

Greeting's Chicago! Say Hello to our Chicago Loop Alliance Team



Clean + Safe + Friendly



CHICAGO
LOOP
ALLIANCE.

STREET REPORT

HOSPITALITY & ENVIRONMENTAL CONDITIONS
April 2023

The following data and information is provided to the Chicago Loop Alliance for tracking purposes. The period covered is April 2023. The data and information is obtained from Ambassadors conducting counts and from work orders entered in Statview.



Let's Talk Trash!



amount of trash removed in the month of April, 2023

4,211 lbs.

PREVIOUS MONTH:
March 2023

4,521

MONTH OVER MONTH

-2%

PREVIOUS YEAR:
March 2022

5,675

YEAR OVER YEAR

-7%

High Priority Cleaning Tasks by Percentage

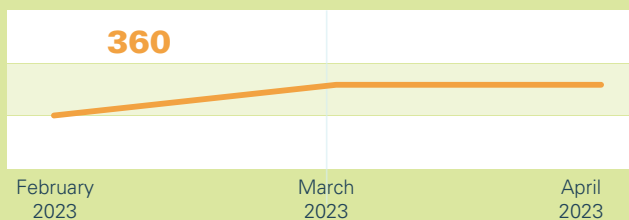
Pan & Broom Sweeps - Block Faces Completed

85%

Total cleaning tasks completed

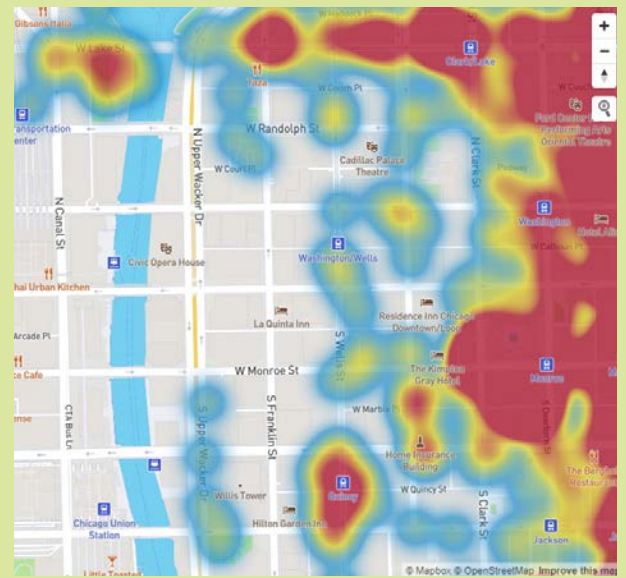
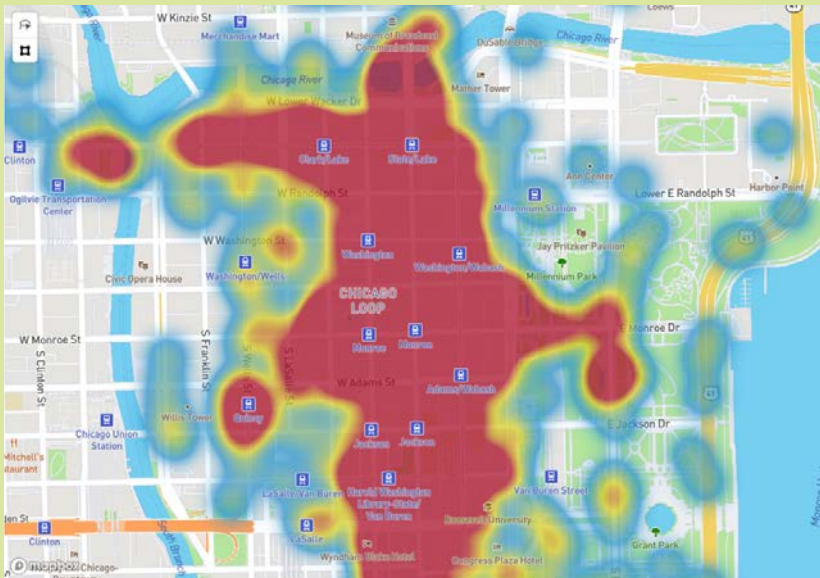
Cleaning Tasks	PREVIOUS MONTH: Feb	PREVIOUS MONTH: March	MONTH OVER MONTH Feb 2022 to March 2023	CURRENT MONTH: April 2023	PREVIOUS YEAR: April 2022	YEAR OVER YEAR April 2022 to April 2023	YTD
Directions	283	272	+2%	303	204	+3%	1,100
Pan & Broom Sweeps - Block Faces Completed	2,697	4,892	-4%	3,275	7,552	-7%	13,211
Graffiti Tags Abated	244	384	-1%	360	318	+6%	1,199
Trash bags Collected	277	297	+3%	317	272	+4%	1,095
Pounds of Trash	3,859	4,521	-2%	4,351	5,675	-7%	15,053

