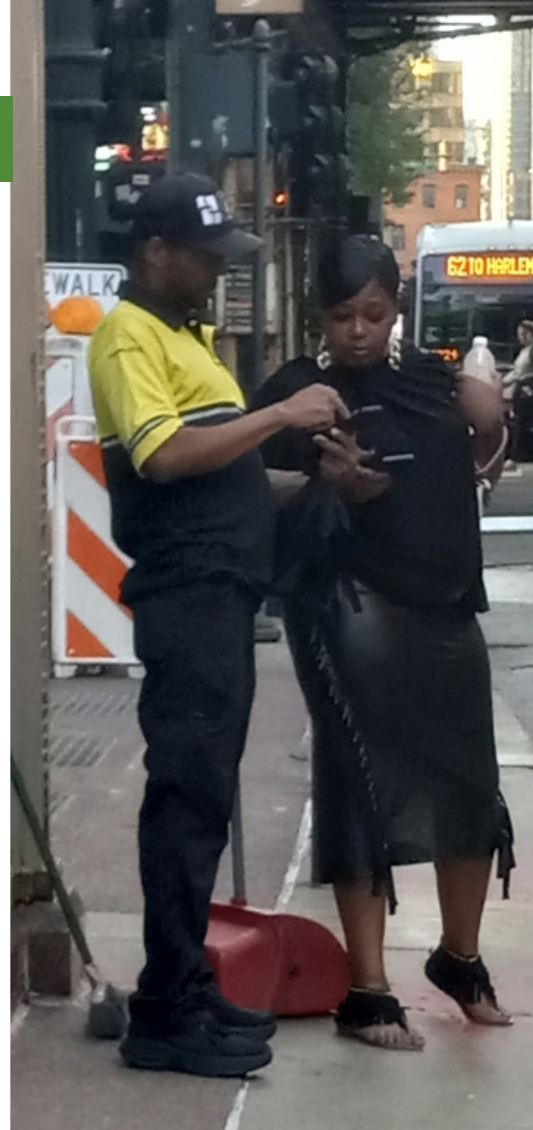
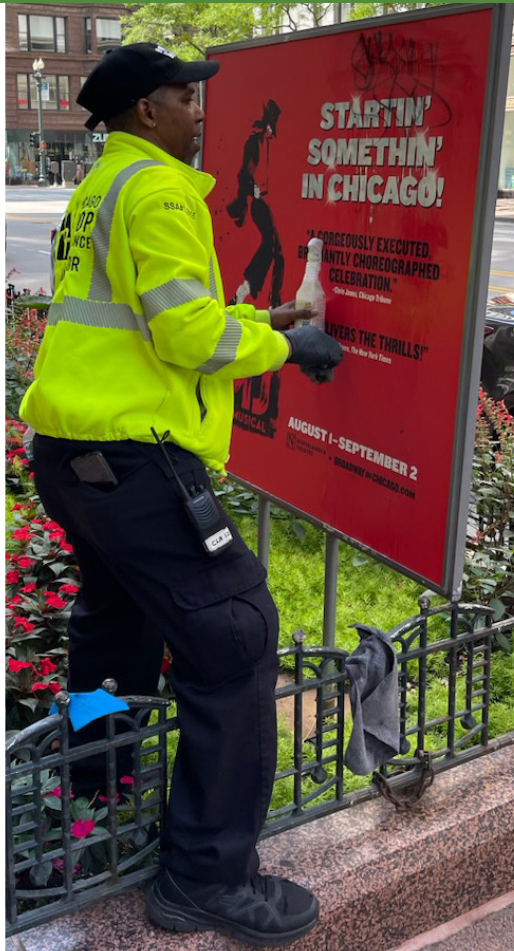


Greeting's Chicago! Say Hello to our Chicago Loop Alliance Team



CHICAGO
LOOP
ALLIANCE.

