

Greeting's Chicago! Say Hello to our Chicago Loop Alliance Team



CHICAGO
LOOP
ALLIANCE.

STREET REPORT

HOSPITALITY & ENVIRONMENTAL CONDITIONS
March 2023

The following data and information is provided to the Chicago Loop Alliance for tracking purposes. The period covered is March 2023. The data and information is obtained from Ambassadors conducting counts and from work orders entered in Statview.



Let's Talk Trash!



amount of trash removed in the month of February, 2023

4,521 lbs.

PREVIOUS MONTH:
February 2023

3,859

MONTH OVER MONTH

+5%

PREVIOUS YEAR:
January 2022

3,702

YEAR OVER YEAR

+9%

High Priority Cleaning Tasks by Percentage

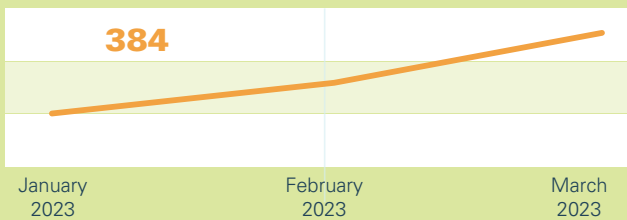
Pan & Broom Sweeps - Block Faces Completed

83%

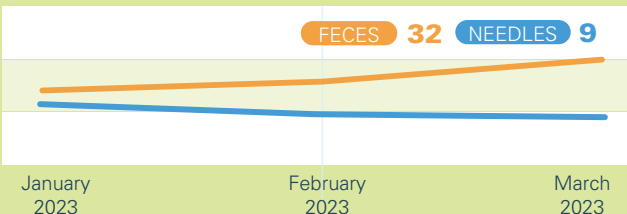
Total cleaning tasks completed

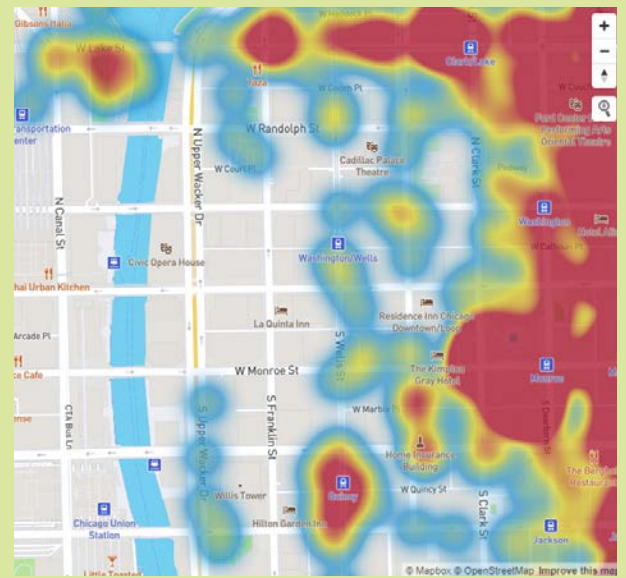
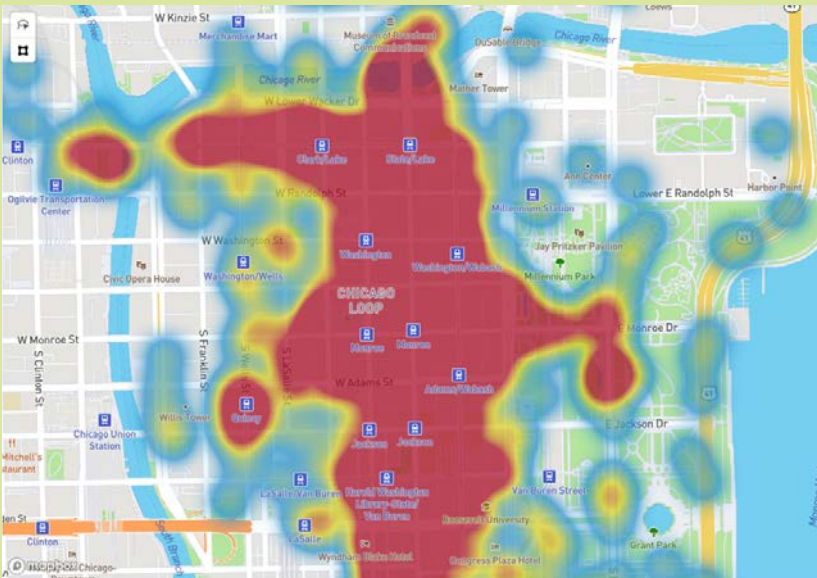
Cleaning Tasks	PREVIOUS MONTH: Jan	PREVIOUS MONTH: Feb	MONTH OVER MONTH Feb 2022 to March 2023	CURRENT MONTH: March 2023	PREVIOUS YEAR: March 2022	YEAR OVER YEAR March 2022 to March 2023	YTD
Directions	242	283	-1%	272	202	+3%	797
Pan & Broom Sweeps - Block Faces Completed	2,347	2,697	+7%	4,892	7,652	-9%	9,936
Graffiti Tags Abated	211	244	+5%	384	542	-7%	839
Trash bags Collected	204	277	+1%	297	227	+3%	778
Pounds of Trash	2,462	3,859	+5%	4,521	5,675	-6%	10,842

