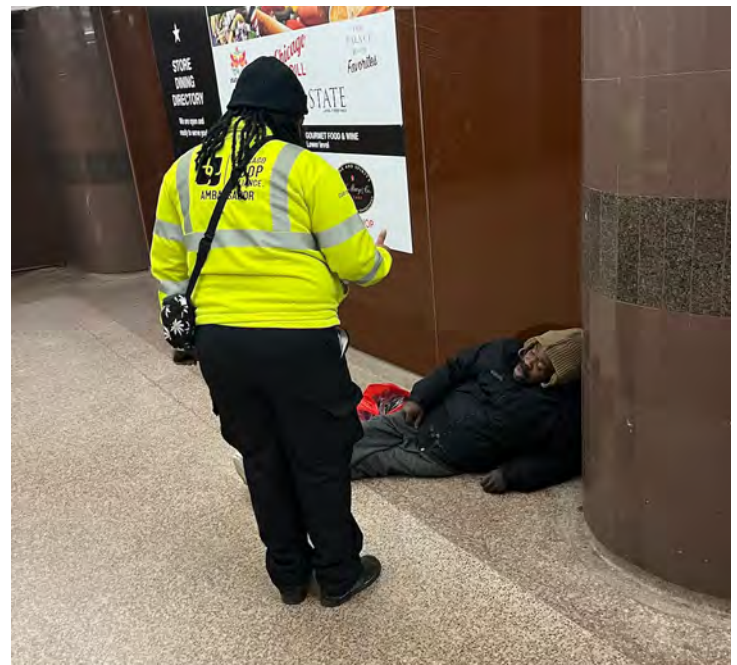
STREETPLUS



Congratulations!

Ambassador of the Month: **Antonie Johnson**

Congratulations to Antonie Johnson for being selected as Ambassador of the Month. Antonie has been a street team ambassador for more than three years. Antonie has matured in his role as an ambassador, as he took ownership and accountability for many of our toughest projects within the business district. Moreover, he understands how important safety and exemplified community service is to a neighborhood, which is why he shows up to work each and every day to help make a difference in the lives of other people utilizing and occupying our business district. On behalf of the Chicago Loop Alliance and StreetPlus we like to congratulate and thank Antonie Johnson for being an outstanding member of the team!



Library Social Service Referrals

Employment	316
Housing	307
ID	262
HMIS	218
Other	295
Total	1,398

Dangerous freezing temperatures affected people across the city, as city officials were called to task to help Chicago residents make adjustments to stay warm. During the third week of January, a wind chill advisory was put into place, as the city seen record breaking intense wind chills reached well below -25 degrees below zero. In response, several warming centers opened across the city amid the wintry mix, including Harold Washington Library in our downtown business district. The library, located at 400 S. State Street, welcomed individuals experiencing homelessness, migrants and others who were less fortunate to the warm establishment. Hundreds were in and out of the building throughout the week, seeking relief from the bitter cold. They also had access to food and restrooms. Our social service outreach specialist and ambassador team assisted city officials by making every effort to engage those sleeping on the streets, helping to transport them to the library/ and or to the nearest warming center.







CPL CARES

“A network of connections to social services at the library”

Harold Washington Library Center

CPL Cares @ HWLC

Case Managers, Legal Assistance, Social Workers and Veterans Services

Harold Washington Library Center | 400 S. State Street, 3rd Floor, Chicago, IL 60605

Mondays

10 A.M. – 1 P.M.

Legal services for people with disabilities provided in partnership with:



12 P.M. – 3 P.M.

Housing, health care and human connection for those who struggle with homelessness and poverty provided in partnership with:



Wednesdays

10 A.M. – 12:30 P.M.

Housing and mental health services provided in partnership with:



12 P.M. – 3 P.M.

Legal assistance in getting and keeping food, medical and financial help from the Dept. of Human Services provided in partnership with:



Thursdays

10 A.M. – 2 P.M.

Housing and employment services provided in partnership with:



10:30 A.M. – 2:30 P.M.