STREET REPORT

HOSPITALITY & ENVIRONMENTAL CONDITIONS
July 2023

The following data and information is provided to the Chicago Loop Alliance for tracking purposes. The period covered is July 2023. The data and information is obtained from Ambassadors conducting counts and from work orders entered in Statview.



Let's Talk Trash!



amount of trash removed in the month of July, 2023

5,097 lbs.

PREVIOUS MONTH:

June 2023

4,884

MONTH OVER MONTH

+3%

PREVIOUS YEAR:

June 2022

4,921

YEAR OVER YEAR

+5%

High Priority Cleaning Tasks by Percentage

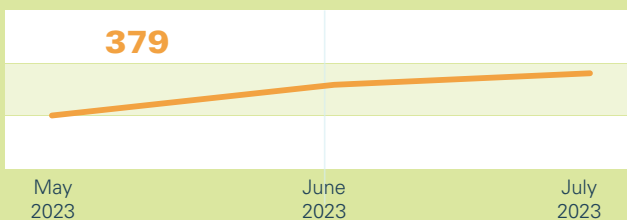
Pan & Broom Sweeps - Block Faces Completed

85%

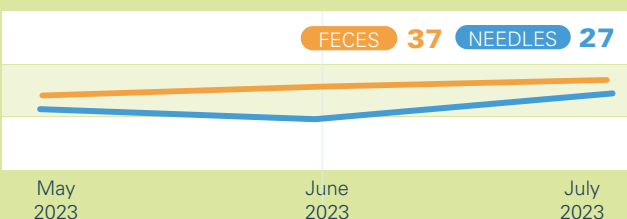
Total cleaning tasks completed

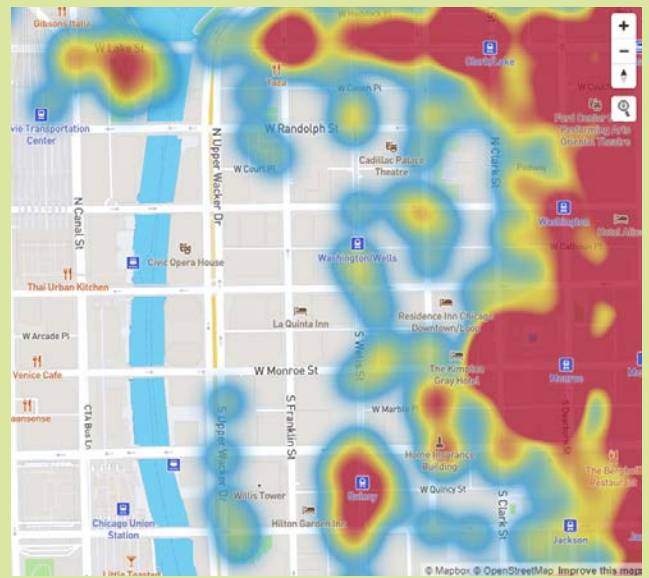
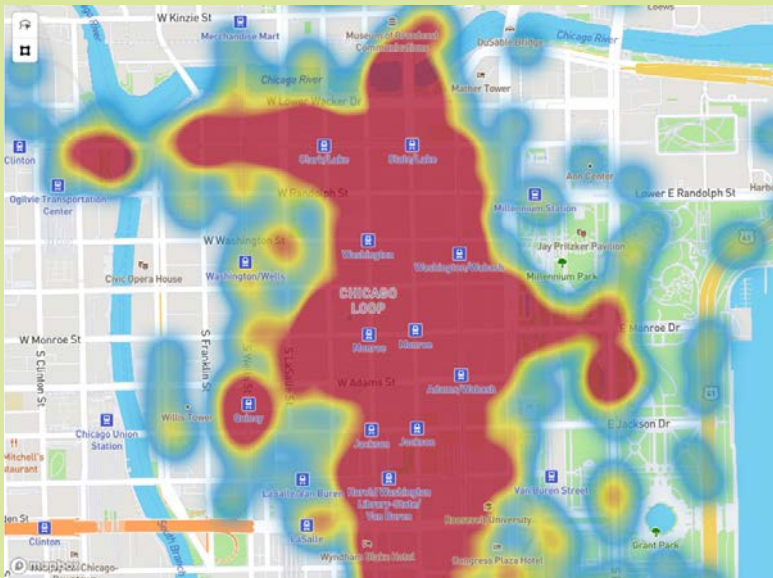
Cleaning Tasks	PREVIOUS MONTH: May	PREVIOUS MONTH: June	MONTH OVER MONTH May 2022 to June 2023	CURRENT MONTH: July 2023	PREVIOUS YEAR: July 2022	YEAR OVER YEAR July 2022 to July 2023	YTD
Directions	444	462	+1%	484	493	- 2%	2,490
Pan & Broom Sweeps - Block Faces Completed	3,484	3,594	+3%	3,781	4,001	+4%	24,070
Graffiti Tags Abated	312	342	+2%	379	419	- 4%	2,232
Trash bags Collected	377	394	+1%	401	398	+1%	2,765
Pounds of Trash	4,671	4,884	+3%	5,097	4,921	+5%	29,705