Graffiti Tags Abated



Hazardous Waste





Chicago Loop Heat Maps Graffiti

The maps above illustrate graffiti tags abated by Clean Team Ambassadors on private and public property within. Graffiti tags are removed within 24 hours of being reported. Clean Team Ambassadors may remove graffiti under 10ft high.

Key

High-Low Concentration of Incidents



Expansion Patrol Heat Maps

The Ambassadors enjoyed the last and final month of the expansion patrol. In Chicago, there was finally a brief break from the Wintry cold weather which brought more pedestrians to the loop. Ambassador found that as a perfect opportunity engage the guests when they return to the loop.

Before/After



Before/After



Before/After



Before/After



Before/After



Before/After



Before/After



Before/After





YEAR OVER YEAR DIRECTIONS
February 2022
to February 2023

-1%

YEAR OVER YEAR INCIDENTS
January 2021
to February 2023

+3%

Quality of Life Incidents by Percentage

Aggressive Panhandling
77%

of all quality of life incidents.

Vandalism
9%

of all quality of life incidents.

Loitering
13%

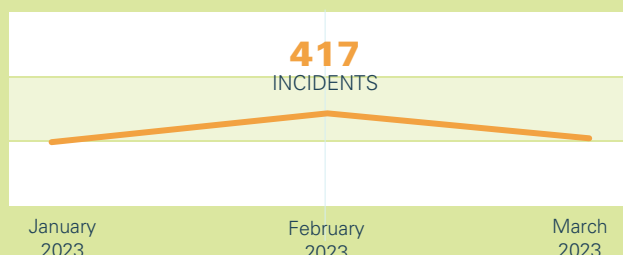
of all quality of life incidents.

Public Intoxication
3%

of all quality of life incidents.

Safety & Quality of Life Incidents	PREVIOUS MONTH: January	PREVIOUS MONTH: February	MONTH OVER MONTH February 2022 to March 2023	CURRENT MONTH: March 2023	PREVIOUS YEAR: March 2022	YEAR OVER YEAR March 2022 to March 2023	YTD
Directions	277	311	+3%	359	367	-1%	947
Business Checks	316	377	+5%	434	449	-1%	1,127
Hospitality/ Interactions	297	414	+7%	545	540	+1%	1,266
Incidents	191	202	+2%	254	236	+3%	647
Panhandling	91	201	+1%	212	57	+15%	504
Homeless Count	77	141	-2%	124	44	+12%	419
Social Service Referrals	282	201	+3%	287	310	-4%	770
Resource Guides	294	197	+2%	241	433	-10%	732