Graffiti Tags Abated



Hazardous Waste





Chicago Loop Heat Maps Graffiti

The maps above illustrate graffiti tags abated by Clean Team Ambassadors on private and public property within. Graffiti tags are removed within 24 hours of being reported. Clean Team Ambassadors may remove graffiti under 10ft high.

Key

High-Low Concentration of Incidents



High

Low

Expansion Patrol Heat Maps

The Ambassadors enjoyed the last and final month of the expansion patrol. In Chicago, there was finally a brief break from the Wintry cold weather which brought more pedestrians to the loop. Ambassador found that as a perfect opportunity engage the guests when they return to the loop.

Before/After



Before/After



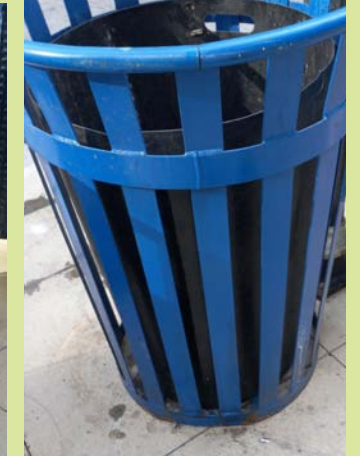
Before/After



Before/After



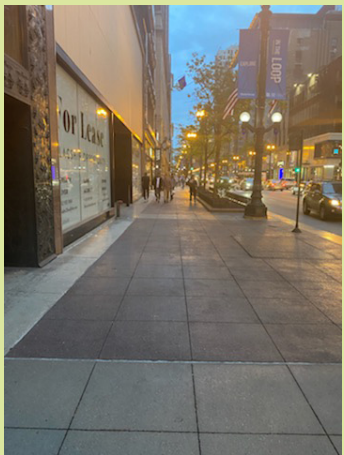
Before/After



Before/After

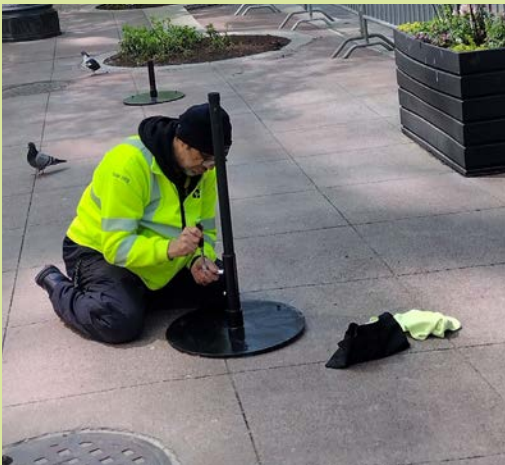


Before/After



Before/After





YEAR OVER YEAR DIRECTIONS
**March 2022
to March 2023**

-2%

YEAR OVER YEAR INCIDENTS
**February 2021
to March 2023**

-4%

Quality of Life Incidents by Percentage

Aggressive Panhandling
80%
of all quality of life incidents.

Vandalism
5%

of all quality of life incidents.

Loitering

10%

of all quality of life incidents.

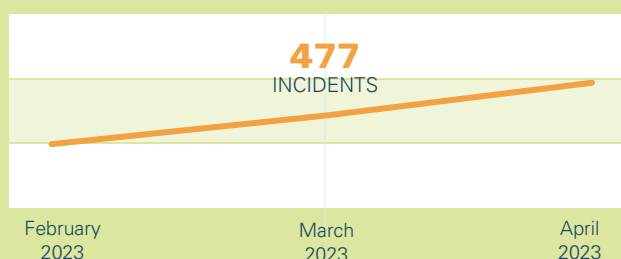
Public Intoxication

5%

of all quality of life incidents.