Graffiti Tags Abated



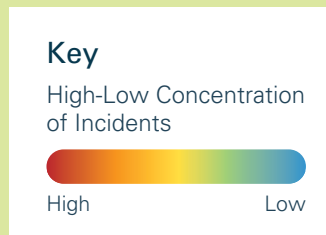
Hazardous Waste





Chicago Loop Heat Maps Graffiti

The maps above illustrate graffiti tags abated by Clean Team Ambassadors on private and public property within. Graffiti tags are removed within 24 hours of being reported. Clean Team Ambassadors may remove graffiti under 10ft high.



Expansion Patrol Heat Maps

The Corridor ambassador program began on June 5, 2023. The map above displays the coverage area and what they encountered in summer 2022. During the summer and fall of 2023, the Chicago Loop Alliance and Streetplus will deploy 21 Safety Hospitality ambassadors to patrol the central business district of the loop, just west of the State Street SSA district. The ambassador shall provide safety and hospitality services during rush hour times for pedestrians, tourists, and business in the central loop. Please visit loopchicago.com/in-the-loop/chicago-loop-ambassador-program-expands-through-loop-this-summer/ for more details.

Before/After



Before/After



Before/After



Before/After



Before/After





YEAR OVER YEAR DIRECTIONS

**June 2022
to June 2023**

+1%

YEAR OVER YEAR INCIDENTS

**June 2021
to July 2023**

+2%

**Quality of Life
Incidents
by Percentage**

Aggressive
Panhandling
65%

of all quality of life
incidents.

Vandalism

5%

of all quality of life
incidents.

Loitering

20%

of all quality of life
incidents.

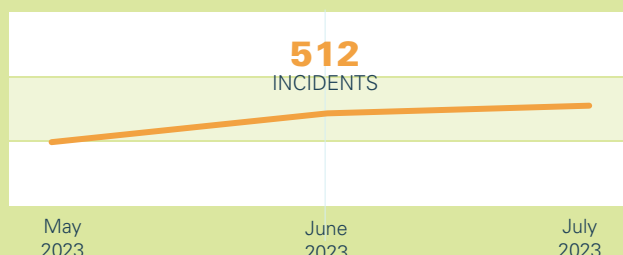
Public
Intoxication

10%

of all quality of life
incidents.

