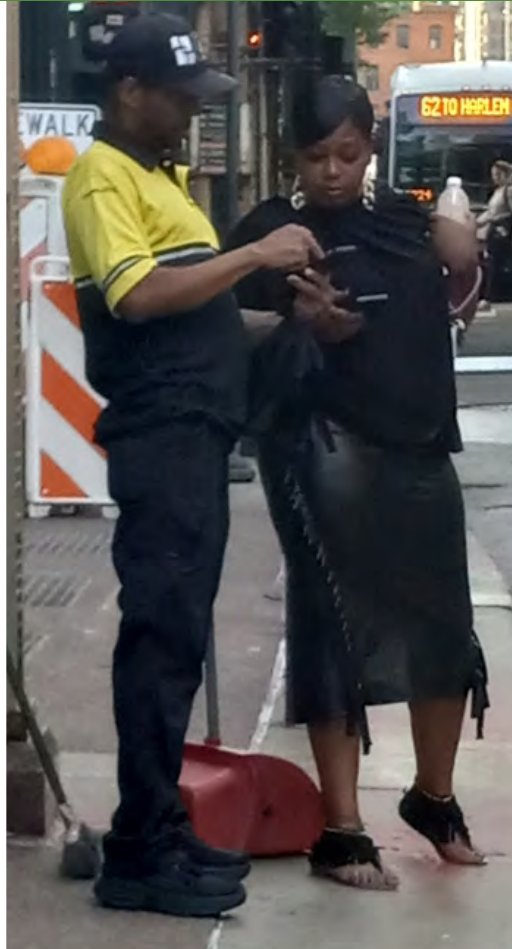


Greeting's Chicago! Say Hello to our Chicago Loop Alliance Team



Clean + Safe + Friendly



CHICAGO
LOOP
ALLIANCE.

STREET REPORT

HOSPITALITY & ENVIRONMENTAL CONDITIONS
December 2023

The following data and information is provided to the Chicago Loop Alliance for tracking purposes. The period covered is December 2023. The data and information is obtained from Ambassadors conducting counts and from work orders entered in Statview.



Let's Talk Trash!



amount of trash removed in the month of December, 2023

3,197 lbs.

PREVIOUS MONTH:
November 2023

5,721 lbs

MONTH OVER MONTH

- 6%

PREVIOUS YEAR:

November 2022

5,357

YEAR OVER YEAR

- 4%

High Priority Cleaning Tasks by Percentage

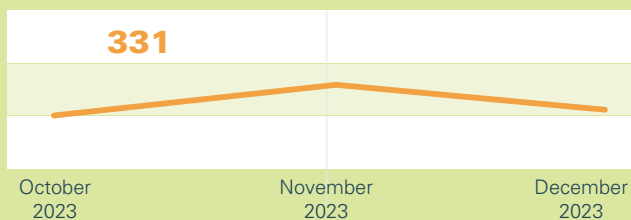
Pan & Broom Sweeps - Block Faces Completed

65%

Total cleaning tasks completed

Cleaning Tasks	PREVIOUS MONTH: October	PREVIOUS MONTH: November	MONTH OVER MONTH November 2022 to December 2023	CURRENT MONTH: December 2023	PREVIOUS YEAR: December 2022	YEAR OVER YEAR December 2022 to December 2023	YTD
Directions	498	467	- 4%	372	349	+1%	4,766
Pan & Broom Sweeps - Block Faces Completed	3,294	3,123	- 3%	2,831	3,071	- 1%	40,224
Graffiti Tags Abated	554	524	- 5%	344	323	+1%	4,577
Trash bags Collected	497	407	- 3%	331	377	- 1%	4,985
Pounds of Trash	5,701	4,364	- 6%	3,197	4,725	- 4%	54,854