Safety & Quality of Life Incidents	PREVIOUS MONTH: February	PREVIOUS MONTH: March	MONTH OVER MONTH February 2022 to March 2023	CURRENT MONTH: April 2023	PREVIOUS YEAR: April 2022	YEAR OVER YEAR April 2022 to April 2023	YTD
Directions	311	311	+2%	337	345	-2%	1,284
Business Checks	377	434	-1%	413	422	-1%	1,540
Hospitality/ Interactions	414	545	+1%	549	521	+4%	1,815
Incidents	202	254	-3%	222	267	-4%	869
Panhandling	201	212	+4%	244	199	+5%	748
Homeless Count	141	124	+4%	197	124	+2%	616
Social Service Referrals	201	287	+1%	292	318	+6%	1,062
Resource Guides	197	241	+3%	303	271	+4%	1,035

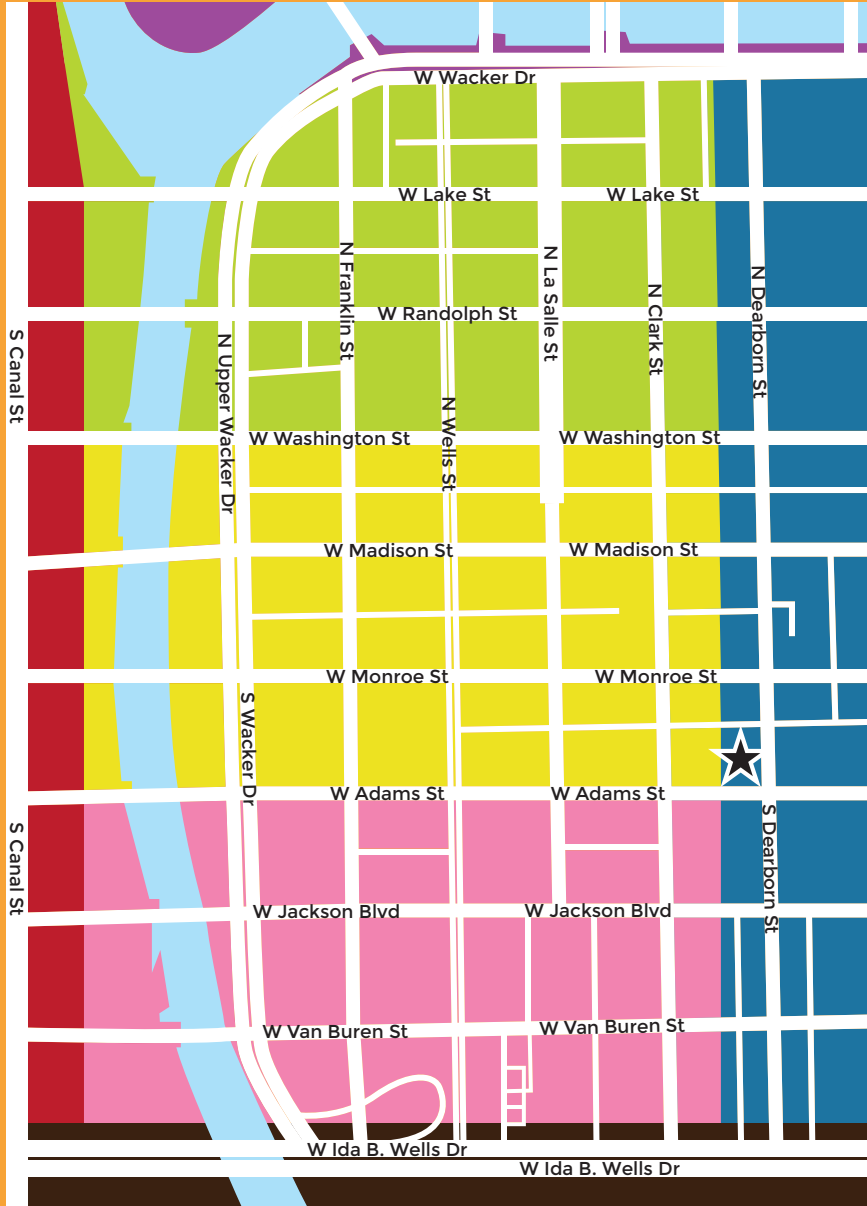