Safety & Quality of Life Incidents	PREVIOUS MONTH: May	PREVIOUS MONTH: June	MONTH OVER MONTH May 2022 to June 2023	CURRENT MONTH: July 2023	PREVIOUS YEAR: July 2022	YEAR OVER YEAR July 2022 to July 2023	YTD
Directions	394	474	+4%	512	482	+2%	2,664
Business Checks	344	452	-3%	424	449	-1%	2,760
Hospitality/ Interactions	504	686	-1%	672	631	+1%	3,677
Incidents	337	425	+5%	372	471	-2%	2,143
Panhandling	272	388	+3%	412	366	-1%	1,820
Homeless Count	211	342	+5%	424	377	+3%	1,593
Social Service Referrals	304	411	+4%	502	483	+3%	2,279
Resource Guides	271	388	+6%	431	488	-2%	2,125

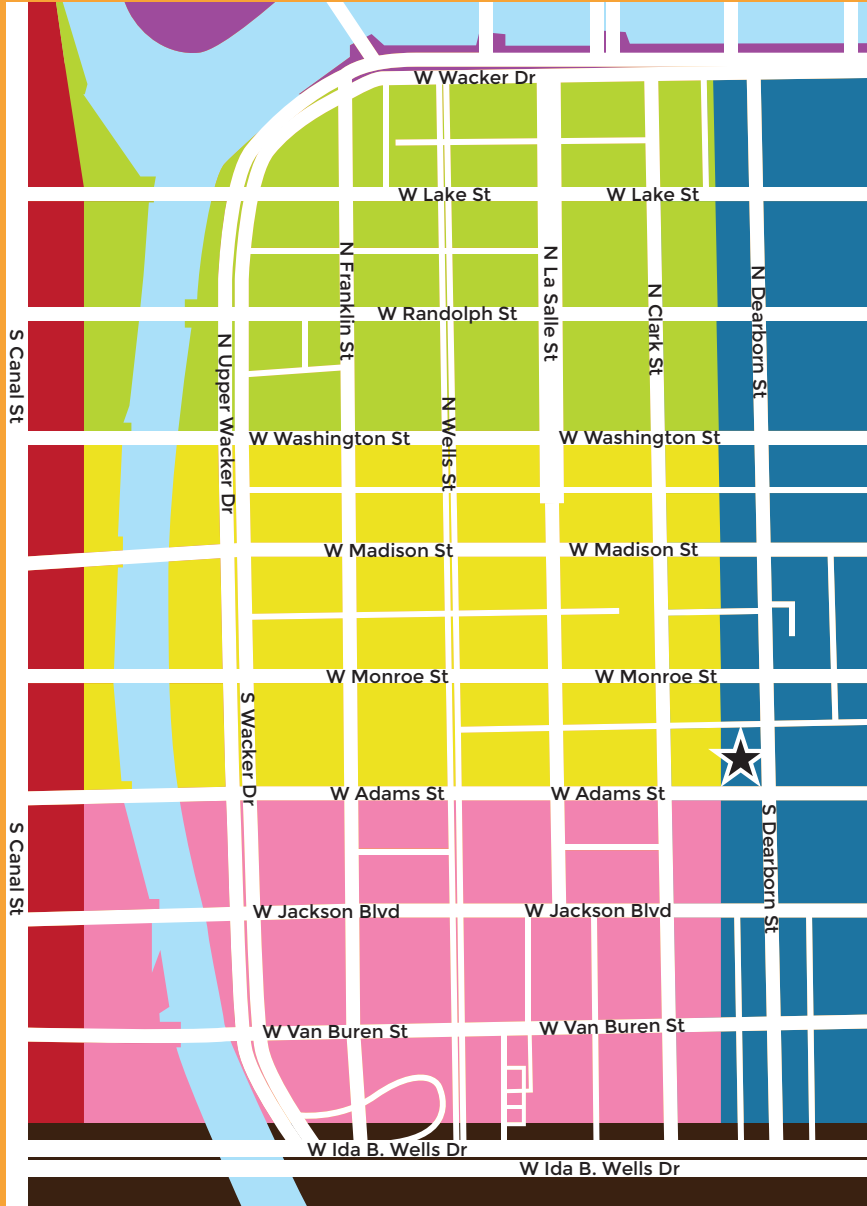
Total Quality of Life Incidents YTD



20 min
Response Time

STREET TEAM PROGRAM

ZONES 5-7



Do not conduct patrols beyond Dearborn Street, Canal Street, Wacker Drive, Ida B. Wells