Graffiti Tags Abated



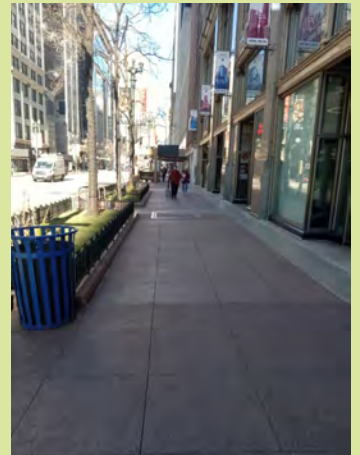
Hazardous Waste



Before/After



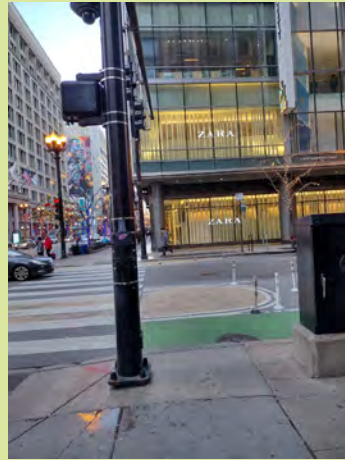
Before/After



Before/After



Before/After



Before/After



Before/After





YEAR OVER YEAR DIRECTIONS
**December 2022
to December 2023**

-3%

YEAR OVER YEAR INCIDENTS
**December 2022
to December 2023**

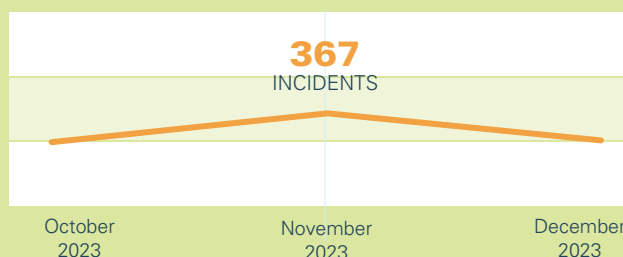
-2%

Quality of Life Incidents by Percentage



Safety & Quality of Life Incidents	PREVIOUS MONTH: October	PREVIOUS MONTH: November	MONTH OVER MONTH November 2022 to December 2023	CURRENT MONTH: Dec 2023	PREVIOUS YEAR: Dec 2022	YEAR OVER YEAR December 2022 to December 2023	YTD
Directions	502	542	- 4%	418	483	- 4%	5,324
Business Checks	471	501	- 3%	431	501	+2%	5,258
Hospitality/ Interactions	606	637	- 2%	505	591	+3%	6,757
Incidents	411	383	- 2%	302	381	- 2%	4,050
Panhandling	491	311	+ 3%	393	401	- 1%	4,149
Homeless Count	525	421	+ 2%	464	405	+2%	4,216
Social Service Referrals	565	474	- 2%	412	451	- 1%	4,972
Resource Guides	477	318	- 5%	224	471	+1%	4,322