Total Quality of Life Incidents YTD



20 min
Response Time

STREET TEAM PROGRAM

ZONES 5-7



Do not conduct patrols beyond Dearborn Street, Canal Street, Wacker Drive, Ida B. Wells

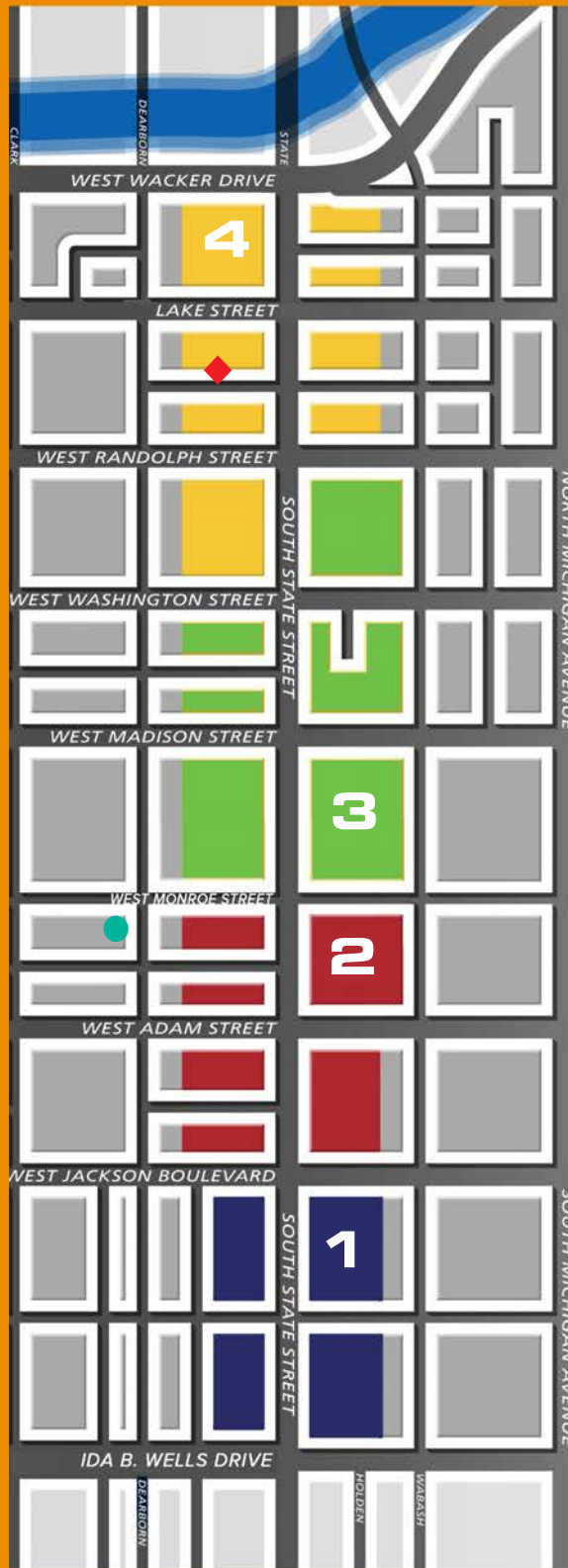
- Zone 5 Patrol:
East to West: Dearborn to Canal
North to South: Wacker Dr. To Washington
- Zone 6 Patrol:
East to West: Dearborn to Canal
North to South: Washington to Adams
- Zone 7 Patrol:
East to West: Dearborn to Canal
North to South: Adams to Ida B. Wells

- Wacker Dr. North Boundary
- Canal West Boundary
- Ida B. Wells South Boundary
- Dearborn East Boundary
- ★ Home Office
(CLA Headquarters)