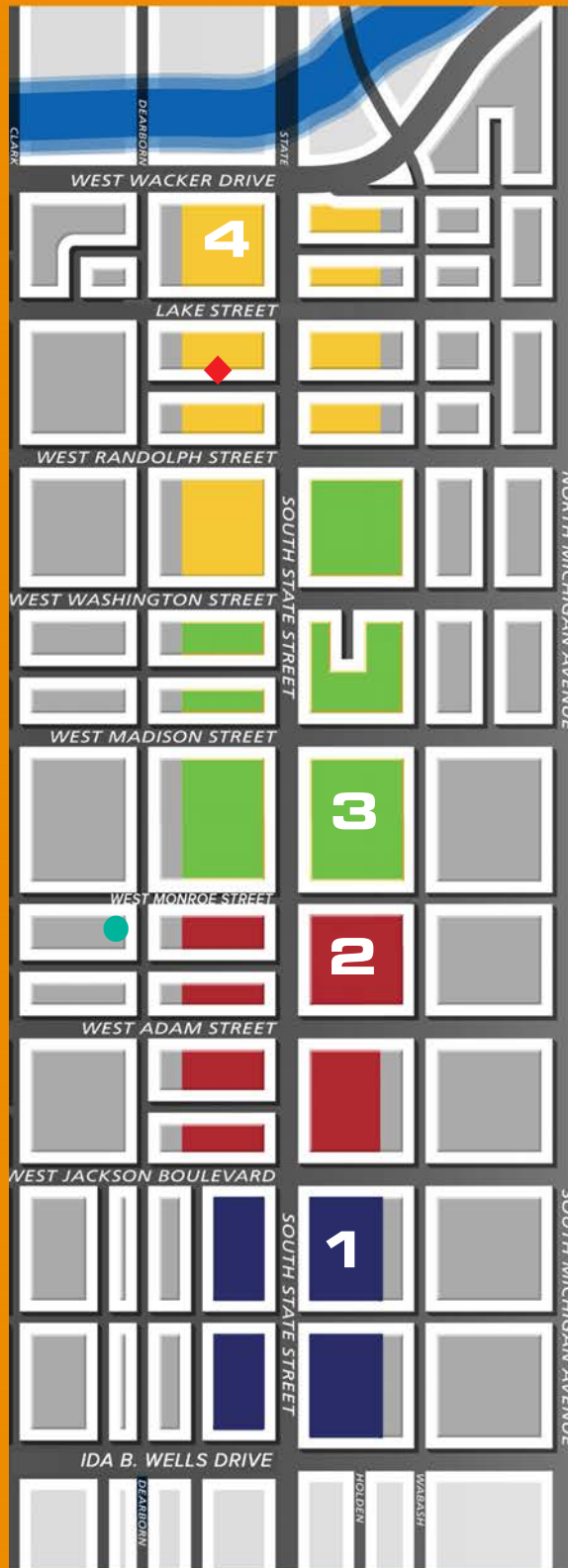
- Zone 5 Patrol:**
 East to West: Dearborn to Canal
 North to South: Wacker Dr. To Washington
- Zone 6 Patrol:**
 East to West: Dearborn to Canal
 North to South: Washington to Adams
- Zone 7 Patrol:**
 East to West: Dearborn to Canal
 North to South: Adams to Ida B. Wells

- Wacker Dr. North Boundary
- Canal West Boundary
- Ida B. Wells South Boundary
- Dearborn East Boundary
- Home Office
 (CLA Headquarters)