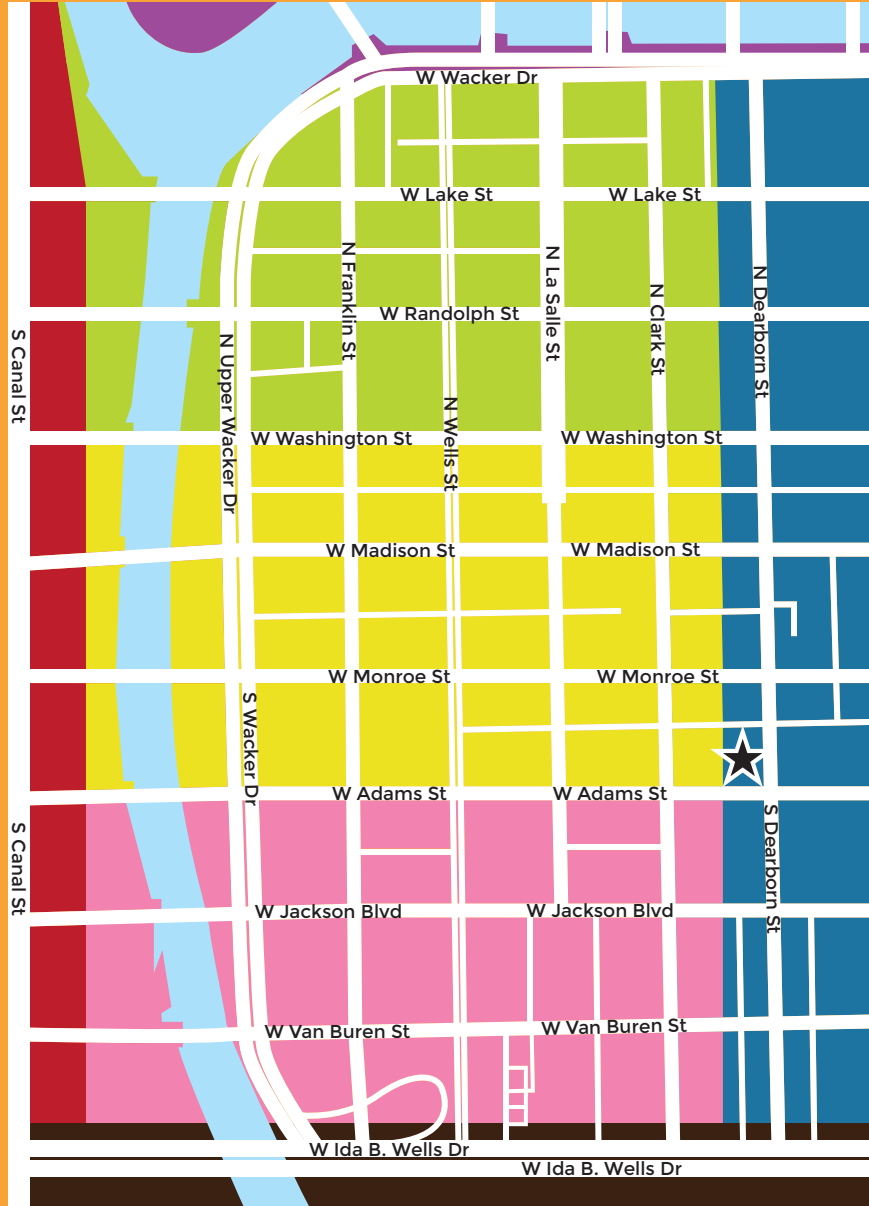
Total Quality of Life Incidents YTD



20 min
Response Time

STREET TEAM PROGRAM

ZONES 5-7



Do not conduct patrols beyond Dearborn Street, Canal Street, Wacker Drive, Ida B. Wells