STREET TEAM PROGRAM

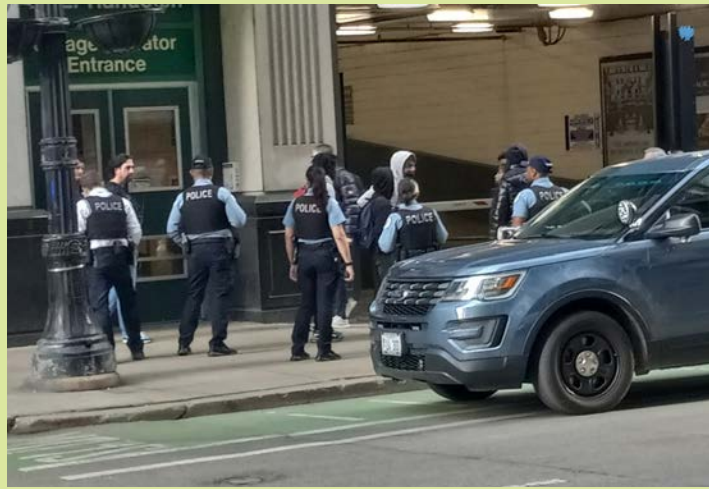
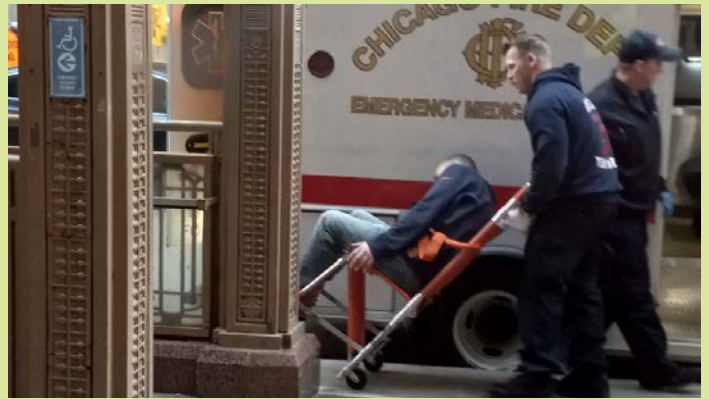
ZONES 1-4



LEGEND

-  OPERATION CENTER
-  CLA OFFICE
-  ZONE START
-  ZONE END
-  MILESTONES
-  ZONE ROUTE
-  ROUTE OUT/IN

STREETPLUS



Congratulations!

Ambassador of the Month: **Alonzo Zollicoffer**

Congratulations to Alonzo Zollicoffer for being selected as Ambassador of the Month. Alonzo has been an ambassador for over three years and continues to do a great job. He had perfect attendance this month and is always punctual and detailed in his work on the streets. In addition, he is amazing in his knowledge of planting and gardening, as he's always graceful in sharing his knowledge of his agricultural experience with guest and visitors of the loop. On behalf of The Chicago Loop Alliance and Streetplus we like to congratulate and thank Alonzo for being an awesome member of the team!