STREET TEAM PROGRAM

ZONES 1-4



LEGEND

-  OPERATION CENTER
-  CLA OFFICE
-  ZONE START
-  ZONE END
-  MILESTONES
-  ZONE ROUTE
-  ROUTE OUT/IN

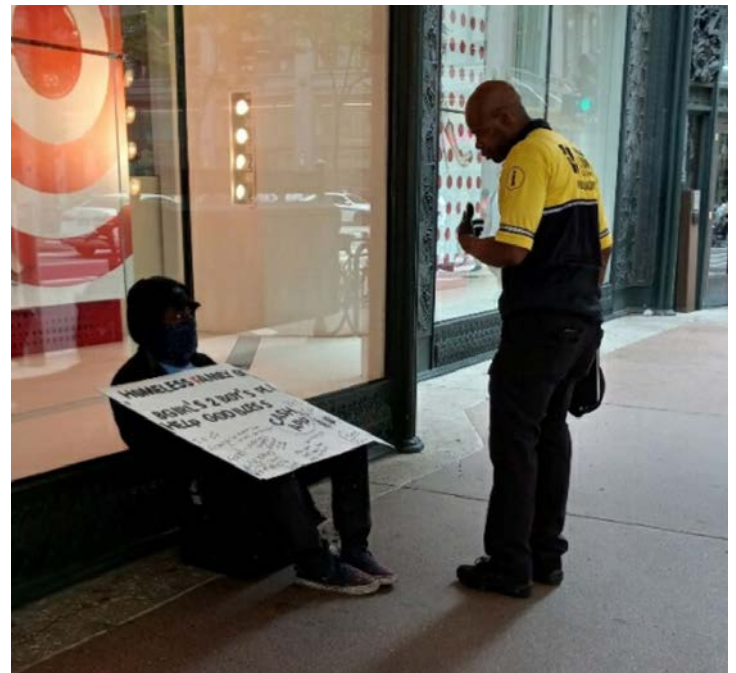
STREETPLUS



Congratulations!

Ambassador of the Month: **Harold**

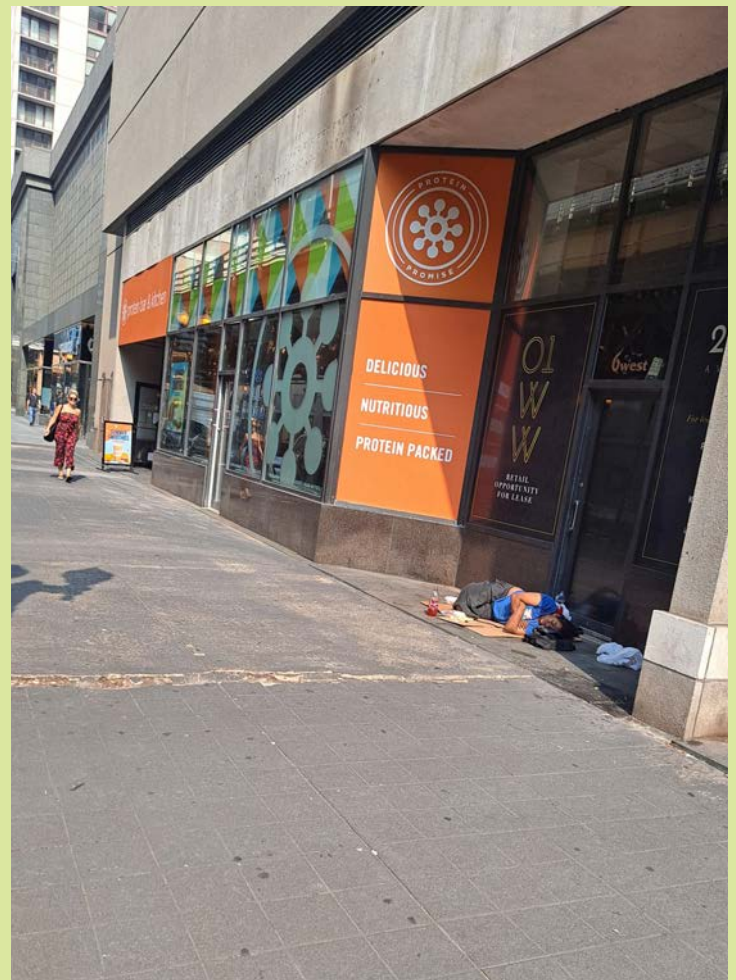
Harold has been a street team ambassador for over three years and is continuing to take pride in his work as a full-time ambassador. Harold started off as a clean team ambassador and was promoted to a street team ambassador. Moreover, he has also worked several shifts as a team leader during the 2nd shift period, which shows how adaptable his role is on the team. On behalf of the Chicago Loop Alliance and Streetplus, we like to congratulate and thank Harold for being a remarkable member of the team!