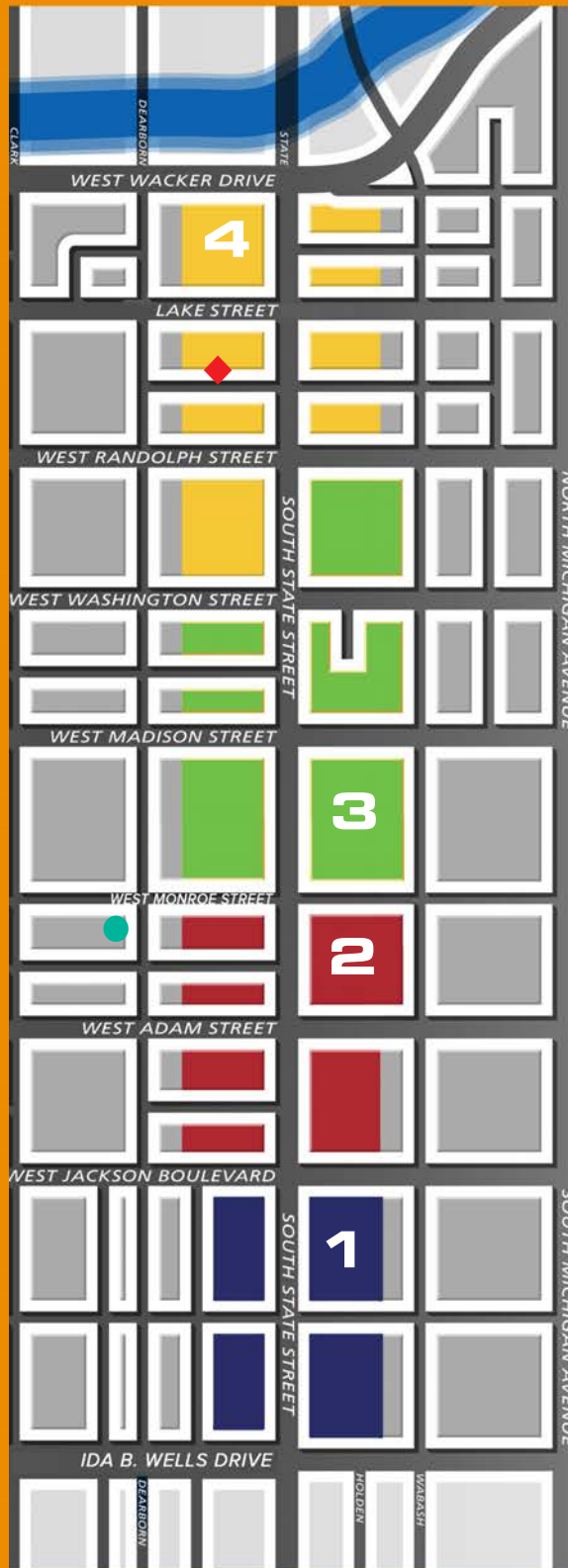
- Zone 5 Patrol:
East to West: Dearborn to Canal
North to South: Wacker Dr. To Washington
- Zone 6 Patrol:
East to West: Dearborn to Canal
North to South: Washington to Adams
- Zone 7 Patrol:
East to West: Dearborn to Canal
North to South: Adams to Ida B. Wells

- Wacker Dr. North Boundary
- Canal West Boundary
- Ida B. Wells South Boundary
- Dearborn East Boundary
- ★ Home Office
(CLA Headquarters)



STREET TEAM PROGRAM

ZONES 1-4



LEGEND	
	OPERATION CENTER
	CLA OFFICE
	ZONE START
	ZONE END
	MILESTONES
	ZONE ROUTE
	ROUTE OUT/IN

STREETPLUS



Congratulations!

Ambassador of the Month: **Antonie Johnson**

Congratulations to Antonie Johnson for being selected as Ambassador of the Month. Antonie has been an ambassador for over 3 years and continues to do an exceptional job. He's had perfect attendance this month and is always punctual and detailed in his work on the streets. Further, he is extraordinary in his customer service attributes, always gracefully making contact with the businesses and patrons in the area. On behalf of The Chicago Loop Alliance and Streetplus we like to congratulate and thank Antonie for being an awesome member of the team!