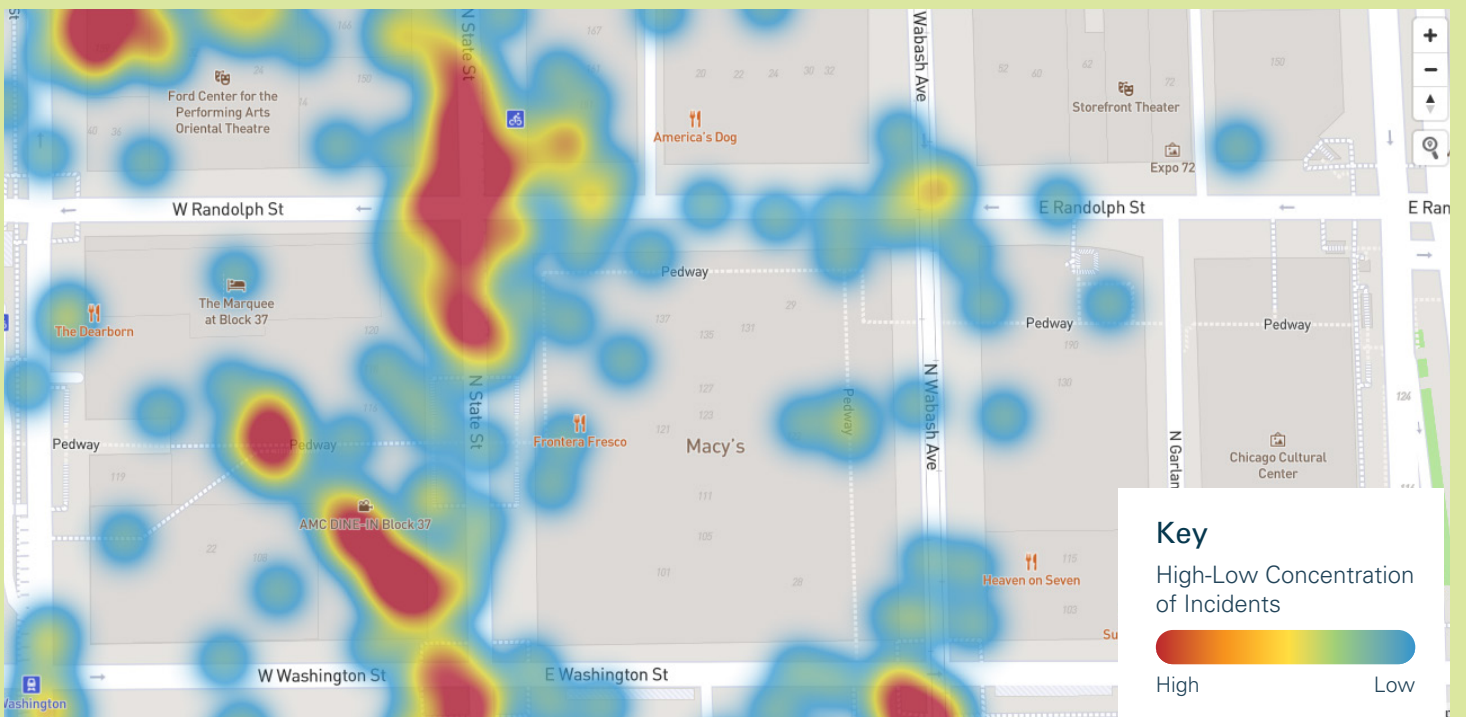


Library Social Service Referrals

Employment	262
Housing	294
ID	141
HMIS	233
Other	238
Total	1,161

During the course of the month, street ambassadors referred a total of 292 individuals to shelters and treatment centers. In addition to the referrals given, Heartland Alliance’s outreach team was able to conduct a well-being patrol of the business district alongside our street team ambassadors. The well-being patrols were conducted every Thursday of the week. Heartland Alliance was taken to many of the area’s focus points or “hot spots” that have seen a slight increase in aggressive panhandling, including Target on State & Madison and Macy’s pedway court way. Street Ambassadors and Heartland Alliance’s outreach team were able to engage and place 233 individuals on a housing “waiting list”. Street ambassadors will make the necessary follow-up with those, should they be called and/ or matched for housing. This outreach effort of both teams in collaboration further advances the quality of the services rendered, giving individuals the opportunity to be placed and matched for housing more efficiently on-site





Chicago Loop Social Services Heat Map

Homeless population in the pedway



CPL CARES

“A network of connections to social services at the library”

Harold Washington Library Center

CPL Cares @ HWLC

Case Managers, Legal Assistance, Social Workers and Veterans Services

Harold Washington Library Center | 400 S. State Street, 3rd Floor, Chicago, IL 60605

Mondays

10 A.M. – 1 P.M.

Legal services for people with disabilities provided in partnership with:



12 P.M. – 3 P.M.

Housing, health care and human connection for those who struggle with homelessness and poverty provided in partnership with:



Wednesdays

10 A.M. – 12:30 P.M.

Housing and mental health services provided in partnership with:



12 P.M. – 3 P.M.

Legal assistance in getting and keeping food, medical and financial help from the Dept. of Human Services provided in partnership with:



Thursdays

10 A.M. – 2 P.M.

Housing and employment services provided in partnership with:



10:30 A.M. – 2:30 P.M.