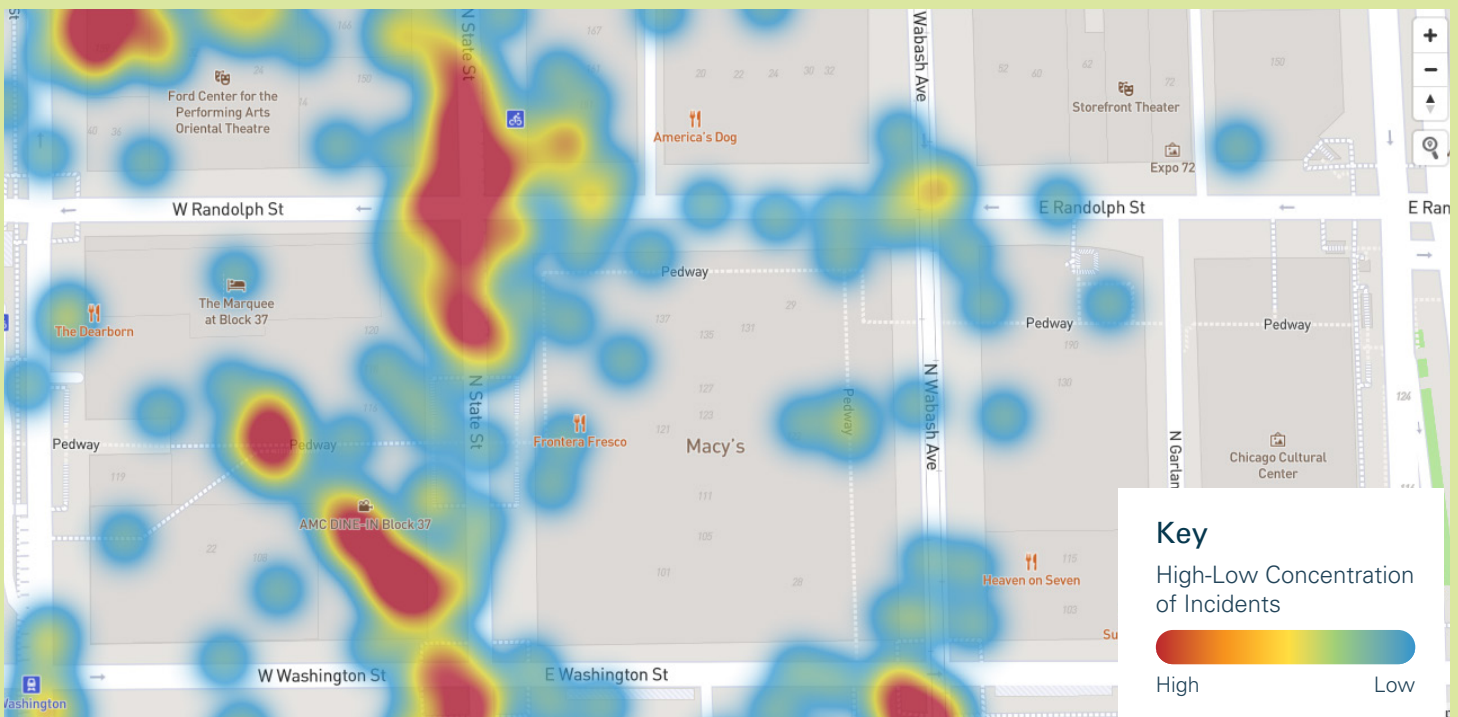


Library Social Service Referrals

Employment	308
Housing	348
ID	151
HMIS	323
Other	311
Total	1,441

Since 2022, Chicago has seen an influx of migrants coming to the city in hopes for a better living condition. Due to a lack of housing and shelter placement, many asylum seekers have been sleeping at neighborhood police stations, as they wait for the proper documentation and shelter availability to suit their advancement. As such, many hotels around the city have begun to provide temporary shelter space for individuals in need, which includes several hotels in the downtown loop business district. Like many neighborhoods, the downtown loop has also seen sharp rise in migrant influx throughout the area, mainly due to the many opportunities and resources the loop has to offer. Our social service coordinator will continue to work closely with the city of Chicago and other agency partners to help provide hospitality and the proper resources for those who are experiencing homelessness, or any other social- living related difficulties.





Chicago Loop Social Services Heat Map

Homeless population in the pedway



CPL CARES

“A network of connections to social services at the library”

Harold Washington Library Center

CPL Cares @ HWLC

Case Managers, Legal Assistance, Social Workers and Veterans Services

Harold Washington Library Center | 400 S. State Street, 3rd Floor, Chicago, IL 60605

Mondays

10 A.M. – 1 P.M.

Legal services for people with disabilities provided in partnership with:



12 P.M. – 3 P.M.

Housing, health care and human connection for those who struggle with homelessness and poverty provided in partnership with:



Wednesdays

10 A.M. – 12:30 P.M.

Housing and mental health services provided in partnership with:



12 P.M. – 3 P.M.

Legal assistance in getting and keeping food, medical and financial help from the Dept. of Human Services provided in partnership with:



Thursdays

10 A.M. – 2 P.M.

Housing and employment services provided in partnership with:



10:30 A.M. – 2:30 P.M.

Connections to mental, dental, primary health care, medication access and housing linkage provided in partnership with:



Fridays

10 A.M. – 2 P.M.