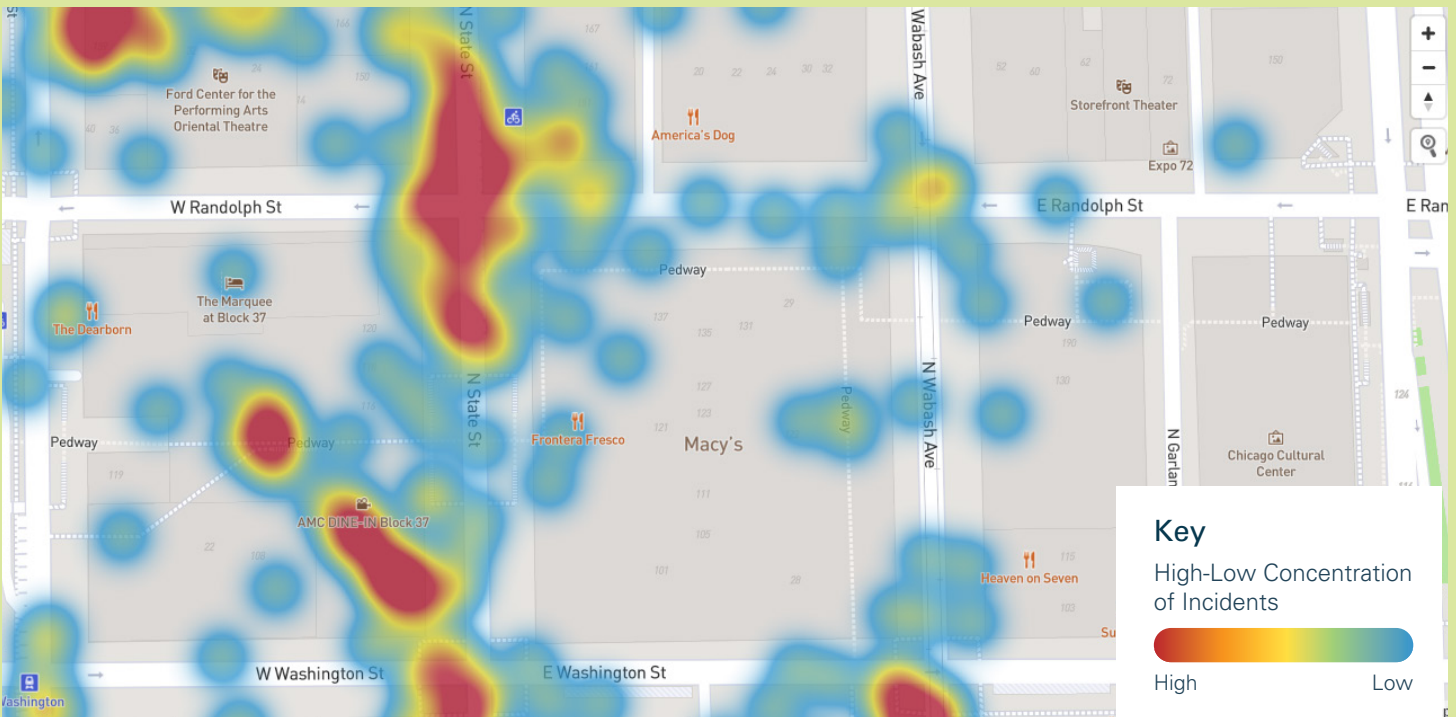
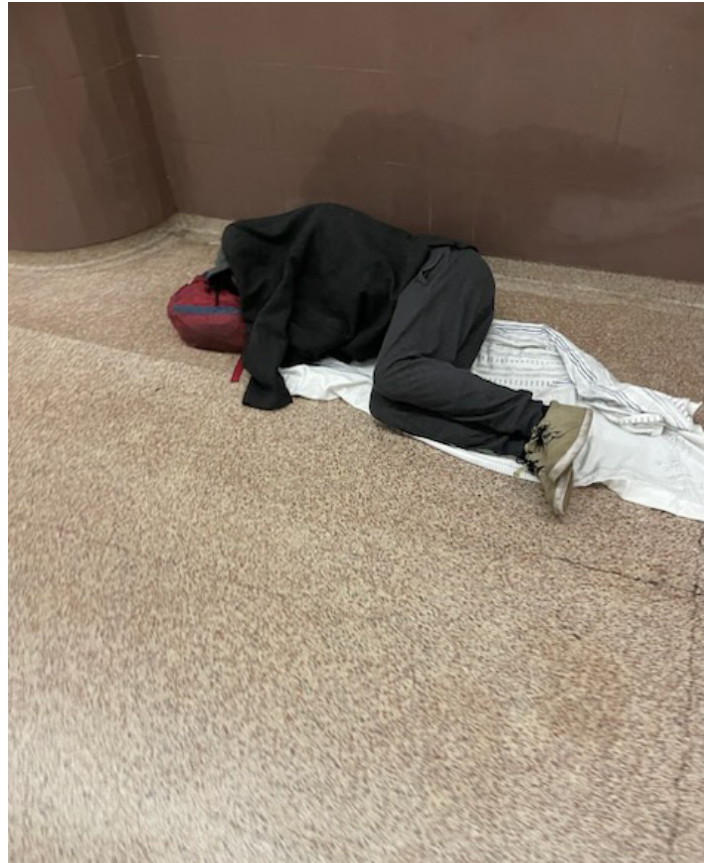