Connections to mental, dental, primary health care, medication access and housing linkage provided in partnership with:



Fridays

10 A.M. – 2 P.M.

Supports veterans experiencing homelessness, and assists with employment services for veterans and non-veterans provided in partnership with:



Ask your librarian for more information.



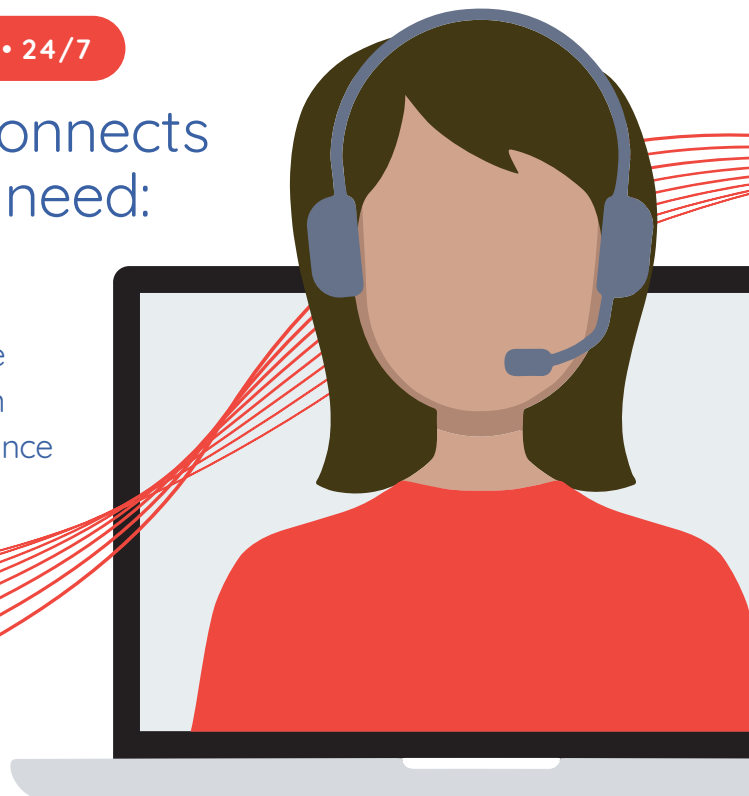
Need help and don't know where to turn?

FREE • FAST • LOCAL • CONFIDENTIAL • 24/7

211 Metro Chicago connects you to the help you need:

- ✓ Childcare
- ✓ Employment
- ✓ Food Assistance
- ✓ Health Care
- ✓ Housing
- ✓ Legal and Immigration
- ✓ Substance Use
- ✓ Transportation
- ✓ Utilities Assistance

AND MUCH MORE!



- Call **2-1-1** to talk to a local navigator*
- Text your zip code to **898211**
- Visit **211MetroChicago.org** to search or chat

*Residents may dial 2-1-1 or (773) 362-4401 to get connected to a local Resource Navigator.



Pounds of garbage

weight of trash accumulated by ambassadors. Total weight is determined by multiplying number of bags used by storage capacity (1 bag=25 lbs)

Graffiti – removed

graffiti abated by any means including pressure washing, painting and using abatement solutions

Needles found & disposed of

number of single hypodermic needles found and disposed of at an appropriate medical waste disposal site

Power washing block faces

number of block faces pressure washed

Merchant checks

ambassadors visit a business for the purpose of customer service outreach or to assist with a request

911 calls

emergency calls placed

Illegal Dumping

number of occurrences of dumping large or electronic items (e.g. computers, furniture, mattresses, suitcases, etc)

Homeless Outreach

any contact with a homeless individual that includes the offering of services, or a request for information about services or service providers

311 Requests

requests placed to 311 for Public Works related issues

Directions

number of times ambassadors provide directions to the public



Did You Know?

There's 4 ways to request cleaning and safety services.



Call: Dispatch **211**

2-1-1 is a free, 24/7/365 service that connects to essential health and social service support and information during times of non-emergency crisis and for everyday needs.



Email:

Jzolicoffer@streetplus.net



Hours of Operation:

7 am to 10:30 pm Daily



Be In The Know!

Sign up for our e-newsletter at
LoopChicago.com