Connections to mental, dental, primary health care, medication access and housing linkage provided in partnership with:



Fridays

10 A.M. – 2 P.M.

Supports veterans experiencing homelessness, and assists with employment services for veterans and non-veterans provided in partnership with:



Ask your librarian for more information.



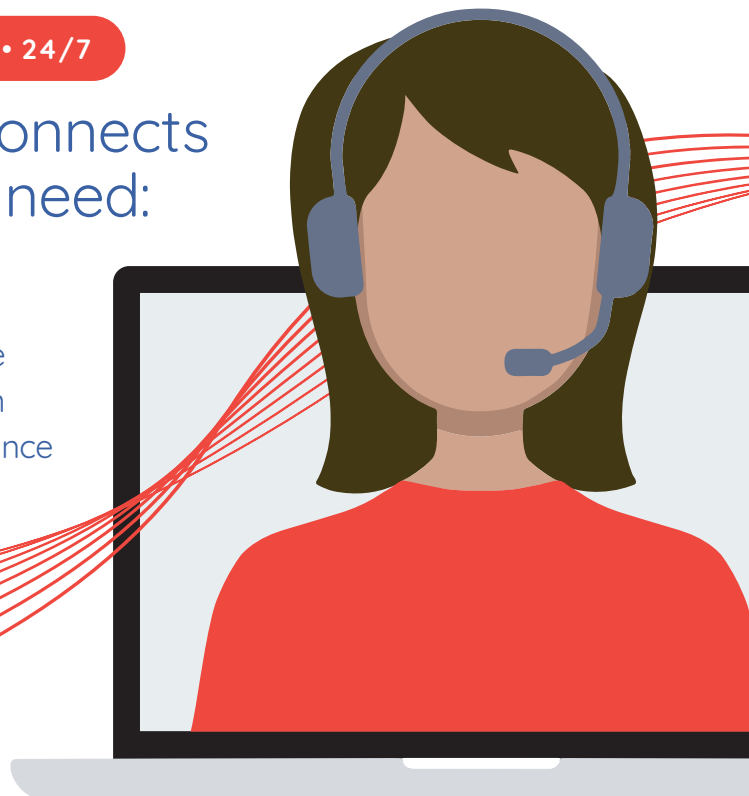
Need help and don't know where to turn?

FREE • FAST • LOCAL • CONFIDENTIAL • 24/7

211 Metro Chicago connects you to the help you need:

- ✓ Childcare
- ✓ Employment
- ✓ Food Assistance
- ✓ Health Care
- ✓ Housing
- ✓ Legal and Immigration
- ✓ Substance Use
- ✓ Transportation
- ✓ Utilities Assistance

AND MUCH MORE!



- Call **2-1-1** to talk to a local navigator*
- Text your zip code to **898211**
- Visit **211MetroChicago.org** to search or chat

*Residents may dial 2-1-1 or (773) 362-4401 to get connected to a local Resource Navigator.



Pounds of garbage

weight of trash accumulated by ambassadors. Total weight is determined by multiplying number of bags used by storage capacity (1 bag=25 lbs)

Graffiti – removed

graffiti abated by any means including pressure washing, painting and using abatement solutions

Needles found & disposed of

number of single hypodermic needles found and disposed of at an appropriate medical waste disposal site

Power washing block faces

number of block faces pressure washed

Merchant checks

ambassadors visit a business for the purpose of customer service outreach or to assist with a request

911 calls

emergency calls placed

Illegal Dumping

number of occurrences of dumping large or electronic items (e.g. computers, furniture, mattresses, suitcases, etc)

Homeless Outreach

any contact with a homeless individual that includes the offering of services, or a request for information about services or service providers

311 Requests

requests placed to 311 for Public Works related issues

Directions

number of times ambassadors provide directions to the public



Did You Know?

There's 4 ways to request cleaning and safety services.



Call: Dispatch 211

2-1-1 is a free, 24/7/365 service that connects to essential health and social service support and information during times of non-emergency crisis and for everyday needs.



Email:

Jzolicoffer@streetplus.net



Hours of Operation:

7 am to 10:30 pm Daily



Be In The Know!

Sign up for our e-newsletter at
LoopChicago.com