Supports veterans experiencing homelessness, and assists with employment services for veterans and non-veterans provided in partnership with:



Ask your librarian for more information.



Need help and don't know where to turn?

FREE • FAST • LOCAL • CONFIDENTIAL • 24/7

211 Metro Chicago connects you to the help you need:

- ✓ Childcare
- ✓ Employment
- ✓ Food Assistance
- ✓ Health Care
- ✓ Housing
- ✓ Legal and Immigration
- ✓ Substance Use
- ✓ Transportation
- ✓ Utilities Assistance

AND MUCH MORE!



- Call **2-1-1** to talk to a local navigator*
- Text your zip code to **898211**
- Visit **211MetroChicago.org** to search or chat

*Residents may dial 2-1-1 or (773) 362-4401 to get connected to a local Resource Navigator.



Pounds of garbage

weight of trash accumulated by ambassadors. Total weight is determined by multiplying number of bags used by storage capacity (1 bag=25 lbs)

Graffiti – removed

graffiti abated by any means including pressure washing, painting and using abatement solutions

Needles found & disposed of

number of single hypodermic needles found and disposed of at an appropriate medical waste disposal site

Power washing block faces

number of block faces pressure washed

Merchant checks

ambassadors visit a business for the purpose of customer service outreach or to assist with a request

911 calls

emergency calls placed

Illegal Dumping

number of occurrences of dumping large or electronic items (e.g. computers, furniture, mattresses, suitcases, etc)

Homeless Outreach

any contact with a homeless individual that includes the offering of services, or a request for information about services or service providers

311 Requests

requests placed to 311 for Public Works related issues

Directions

number of times ambassadors provide directions to the public



Did You Know?

There's 4 ways to request cleaning and safety services.



Call: Dispatch 211

2-1-1 is a free, 24/7/365 service that connects to essential health and social service support and information during times of non-emergency crisis and for everyday needs.



Email:

Jzolicoffer@streetplus.net



Hours of Operation:

7 am to 10:30 pm Daily



Be In The Know!

Sign up for our e-newsletter at
LoopChicago.com