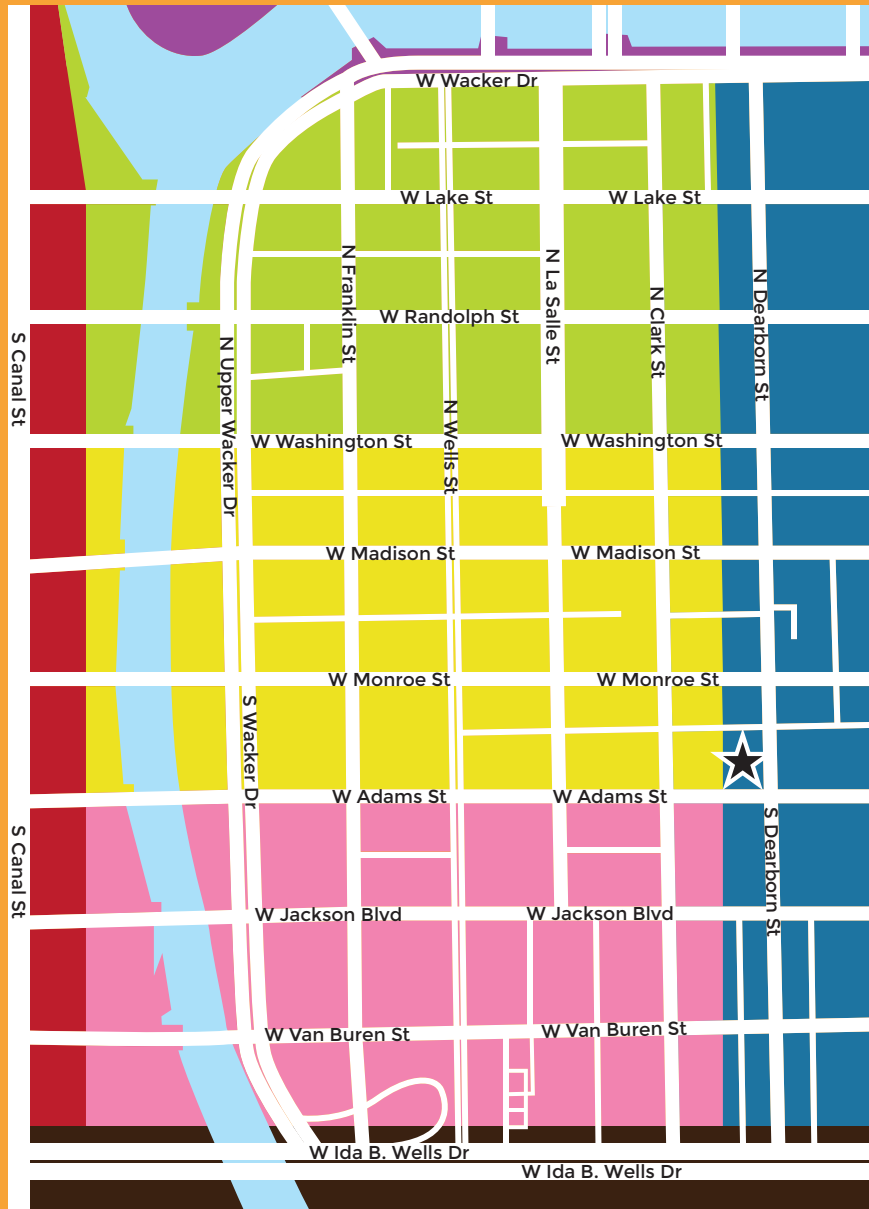
Total Quality of Life Incidents YTD



20 min
Response Time

STREET TEAM PROGRAM

ZONES 5-7



Do not conduct patrols beyond Dearborn Street, Canal Street, Wacker Drive, Ida B. Wells

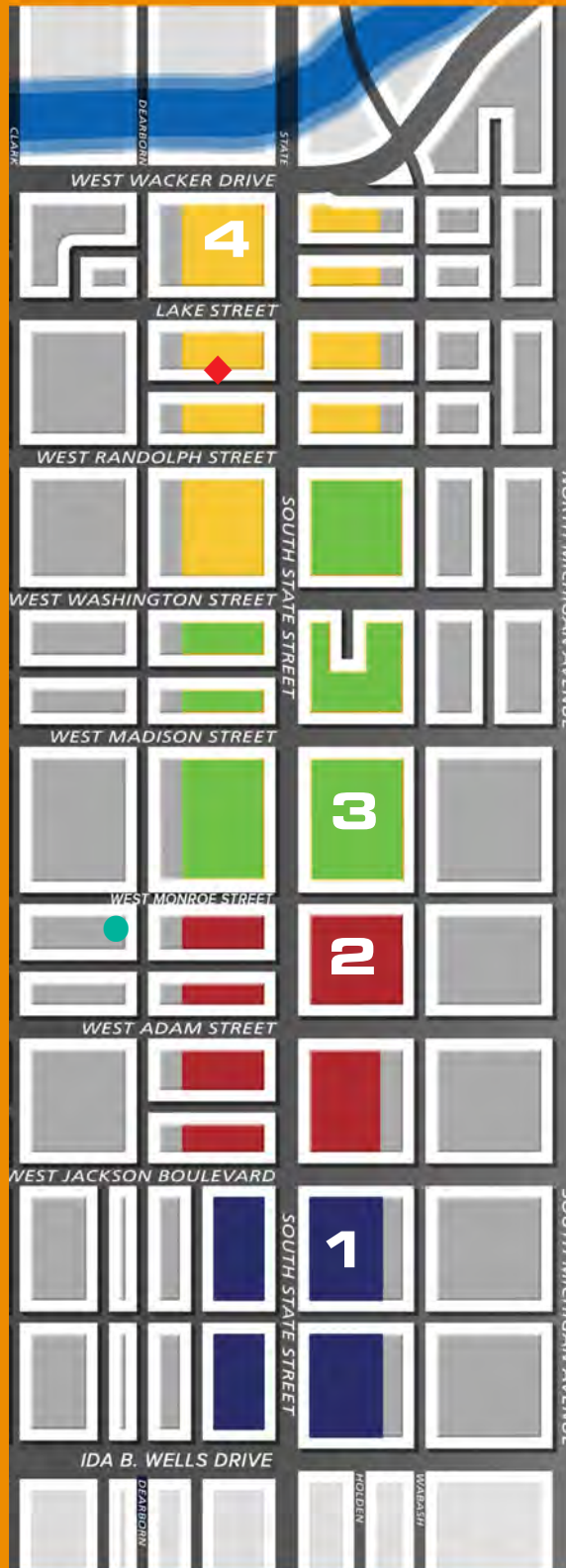
- Zone 5 Patrol:
East to West: Dearborn to Canal
North to South: Wacker Dr. To Washington
- Zone 6 Patrol:
East to West: Dearborn to Canal
North to South: Washington to Adams
- Zone 7 Patrol:
East to West: Dearborn to Canal
North to South: Adams to Ida B. Wells