Library Social Service Referrals

Employment	257
Housing	272
ID	121
HMIS	202
Other	214
Total	1,066

Social Service outreach specialist has worked diligently over the course of the month to provide resources to individuals experiencing homeless. During the initial assessment process, over half of the individuals assessed are experiencing an array of other chronic mental health fragmentations, which will require a more clinical health evaluation, to help aid the process for housing assistance. Social Service outreach specialist will continue to work alongside partnered agencies to help provide continued necessary services.





Chicago Loop Social Services Heat Map

Homeless population in the pedway



CPL CARES

“A network of connections to social services at the library”

Harold Washington Library Center

CPL Cares @ HWLC

Case Managers, Legal Assistance, Social Workers and Veterans Services

Harold Washington Library Center | 400 S. State Street, 3rd Floor, Chicago, IL 60605

Mondays

10 A.M. – 1 P.M.

Legal services for people with disabilities provided in partnership with:



12 P.M. – 3 P.M.

Housing, health care and human connection for those who struggle with homelessness and poverty provided in partnership with:



Wednesdays

10 A.M. – 12:30 P.M.

Housing and mental health services provided in partnership with:



12 P.M. – 3 P.M.

Legal assistance in getting and keeping food, medical and financial help from the Dept. of Human Services provided in partnership with:



Thursdays

10 A.M. – 2 P.M.

Housing and employment services provided in partnership with:



10:30 A.M. – 2:30 P.M.

Connections to mental, dental, primary health care, medication access and housing linkage provided in partnership with:



Fridays

10 A.M. – 2 P.M.

Supports veterans experiencing homelessness, and assists with employment services for veterans and non-veterans provided in partnership with:



Ask your librarian for more information.



Pounds of garbage

weight of trash accumulated by ambassadors. Total weight is determined by multiplying number of bags used by storage capacity (1 bag=25 lbs)

Graffiti – removed

graffiti abated by any means including pressure washing, painting and using abatement solutions

Needles found & disposed of

number of single hypodermic needles found and disposed of at an appropriate medical waste disposal site

Power washing block faces

number of block faces pressure washed

Merchant checks

ambassadors visit a business for the purpose of customer service outreach or to assist with a request

911 calls

emergency calls placed

Illegal Dumping

number of occurrences of dumping large or electronic items (e.g. computers, furniture, mattresses, suitcases, etc)

Homeless Outreach

any contact with a homeless individual that includes the offering of services, or a request for information about services or service providers

311 Requests

requests placed to 311 for Public Works related issues

Directions

number of times ambassadors provide directions to the public



Did You Know?

There's 4 ways to request cleaning and safety services.



Call: Dispatch 211

2-1-1 is a free, 24/7/365 service that connects to essential health and social service support and information during times of non-emergency crisis and for everyday needs.



Email:

Jzollicoffer@streetplus.net



Hours of Operation:

7 am to 10:30 pm Daily



Be In The Know!

Sign up for our e-newsletter at
LoopChicago.com