- Wacker Dr. North Boundary
- Canal West Boundary
- Ida B. Wells South Boundary
- Dearborn East Boundary
- ★ Home Office
(CLA Headquarters)



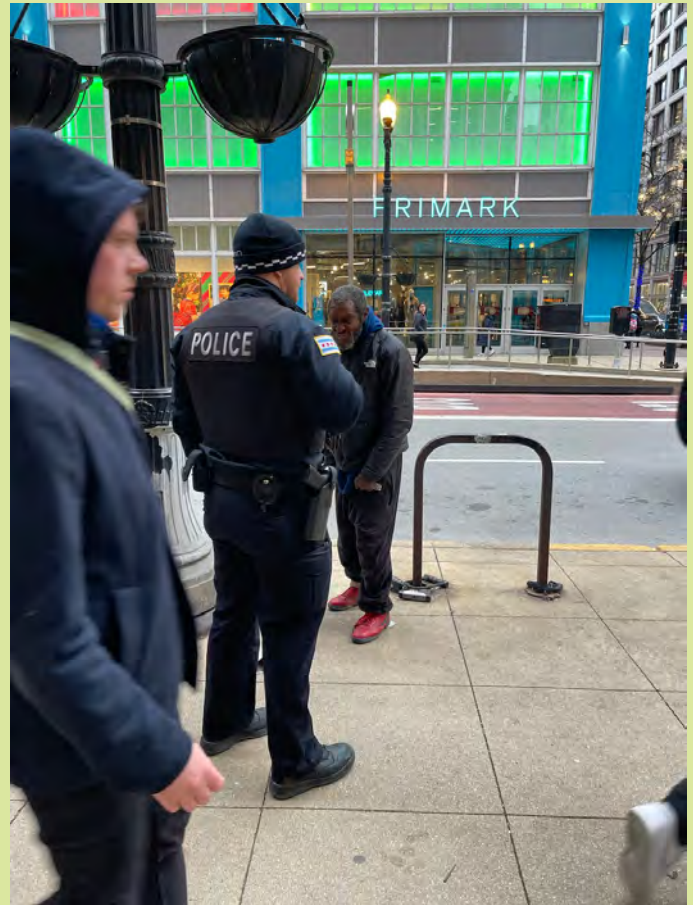
STREET TEAM PROGRAM

ZONES 1-4



LEGEND	
	OPERATION CENTER
	CLA OFFICE
	ZONE START
	ZONE END
	MILESTONES
	ZONE ROUTE
	ROUTE OUT/IN

STREETPLUS



Congratulations!

Ambassador of the Month: **Jordan Williams**

Jordan has been a street team ambassador for two years and is continuing to show growth and development in his role as an ambassador. Jordan has an extensive security background, which he utilizes to help patrons and visitors explore and navigate the loop more safely. He has a passion for people's safety and understands that it takes a great deal of presence, visibility and professionalism to meet that standard of care. On behalf of the Chicago Loop Alliance and StreetPlus we like to congratulate and thank Jordan Williams for being an awesome member of the team!

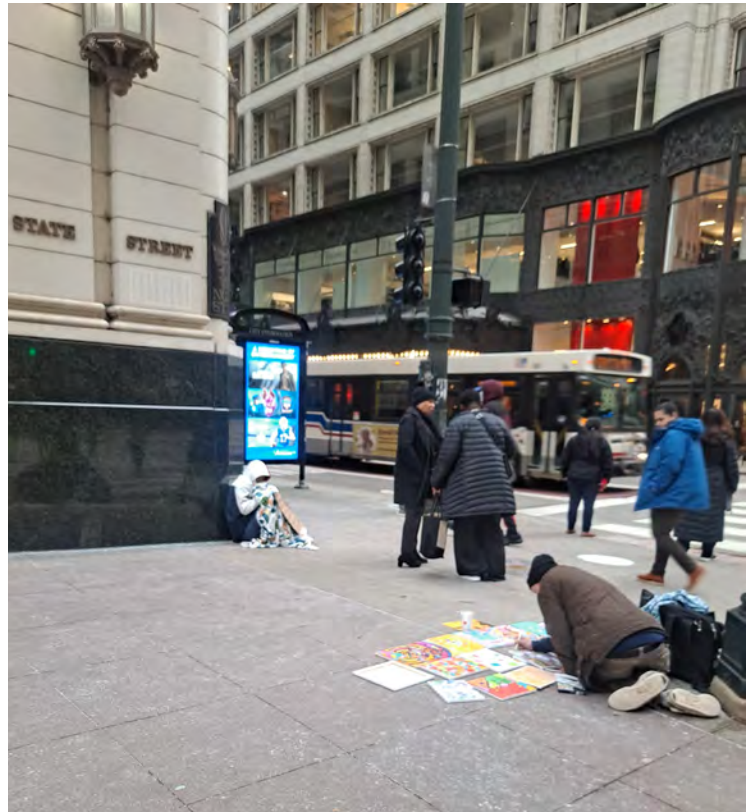


Library Social Service Referrals

Employment	304
Housing	397
ID	241
HMIS	102
Other	217
Total	1,261

As the season has changed, so has the outside temperature - which will gradually decrease over the next few months. Many individuals that are unhoused are forced to sleep outside, inside tents and on the trains for warm shelter. During street patrols, over 100 individuals were engaged by outreach specialist in conjunction with other partner agencies to help provide food and transportation to more inclusive warming centers, including to the Harold Washington which is deemed the nearest warming center in our downtown loop business district. We will continue to provide outreach and encourage individuals to seek warmer and safer alternatives, such as warming centers throughout the winter months.







CPL CARES

“A network of connections to social services at the library”

Harold Washington Library Center

CPL Cares @ HWLC

Case Managers, Legal Assistance, Social Workers and Veterans Services

Harold Washington Library Center | 400 S. State Street, 3rd Floor, Chicago, IL 60605

Mondays

10 A.M. – 1 P.M.

Legal services for people with disabilities provided in partnership with:



12 P.M. – 3 P.M.

Housing, health care and human connection for those who struggle with homelessness and poverty provided in partnership with:



Wednesdays

10 A.M. – 12:30 P.M.

Housing and mental health services provided in partnership with:



12 P.M. – 3 P.M.

Legal assistance in getting and keeping food, medical and financial help from the Dept. of Human Services provided in partnership with:



Thursdays

10 A.M. – 2 P.M.

Housing and employment services provided in partnership with:



10:30 A.M. – 2:30 P.M.

Connections to mental, dental, primary health care, medication access and housing linkage provided in partnership with:



Fridays

10 A.M. – 2 P.M.

Supports veterans experiencing homelessness, and assists with employment services for veterans and non-veterans provided in partnership with:



Ask your librarian for more information.



Need help and don't know where to turn?

FREE • FAST • LOCAL • CONFIDENTIAL • 24/7

211 Metro Chicago connects you to the help you need:

- ✓ Childcare
- ✓ Employment
- ✓ Food Assistance
- ✓ Health Care
- ✓ Housing
- ✓ Legal and Immigration
- ✓ Substance Use
- ✓ Transportation
- ✓ Utilities Assistance

AND MUCH MORE!



- Call **2-1-1** to talk to a local navigator*
- Text your zip code to **898211**
- Visit **211MetroChicago.org** to search or chat

*Residents may dial 2-1-1 or (773) 362-4401 to get connected to a local Resource Navigator.



Pounds of garbage

weight of trash accumulated by ambassadors. Total weight is determined by multiplying number of bags used by storage capacity (1 bag=25 lbs)

Graffiti – removed

graffiti abated by any means including pressure washing, painting and using abatement solutions

Needles found & disposed of

number of single hypodermic needles found and disposed of at an appropriate medical waste disposal site

Power washing block faces

number of block faces pressure washed

Merchant checks

ambassadors visit a business for the purpose of customer service outreach or to assist with a request

911 calls

emergency calls placed

Illegal Dumping

number of occurrences of dumping large or electronic items (e.g. computers, furniture, mattresses, suitcases, etc)

Homeless Outreach

any contact with a homeless individual that includes the offering of services, or a request for information about services or service providers

311 Requests

requests placed to 311 for Public Works related issues

Directions

number of times ambassadors provide directions to the public



Did You Know?

There's 4 ways to request cleaning and safety services.



Call: Dispatch 211

2-1-1 is a free, 24/7/365 service that connects to essential health and social service support and information during times of non-emergency crisis and for everyday needs.



Email:

Jzolicoffer@streetplus.net



Hours of Operation:

7 am to 10:30 pm Daily



Be In The Know!

Sign up for our e-newsletter at
LoopChicago.com

